

AGREEMENT

1
2 THIS AGREEMENT is made and entered into this 20th day of September, 2005,
3 by and between the COUNTY OF FRESNO, a Political Subdivision of the State of California,
4 2220 Tulare Street, Fresno, CA 93721 (hereinafter "COUNTY"), and SENTINEL OFFENDER
5 SERVICES, LLC, a Delaware Limited Liability Company, whose principal California address is
6 220 Technology Drive, Suite 200, Irvine, California (hereinafter "CONTRACTOR").

WITNESSETH

7
8 WHEREAS, the COUNTY currently operates an offender-paid, adult electronic
9 monitoring program (hereinafter "Probation's EM Program") for Probationers chosen by the
10 Probation Department as suitable for participation in an electronic monitoring program
11 ("Participants"); and

12 WHEREAS, COUNTY has need for the continued provision of electronic monitoring
13 services and equipment to Participants on Probation's EM Program; and

14 WHEREAS, COUNTY issued Request for Proposal (RFP) Number 961-4096 and
15 Addenda Number One and Two thereto, and CONTRACTOR responded to such RFP and
16 Addenda; and

17 WHEREAS, the CONTRACTOR is qualified and willing to perform said services and
18 has offered to provide such services and equipment to Participants, charging a fee to each
19 Participant, according to their ability to pay, instead of charging COUNTY.

20 NOW, THEREFORE, in consideration of their mutual promises, covenants and
21 conditions, hereinafter set forth, the sufficiency of which is acknowledged, the parties agree as
22 follows:

23 ///

24 ///

1 **I. OBLIGATIONS OF CONTRACTOR**

2 A. General Description of Duties

3 CONTRACTOR shall provide Probation's EM Program with electronic
4 monitoring services, administrative services, and related equipment as described herein. The
5 services and equipment shall be provided on a timely basis.

6 CONTRACTOR shall perform all services and fulfill all responsibilities for
7 Probation's EM Program as defined in COUNTY'S RFP Number 961-4096, dated May 6,
8 2005 (attached hereto as Exhibit "A" and incorporated herein by this reference), COUNTY'S
9 Addendum Number One to RFP, dated May 20, 2005 (attached hereto as Exhibit "B" and
10 incorporated herein by this reference), and COUNTY'S Addendum Number Two, dated June
11 2, 2005 (attached hereto as Exhibit "C" and incorporated herein by this reference), hereinafter
12 collectively referred to as COUNTY'S RFP, and CONTRACTOR'S Response to RFP, dated
13 June 20, 2005 (attached hereto as Exhibit "D" and incorporated herein by this reference),
14 CONTRACTOR'S Response to Addenda Number One and Two, all of which are incorporated
15 herein by reference and made part of this Agreement. A copy of the COUNTY'S RFP and
16 CONTRACTOR'S Response to RFP shall be retained and made available during the term of
17 this Agreement by the COUNTY'S Probation Department Contract Coordinator.

18 B. Electronic Monitoring Equipment and Services

19 1. CONTRACTOR shall install and remove all electronic monitoring
20 devices as required during the duration of this Agreement whether at the CONTRACTOR'S
21 local branch office, Participant's home, or other sites as approved by the Probation
22 Department.

23 2. CONTRACTOR shall provide "DualTrak" RF electronic monitoring
24 equipment and services as determined by COUNTY'S Probation Department.

1 CONTRACTOR is authorized to add or substitute other electronic monitoring equipment if
2 prior written approval is obtained from the Probation Department. CONTRACTOR shall not
3 install BI 9000 devices on Probation's EM Program Participants, effective the date of this
4 Agreement.

5 3. CONTRACTOR shall notify COUNTY of violation reports as
6 provided herein.

7 4. CONTRACTOR shall provide, without cost to the COUNTY,
8 sufficient batteries, latches and straps and all other necessary items ("Unit Supplies") for
9 reasonable installations of the equipment per year per unit.

10 5. CONTRACTOR shall provide all necessary tools and instruments
11 for the installation of the equipment at no cost to COUNTY.

12 6. CONTRACTOR shall provide 24 hour per day, seven days per
13 week, electronic monitoring of Probation's EM Program Participants.

14 7. CONTRACTOR shall make available language translation services
15 to Participants on an as-needed basis.

16 8. The Parties hereto agree, and CONTRACTOR hereby
17 acknowledges, that with regard to the delivery of all services by CONTRACTOR under this
18 Agreement, time is of the essence.

19 C. Administrative Services

20 1. Written Statement of Rights

21 At the time Probation notifies CONTRACTOR a Participant is
22 eligible to participate in Probation's EM Program, the CONTRACTOR shall furnish the
23 Participant with a written statement of his/her rights in regard to the program for which the
24 participant has been approved, including: (a) the fact that the Participant cannot be denied

1 consideration for or removed from participation in the program because of an inability to pay;
2 and (b) the fact that if the Participant is unable to reach agreement with the CONTRACTOR
3 regarding the Participant's ability to pay, the amount which is to be paid, or the manner and
4 frequency with which payment is to be made, that the matter shall be referred to the court to
5 resolve the differences.

6 2. Agreement to Comply With Program Rules

7 CONTRACTOR shall have each Participant consent in writing to
8 participate in Probation's EM Program and to comply with the following rules:

9 (a) The Participant shall remain within the interior premises of
10 his or her residence during the hours designated by Probation.

11 (b) The Participant shall admit any person or agent designated
12 by Probation into his or her residence at any time for purposes of verifying the Participant's
13 compliance with the conditions of his or her detention.

14 (c) The Participant shall agree to the use of electronic
15 monitoring or supervising devices for the purpose of helping to verify his or her compliance
16 with the rules and regulations of the home detention program. The devices shall not be used
17 to eavesdrop or record any conversation, except a conversation between the Participant and
18 the person supervising the Participant which is to be used solely for the purposes of voice
19 identification.

20 (d) The Participant shall agree that Probation may, without
21 further order of the court, immediately re-take the person into custody to serve the balance of
22 his or her sentence if the electronic monitoring or supervising devices are unable for any
23 reason to properly perform their function at the designated place of home detention, if the
24 Participant fails to remain within the place of home detention, if the Participant willfully fails to

1 pay fees to CONTRACTOR as stipulated in the fee agreement with CONTRACTOR,
2 subsequent to the written notification of the Participant that the payment has not been
3 received and that return to custody may result, or if the Participant for any other reason no
4 longer meets the established criteria for participation in Probation's EM Program.

5 CONTRACTOR shall deliver to Participant a copy of the above
6 described agreement, and the CONTRACTOR shall retain a copy of such agreement for his
7 files.

8 3. Fees

9 (a) CONTRACTOR shall perform all administrative duties
10 necessary for: (1) the determination of the fee to be assessed each Participant; (2) the
11 Participant's execution of an appropriate fee agreement; and (3) the CONTRACTOR'S
12 collection of such fees.

13 CONTRACTOR shall bill the individual Participant a
14 program fee pursuant to the fee schedule set forth in Exhibit E hereto attached. The amount
15 of the program fee and the method and frequency of payment shall be set forth in an
16 agreement, signed by the Participant, to participate in Probation's EM Program.

17 The program fee actually charged a Participant in
18 Probation's EM Program shall be determined according to his or her ability to pay. For
19 purposes of this Agreement, "ability to pay" shall have that meaning set forth in Penal Code
20 section 1208.2(e). No person shall be denied consideration for, or be removed from,
21 participation in Probation's EM Program because of an inability to pay all or a portion of the
22 program fees. The Participant may, at any time during his participation in Probation's EM
23 Program, request that his or her program fee be modified or suspended on the grounds of a
24 change in circumstances with regard to that Participant's ability to pay.

1 If the Participant and the CONTRACTOR are unable to
2 come to an agreement regarding the Participant's ability to pay, or the amount which is to be
3 paid, or the method and frequency with which payment is to be made, the CONTRACTOR
4 shall advise the appropriate court and the court shall then resolve the disagreement by
5 determining the Participant's ability to pay, the amount which is to be paid, and the method
6 and frequency with which payment is to be made.

7 (b) At the discretion of the COUNTY and upon mutual
8 agreement by COUNTY and CONTRACTOR, the CONTRACTOR shall implement the
9 collection of Administrative fees on behalf of the COUNTY.

10 D. Record Keeping

11 1. CONTRACTOR will be responsible for entering into its host
12 computer, as such information is provided by COUNTY, all required demographic, curfew and
13 system configuration data, date of termination data and all other data that is required for
14 monitoring the transmission data of each Participant sentenced to Probation's EM Program.

15 2. CONTRACTOR shall maintain census information for statistical
16 compilation.

17 3. CONTRACTOR shall print a summary of all transmissions
18 received during the monitoring of each sentenced Participant upon the Participant's
19 completion of his/her electronic monitoring term as ordered by the Courts.

20 4. CONTRACTOR shall retain and make available to COUNTY all
21 records required to be maintained under this Section throughout the duration of this
22 Agreement, plus two additional years beyond the term of the Agreement for each Offender
23 terminated during this Agreement.

24 5. CONTRACTOR shall document and maintain Violation reports and

1 equipment status information for each offender for the duration of this Agreement for each
2 Offender.

3 E. Notification Policy

4 1. On a 24 hour per day, seven day per week basis, all violations will
5 be reported to COUNTY staff immediately or as soon as possible thereafter unless otherwise
6 agreed.

7 2. All detections of first-time equipment tampering violations by a
8 Participant shall be reported to COUNTY within 30 minutes of such occurrence by
9 CONTRACTOR.

10 3. Curfew violations and detections of non-first time equipment
11 tampering violations shall be reported to COUNTY by CONTRACTOR by 9:00 a.m. the day
12 following the violation on a seven day per week, 24 hour per day basis, including holidays.

13 4. Other notification procedures may be implemented by agreement
14 between COUNTY and CONTRACTOR.

15 **II. OBLIGATIONS OF COUNTY**

16 A. Probation shall determine who is eligible to be a Participant in Probation's
17 EM Program. Probation will notify CONTRACTOR of such determinations.

18 B. The Probation Department shall be responsible for all liaison work with all
19 involved or related courts. CONTRACTOR agrees to assist the Probation Department as
20 necessary.

21 C. The Probation Department shall provide CONTRACTOR with necessary
22 demographic and curfew information for each Participant.

23 **III. DAMAGE, THEFT, AND TAMPERING**

24 CONTRACTOR shall be responsible for all damage, theft, tampering or misuse

1 of electronic monitoring equipment provided to Probation's EM Program. CONTRACTOR
2 shall provide replacements, at no cost to COUNTY, in a timely manner for all electronic
3 monitoring equipment damaged, stolen, tampered with or misused.

4 **IV. TERM**

5 The term of this Agreement shall be for a period of three (3) years, commencing
6 on October 1, 2005 through and including September 30, 2008. This Agreement shall
7 automatically be extended for two (2) additional consecutive twelve (12) month periods upon
8 the same terms and conditions herein set forth, unless written notice of non-renewal is given
9 by either of the parties no later than thirty (30) days prior to the first day of the next twelve (12)
10 month period.

11 **V. TERMINATION**

12 **A. Breach of Contract**

13 The COUNTY may immediately suspend or terminate this Agreement in
14 whole or in part, where in the determination of the COUNTY there is:

- 15 (1) A failure to comply with any terms of this Agreement;
16 (2) A substantially incorrect or incomplete report submitted to the
17 COUNTY;
18 (3) Improperly performed service.

19 **B. Evidence of Financial Non-Responsibility**

20 The COUNTY may immediately terminate this Agreement at any time that
21 the CONTRACTOR fails to demonstrate evidence of financial responsibility by providing proof
22 of insurance coverage as delineated in Section IX of this Agreement.

23 **C. Without Cause**

24 Under circumstances other than those set forth above, this Agreement

1 may be terminated by COUNTY upon the giving of thirty (30) days advance written notice of
2 an intention to terminate.

3 D. Return of Equipment

4 Within a reasonable time, not to exceed ten (10) working days, following
5 termination or expiration of the Agreement, COUNTY shall assist CONTRACTOR in retrieving
6 all equipment in the possession of each Participant of Probation's EM Program.

7 VI. COMPENSATION

8 CONTRACTOR shall provide all equipment and services to Probation's EM
9 Program at no cost to the COUNTY. CONTRACTOR agrees that Participant is solely liable
10 for any and all fees and CONTRACTOR shall assess and bill for said fees as outlined in
11 Section I, Obligations of Contractor, subsection C, Administrative Services, item 3, "Fees" of
12 this Agreement.

13 VII. INDEPENDENT CONTRACTOR

14 In performance of the work, duties, and obligations assumed by CONTRACTOR
15 under this Agreement, it is mutually understood and agreed that CONTRACTOR, including
16 any and all of CONTRACTOR'S officers, agents, and employees will at all times be acting and
17 performing as an independent contractor, and shall act in an independent capacity and not as
18 an officer, agent, servant, employee, joint venturer, partner, or associate of the COUNTY.
19 Furthermore, COUNTY shall have no right to control or supervise or direct the manner or
20 method by which CONTRACTOR shall perform its work and function. However, COUNTY
21 shall retain the right to administer this Agreement so as to verify that CONTRACTOR is
22 performing its obligations in accordance with the terms and conditions thereof.
23 CONTRACTOR and COUNTY shall comply with all applicable provisions of law and the rules
24 and regulations, if any, of governmental authorities having jurisdiction over matters the subject

1 thereof.

2 Because of its status as an independent contractor, CONTRACTOR shall have
3 absolutely no right to employment rights and benefits available to COUNTY employees.
4 CONTRACTOR shall be solely liable and responsible for providing to, or on behalf of, its
5 employees all legally-required employee benefits. In addition, CONTRACTOR shall be solely
6 responsible and save COUNTY harmless from all matters relating to payment of
7 CONTRACTOR'S employees, including compliance with Social Security, withholding, and all
8 other regulations governing such matters. It is acknowledged that during the term of this
9 Agreement, CONTRACTOR may be providing services to others unrelated to the COUNTY or
10 to this Agreement.

11 **VIII. HOLD-HARMLESS**

12 CONTRACTOR agrees to indemnify, save, hold harmless, and at COUNTY'S
13 request, defend the COUNTY, its officers, agents and employees from any and all costs and
14 expenses, damages, liabilities, claims and losses occurring or resulting to COUNTY in
15 connection with the performance, or failure to perform, by CONTRACTOR, its officers, agents
16 and employees under this Agreement, and from any and all costs and expenses, damages,
17 liabilities, claims and losses occurring or resulting to any person, firm or corporation who may
18 be injured or damaged by the performance, or failure to perform, of CONTRACTOR, its
19 officers, agents or employees under this Agreement.

20 **IX. INSURANCE**

21 Without limiting the COUNTY'S right to obtain indemnification from
22 CONTRACTOR or any third parties, CONTRACTOR, at its sole expense, shall maintain in full
23 force and effect the following insurance policies throughout the term of this Agreement:

24 ///

1 A. General Liability

2 Commercial General Liability Insurance with limits of not less than One
3 Million Dollars and No/100s (\$1,000,000.00) per occurrence and an annual aggregate of Two
4 Million Dollars and No/100s (\$2,000,000.00). This policy shall be issued on a per occurrence
5 basis. COUNTY may require specific coverages including completed operations, products
6 liability, contractual liability, fire legal liability or any other liability insurance deemed necessary
7 because of the nature of this contract, to effectuate the purpose of Penal Code section
8 1203.016(j)(3)(B)(iii) & (iv).

9 B. Automobile Liability

10 Comprehensive Automobile Liability Insurance with limits for bodily injury
11 of not less than Two Hundred Fifty Thousand Dollars and No/100s (\$250,000.00) per person,
12 Five Hundred Thousand Dollars and No/100s (\$500,000.00) per accident and for property
13 damages of not less than Fifty Thousand Dollars and No/100s (\$50,000.00), or such coverage
14 with a combined single limit of Five Hundred Thousand Dollars and No/100s (\$500,000.00).
15 Coverage should include owned and non-owned vehicles used in connection with this
16 Agreement.

17 C. Worker's Compensation

18 A policy of worker's compensation insurance as may be required by the
19 California Labor Code.

20 CONTRACTOR shall obtain endorsements to the Commercial General
21 Liability insurance naming the County of Fresno, its officers, agents and employees,
22 individually and collectively, as additional insured, but only insofar as the operations under this
23 Agreement are concerned. Such coverage for additional insured shall apply as primary
24 insurance and any other insurance, or self-insurance, maintained by the COUNTY, its officers,

1 agents and employees, shall be excess only and not contributing with insurance provided
2 under the CONTRACTOR'S policies herein. This insurance shall not be cancelled or changed
3 without a minimum of thirty (30) days advance, written notice given to COUNTY.

4 Within thirty (30) days from the date CONTRACTOR executes this
5 Agreement, CONTRACTOR shall provide certificates of insurance and endorsement as stated
6 above for all of the foregoing policies, as required herein, to the Probation Department,
7 Attention: Probation Business Manager, stating that such insurance coverages have been
8 obtained and are in full force; that the County of Fresno, its officers, agents and employees
9 will not be responsible for any premiums on the policies; that such Commercial General
10 Liability insurance names the County of Fresno, its officers, agents and employees,
11 individually and collectively, as additional insured, but only insofar as the operations under this
12 Agreement are concerned; that such coverage for additional insured shall apply as primary
13 insurance and any other insurance, or self-insurance, maintained by COUNTY, its officers,
14 agents and employees, shall be excess only and not contributing with insurance provided
15 under CONTRACTOR'S policies herein; and that this insurance shall not be cancelled or
16 changed without a minimum of thirty (30) days advance, written notice given to COUNTY.

17 In the event CONTRACTOR fails to keep in effect at all times insurance
18 coverage as herein provided, the COUNTY may, in addition to other remedies it may have,
19 immediately suspend or terminate this Agreement upon the occurrence of such event.

20 All policies shall be with admitted insurers licensed to do business in the
21 State of California. Insurance purchased shall be purchased from companies possessing a
22 current A.M. Best, Inc. rating of A FSC VII or better.

23 **X. MODIFICATION**

24 Any matters of this Agreement may be modified from time to time by the written

1 consent of all the parties without, in any way, affecting the remainder.

2 **XI. NON-ASSIGNMENT**

3 Neither party shall assign, transfer or sub-contract this Agreement or their rights
4 or duties under this Agreement without the prior written consent of the other party.

5 **XII. AUDITS AND INSPECTIONS**

6 The CONTRACTOR shall at any time during business hours, and as often as
7 the COUNTY may deem necessary, make available to the COUNTY for examination all of its
8 records and data with respect to the matters covered by this Agreement. The CONTRACTOR
9 shall, upon request by the COUNTY, permit the COUNTY to audit and inspect all such
10 records and data necessary to ensure CONTRACTOR'S compliance with the terms of this
11 Agreement.

12 If this Agreement exceeds Ten Thousand and No/100 Dollars (\$10,000.00),
13 CONTRACTOR shall be subject to the examination and audit of the Auditor General for a
14 period of three (3) years after final payment under this contract (Govt. Code section 8546.7).

15 **XIII. NOTICES**

16 The persons and their addresses having authority to give and receive notices
17 under this Agreement include the following:

18 COUNTY: Linda Penner, Chief Probation Officer
19 Fresno County Probation Department
20 1100 Van Ness Avenue
21 Fresno, California, 93721

22 CONTRACTOR: Robert A. Contestabile, President
23 Sentinel Offender Services, LLC
24 220 Technology Drive, Suite 200
Irvine, CA

Any and all notices between the COUNTY and the CONTRACTOR provided for
or permitted under this Agreement or by law shall be in writing and shall be deemed duly

1 served when personally delivered to one of the parties, or in lieu of such personal service,
2 when deposited in the United States Mail, postage prepaid, addressed to such party.

3 **XIV. GOVERNING LAW**

4 Venue for any action arising out of or relating to this Agreement shall only be in
5 Fresno County, California. The rights and obligations of the parties and all interpretation and
6 performance of this Agreement shall be governed in all respects by the laws of the State of
7 California.

8 **XV. CONFORMANCE WITH ALL APPLICABLE LAWS**

9 CONTRACTOR shall provide the electronic monitoring equipment and services,
10 as described in this Agreement, in compliance with any applicable standards promulgated by
11 state correctional agencies and bodies, including but not limited to the Corrections Standards
12 Authority, and all statutory provisions and mandates, state and county, as appropriate and
13 applicable to the operation of offender-paid home detention programs and the supervision of
14 sentenced offenders in a home detention program, including but not limited to Penal Code
15 sections 1203.016 and 1208.2.


16 **XVI. ENTIRE AGREEMENT**

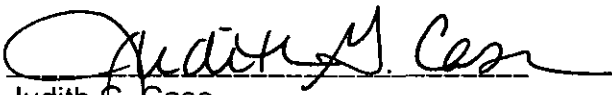
17 This Agreement constitutes the entire agreement between the CONTRACTOR
18 and COUNTY with respect to the subject matter hereof and supersedes all previous
19 Agreement negotiations, proposals, commitments, writings, advertisements, publications, and
20 understandings of any nature whatsoever unless expressly included in this Agreement. In the
21 event of any inconsistency in interpreting the documents which constitute this Agreement, the
22 inconsistency shall be resolved by giving precedence in the following order of priority: (1) the
23 text of this Agreement (excluding Exhibits A, D, and E); (2) Exhibit E; (3) Exhibit A; and (4)
24 Exhibit D.

1 IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the
2 day and year first hereinabove written.

3 **SENTINEL OFFENDER SERVICES,**
4 **LLC**

COUNTY OF FRESNO

5 



6 Robert A. Contestabile
President

Judith G. Case
Chairman, Board of Supervisors

7 Date: 8/25/05

Date: 9/20/05

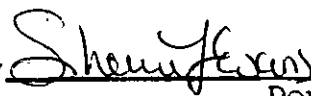
8 REVIEWED & RECOMMENDED
9 FOR APPROVAL:


10 ATTEST:


Linda Penner, Chief Probation Officer

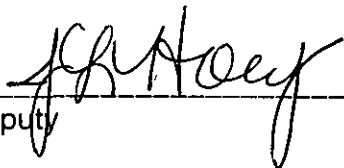
11 BERNICE E. SEIDEL, Clerk
Board of Supervisors

APPROVED AS TO LEGAL FORM:
Dennis A. Marshall, County Counsel

12 By 
13 Deputy

By 
14 Sa Deputy

15 APPROVED AS TO ACCOUNTING FORM:
16 Vicki Crow, CPA
Auditor-Controller/Treasurer-Tax Collector

17 By 
18 Deputy

COUNTY OF FRESNO REQUEST FOR PROPOSAL

NUMBER: 961-4096

ELECTRONIC MONITORING-ADULT, OFFENDER FUNDED

May 6, 2005

PURCHASING USE

G:\RFP\961-4096 ELECTRONIC MONITORING ADULT OFFENDER

ORG/Requisition: 34300300/ 3435000488

lol

FUNDED.DOC

IMPORTANT: SUBMIT PROPOSAL IN SEALED PACKAGE WITH PROPOSAL NUMBER, CLOSING DATE AND BUYER'S NAME MARKED CLEARLY ON THE OUTSIDE TO:

COUNTY OF FRESNO, Purchasing
4525 EAST HAMILTON AVENUE
FRESNO, CA 93702-4599

CLOSING DATE OF BID WILL BE AT 2:00 P.M., ON MAY 26, 2005.

PROPOSALS WILL BE CONSIDERED LATE WHEN THE OFFICIAL PURCHASING TIME CLOCK READS 2:00 P.M.

Proposals will be opened and publicly read at that time. All proposal information will be available for review after contract award.

Clarification of specifications are to be directed to: Ken Vozza, phone (559) 456-7110, FAX (559) 456-7831.

GENERAL CONDITIONS

See "County Of Fresno Purchasing Standard Instructions And Conditions For Request For Proposals (RFP'S) and Requests for Quotations (RFQ'S)" attached.

BIDDER TO COMPLETE

UNDERSIGNED AGREES TO FURNISH THE COMMODITY OR SERVICE STIPULATED IN THE ATTACHED PROPOSAL SCHEDULE AT THE PRICES AND TERMS STATED, SUBJECT TO THE "COUNTY OF FRESNO PURCHASING STANDARD INSTRUCTIONS AND CONDITIONS FOR REQUEST FOR PROPOSALS (RFP'S) AND REQUESTS FOR QUOTATIONS (RFQ'S)" ATTACHED.

~~Except as noted on individual items, the following will apply to all items in the Proposal Schedule.~~

1. Complete delivery will be made within _____ calendar days after receipt of Order.
2. A cash discount of _____ % _____ days will apply.

COMPANY

ADDRESS

CITY

STATE

ZIP CODE

()
TELEPHONE NUMBER

()
FACSIMILE NUMBER

E-MAIL ADDRESS

TAXPAYER FEDERAL I.D. NO.:

SIGNED BY

PRINT NAME

TITLE

COUNTY OF FRESNO PURCHASING

STANDARD INSTRUCTIONS AND CONDITIONS FOR REQUESTS FOR PROPOSALS (RFP'S) AND REQUESTS FOR QUOTATIONS (RFQ'S)

Note: the reference to "bids" in the following paragraphs applies to RFP's and RFQ's

GENERAL CONDITIONS

By submitting a bid the bidder agrees to the following conditions. These conditions will apply to all subsequent purchases based on this bid.

1. BID PREPARATION:

- A) All prices and notations must be typed or written in ink. No erasures permitted. Errors may be crossed out, initialed and corrections printed in ink by person signing bid.
- B) Brand Names: Brand names and numbers when given are for reference. Equal items will be considered, provided the offer clearly describes the article and how it differs from that specified. In the absence of such information it shall be understood the offering is exactly as specified.
- C) State brand or make of each item. If bidding on other than specified, state make, model and brand being bid and attach supporting literature/specifications to the bid.
- D) Bid on each item separately. Prices should be stated in units specified herein. All applicable charges must be quoted; charges on invoice not quoted herein will be disallowed.
- E) Time of delivery is a part of the consideration and must be stated in definite terms and must be adhered to. F.O.B. Point shall be destination or freight charges must be stated.
- F) All bids must be dated and signed with the firm's name and by an authorized officer or employee.
- G) Unless otherwise noted, prices shall be firm for 120 days after closing date of bid.

RFQ is identified on the cover page, along with his or her telephone number, and he or she should be the primary point of contact for discussions or information pertaining to the RFQ. Contact with any other County representative, including elected officials, for the purpose of discussing this RFQ, its content, or any other issue concerning it, is prohibited unless authorized by Purchasing. Violation of this clause, by the vendor having unauthorized contact (verbally or in writing) with such other County representatives, may constitute grounds for rejection by Purchasing of the vendor's quotation.

The above stated restriction on vendor contact with County representatives shall apply until the County has awarded a purchase order or contract to a vendor or vendors, except as follows. First, in the event that a vendor initiates a formal protest against the RFQ, such vendor may contact the appropriate individual, or individuals who are managing that protest as outlined in the County's established protest procedures. All such contact must be in accordance with the sequence set forth under the protest procedures. Second, in the event a public hearing is scheduled before the Board of Supervisors to hear testimony prior to its approval of a purchase order or contract, any vendor may address the Board.

- D) Bids received after the closing time will NOT be considered.
- E) Bidders are to bid what is specified or requested first. If unable to or willing to, bidder may bid alternative or option, indicating all advantages, disadvantages and their associated cost.

~~3. FAILURE TO BID:~~

2. SUBMITTING BIDS:

- A) Each bid must be submitted on forms provided in a sealed envelope with bid number and closing date and time on the outside of the envelope/package.
- B) Interpretation: Should any discrepancies or omissions be found in the bid specifications or doubt as to their meaning, the bidder shall notify the Buyer in writing at once. The County shall not be held responsible for verbal interpretations. Questions regarding the bid must be received by Purchasing at least 5 working days before bid opening. All addenda issued shall be in writing, duly issued by Purchasing and incorporated into the contract.
- C) ISSUING AGENT/AUTHORIZED CONTACT: This RFQ has been issued by County of Fresno Purchasing. Purchasing shall be the vendor's sole point of contact with regard to the RFQ, its content, and all issues concerning it.

All communication regarding this RFQ shall be directed to an authorized representative of County Purchasing. The specific buyer managing this

- A) If not bidding, return bid sheet and state reason for no bid or your name may be removed from mailing list.

4. TAXES, CHARGES AND EXTRAS:

- A) County of Fresno is subject to California sales and/or use tax (7.975%). Please indicate as a separate line item if applicable.
- B) **DO NOT** include Federal Excise Tax. County is exempt under Registration No. 94-73-03401-K.
- C) County is exempt from Federal Transportation Tax. Exemption certificate is not required where shipping papers show consignee as County of Fresno.
- D) Charges for transportation, containers, packing, etc. will not be paid unless specified in bid.

Proposal No. 961-4096

5. W-9 - REQUEST FOR TAXPAYER IDENTIFICATION NUMBER AND CERTIFICATION:

Upon award of bid, the vendor shall submit to County Purchasing, a completed W-9 - Request for Taxpayer Identification Number and Certification if not already a current vendor with The County of Fresno. This form is available from the IRS to complete on line at <http://www.irs.gov/pub/irs-pdf/fw9.pdf>.

6. AWARDS:

- A) Subject to the local preference provisions referenced in Paragraph 6 below and more thoroughly set forth in the General Requirements section of this RFQ, award(s) will be made to the most responsive responsible bidder. The evaluation will include such things as life-cycle cost, availability, delivery costs and whose product and/or service is deemed to be in the best interest of the County. The County shall be the sole judge in making such determination.
- B) Unless bidder gives notice of all-or-none award in bid, County may accept any item, group of items or on the basis of total bid.
- C) The County reserves the right to reject any and all bids and to waive informalities or irregularities in bids.
- D) After award, all bids shall be open to public inspection. The County assumes no responsibility for the confidentiality of information offered in a bid.

7. LOCAL VENDORS

A) Local Vendor Preference (applicable to RFQ Process only)

The following provisions are applicable only to the County's acquisition of materials, equipment or supplies through the RFQ process when the funding source does not require an exemption to the Local Vendor Preference.

THE PROVISIONS OF THIS PARAGRAPH ARE APPLICABLE, NOTWITHSTANDING ANY OTHER PROVISIONS OF THIS RFQ TO THE CONTRARY

If the apparent low bidder is not a local vendor, any local vendor who submitted a bid which was within five percent (5%) of the lowest responsive bid as determined by the purchasing agent shall have the option of submitting a new bid within forty-eight hours (not including weekends and holidays) of County's delivery of notification. Such new bids must be in an amount less than or equal to the lowest responsive bid as determined by the purchasing agent. If the purchasing agent receives any new bids from local vendors who have the option of submitting new bids within said forty-eight hour period, it shall award the contract to the local vendor submitting the lowest responsible bid. If no new bids are received, the contract shall be awarded to the original low bidder as announced by the purchasing agent.

B) Local Vendor Defined

"Local Vendor" shall mean any business which:

1. Has its headquarters, distribution point or locally-owned franchise located in or having a street address within the County for at least six (6) months immediately prior to the issuance of the request for competitive bids by the purchasing agent; and

2. Holds any required business license by a jurisdiction located in Fresno County; and

3. Employs at least one (1) full-time or two (2) part-time employees whose primary residence is located within Fresno County, or if the business has no employees, shall be at least fifty percent (50%) owned by one or more persons whose primary residence(s) is located within Fresno County.

8. TIE BIDS:

All other factors being equal, the contract shall be awarded to the Fresno County vendor or, if neither or both are Fresno County vendors, it may be awarded by the flip of a coin in the presence of witnesses or the entire bid may be rejected and re-bid. If the General Requirements of this RFQ state that they are applicable, the provisions of the Fresno County Local Vendor Preference shall take priority over this paragraph.

9. PATENT INDEMNITY:

The vendor shall hold the County, its officers, agents and employees, harmless from liability of any nature or kind, including costs and expenses, for infringement or use of any copyrighted or uncopyrighted composition, secret process, patented or unpatented invention, article or appliance furnished or used in connection with this bid.

10. SAMPLES:

Samples, when required, must be furnished and delivered free and, if not destroyed by tests, will upon written request (within 30 days of bid closing date) be returned at the bidder's expense. In the absence of such notification, County shall have the right to dispose of the samples in whatever manner it deems appropriate.

11. RIGHTS AND REMEDIES OF COUNTY FOR DEFAULT:

- A) In case of default by vendor, the County may procure the articles or service from another source and may recover the cost difference and related expenses occasioned thereby from any unpaid balance due the vendor or by proceeding against performance bond of the vendor, if any, or by suit against the vendor. The prices paid by the County shall be considered the prevailing market price at the time such purchase is made.

- B) ~~Articles or services, which upon delivery inspection do not meet specifications, will be rejected and the vendor will be considered in default. Vendor shall reimburse County for expenses related to delivery of non-specified goods or services.~~

- C) Regardless of F.O.B. point, vendor agrees to bear all risks of loss, injury or destruction to goods and materials ordered herein which occur prior to delivery and such loss, injury or destruction shall not release vendor from any obligation hereunder.

12. DISCOUNTS:

Terms of less than 15 days for cash payment will be considered as net in evaluating this bid. A discount for payment within fifteen (15) days or more will be considered in determining the award of bid. Discount period will commence either the later of delivery or receipt of invoice by the County. Standard terms are Net Forty-five (45) days.

Proposal No. 961-4096

13. SPECIAL CONDITIONS IN BID SCHEDULE SUPERSEDE GENERAL CONDITIONS.

The "General Conditions" provisions of this RFP/RFQ shall be superseded if in conflict with any other section of this bid, to the extent of any such conflict.

14. SPECIAL REQUIREMENT:

With the invoice or within twenty-five (25) days of delivery, the seller must provide to the County a Material Safety Data Sheet for each product, which contains any substance on "The List of 800 Hazardous Substances", published by the State Director of Industrial Relations. (See Hazardous Substances Information and Training Act, California State Labor Code Sections 6360 through 6399.7.)

15. RECYCLED PRODUCTS/MATERIALS:

Vendors are encouraged to provide and quote (with documentation) recycled or recyclable products/materials which meet stated specifications.

16. YEAR COMPLIANCE WARRANTY

Vendor warrants that any product furnished pursuant to this Agreement/order shall support a four-digit year format and be able to accurately process date and time data from, into and between the twentieth and twenty-first centuries, as well as leap year calculations. "Product" shall include, without limitation, any piece or component of equipment, hardware, firmware, middleware, custom or commercial software, or internal components or subroutines therein. This warranty shall survive termination or expiration of this Agreement.

In the event of any decrease in product functionality or accuracy related to time and/or date data related codes and/or internal subroutines that impede the product from operating correctly using dates beyond December 31, 1999, vendor shall restore or repair the product to the same level of functionality as warranted herein, so as to minimize interruption to County's ongoing business process, time being of the essence. In the event that such warranty compliance requires the acquisition of additional programs, the expense for any such associated or additional acquisitions, which may be required, including, without limitation, data conversion tools, shall be borne exclusively by vendor. Nothing in this warranty shall be construed to limit any rights or remedies the County may otherwise have under this Agreement with respect to defects other than year performance.

17. PARTICIPATION:

Bidder may agree to extend the terms of the resulting contract to other political subdivision, municipalities and tax-supported agencies.

Such participating Governmental bodies shall make purchases in their own name, make payment directly to bidder, and be liable directly to the bidder, holding the County of Fresno harmless.

18. CONFIDENTIALITY:

All services performed by vendor shall be in strict conformance with all applicable Federal, State of California and/or local laws and regulations relating to confidentiality, including but not limited to, California Civil Code, California Welfare and Institutions Code, Health and Safety Code, California Code of Regulations, Code of Federal Regulations.

Vendor shall submit to County's monitoring of said compliance.

Vendor may be a business associate of County, as that term is defined in the "Privacy Rule" enacted by the Health Insurance Portability and Accountability

Act of 1996 (HIPAA). As a HIPAA Business Associate, vendor may use or disclose protected health information ("PHI") to perform functions, activities or services for or on behalf of County as specified by the County, provided that such use or disclosure shall not violate HIPAA and its implementing regulations. The uses and disclosures if PHI may not be more expansive than those applicable to County, as the "Covered Entity" under HIPAA'S Privacy Rule, except as authorized for management, administrative or legal responsibilities of the Business Associate.

Vendor shall not use or further disclose PHI other than as permitted or required by the County, or as required by law without written notice to the County.

Vendor shall ensure that any agent, including any subcontractor, to which vendor provides PHI received from, or created or received by the vendor on behalf of County, shall comply with the same restrictions and conditions with respect to such information.

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OVERVIEW

The County of Fresno's Department of Probation has been utilizing electronic monitoring in lieu of actual custody since 1994. Adults meeting the Work Furlough Program criteria are placed on "Offender Funded" Electronic Monitoring.

Work Furlough/Electronic Monitoring is a sentencing alternative for low risk non-violent misdemeanor and felony adult offenders not perceived as a threat to public safety. The County of Fresno Work Furlough Program allows court referred offenders to serve their custody in their home. They are monitored through the vendor that provides the monitoring equipment, which utilizes a 24-hour a day electronic technology, to ensure the defendants comply with all requirements of the program. Compliance with all the rules and regulations is strictly enforced with discrepancies handled through probation. The defendants' pre-approved schedules allow for work, court-ordered programs, and medical/dental appointments.

The monitoring equipment vendor provides all defendant services regarding the monitoring process. They conduct a comprehensive orientation on the Work Furlough Program rules, regulations, and documentation requirements to comply with the directives of the courts and the Probation Department. Each offender is scheduled for bi-weekly interviews where the case manager will certify all activity documentation. In addition, case managers perform supplemental confirmation by personal phone contact. The vendor generates daily reports of offender non-compliance and forwards them to the Probation Department immediately. Notification typically occurs via a telephone call from the vendor with a FAX to follow.

The program is offender funded and utilizes a sliding fee scale based on the offender's personal income. Participants currently make advance payment for a two-week period. Participation in the program can be terminated for failure to pay.

KEY DATES

Deadline for Written or Fax Requests for Interpretations or Corrections of RFP: May 17, 2005
Fax No. (559) 456-7831
Email: kvozza@co.fresno.ca.us

RFP Closing Date:

MAY 26, 2005 at 2:00 P.M.

County of Fresno Purchasing
4525 E. Hamilton Avenue
Fresno, CA 93702

PROPOSAL IDENTIFICATION SHEET

RESPONDENT TO COMPLETE AND RETURN WITH PROPOSAL

Our proposal is attached and identified
as:

The undersigned agrees to furnish the service stipulated at the prices and terms stated in the cost proposal.

Work services will commence within _____ calendar days after signing of the final contract.

Company: _____

Address: _____

Zip: _____

Signed by: _____

Print Name

Print Title

() Telephone () Fax Number E-mail Address

Date: _____

Taxpayer Identification No.: _____

TRADE SECRET ACKNOWLEDGEMENT

All proposals received by the County shall be considered "Public Record" as defined by Section 6252 of the California Government Code. This definition reads as follows:

"...Public records" includes any writing containing information relating to the conduct of the public's business prepared, owned, used or retained by any state or local agency regardless of physical form or characteristics "Public records" in the custody of, or maintained by, the Governor's office means any writing prepared on or after January 6, 1975."

Each proposal submitted is Public record and is therefore subject to inspection by the public per Section 6253 of the California Government Code. This section states that "every citizen has a right to inspect any public record".

The County will not exclude any proposal or portion of a proposal from treatment as a public record except in the instance that it is submitted as a trade secret as defined by the California Government Code. Information submitted as proprietary, confidential or under any other such terms that might suggest restricted public access will not be excluded from treatment as public record.

"Trade secrets" as defined by Section 6254.7 of the California Government Code are deemed not to be public record. This section defines trade secrets as:

"...Trade secrets," as used in this section, may include, but are not limited to, any formula, plan, pattern, process, tool, mechanism, compound, procedure, production data or compilation of information that is not patented, which is known only to certain individuals within a commercial concern who are using it to fabricate, produce, or compound an article of trade or a service having commercial value and which gives its user an opportunity to obtain a business advantage over competitors who do not know or use it."

Information identified by bidder as "trade secret" will be reviewed by County of Fresno's legal counsel to determine conformance or non-conformance to this definition. Examples of material not considered to be trade secrets are pricing, cover letter, promotional materials, etc. Such material should be submitted in a separate binder not marked "Trade Secret".

INFORMATION THAT IS PROPERLY IDENTIFIED AS TRADE SECRET AND CONFORMS TO THE ABOVE DEFINITION WILL NOT BECOME PUBLIC RECORD. COUNTY WILL SAFEGUARD THIS INFORMATION IN AN APPROPRIATE MANNER.

Information identified by bidder as trade secret and determined not to be in conformance with the California Government Code definition shall be excluded from the proposal. Such information will be returned to the bidder at bidder's expense upon written request.

Trade secrets must be submitted in a separate binder that is plainly marked "Trade Secrets."

The County shall not in any way be liable or responsible for the disclosure of any proposals or portions thereof, if they are not (1) submitted in a separate binder that is plainly marked "Trade Secret" on the outside; and (2) if disclosure is required under the provision of law or by order of Court.

Vendors are advised that the County does not wish to receive trade secrets and that vendors are not to supply trade secrets unless they are absolutely necessary.

TRADE SECRET ACKNOWLEDGEMENT

I have read and understand the above "Trade Secret Acknowledgement."

I understand that the County of Fresno has no responsibility for protecting information submitted as a trade secret if it is not delivered in a separate binder plainly marked "Trade Secret."

Enter company name on appropriate line:

_____ has submitted information identified as Trade
(Company Name) Secrets

_____ has **not** submitted information identified as Trade
(Company Name) Secrets

ACKNOWLEDGED BY:

_____ ()
Signature Telephone

Print Name and Title Date

Address

City State Zip

GENERAL REQUIREMENTS

DEFINITIONS: The terms Bidder, Proposer, Contractor and Vendor are all used interchangeably and refer to that person, partnership, corporation, organization, agency, etc. which is offering the proposal and is identified on the "Provider" line of the Proposal Identification Sheet.

LOCAL VENDOR PREFERENCE: The Local Vendor Preference **does not** apply to this Request for Quotation.

RFP CLARIFICATION AND REVISIONS: Any revisions to the RFP will be issued and distributed as written addenda.

FIRM PROPOSAL: All proposals shall remain firm for at least one hundred eighty (180) days.

PROPOSAL PREPARATION: Proposals should be submitted in the formats shown under "PROPOSAL CONTENT REQUIREMENTS" section of this RFP.

SUPPORTIVE MATERIAL: Additional material may be submitted with the proposal as appendices. Any additional descriptive material that is used in support of any information in your proposal must be referenced by the appropriate paragraph(s) and page number(s).

Bidders are asked to submit their proposals in a binder (one that allows for easy removal of pages) with index tabs separating the sections identified in the Table of Contents. Pages must be numbered on the bottom of each page.

Any proposal attachments, documents, letters and materials submitted by the vendor shall be binding and included as a part of the final contract should your bid be selected.

TAXES: The quoted amount must include all applicable taxes. If taxes are not specifically identified in the proposal it will be assumed that they are included in the total quoted.

SALES TAX: Fresno County pays California State Sales Tax in the amount of 7.975% regardless of vendor's place of doing business.

RETENTION: County of Fresno reserves the right to retain all proposals, excluding proprietary documentation submitted per the instructions of this RFP, regardless of which response is selected.

AWARD/REJECTION: The award will be made to the vendor offering the overall proposal deemed to be to the best advantage of the County. The County shall be the sole judge in making such determination. The County reserves the right to reject any and all proposals. The lowest bidders are not arbitrarily the vendors whose proposals will be selected.

County Purchasing will chair or co-chair all award, evaluation and contract negotiation committees.

Award may require approval by the County of Fresno Board of Supervisors.

NEGOTIATION: The County will prepare and negotiate its own contract with the selected vendor, giving due consideration to the stipulation of the vendor's standard contracts and associated legal documents.

WAIVERS: The County reserves the right to waive any informalities or irregularities and any technical or clerical errors in any quote as the interest of the County may require.

TERMINATION: The County reserves the right to terminate any resulting contract upon written notice.

MINOR DEVIATIONS: The County reserves the right to negotiate minor deviations from the prescribed terms, conditions and requirements with the selected vendor.

PROPOSAL REJECTION: Failure to respond to all questions or not to supply the requested information could result in rejection of your proposal.

ASSIGNMENTS: The ensuing proposed contract will provide that the vendor may not assign any payment or portions of payments without prior written consent of the County of Fresno.

BIDDERS LIABILITIES: County of Fresno will not be held liable for any cost incurred by vendors in responding to the RFP.

CONFIDENTIALITY: Bidders shall not disclose information about the County's business or business practices and safeguard confidential data which vendor staff may have access to in the course of system implementation.

DISPUTE RESOLUTION: The ensuing contract shall be governed by the laws of the State of California.

Any claim which cannot be amicably settled without court action will be litigated in the U. S. District Court for the Eastern District of California in Fresno, CA or in a state court for Fresno County.

NEWS RELEASE: Vendors shall not issue any news releases or otherwise release information to any third party about this RFP or the vendor's quotation without prior written approval from the County of Fresno.

BACKGROUND REVIEW: The County reserves the right to conduct a background inquiry of each proposer/bidder which may include collection of appropriate criminal history information, contractual and business associations and practices, employment histories and reputation in the business community. By submitting a proposal/bid to the County, the vendor consents to such an inquiry and agrees to make available to the County such books and records the County deems necessary to conduct the inquiry.

EXCEPTIONS: Identify with explanation, any terms, conditions, or stipulations of the RFP with which you *CAN NOT* or *WILL NOT* comply with by proposal group.

SUBCONTRACTORS: If a subcontractor is proposed, complete identification of the subcontractor and his tasks should be provided. The primary contractor is not relieved of any responsibility by virtue of using a subcontractor.

CONFLICT OF INTEREST: The County shall not contract with, and shall reject any bid or proposal submitted by the persons or entities specified below, unless the Board of Supervisors finds that special circumstances exist which justify the approval of such contract:

1. Employees of the County or public agencies for which the Board of Supervisors is the governing body.

2. Profit-making firms or businesses in which employees described in Subsection (1) serve as officers, principals, partners or major shareholders.
3. Persons who, within the immediately preceding twelve (12) months, came within the provisions of Subsection (1), and who were employees in positions of substantial responsibility in the area of service to be performed by the contract, or participated in any way in developing the contract or its service specifications.
4. Profit-making firms or businesses in which the former employees described in Subsection (3) serve as officers, principals, partners or major shareholders.
5. No County employee, whose position in the County enables him to influence the selection of a contractor for this RFP, or any competing RFP, and no spouse or economic dependent of such employee, shall be employees in any capacity by a bidder, or have any other direct or indirect financial interest in the selection of a contractor.

EVALUATION CRITERIA: Respondents will be evaluated on the basis of their responses to all questions and requirements in this RFP and product cost. The County shall be the sole judge in the ranking process and reserves the right to reject any or all bids. False, incomplete or unresponsive statements in connection with this proposal may be sufficient cause for its rejection.

SELECTION PROCESS: All proposals will be evaluated by a team consisting of representatives from appropriate County Department(s), and Purchasing: It will be their responsibility to make the final recommendations. Purchasing will chair or co-chair the evaluation or evaluation process.

Organizations that submit a proposal may be required to make an oral presentation to the Selection Committee. These presentations provide an opportunity for the individual, agency, or organization to clarify its proposal to ensure thorough, mutual understanding.

INDEPENDENT CONTRACTOR: In performance of the work, duties, and obligations assumed by Contractor under any ensuing Agreement, it is mutually understood and agreed that Contractor, including any and all of Contractor's officers, agents, and employees will at all times be acting and performing as an independent contractor, and shall act in an independent capacity and not as an officer, agent, servant, employee, joint venturer, partner, or associate of the County. Furthermore, County shall have no right to control, supervise, or direct the manner or method by which Contractor shall perform its work and function. However, County shall retain the right to administer this Agreement so as to verify that Contractor is performing its obligations in accordance with the terms and conditions thereof. Contractor and County shall comply with all applicable provisions of law and the rules and regulations, if any, of governmental authorities having jurisdiction over matters the subject thereof.

Because of its status as an independent contractor, Contractor shall have absolutely no right to employment rights and benefits available to County employees. Contractor shall be solely liable and responsible for providing to, or on behalf of, its employees all legally required employee benefits. In addition, Contractor shall be solely responsible and save County harmless from all matters relating to payment of Contractor's employees, including compliance with Social Security, withholding, and all other regulations governing such matters. It is acknowledged that during the term of the Agreement, Contractor may be providing services to others unrelated to the COUNTY or to the Agreement.

HOLD HARMLESS CLAUSE: Contractor agrees to indemnify, save, hold harmless and at County's request, defend the County, its officers, agents and employees, from any and all

costs and expenses, damages, liabilities, claims and losses occurring or resulting to County in connection with the performance, or failure to perform, by Contractor, its officers, agents or employees under this Agreement and from any and all costs and expenses, damages, liabilities, claims and losses occurring or resulting to any person, firm or corporation who may be injured or damaged by the performance, or failure to perform, of Contractor, its officers, agents or employees under this Agreement.

PRICE RESPONSIBILITY: The selected vendor will be required to assume full responsibility for all services and activities offered in the proposal, whether or not they are provided directly. Further, the County of Fresno will consider the selected vendor to be the sole point of contact with regard to contractual matters, including payment of any and all charges resulting from the contract. The contractor may not subcontract or transfer the contract, or any right or obligation arising out of the contract, without first having obtained the express written consent of the County.

ADDRESSES AND TELEPHONE NUMBERS: The vendor will provide the business address and mailing address, if different, as well as the telephone number of the individual signing the contract.

ASSURANCES: Any contract awarded under this RFP must be carried out in full compliance with The Civil Rights Act of 1964, The Americans With Disabilities Act of 1990, their subsequent amendments, and any and all other laws protecting the rights of individuals and agencies. The County of Fresno has a zero tolerance for discrimination, implied or expressed, and wants to ensure that policy continues under this RFP. The contractor must also guarantee that services, or workmanship, provided will be performed in compliance with all applicable local, state, or federal laws and regulations pertinent to the types of services, or project, of the nature required under this RFP. In addition, the contractor may be required to provide evidence substantiating that their employees have the necessary skills and training to perform the required services or work.

INSURANCE:

Without limiting the COUNTY's right to obtain indemnification from CONTRACTOR or any third parties, CONTRACTOR, at its sole expense, shall maintain in full force and effect the following insurance policies throughout the term of the Agreement:

A. Commercial General Liability

Commercial General Liability Insurance with limits of not less than One Million Dollars (\$1,000,000) per occurrence and an annual aggregate of Two Million Dollars (\$2,000,000). This policy shall be issued on a per occurrence basis. COUNTY may require specific coverages including completed operations, products liability, contractual liability, Explosion-Collapse-Underground, fire legal liability or any other liability insurance deemed necessary because of the nature of this contract.

B. Automobile Liability

Comprehensive Automobile Liability Insurance with limits for bodily injury of not less than Two Hundred Fifty Thousand Dollars (\$250,000.00) per person, Five Hundred Thousand Dollars (\$500,000.00) per accident and for property damages of not less than Fifty Thousand Dollars (\$50,000.00), or such coverage with a combined single limit of Five Hundred Thousand Dollars (\$500,000.00). Coverage should include owned and non-owned vehicles used in connection with this Agreement.

C. Professional Liability

If CONTRACTOR employs licensed professional staff, (e.g., Ph.D., R.N., L.C.S.W., M.F.C.C.) in providing services, Professional Liability Insurance with limits of not less than

One Million Dollars (\$1,000,000.00) per occurrence, Three Million Dollars (\$3,000,000.00) annual aggregate.

D. Worker's Compensation

A policy of Worker's Compensation insurance as may be required by the California Labor Code.

CONTRACTOR shall obtain endorsements to the Commercial General Liability insurance naming the County of Fresno, its officers, agents, and employees, individually and collectively, as additional insured, but only insofar as the operations under this Agreement are concerned. Such coverage for additional insured shall apply as primary insurance and any other insurance, or self-insurance, maintained by COUNTY, its officers, agents and employees shall be excess only and not contributing with insurance provided under CONTRACTOR's policies herein. This insurance shall not be cancelled or changed without a minimum of thirty (30) days advance written notice given to COUNTY.

Within Thirty (30) days from the date CONTRACTOR executes this Agreement, CONTRACTOR shall provide certificates of insurance and endorsement as stated above for all of the foregoing policies, as required herein, to the County of Fresno, Chief Probation Officer Linda Penner, P.O. Box 453, Fresno, CA 93709, stating that such insurance coverage have been obtained and are in full force; that the County of Fresno, its officers, agents and employees will not be responsible for any premiums on the policies; that such Commercial General Liability insurance names the County of Fresno, its officers, agents and employees, individually and collectively, as additional insured, but only insofar as the operations under this Agreement are concerned; that such coverage for additional insured shall apply as primary insurance and any other insurance, or self-insurance, maintained by COUNTY, its officers, agents and employees, shall be excess only and not contributing with insurance provided under CONTRACTOR's policies herein; and that this insurance shall not be cancelled or changed without a minimum of thirty (30) days advance, written notice given to COUNTY.

In the event CONTRACTOR fails to keep in effect at all times insurance coverage as herein provided, the COUNTY may, in addition to other remedies it may have, suspend or terminate this Agreement upon the occurrence of such event.

All policies shall be with admitted insurers licensed to do business in the State of California. Insurance purchased shall be purchased from companies possessing a current A.M. Best, Inc. rating of A FSC VII or better.

AUDITS AND INSPECTIONS: The Contractor shall at any time during business hours, and as often as the County may deem necessary, make available to the County for examination all of its records and data and respect to the matters covered by this Agreement. The Contractor shall, upon request by the County, permit the County to audit and inspect all of such records and data necessary to ensure Contractor's compliance with the terms of this Agreement.

If this Agreement exceeds Ten Thousand and No/100 dollars (\$10,000.00), Contractor shall be subject to the examination and audit of the Auditor General for a period of three (3) years after final payment under contract (Government Code Section 10532).

County of Fresno will not be held liable for any cost incurred by bidders in responding to RFP.

DEFAULT: In case of default by the selected bidder, the County may procure materials and services from another source and may recover the loss occasioned thereby from any unpaid balance due the selected bidder, or by any other legal means available to the County.

BREACH OF CONTRACT: In the event of breach of contract by either party, the other party shall be relieved of its obligations under this agreement and may pursue any legal remedies.

SAMPLE CONTRACT: Submitted as a part of bidder's response to the RFP, shall be a sample of the contract he is proposing with the County of Fresno. The tentative award of the contract is based on successful negotiation pending formal recommendation of award. Bidder is to include in response the names and titles of officials authorized to conduct such negotiations.

CONFIDENTIALITY

All services performed by vendor shall be in strict conformance with all applicable Federal, State of California and/or local laws and regulations relating to confidentiality, including but not limited to, California Civil Code, California Welfare and Institutions Code, Health and Safety Code, California Code of Regulations, Code of Federal Regulations.

Vendor shall submit to County's monitoring of said compliance.

Vendor may be a Business associate of County, as that term is defined in the "Privacy Rule" enacted by the Health Insurance Portability and Accountability Act of 1996 (HIPAA). As a HIPAA Business Associate, vendor may use or disclose protected health information ("PHI") to perform functions, activities or services for or on behalf of County, as specified by the County, provided that such use or disclosure shall not violate HIPAA and its implementing regulations. The uses and disclosures of PHI may not be more expansive than those applicable to County, as the "Covered Entity" under HIPAA'S Privacy Rule, except as authorized for management, administrative or legal responsibilities of the Business Associate.

Vendor shall not use or further disclose PHI other than as permitted or required by the County, or as required by law without written notice to the County.

Vendor shall ensure that any agent, including any subcontractor, to which vendor provides PHI received from, or created or received by the vendor on behalf of County, shall comply with the same restrictions and conditions with respect to such information.

APPEALS

Appeals must be submitted in writing within five (5) working days after the review committee notification of proposed recommendations. Appeals should be submitted to County of Fresno Purchasing, 4525 E. Hamilton Avenue, Fresno, California 93702-4599. Appeals should address only areas regarding RFP contradictions, procurement errors, quotation rating discrepancies, legality of procurement context, conflict of interest in rating process, and inappropriate or unfair competitive procurement grievance regarding the RFP process.

The Purchasing Manager will provide a written response to the complaint within five (5) working days unless the complainant is notified more time is required.

If the protesting bidder is not satisfied with the decision of the Purchasing Manager, he/she shall have the right to appeal to the Purchasing Agent within five (5) business days after notification of Purchasing Manager's decision.

If the protesting bidder is not satisfied with Purchasing Agent decision, the final appeal is with the Board of Supervisors.

BIDDER TO COMPLETE THE FOLLOWING:

PARTICIPATION

The County of Fresno is a member of the Central Valley Purchasing Group. This group consists of Fresno, Kern, Kings, and Tulare Counties and all governmental, tax supported agencies within these counties.

Whenever possible, these agencies co-op (piggyback) on contracts put in place by one of the other agencies.

Any agency choosing to avail itself of this opportunity, will make purchases in their own name, make payment directly to the contractor, be liable to the contractor and vice versa, per the terms of the original contract, all the while holding the County of Fresno harmless. If awarded this contract, please indicate whether you would extend the same terms and conditions to all tax supported agencies within this group as you are proposing to extend to Fresno County.

- Yes, we will extend contract terms and conditions to all qualified agencies within the Central Valley Purchasing Group.

- No, we will not extend contract terms to any agency other than the County of Fresno.

(Authorized Signature)

Title

SPECIFIC TERMS AND CONDITIONS

ISSUING AGENT: This RFP has been issued by County of Fresno Purchasing. Purchasing shall be the vendor's sole point of contact with regard to the RFP, its content, and all issues concerning it.

AUTHORIZED CONTACT: All communication regarding this RFP shall be directed to an authorized representative of County Purchasing. The specific buyer managing this RFP is identified on the cover page, along with his or her telephone number, and he or she should be the primary point of contact for discussions or information pertaining to the RFP. Contact with any other County representative, including elected officials, for the purpose of discussing this RFP, its content, or any other issue concerning it, is prohibited unless authorized by Purchasing. Violation of this clause, by the vendor having unauthorized contact (verbally or in writing) with such other County representatives, may constitute grounds for rejection by Purchasing of the vendor's quotation.

The above stated restriction on vendor contact with County representatives shall apply until the County has awarded a purchase order or contract to a vendor or vendors, except as follows. First, in the event that a vendor initiates a formal protest against the RFP, such vendor may contact the appropriate individual, or individuals who are managing that protest as outlined in the County's established protest procedures. All such contact must be in accordance with the sequence set forth under the protest procedures. Second, in the event a public hearing is scheduled before the Board of Supervisors to hear testimony prior to its approval of a purchase order or contract, any vendor may address the Board.

INTERPRETATION OF RFP: Vendors must make careful examination of the requirements, specifications and conditions expressed in the RFP and fully inform themselves as to the quality and character of equipment and services required. If any person planning to submit a proposal finds discrepancies in or omissions from the RFP or has any doubt as to the true meaning or interpretation, correction thereof may be requested in writing from Purchasing by not later than May 17, 2005.

Questions shall be delivered to County of Fresno Purchasing, 4525 E. Hamilton Avenue, Fresno, CA 93702 or emailed to kvozza@co.fresno.ca.us or faxed to (559) 456-7831. If faxing the bidder must confirm receipt by phone ((559) 456-7110) within one-half (1/2) hour of transmission.

NOTE: Time constraints will prevent County from responding to questions submitted after the cutoff date.

Any change in the Request for Proposal will be made by written addendum issued by the County. The County will not be responsible for any other explanations or interpretations.

SAMPLE AGREEMENT: The attached SAMPLE AGREEMENT is representative of the agreement that the successful bidder will be required to enter into. The terms, conditions, etc., as stated the SAMPLE AGREEMENT, shall be considered requirements of this RFP.

NUMBER OF COPIES: Submit one (1) **original and five (5) copies** of your proposal no later than the proposal acceptance date and time as stated on the front of this document to County of Fresno Purchasing.

SELECTION COMMITTEE: All proposals will be evaluated by a team co-chaired by Purchasing. All proposals will be evaluated by a review committee that may consist of County of Fresno Purchasing, department staff, community representatives from advisory boards and other members as appropriate.

The proposals will be evaluated in a multi-stage selection process. Some bids may be eliminated or set aside after an initial review. If a proposal does not respond adequately to the RFP or the bidder is deemed unsuitable or incapable of delivering services, the proposal may be eliminated from consideration. It will be the selection committee's responsibility to make the final recommendation to the Department Head.

CONTRACT TERM: It is County's intent to contract with the successful bidder for a term of one year with the option to renew for up to two (2) additional one (1) year periods. County will retain the right to terminate the Agreement upon giving thirty (30) days advance written notification to the Contractor.

SCOPE OF WORK

INTRODUCTION:

The County of Fresno's Department of Probation has been utilizing electronic monitoring in lieu of actual custody since 1994. Adults meeting the Work Furlough Program criteria are placed on "Offender Funded" Electronic Monitoring.

Work Furlough/Electronic Monitoring is a sentencing alternative for low risk non-violent misdemeanor and felony adult offenders not perceived as a threat to public safety. The County of Fresno Work Furlough Program allows court referred offenders to serve their custody in their home. They are monitored through the vendor that provides the monitoring equipment, which utilizes a 24-hour a day electronic technology, to ensure the defendants comply with all requirements of the program. Compliance with all the rules and regulations is strictly enforced with discrepancies handled through probation. Defendant's pre-approved schedules allow for work, court-ordered programs, and medical/dental appointments. In addition, a three-hour pass, once a week, may be given in order to resolve personal business. All remaining hours must be spent in the defendant's residence. Any variations in the defendant's schedule must be pre-approved by the Probation Department first. Any violations of program requirements may result in defendant's removal from the program and his/her return to custody.

The general requirements to be eligible for the Work Furlough Program are: the defendant must be court referred, have a stable residence, be employed or have a legitimate source of income, transportation, a functioning phone line, electricity, and the ability to pay the cost of the monitoring services. The program utilizes a sliding fee scale based on the offender's personal income. Participants currently make advance payment for a two-week period. Participation in the program can be terminated for failure to pay.

The monitoring equipment vendor provides all defendant services regarding the monitoring process. They conduct a comprehensive orientation on the Work Furlough Program rules, regulations, and documentation requirements to comply with the directives of the courts and the Probation Department. Each offender is scheduled for bi-weekly interviews where the case manager will certify all activity documentation. In addition, case managers perform ~~supplemental confirmation by personal phone contact. The vendor generates daily reports of offender non-compliance and forwards them to the Probation Department immediately.~~

Notification typically occurs via a telephone call from the vendor with a FAX to follow.

Deputy Probation Officers will interview adult offenders for acceptance into the Work Furlough Program, and subsequently refer those offenders who meet the program criteria to the selected electronic monitoring vendor. The selected vendor will be responsible for placing these offenders on Work Furlough as described in the Scope of Work section of this RFP, and for providing full case management for each participant in the program. Further, the selected vendor will be responsible for providing its own office space.

The selected vendor will be responsible for maintaining contact with each offender on the program and verifying and modifying the offender's schedule as necessary to ensure compliance with the program requirements, until the offender completes or is removed from the electronic monitoring program. The selected vendor will provide, install, maintain, and remove all equipment necessary for this program. Further, the vendor will notify the Probation Department immediately when an offender violates program rules.

It will be at the discretion of the District Attorney if legal charges for lost and/or damaged equipment are to be filed. A participant will be removed from the program due to lost or damaged equipment only if the court so orders. Historical information on lost and/or damaged equipment is not available. Payments received by the County for lost or damaged equipment will be forwarded to the vendor. Note: this is not a common occurrence. The vendor may include as a part of his/her proposal conditions with regard to controlling lost or damaged equipment. The vendor will be responsible for investigation of all possible equipment tampering incidents.

The Probation Department requirements under an Offender Funded electronic monitoring (EM) program include an estimated 45-60 units for Work Furlough client monitoring. The County does not guarantee a minimum level of service. The quantities stated herein are estimated, actual quantities may be less than or greater than stated. The vendor's proposed pricing must allow for all usage levels. Electronic Monitoring services will be required throughout the entirety of Fresno County.

These EM devices will be used to electronically record the time period when a probationer leaves and returns to their residence. This is the most basic EM system which places a base unit in the probationer's home. The probationer wears an EM device that electronically transmits a signal via telephone connection to the monitoring center when the probationer leaves their residence for work/school, etc., and when they return from their daily activity or other prearranged, authorized schedules. The device proposed should be of the latest technology for radio frequency EM devices. It can be an ankle or wrist model. An example of acceptable equipment would be the BI 9000 EM device. The equipment offered must perform as proposed on a consistent basis.

The selected vendor will provide, install, maintain, and remove all equipment necessary for this program. The vendor must provide in home service for equipment retrieval and malfunction. All other services may be performed at vendor's office. Transmitters are to be installed in the vendor's office. The vendor may send the receiver home with the probationer and allow him/her to install. However, the vendor must follow up to verify proper installation. If this is the procedure the vendor wishes to use, he/she must include it in his/her proposal.

Equipment installations are to be performed on County's normal workdays (e.g. Monday through Friday, 8:00 a.m. to 5:00 p.m. excluding County holidays). There is no requirement for installations at other times or days.

The selected Contractor for this RFP will provide the following:

Service Delivery Method(s)

Equipment Listing

Pricing Structure

Collection Process consistent with California law for installation and removal of the EM devices from the individuals assigned to the offender funded EM program and all associated services, as determined by program need.

PROPOSAL RESPONSE SECTION-SPECIFICATIONS

The "PROPOSAL RESPONSE SECTION" includes the following sub-sections:

- A. Profile of the Proposer
- B. Description of Equipment
- C. Scope of Work
- D. Billing Procedure
- E. Proposer's Security Procedure
- F. Proposer's Liability Insurance
- G. Appendices
- H. Demonstration of Equipment

I. The "PROPOSAL RESPONSE SECTION" includes County requirements, specifications and conditions which the proposer must comply with. Additionally, this section addresses a variety of other areas to which the proposers must respond.

Bidders must include as a portion of their proposal a section marked "Bidder's Proposal Response." This section must include a line by line explanation of how the bidder's proposal accomplishes or satisfies each of the items listed under this RFP's "Proposal Response Section."

Each sub-section of the "Proposal Response Section" (items A through I above) should be indexed and tabbed for quick reference.

A. Profile of the Proposer

This section of the proposal is designed to establish that the proposer has the ability and experience to operate the Offender funded electronic monitoring programs as specified in the RFP. The following information must be provided:

- 1. Structure of the Proposer
 - a. Corporate name (If applicable)
 - b. Date incorporated/organized
 - c. State incorporated/organized in
 - d. Corporate officers/principal employees and their qualifications
- 2. Proposer's Experience in Offender Funded Electronic Monitoring
 - a. Number of employees involved in manufacture and sales
 - b. Number of employees involved in provision of electronic monitoring services

c. Number of years providing electronic monitoring services

3. Description of Current Contracts for Offender Funded Monitoring Services

Use the following format to list references for five (5) current customers who are utilizing your offender funded electronic monitoring services.

a. Agency contracted with

b. Date of original contract

c. Type and number of units installed

d. Contact person and telephone number for agency

4. Description of Terminated Contracts for Offender Funded Monitoring Services

a. Agency contracted with

b. Date of original contract

c. Reason for termination

d. Contact person and telephone number for agency

5. Description of Pending Lawsuits

a. Location field, name of court and docket number

b. Nature of the lawsuit

6. Financial Data

a. Certified financial statement showing proposer's current financial status

b. Federal employers identification number

~~c. The proposer shall demonstrate that it has the capability to expand the scope of the Offender funded electronic monitoring programs on short notice~~

B. Description of Equipment

This section of the proposal should describe the equipment used by the proposer. Equipment must meet the minimum specifications set forth in this RFP. Any deviations from the specifications must be clearly identified as such.

1. Manufacturer of Equipment
 - a. Name, address and phone number of manufacturer
 - b. Contact person
 - c. Length of time equipment has been used by your firm
2. Brief Overview of System Operation
3. Central Computer System
 - a. Describe how the computer system receives information from reported to computer
 - b. Describe software capabilities
 1. Number of curfew absence periods that can be programmed per offender per day
 2. System capacity to program variable curfew schedules by day of week
 3. Data items which can be stored for each participant
 4. Reports which can be generated by system
 - c. Capacity of system (maximum number of offenders accommodated)
 - d. Can computer handle messages from more than one Receiver/Dialer at a time? How are conflicts resolved?
 - e. Describe procedure for backup of data
 1. Type (battery, generator, etc.)
 2. How long will backup sustain computer operations
 3. Memory loss which occurs in event of power failure
4. Transmitter Worn by Offender
 - a. Transmitter shall comply with all applicable Federal Communications Commission (FCC) (Part 15) and shall be registered with the FCC. Vendor must supply with this proposal the FCC registration number of the transmitter.
 - b. Proposer must certify a radio transmitting continuous signaling device which meets the following general specifications:

1. Signal of the transmitter must be unique to the individual to whom it is attached
2. Must be shock-resistant, water and moisture-proof and function reliably under normal atmospheric and environmental conditions
3. Must not pose a safety hazard or unduly restrict the activities of the participant
4. Transmitter and band must be hypo-allergenic
- c. Dimensions and weight
- d. Transmitter range
- e. Operating frequency range. Will it interfere with or be interfered by use of radio transmitters normally used by police/corrections personnel?
- f. Battery
 1. Shelf life
 2. Operating life
 3. How replaced
- g. Describe how transmitter is attached to offender
 1. Where worn
 2. Special tools required
 3. Procedure for replacing
- h. Tamper resistant feature
 - ~~1. Describe how tamper-resistant feature operates~~
 2. Describe under what condition or circumstances a false tamper alarm will be produced
 3. Detail any known instances where an offender has defeated the resistant feature
 4. Describe what must be done to re-set the tamper feature
- i. Describe any medical or other conditions which would prevent the transmitter or tamper resistant feature from operating properly with an individual or group of offenders
5. Receiver/Dialer
 - a. Receiver/Dialer shall comply with all applicable FCC Part 15 and 68 regulations and shall be registered with the FCC. Proposer must supply with this proposal the FCC registration number(s) of the Receiver/Dialer.

- b. Dimensions and weight
 - c. Method of installation
 - d. Telephone communications
 - 1. Description of how Receiver/Dialer communicated with computer and number of calls per day
 - 2. Line requirements (rotary, pulse or touch tone)
 - 3. Use of standard connectors or adapter required
 - 4. Interruptions caused by equipment to normal telephone service
 - 5. Describe what occurs and what safeguards are available to prevent loss of data if telephone service is interrupted
 - e. Power supply
 - 1. Required power supply and number of outlets
 - 2. Backup power supply included
 - 3. Data storage capability in event power is interrupted
 - 4. Surge protectors required
 - f. Tamper resistant feature
 - 1. Detail visual inspection procedures to determine if unit has been tampered with
 - 2. Describe operation of other tamper resistant features
 - 3. Detail any known instances where an offender has defeated the tamper resistant features; describe what must be done to re-set the tamper feature(s)
 - g. On-site diagnostics which can be performed by staff to determine if unit is operating properly
 - h. If the unit can be programmed to recognize different transmitters or is matched to only one transmitter
 - i. Describe what occurs if phone lines at central computer are busy when Receiver/Dialer attempts to call
 - j. Other information unit will detect and report
6. Drive-By System
- a. Dimensions of receiver unit
 - b. Range

- c. Antenna specifications
 - d. Power supply
 - e. Capacity (number of offender/transmitters each unit can monitor)
 - f. Ability to distinguish between several transmitters in a given location
7. Service and Maintenance of Equipment
- a. Location of maintenance facilities and repair technicians
 - b. Availability of service for each component
 - c. Turn-around time on replacement of inoperative equipment
 - d. Procedure for obtaining repairs or replacement of equipment
8. Manufacturer's Product Liability Insurance

Proposer must certify the manufacturer has adequate product liability insurance and specify the amount of coverage. If the proposal is awarded, at the time of contract, it will be the contractor's responsibility to provide a certificate of insurance from the manufacturer.

C. Scope of Work

The successful proposer will be expected to meet the following specifications and electronic monitoring program requirements. In this section the proposer should elaborate on the specific plan for providing Offender funded electronic monitoring program services. The proposer shall propose an electronic monitoring system utilizing continuously signaling (RF) equipment, and a drive-by system, as an addendum to that equipment. The equipment must verify that the offender remains at home or other designated location during specified time periods and shall report authorized and unauthorized absences, late returns, and equipment malfunctions of tampering to agency staff for further investigation as appropriate to the program needs.

1. The "SCOPE OF WORK-INTRODUCTION" as presented on Page 16 describes a variety of required services. The bidder is instructed to acknowledge here that they will not provide the specified services. The bidder is instructed to acknowledge here that they will or will not provide the specified services. The methods and details pertaining to the execution of each service type may be explained in this section or under items c.2 through 13.

2. System Staffing

The proposer shall propose a staffing pattern to continuously monitor the computer system 24 hours a day, 7 days a week to promptly detect unauthorized absences, late arrivals, equipment malfunctions and tampering, and respond to inquiries from the County of Fresno's Offender Funded Electronic Monitoring Program(s) staff, as well as to provide a time-line for prompt service for hookups, equipment installation, trouble-shooting problems with equipment, and removal.

3. Equipment Availability

Detail the logistical process you would use to provide and deliver equipment under this proposal. Where would equipment be stored, in what quantities and how would you coordinate inventory with the County of Fresno's Offender Funded Electronic Monitoring Program? Describe how you will insure that an adequate supply of equipment will be available to hook-up all clients immediately upon referral. What type of spare parts would the Program have access to and is the cost of these parts included in the leasing costs of the equipment? If there is an additional cost, what would that be?

4. Client Enrollment Process

Detail the process and procedures required to enroll offenders on the system.

5. Monitoring Services

Describe how you propose to deliver monitoring services which fit the needs of the County of Fresno.

6. Change in Curfew Schedules

How will changes in curfew schedules be accomplished between the agencies and the proposer?

7. Notification of Agency Personnel

The monitoring center operated by the proposer will assume responsibility for notification of agency personnel in the event of an unauthorized absence, late returns, and equipment malfunction or tamper. It is foreseen that agencies will have the need to establish various levels of notification, i.e., immediate, next day, next working day, etc. Detail your options in the notifications process and how it will be accomplished.

8. Required Records and Reports

Propose records and reporting requirements for you and the County of Fresno.

9. Maintenance

Detail plans for maintenance of equipment, repairs and replacement. The proposer will be the responsible party for the cost of replacement for lost and damaged equipment, if the offender does not make restitution. The proposer shall maintain equipment and inventory in proper working condition.

10. Training Program

Describe the training you are willing to offer as part of this contract, as well as any costs associated with the training, if any.

11. Testimony at Legal Procedure

If the equipment or the actual monitoring process were contested in Court, whom, if anyone, would be available for testimony? On what basis and under what circumstances would these individuals agree to testify?

12. Contingency Plans

What procedures are used by your firm to address interruption of service, loss of computer, loss of data, etc?

13. Bilingual Capability

Describe any bilingual abilities of your staff.

D. Billing Procedure

Please describe how and when the Offender will be billed, including the sliding fee scale provision for the Offender Funded Program. A copy of each Offender's invoice will be forwarded to the Probation Department.

E. Proposer's Security Procedures

This section of the proposal is to describe the security procedures employed by the proposer to ensure system integrity. Information must be provided on the following areas:

1. Staff selection, background investigation and training procedure (background investigations may be limited to those vendor personnel that have direct contact with program participants)

2. Prevention of unauthorized access to computer terminal and restriction on access to or modification of data
3. Safeguards for preventing unauthorized access by telephone lines or modems

F. Proposer's Liability Insurance

Identify current policies held by name of insurance company, amount and type of coverage. At the time of a contract the County of Fresno will require proposer to furnish certificate of insurance.

G. Appendices

Material and data not specifically requested for evaluation may be included.

H. Demonstration of Electronic Monitoring Equipment May be Required During Evaluation

After the Bid Proposals are opened by the County, the bidders may be required to demonstrate the equipment which has been proposed for evaluation by, and at no cost to, the County. The purpose of the demonstration is to observe the equipment in an operational environment and to verify its capability, suitability, and adaptability vis-a-vis the performance requirements stipulated in the bid. If a demonstration is required, the County will notify the bidder of such in writing and will specify the date, time and location of the demonstration. If the bidder fails to perform the demonstration on the specified date stipulated in the notice, the County may elect to reject the bidder's proposal or to reschedule the demonstration in its best interest. The county shall be the sole judge of the acceptability of the equipment in conformance with the bid specifications and its decision shall be final.

The electronic monitoring equipment used for the demonstration shall be the same as the manufacturer's model identified in the bidder's proposal. Accordingly, the equipment used in the demonstration shall create an express warranty that the actual equipment to be provided by the bidder during the contract period shall conform to the equipment used in the demonstration. The bidder shall be required to provide adequate restitution to the County, in the manner prescribed by the County, if this warranty is violated during the term of the contract.

I. Acceptance of Conditions

This section of the response requires an acknowledgement from the proposer that they have read, understood and will comply with the general conditions identified in this RFP. If the proposer takes exception to any of the provisions, they should clearly identify which one and state the reason(s) for exception. Additionally, the proposer must give positive statements affirming acceptance of the following conditions, any of which may be included in the contract to be entered into between the County and the proposer:

1. The evaluation committee may require whatever evidence, including and audited annual report, which is deemed necessary by the County relative to the proposer's financial ability.

2. The evaluation committee reserves the right to ask for further information from the proposer, either in writing or verbally and requests will be addressed to that person or persons authorized by the proposer to represent the proposer.
3. The evaluation committee reserves the right solely to judge the proposer's representations, either written or verbal.

COST PROPOSAL

The Cost Proposal section will be considered in the evaluation of your RFP.

1. The Cost Proposal section for electronic monitoring services must include the cost of all services, equipment, maintenance, training, phone charges, etc., necessary for all Offender funded electronic monitoring services in Fresno County.
2. The cost for the Offender funded electronic monitoring services will be based upon a Sliding Fee Scale (per client) as mandated by the California Penal Code section 1208.2(e). This Fee Scale must be provided. Costs must reflect equipment requirements specified in this RFP. The pricing schedule must explain in detail how the daily charges will be determined. If there are any costs involved, other than those identified, please specify. The selected vendor will clearly identify from the Sliding Fee Scale, the process/procedure of determining the specific dollar amount (fee) of each individual offender, and further, how each offender will be charged/invoiced.
3. The Cost Proposal section should also include the conditions for replacement and/or repair of vendor-owned electronic monitoring equipment that may be lost or damaged by the offender. The successful vendor will fully explain under what circumstances the offender might be held liable, for what equipment, and any replacement costs that would be applicable.

AWARD CRITERIA

METHOD OF AWARD

Award will be made to that proposer whose proposal is determined to be professionally and technically complete, whose presentation/demonstration validates the written proposal, and is deemed to best satisfy County's needs.

The County reserves the right to award this contract not necessarily to the proposer with the lowest price, but to the proposer that demonstrates the best ability to fulfill the requirements of this RFP at a reasonable cost. The successful proposer will be chosen based on the qualifications and selection criteria discussed in the RFP.

The County will be the sole judge in making such determination.

Proposals will be reviewed by an evaluation committee designated by the Department using the following criteria. Each category is assigned a maximum point value and each is given a minimum point value. If the minimum value is not met in any category, the proposer will be disqualified. Vendors submitting proposals that score the highest number of points may be invited to make an oral presentation and demonstration of their equipment. The categories will be scored as shown below.

The point totals will be used to determine the proposals which best satisfy the County's needs.

The highest ranking proposals will be further evaluated.

1. **Technical Equipment and Service.** (25 points maximum, 15 points minimum)

Items evaluated will include the system capacity, software capacity, applicability to the proposal, reliability, maintenance and repair, security features and utility.

2. **Price.** (25 points maximum, 0 points minimum)

The lowest offered price consistent with the requirements specified in the RFP will be awarded 25 points. The lowest cost proposal will serve as the "baseline", other cost proposals will have points reduced by the percentage that they exceed the baseline.

3. **Corporate Stability.** (20 points maximum, 5 points minimum)

Each proposal will be evaluated in terms of the financial stability of the proposer based on the audited financial report submitted.

4. **Experience.** (20 points maximum, 10 points minimum)

Each proposal will be evaluated on their prior experience in providing electronic monitoring services.

5. **References.** (25 points maximum, 10 points minimum)

References from current and past contracts will be contacted and rated based upon the satisfaction and reliability of services provided.

6. **Quality of Response.** (25 points maximum, 10 points minimum)

Each response will be evaluated to determine the proposer's understanding of the project. Each item must have been discussed clearly and succinctly.

PROPOSAL CONTENT REQUIREMENTS

Bidders are requested to submit their proposals in a binder (one that allows for easy removal of pages) with index tabs separating the sections identified. Each page should be numbered.

Merely offering to meet the specifications is insufficient and will not be accepted. Each bidder shall submit a complete proposal with all information requested. Supportive material may be attached as appendices. All pages, including the appendices, must be numbered.

The content and sequence of the proposals will be as follows:

- I. PROPOSAL IDENTIFICATION SHEET (as provided)
- II. COVER LETTER: A one-page cover letter and introduction including the company name and address of the bidder and the name, address and telephone number of the person or persons to be used for contact and who will be authorized to make representations for the bidder.
 - A. Whether the bidder is an individual, partnership or corporation shall also be stated. It will be signed by the individual, partner, or an officer or agent of the corporation authorized to bind the corporation, depending upon the legal nature of the bidder. A corporation submitting a proposal may be required before the contract is finally awarded to furnish a certificate as to its corporate existence, and satisfactory evidence as to the officer or officers authorized to execute the contract on behalf of the corporation.
- III. TABLE OF CONTENTS
- IV. CONFLICT OF INTEREST STATEMENT: The Contractor may become involved in situations where conflict of interest could occur due to individual or organizational activities that occur within the County. In this section the bidder should address the potential, if any, for conflict of interest and indicate plans, if applicable, to address potential conflict of interest. This section will be reviewed by County Counsel for compliance with conflict of interest as part of the review process. The Contractor shall comply with all federal, state and local conflict of interest laws, statutes and regulations.
- V. TRADE SECRET ACKNOWLEDGMENT:
 - A. Sign and return
- VI. EXCEPTIONS: This portion of the proposal will note any exceptions to the requirements and conditions taken by the bidder. If exceptions are not noted, the County will assume that the bidder's proposals meet those requirements. The exceptions shall be noted as follows:
 - A. Exceptions to the "General Conditions" section.
 - B. Exceptions to the "General Requirements" section.
 - C. Exceptions to the "Specific Terms and Conditions" section.
 - D. Exception to the "Proposal Content Requirements" section.
 - E. Exceptions to the "SAMPLE AGREEMENT"
 - F. Exceptions, other

VII. VENDOR COMPANY DATA: This section should include:

- A. A narrative which demonstrates the vendor's basic familiarity or experience with problems associated with this service/project.
- B. Descriptions of any similar or related contracts under which the bidder has provided services.
- C. Descriptions of the qualifications of the individual(s) providing the services.
- D. Any material (including letters of support or endorsement) indicative of the bidder's capability.
- E. A brief description of the bidder's current operations, and ability to provide the services.
- F. Reference List (form provided)

VIII. SCOPE OF WORK:

- A. Bidders are to use this section to describe the essence of their proposal.
- B. This section should be formatted as follows:
 - 1. A general discussion of your understanding of the project, the Scope of Work proposed and a summary of the features of your proposal.
 - 2. A detailed description of your proposal as it relates to each item listed under the "Scope of Work" section of this RFP. Bidder's response should be stated in the same order as are the "Scope of Work" items. Each description should begin with a restatement of the "Scope of Work" item that it is addressing. Bidders must explain their approach and method of satisfying each of the listed items.
- C. When reports or other documentation are to be a part of the proposal a sample of each must be submitted. Reports should be referenced in this section and submitted in a separate section entitled "REPORTS."
- D. A complete description of any alternative solutions or approaches to accomplishing the desired results.

IX. REPORTS: Samples of reports referenced in Section VIII.C. should be displayed in this section.

X. COST PROPOSAL: Quotations may be prepared in any manner to best demonstrate the worthiness of your proposal. Include rates for all services, materials, equipment, etc. to be provided under the proposal.

SAMPLE AGREEMENT

1 **AGREEMENT**

2
3 THIS AGREEMENT is made and entered into this ____ day of _____, 2005, by and
4 between the County of Fresno, a political subdivision of the State of California, hereinafter "COUNTY",
5 and the _____, a California Corporation, with its principal place of business located at
6 _____, hereinafter "CONTRACTOR".

7 **WITNESSETH**

8 WHEREAS, the COUNTY currently operates an electronic monitoring program ("Probation's
9 Electronic Monitoring Program") for persons chosen by the Probation Department as suitable for
10 participation in an electronic monitoring program ("Participants"); and

11 WHEREAS, the CONTRACTOR has offered to provide such services and equipment to
12 Participants, charging a fee to each Participant, according to their ability to pay, instead of charging the
13 COUNTY ("Probation's Electronic Monitoring Program").

14 NOW, THEREFORE, the parties agree as follows:

15 I. **Obligations of the CONTRACTOR.**

16 A. **General Description of Duties.**

17 CONTRACTOR shall provide Probation's Electronic Monitoring Program certain electronic
18 monitoring services, administrative services, and related equipment as described herein and listed on
19 Attachment A, attached hereto and incorporated herein by reference. The services and equipment shall
20 be provided on a timely basis.

21 B. **Electronic Monitoring Equipment and Services.**

- 22 1. CONTRACTOR shall provide installation and removal of all electronic Monitoring
23 devices for the duration of this Agreement at sites to be determined by COUNTY.
24 2. CONTRACTOR shall provide electronic monitoring equipment and services as
25 determined by COUNTY'S Probation Department. CONTRACTOR hereby represents
26 that it has the ability to provide other types of electronic monitoring equipment which
27 may be selected by COUNTY at its option. COUNTY reserves the right to add or
28 substitute such optional equipment from the listing of equipment set forth on Attachment

1 A.

2 3. CONTRACTOR shall notify COUNTY of violation reports as provided herein.

3 4. CONTRACTOR shall provide, without cost to the COUNTY, sufficient batteries, latches
4 and straps ("Unit Supplies") for reasonable installations of the Equipment per year per
5 unit.

6 5. CONTRACTOR shall provide tools and instruments necessary for the installation of the
7 Equipment, on a reasonable basis, at no cost to COUNTY.

8 6. CONTRACTOR shall provide 24 hour per day, seven days per week, electronic
9 monitoring of Probationers released on electronic monitoring.

10 7. CONTRACTOR shall make available language translation services to Probationers on an
11 as-needed basis.

12 C. Administrative Services.

13 1. Written Statement of Rights.

14 At the time Probation notifies CONTRACTOR a Participant is eligible to participate
15 in Probation's Electronic Monitoring Program, the CONTRACTOR shall furnish the Participant with a
16 written statement of his/her rights in regard to the program for which the participant has been approved,
17 including: (a) the fact that the Participant cannot be denied consideration for or removed from
18 participation in the program because of an inability to pay; and (b) the fact that if the Participant is
19 unable to reach agreement with the CONTRACTOR regarding the Participant's ability to pay, the
20 amount which is to be paid, or the manner and frequency with which payment is to be made, that the
21 matter shall be referred to the court to resolve the differences.

22 2. Agreement to Comply With Program Rules.

23 CONTRACTOR shall have each Participant consent in writing to participate in
24 Probation's Electronic Monitoring Program and to comply with the following rules:

25 (a) The Participant shall remain within the interior premises of his or her residence
26 during the hours designated by Probation.

27 (b) The Participant shall admit any person or agent designated by Probation into his or
28 her residence at any time for purposes of verifying the Participant's compliance with

1 the conditions of his or her detention.

2 (c) The Participant shall agree to the use of electronic monitoring or supervising devices
3 for the purpose of helping to verify his or her compliance with the rules and
4 regulations of the home detention program. The devices shall not be used to
5 eavesdrop or record any conversation, except a conversation between the Participant
6 and the person supervising the Participant which is to be used solely for the purposes
7 of voice identification.

8 (d) The Participant shall agree that Probation may, without further order of the court,
9 immediately re-take the person into custody to serve the balance of his or her sentence
10 if the electronic monitoring or supervising devices are unable for any reason to
11 properly perform their function at the designated place of home detention, if the
12 Participant fails to remain within the place of home detention, if the Participant
13 willfully fails to pay fees to CONTRACTOR as stipulated in the fee agreement with
14 CONTRACTOR, subsequent to the written notification of the Participant that the
15 payment has not been received and that return to custody may result, or if the
16 Participant for any other reason no longer meets the established criteria for
17 participation in Probation's Electronic Monitoring Program.

18 CONTRACTOR shall deliver to Participant a copy of the above described agreement, and
19 the CONTRACTOR shall retain a copy of such agreement for his files.

20 3. Fees.

21 CONTRACTOR shall perform all administrative duties necessary for: (1) the
22 determination of the fee to be assessed each Participant; (2) the Participant's execution of an appropriate
23 fee agreement; and (3) the CONTRACTOR's collection of such fees.

24 CONTRACTOR shall bill the individual Participant a program fee of no more than
25 _____ (\$__.00) per day. The amount of the program fee and the method and frequency of payment
26 shall be set forth in an agreement, signed by the Participant, to participate in Probation's Electronic
27 Monitoring Program.

28 The program fee actually charged a Participant in Probation's Electronic Monitoring

1 Program shall be determined according to his or her ability to pay. For purposes of this Agreement,
2 "ability to pay" shall have that meaning set forth in Penal Code section 1208.2(e). No person shall be
3 denied consideration for, or be removed from, participation in Probation's Electronic Monitoring
4 Program because of an inability to pay all or a portion of the program fees. The Participant may, at any
5 time during his participation in Probation's Electronic Monitoring Program, request that his or her
6 program fee be modified or suspended on the grounds of a change in circumstances with regard to that
7 Participant's ability to pay.

8 If the Participant and the CONTRACTOR are unable to come to an agreement regarding
9 the Participant's ability to pay, or the amount which is to be paid, or the method and frequency with
10 which payment is to be made, the CONTRACTOR shall advise the appropriate court and the court shall
11 then resolve the disagreement by determining the Participant's ability to pay, the amount which is to be
12 paid, and the method and frequency with which payment is to be made.

13 D. Record Keeping.

- 14 1. CONTRACTOR will be responsible for entering into its host computer, as such
15 information is provided by COUNTY, all required demographic, curfew and system
16 configuration data, date of termination and data storage, and for monitoring the
17 transmission data for each Participant sentenced to Probation's Electronic Monitoring
18 Program.
- 19 2. ~~CONTRACTOR shall maintain census information for statistical compilation.~~
- 20 3. CONTRACTOR shall print a summary of all transmissions received during the
21 monitoring of each sentenced Participant upon the Participant's completion of his/her
22 electronic monitoring term as ordered by the Courts.
- 23 4. CONTRACTOR shall retain and make available to COUNTY all records required to be
24 maintained under this Section throughout the duration of this Agreement, plus two
25 additional years beyond the term of the Agreement for each Offender terminated during
26 this Agreement.
- 27 5. CONTRACTOR shall document and maintain Violation reports and equipment status
28 information for each offender for the duration of this Agreement for each Offender.

1 E. Notification Policy.

- 2 1. On a 24 hour per day, seven day per week basis, all violations will be reported to
3 COUNTY staff immediately or as soon as possible thereafter unless otherwise agreed.
4 2. All detections of first-time equipment tampering violations by an Participant shall be
5 reported to COUNTY within 30 minutes of such occurrence by CONTRACTOR.
6 3. Curfew violations and detections of non-first time equipment tampering violations shall
7 be reported to COUNTY by CONTRACTOR by 9:00 a.m. the day following the violation
8 on a seven day per week, 24 hour per day basis, including holidays.
9 4. Other notification procedures may be implemented by agreement between COUNTY and
10 CONTRACTOR.

11 II. Obligations of the COUNTY.

- 12 A. Probation shall determine who is eligible to be a Participant in Probation's Electronic
13 Monitoring Program. Probation will notify CONTRACTOR of such determinations.
14 B. The Probation department shall be responsible for all liaison work with all involved or
15 related courts.
16 C. The Probation department shall provide CONTRACTOR with necessary demographic and
17 curfew information for each Participant.
18 D. COUNTY shall perform background checks of sub-contractors. In the event the cost for the
19 background check exceeds One Hundred Dollars (\$100), CONTRACTOR will be responsible for
20 payment of any additional costs associated with the performance of the background check.
21 CONTRACTOR may not employ any person who is in a COUNTY electronic monitoring program.

22 III. Damage, Theft and Tampering.

23 CONTRACTOR shall be responsible for all damage, theft, tampering or misuse of electronic
24 monitoring equipment provided to Probation's Electronic Monitoring Program. CONTRACTOR shall
25 provide replacements, at no cost to COUNTY, in a timely manner for all electronic monitoring
26 equipment damaged, stolen, tampered with or misused.

27 IV. Term.

28 The term of this Agreement shall be for a period of three (3) years, commencing on

1 _____, through and including _____. This Agreement shall
2 automatically be extended for two (2) additional twelve (12) month periods upon the same terms and
3 conditions herein set forth, unless written notice of non-renewal is given by either of the parties no later
4 than thirty (30) days prior to the first day of the next twelve (12) month period.

5 **V. Termination.**

6 A. Non-Allocation of Funds – The terms of this Agreement, and the services to be provided
7 thereunder, are contingent on the approval of funds by the appropriating government agency. Should
8 sufficient funds not be allocated, the services provided may be modified, or this Agreement terminated at
9 any time by giving the CONTRACTOR thirty (30) days advance written notice.

10 B. Breach of Contract – The COUNTY may immediately suspend or terminate this Agreement
11 in whole or in part, where in the determination of the COUNTY there is:

- 12 1. A failure to comply with any terms of this Agreement;
- 13 2. A substantially incorrect or incomplete report submitted to the COUNTY;
- 14 3. Improperly performed service.

15 C. Evidence of Financial Responsibility – The COUNTY may immediately terminate this
16 Agreement at any time that the CONTRACTOR fails to demonstrate evidence of financial responsibility
17 by providing proof of insurance coverage as delineated in Section IX of this Agreement.

18 D. Without Cause – Under circumstances other than those set forth above, this Agreement may
19 be terminated by either party upon the giving of thirty (30) days advance written notice of an intention to
20 terminate.

21 E. Return of Equipment – Within a reasonable time, not to exceed ten (10) working days,
22 following termination or expiration of the Agreement, COUNTY shall return to CONTRACTOR all
23 equipment in its possession or in the possession of each Participant of Probation's Electronic Monitoring
24 Program.

25 **VI. Compensation.**

26 CONTRACTOR shall provide all equipment and services to County's Probation Department in
27 accordance with the pricing stated below. (To Be Determined)

28 **VII. Independent Contractor.**

1 In performance of the work, duties, and obligations assumed by CONTRACTOR under this
2 Agreement, it is mutually understood and agreed that CONTRACTOR, including any and all of
3 CONTRACTOR's officers, agents, and employees will at all times be acting and performing as an
4 independent contractor, and shall act in an independent capacity and not as an officer, agent, servant,
5 employee, joint venturer, partner, or associate of the COUNTY. Furthermore, COUNTY shall have no
6 right to control or supervise or direct the manner or method by which CONTRACTOR shall perform its
7 work and function. However, COUNTY shall retain the right to administer this Agreement so as to
8 verify that CONTRACTOR is performing its obligations in accordance with the terms and conditions
9 thereof. CONTRACTOR and COUNTY shall comply with all applicable provisions of law and the rules
10 and regulations, if any, of governmental authorities having jurisdiction over matters the subject thereof.

11 Because of its status as an independent contractor, CONTRACTOR shall have absolutely no
12 right to employment rights and benefits available to COUNTY employees. CONTRACTOR shall be
13 solely liable and responsible for providing to, or on behalf of, its employees all legally-required
14 employee benefits. In addition, CONTRACTOR shall be solely responsible and save COUNTY
15 harmless from all matters relating to payment of CONTRACTOR's employees, including compliance
16 with Social Security, withholding, and all other regulations governing such matters. It is acknowledged
17 that during the term of this Agreement, CONTRACTOR may be providing services to others unrelated
18 to the COUNTY or to this Agreement.

19 **VIII. Hold-Harmless.**

20 CONTRACTOR agrees to indemnify, save, hold harmless, and at COUNTY's request, defend
21 the COUNTY, its officers, agents and employees from any and all costs and expenses, damages,
22 liabilities, claims and losses occurring or resulting to COUNTY in connection with the performance, or
23 failure to perform, by CONTRACTOR, its officers, agents and employees under this Agreement, and
24 from any and all costs and expenses, damages, liabilities, claims and losses occurring or resulting to any
25 person, firm or corporation who may be injured or damaged by the performance, or failure to perform, of
26 CONTRACTOR, its officers, agents or employees under this Agreement.

27 **IX. Insurance.**

28 Without limiting the COUNTY's right to obtain indemnification from CONTRACTOR

1 or any third parties, CONTRACTOR, at its sole expense, shall maintain in full force and effect the
2 following insurance policies throughout the term of this Agreement:

3 A. General Liability: Commercial General Liability Insurance with limits of not less than
4 One Million Dollars (\$1,000,000) per occurrence and an annual aggregate of Two Million Dollars
5 (\$2,000,000). This policy shall be issued on a per occurrence basis. COUNTY may require specific
6 coverages including completed operations, products liability, contractual liability, Explosion-Collapse-
7 Underground, fire legal liability or any other liability insurance deemed necessary because of the nature
8 of this contract, to effectuate the purpose of Penal Code section 1203.016(j)(3)(B)(iii) & (iv).

9 B. Automobile Liability: Comprehensive Automobile Liability Insurance with limits for
10 bodily injury of not less than Two Hundred Fifty Thousand Dollars (\$250,000.00) per person, Five
11 Hundred Thousand Dollars (\$500,000.00) per accident and for property damages of not less than Fifty
12 Thousand Dollars (\$50,000.00), or such coverage with a combined single limit of Five Hundred
13 Thousand Dollars (\$500,000.00). Coverage should include owned and non-owned vehicles used in
14 connection with this Agreement.

15 C. Worker's Compensation: A policy of worker's compensation insurance as may be
16 required by the California Labor Code.

17 Such insurance policies shall name the COUNTY, its officers, agents and employees,
18 as additional insured (except Worker's Compensation), but only insofar as
19 the operations under this contract are concerned. Such coverage for additional insured shall apply as
20 primary insurance and any other insurance, or self-insurance, maintained by the COUNTY, its officers,
21 agents and employees, shall be excess only and not contributing with insurance provided under the
22 CONTRACTOR's policies herein. This insurance shall not be cancelled or changed without a minimum
23 of thirty (30) days advance, written notice given to COUNTY.

24 Prior to the commencement of performing its obligations under this Agreement, CONTRACTOR
25 shall provide certificates of insurance on the foregoing policies, as required herein, to the Probation
26 Department, Attention Probation Business Manager, stating that such insurance coverages have been
27 obtained and are in full force; that the COUNTY, its officers, agents and employees will not be
28 responsible for any premiums on the policies; and that this insurance shall not be cancelled or changed

1
2 In the event CONTRACTOR fails to keep in effect at all times insurance coverage as herein
3 provided, the COUNTY may, in addition to other remedies it may have, immediately suspend or
4 terminate this Agreement upon the occurrence of such event.

5 **X. Modification.**

6 Any matters of this Agreement may be modified from time to time by the written consent of all
7 the parties without, in any way, affecting the remainder.

8 **XI. Non-Assignment.**

9 Neither party shall assign, transfer or sub-contract this Agreement or their rights or duties under
10 this Agreement without the prior written consent of the other party.

11 **XII. Audits and Inspections.**

12 The CONTRACTOR shall at any time during business hours, and as often as the COUNTY may
13 deem necessary, make available to the COUNTY for examination all of its records and data with respect
14 to the matters covered by this Agreement. The CONTRACTOR shall, upon request by the COUNTY,
15 permit the COUNTY to audit and inspect all such records and data necessary to ensure
16 CONTRACTOR's compliance with the terms of this Agreement.

17 If this Agreement exceeds Ten Thousand and No/100 Dollars (\$10,000.00), CONTRACTOR
18 shall be subject to the examination and audit of the Auditor General for a period of three (3) years after
19 final payment under this contract (Govt. Code section 8546.7).

20 **XII. Notices.**

21 The persons and their addresses having authority to give and receive notices under this
22 Agreement include the following:

23 COUNTY: Linda Penner, Chief Probation Officer
24 Fresno County Probation Department
25 1100 Van Ness Avenue
26 Fresno, California, 93721

25 CONTRACTOR:

26 Any and all notices between the COUNTY and the CONTRACTOR provided for or permitted
27 under this Agreement or by law shall be in writing and shall be deemed duly served when personally
28 delivered to one of the parties, or in lieu of such personal service, when deposited in the United States

1 Mail, postage prepaid, addressed to such party.

2 **XIII. Governing Law.**

3 Venue for any action arising out of or relating to this Agreement shall only be in Fresno County,
4 California. The rights and obligations of the parties and all interpretation and performance of this
5 Agreement shall be governed in all respects by the laws of the State of California.

6 **XIV. Conformance With All Applicable Laws.**

7 CONTRACTOR shall provide the electronic monitoring equipment and services, as described in
8 this Agreement, in compliance with any applicable standards promulgated by state correctional agencies
9 and bodies, including but not limited to the Board of Corrections, and all statutory provisions and
10 mandates, state and county, as appropriate and applicable to the operation of offender- paid home
11 detention programs and the supervision of sentenced offenders
12 in a home detention program, including but not limited to Penal Code sections 1203.016 and 1208.2.

13 **XV. Entire Agreement.**

14 This Agreement constitutes the entire agreement between the CONTRACTOR and COUNTY
15 with respect to the subject matter hereof and supersedes all previous negotiations, proposals,
16 commitments, writings, advertisements, publications, and understandings of any nature whatsoever
17 unless expressly included in this Agreement.

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IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of
the day and year first hereinabove written.

CONTRACTOR

COUNTY OF FRESNO

(Authorized Signature)

Chairman, Board of Supervisors

Print Name & Title

Mailing Address

DATE:

DATE:

TAXPAYER FEDERAL I.D. #:

REVIEWED & RECOMMENDED FOR APPROVAL

Department Head's Signature

CA Sales Tax Permit No.
(Out-of-State vendors):

APPROVED AS TO LEGAL FORM

APPROVED AS TO ACCOUNTING FORM

County Counsel

Auditor-Controller/Treasurer-Tax Collector

FOR ACCOUNTING USE ONLY:

ORG No.: [click to type type org]

Account No.: [click to type type account]

Requisition No.: [click to type requisition number]

FPMC 1/95

G:\RFP\961-4096 ELECTRONIC MONITORING ADULT OFFENDER FUNDED.DOC

COUNTY OF FRESNO ADDENDUM NUMBER: ONE (1)

RFP NUMBER: 961-4096

ELECTRONIC MONITORING-ADULT, OFFENDER FUNDED May 20, 2005

ORG/REQUISITION: 34300300/3435000488	PURCHASING USE iol	G:\RFP\961-4096 ADD #1.DOC
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IMPORTANT: SUBMIT QUOTATION IN SEALED PACKAGE WITH QUOTATION NUMBER, CLOSING DATE AND BUYER'S NAME MARKED CLEARLY ON THE OUTSIDE TO:

COUNTY OF FRESNO, Purchasing
4525 EAST HAMILTON AVENUE
FRESNO, CA 93702-4599

CLOSING DATE OF BID WILL BE AT 2:00 P.M., ON JUNE 20, 2005.

QUOTES WILL BE CONSIDERED LATE WHEN THE OFFICIAL PURCHASING TIME CLOCK READS 2:00 P.M.

Quotes will be opened and publicly read at that time. All quotation information will be available for review after contract award.

Clarification of specifications are to be directed to: **KEN VOZZA**, phone (559) 456-7110, FAX (559) 456-7831.

NOTE THE FOLLOWING ADDITIONS, DELETIONS AND/OR CHANGES TO THE REQUIREMENTS OF REQUEST FOR PROPOSAL NUMBER: 961-4096 AND INCLUDE THEM IN YOUR RESPONSE. PLEASE SIGN AND RETURN THIS ADDENDUM WITH YOUR QUOTATION.

1. The closing date for RFP No. 961-4096 has been changed to June 20, 2005 at 2:00 P.M.
2. Prospective bidders may anticipate that additional information will be provided under a subsequent addendum.

ACKNOWLEDGMENT OF ADDENDUM NUMBER ONE (1) TO RFP 961-4096

COMPANY NAME: _____
(PRINT)

SIGNATURE: _____

NAME & TITLE: _____
(PRINT)

COUNTY OF FRESNO

ADDENDUM NUMBER: TWO (2)

RFP NUMBER: 961-4096

ELECTRONIC MONITORING-ADULT, OFFENDER FUNDED

June 2, 2005

ORG/REQUISITION: 34300300/ 3435000488

PURCHASING USE

jol C:\DOCUMENTS AND SETTINGS\KRAU\LOCAL SETTINGS\TEMPORARY

IMPORTANT: SUBMIT PROPOSAL IN SEALED PACKAGE WITH PROPOSAL NUMBER, CLOSING DATE AND BUYER'S NAME MARKED CLEARLY ON THE OUTSIDE TO:

COUNTY OF FRESNO, Purchasing
4525 EAST HAMILTON AVENUE
FRESNO, CA 93702-4599

CLOSING DATE OF PROPOSAL WILL BE AT 2:00 P.M., ON JUNE 20, 2005.

PROPOSALS WILL BE CONSIDERED LATE WHEN THE OFFICIAL PURCHASING TIME CLOCK READS 2:00 P.M.

Proposals will be opened and publicly read at that time. All proposal information will be available for review after contract award.

Clarification of specifications are to be directed to: **KEN VOZZA**, phone (559) 456-7110, FAX (559) 456-7831.

NOTE THE ATTACHED ADDITIONS, DELETIONS AND/OR CHANGES TO THE REQUIREMENTS OF REQUEST FOR PROPOSAL NUMBER: 961-4096 AND INCLUDE THEM IN YOUR RESPONSE. PLEASE SIGN AND RETURN THIS ADDENDUM WITH YOUR PROPOSAL.

ACKNOWLEDGMENT OF ADDENDUM NUMBER TWO (2) TO REP 961-4096

COMPANY NAME: _____
(PRINT)

SIGNATURE: _____

NAME & TITLE: _____
(PRINT)

Vendor questions and comments have been submitted to the County's Purchasing Division in accordance with the instructions stated in RFP No. 961-4096. Certain of those submittals have been deemed pertinent to the preparation of the Vendor's Proposal. As such, responses to those items are provided below.

Certain other vendor submittals have not warranted a response for one or more of the following reasons:

- a. Item not material or pertinent to the preparation of a proposal.
- b. Item previously addressed in the original RFP document.
- c. Item not related to this RFP.
- d. Item sought pre-approval of something the vendor should propose in his/her proposal.
- e. Item requested a change to the RFPs stated requirements and/or conditions. The request was denied.
- f. The requested information is not available.

RESPONSES TO PERTINENT VENDOR QUESTIONS AND COMMENTS

1. The attached listing entitled "VENDORS" identifies the companies to whom the County has attempted delivery of this RFP and/or companies known to have downloaded the document from the County's web site. .
2. A partial copy of the current agreement for offender funded EM Services is attached. Fresno County RFP No. 915-3225 and the contractor's response thereto are incorporated into the agreement by reference but not included as hard copy attachments. Copies of those documents may be viewed at Fresno County Purchasing by appointment. Contact Ken Vozza (559) 456-7110 to schedule.

The agreement has been provided in response to a vendor request. The agreement's content is excluded from the requirements of this RFP except when and if a specific requirement is also stated in this RFP.

3. The current agreement covering the subject services will be extended through 9/30/05.
4. **Offender Services, LLC** is the only vendor with whom the County has contracted for Offender Funded EM services.
5. A copy of the document entitled "FRESNO COUNTY PROBATION DEPARTMENT ELECTRONIC MONITORING PROGRAM" is attached. This document describes the program and conditions applicable to the Electronic Monitoring Program.
6. The County has no set policy for termination of a participant if they fail to pay. The vendor should propose his/her conditions.

ADDENDUM NO. TWO (2)
REQUEST FOR PROPOSAL NUMBER: 961-4096
June 2, 2005

7. The current method of notifying the County of offender non-compliance is a phone call followed by a fax. The vendor may offer this method or propose a different method.
8. Computers and Internet access are not available to all County Probation Officers. Computers are not available in all offices. Fresno County prohibits the use of third party software for Internet access. Probation Officers do not use pagers.
9. History indicates that participants have been enrolled in the program for a period ranging from 30 to 240 days.
10. The "PARTICIPATION" section of the RFP (Pg 13) has been included for informational purposes. The Vendor's response to this section will not affect the scoring of his/her proposal. The vendor is encouraged to complete this section and include it as a part of their Proposal, it is not mandatory. Currently no member of the Central Valley Purchasing Group has indicated a specific interest in piggybacking the ensuing Fresno County agreement.
11. The proposal evaluation process will consist of the following.
 - 1) Evaluation Committee to score each proposal in accordance with weighted scoring criteria stated on Page 29 of RFP.
 - 2) The proposals scoring the lowest will be removed from consideration.
 - 3) The proposals scoring the highest will be further evaluated. The Evaluation Committee will select the proposal deemed to best satisfy the County's requirements. The Fresno County Probation Department will recommend the Committee's selection to the Fresno County Board of Supervisors.
12. The contract term shall remain as originally stated.
13. County will not provide office space for the Contractor.
14. County requires a minimum of one vendor office location in the Metropolitan Fresno Area.
15. Confirmation calls by Case Managers:

The County requires that the contracted Vendor perform supplemental confirmation by personal phone contact as often as is necessary to confirm offender status. The County does not specify a minimum number of such contacts.
16. The lowest number of participants in the EM Offender Funded Program within the last year was 22.
17. The vendor must propose his/her method for dealing with lost, stolen or damaged equipment. The County will in no way be financially or physically responsible for vendor equipment.
18. Investigation of equipment tampering incidents:

The County feels that a 30 minute response time is reasonable. The vendor is to propose their response time. The vendor will also propose where the investigation will be performed.

19. Electronic Monitoring Devices:

A. Reference Page 17 of the original RFQ Document.

*The third and fourth paragraphs shall be modified as follows:

These EM devices will be used to electronically record the time period when a probationer leaves and returns to their residence. This is the most basic **radio frequency** EM system which places a base unit in the probationer's home. The probationer wears an EM device that electronically transmits a signal via telephone connection to the monitoring center when the probationer leaves their residence for work/school, etc., and when they return from their daily activity or other prearranged, authorized schedules. ~~The device proposed should be of the latest technology for radio frequency EM devices.~~ It can be an ankle or wrist model. ~~An example of acceptable equipment would be the BI 9000 EM device.~~ The equipment offered must perform as proposed on a consistent basis.

The selected vendor will provide, install, maintain, and remove all equipment necessary for this program. The vendor must provide in home service for equipment retrieval, **tampering**, and malfunction. All other services may be performed at vendor's office. Transmitters are to be installed in the vendor's office. The vendor may send the receiver home with the probationer and allow him/her to install. However, the vendor must follow up to verify proper installation. If this is the procedure the vendor wishes to use, he/she must include it in his/her proposal.

* Additions are indicated by bold print.

Deletions are indicated by line out.

B. The Vendor's proposed equipment must be supported by the manufacturer for a minimum period of four years beginning with the ensuing agreement's effective date. Manufacturer's support is deemed to include availability of parts and repairs directly from the manufacturer or factory authorized repair dealer for the product offered. Proof of this condition must be made available upon request during the proposal evaluation.

NOTE: The County has successfully used the BI9000 Unit for several years.

20. Referrals:

Program participants are referred to the contractor on Mondays. The County expects to have the installation completed by 5:00 P.M. on the following Friday.

Installations are to take place on weekdays between 8:00 A.M. and 5:00 P.M.

Special schedules will be allowed when a County holiday takes place on a weekday.

21. Drive-By Systems:

ADDENDUM NO. TWO (2)
REQUEST FOR PROPOSAL NUMBER: 961-4096
June 2, 2005

- a. The vendor shall propose the quantity of drive-By Units he/she will provide.
- b. The County does not pay for Drive-By Units (offender funded)
- c. State the cost of providing Drive-By Units in the Cost Proposal section of your proposal (as previously instructed).

22. The vendor must verify that the EM equipment has been successfully installed and continues to function properly. The vendor will be required to visit a participant's home if the unit is malfunctioning due to improper installation or for any other reason. This is required if the problem can not be resolved by other means.

County Personnel will not accompany the Contractor to the participant's home.

23. INSTALLATION and RETREVIAl

- a. County's request to initiate a hook-up will be issued by fax. The program participant will also bring paperwork.
- b. Fresno County Employees will not install EM Units .
- c. The vendor must make his/her own determination with regard to the appropriate number of installers.
- d. The quantity of hook-ups per month ranges from 2 to 10.
- e. Fresno County will not store equipment.
- f. The County will not revisit its program guidelines that govern a participant's compliant termination until both pieces of equipment are together in the same place.
- g. The quantities of participants returning equipment and contractor picking up equipment are not known.
- h. Installs at the participant's home will be scheduled by the contractor. The County can not and will not guarantee that the participant will keep the appointment. The County should not be liable for any charge if a participant does not keep his/her appointments. The vendor may propose differently.
- i. Program participants may reside at any location within Fresno County.
- j. The County Officer will not make a home visit with regard to the services requested under this RFQ.

24. The financial information requested under Item No. 6 on page 19 of the original RFP document is required and must be provided with your Proposal.

25. It is anticipated that the agreement resulting from this RFP will have an effective date of October 1, 2005.

26. Proposals will be publicly opened upon the close of this RFP. Proposer names will be publicly announced and attendees will be allowed to review the Proposals.

ADDENDUM NO. TWO (2)
REQUEST FOR PROPOSAL NUMBER: 961-4096
June 2, 2005

27. The Vendor is instructed to make the following changes to correct administrative errors.

- a. Reference Page no. 3; OVERVIEW
Fourth Paragraph

The third work in this paragraph shall be changed from "if" to "is".

- b. REFERENCE PAGE NO. 18

Insert (add) the following immediately following Item H. Demonstration of Equipment.

"I. Acceptance"

- c. Reference Page No. 24; Item No. C.I.

Delete the second sentence of Item No. C.I.

~~The bidder is instructed to acknowledge here that they will not provide the specified services.~~

VENDORS

See Item No.1 of Addendum No. 2

GENERAL SECURITY SERVICES CORP

SENTINEL MONITORING CORP

LINDA CONNELLY & ASSOCIATES, INC.

PMI INC.

SENTINEL MONITORING

ADT SECURITY SERVICES INC.

STRATEGIC MONITORING SERVICES INC.

MCI

SENTENCING CONCEPTS INC.

ADVANCED BUSINESS SCIENCES INC.

SECURICOR

BI INC.

ATTACHMENT
AGREEMENT

SEE ITEM NO. 2 OF ADDENDUM NO. 3

A-00-319
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AGREEMENT

THIS AGREEMENT is made and entered into this 20th day of June, 2000 by and between the County of Fresno, a political subdivision of the State of California, hereinafter "COUNTY", and the Sentinel Monitoring Corporation, a Georgia Corporation, with its principal place of business located at 220 Technology Drive, Suite 200, Irvine, California, hereinafter "CONTRACTOR".

WITNESSETH

WHEREAS, the COUNTY currently operates an electronic monitoring program ("Probation's Electronic Monitoring Program") for persons chosen by the Probation Department as suitable for participation in an electronic monitoring program ("Participants"); and

WHEREAS, the CONTRACTOR currently provides electronic monitoring services and equipment to Probation's County Paid Electronic Monitoring Program, pursuant to County Agreement No. 99-336; and

WHEREAS, the COUNTY issued Request for Proposal ("RFP") No. 915-3225, seeking provision of services and equipment to a new electronic monitoring program in which the Participant is charged a fee according to their ability to pay, instead of charging the COUNTY ("Probation's Offender Paid Electronic Monitoring Program"); and

WHEREAS, CONTRACTOR submitted a Response to RFP No. 915-3225, stating that CONTRACTOR was able to provide services and equipment to Probation's Offender Paid Electronic Monitoring Program at no cost to the COUNTY, and has been providing such services and equipment to Probation's Offender Paid Electronic Monitoring Program pursuant to a Memorandum Of Understanding executed by the COUNTY's Chief Probation Officer on September 15, 1999 and by CONTRACTOR on September 17, 1999 (hereinafter referred to as "Memorandum Of Understanding"); and

WHEREAS, the COUNTY desires to obtain such services and equipment for Probation's Offender Paid Electronic Monitoring Program, and Probation seeks the execution of this Agreement to ratify Probation's Memorandum Of Understanding.

NOW, THEREFORE, the parties agree as follows.

1 I. Obligations of the CONTRACTOR.

2 A. General Description of Duties

3 CONTRACTOR shall provide Probation's Offender Paid Electronic Monitoring
4 Program certain electronic monitoring services, administrative services, and related equipment as
5 described herein. The services and equipment shall be provided on a timely basis.

6 CONTRACTOR shall perform all services and fulfill all responsibilities for
7 Probation's Offender Paid Electronic Monitoring Program as defined in COUNTY's Request for
8 Proposal (RFP) Number 915 - 3225 dated March 9, 2000, hereinafter referred to as COUNTY's
9 RFP Number 915 - 3225 and CONTRACTOR's Response to said RFP, dated April 4, 2000, both
10 incorporated herein by reference and made part of this Agreement. A copy of the COUNTY's
11 RFP No. 915 - 3225, and CONTRACTOR's Response, shall be retained and made available
12 during the term of this Agreement by the COUNTY's Probation Department-Contract
Coordinator.

13 B. Electronic Monitoring Equipment and Services

- 14 1. CONTRACTOR shall provide installation and removal of all
15 electronic Monitoring devices for the duration of this Agreement at
16 sites to be determined by COUNTY.
- 17 2. CONTRACTOR shall provide electronic monitoring equipment (e.g. "BI-
18 9000") and services as determined by COUNTY'S Probation Department.
19 CONTRACTOR hereby represents that it has the ability to provide other
20 types of electronic monitoring equipment which may be selected by
21 COUNTY at its option. COUNTY reserves the right to add or substitute
22 such optional equipment.
23 Upon mutual consent of both the Chief Probation Officer and
24 CONTRACTOR, the ability to expand services to COUNTY may include
25 the use of Kiosks to allow for Participants to access payment options may
26 be implemented during the term of the agreement.
- 27 3. CONTRACTOR shall notify COUNTY of violation reports
28 provided herein

- 1 (b) The Participant shall admit any person or agent designated by Probation into
2 his or her residence at any time for purposes of verifying the Participant's
3 compliance with the conditions of his or her detention
- 4 (c) The Participant shall agree to the use of electronic monitoring or supervising
5 devices for the purpose of helping to verify his or her compliance with the
6 rules and regulations of the home detention program. The devices shall not be
7 used to eavesdrop or record any conversation, except a conversation between
8 the Participant and the person supervising the Participant which is to be used
9 solely for the purposes of voice identification.
- 10 (d) The Participant shall agree that Probation may, without further order of the
11 court, immediately re-take the person into custody to serve the balance of his
12 or her sentence if the electronic monitoring or supervising devices are unable
13 for any reason to properly perform their function at the designated place of
14 home detention. If the Participant fails to remain within the place of home
15 detention, if the Participant willfully fails to pay fees to CONTRACTOR as
16 stipulated in the fee agreement with CONTRACTOR, subsequent to the
17 written notification of the Participant that the payment has not been received
18 and that return to custody may result, or if the Participant for any other reason
19 no longer meets the established criteria for participation in Probation's
20 Offender Paid Electronic Monitoring Program.

21 CONTRACTOR shall deliver to Participant a copy of the above described agreement.
22 and the CONTRACTOR shall retain a copy of such agreement for his files.

23 3 Fees

24 CONTRACTOR shall perform all administrative duties necessary for: (1) the
25 determination of the fee to be assessed each Participant; (2) the Participant's execution of an
26 appropriate fee agreement; and (3) the CONTRACTOR's collection of such fees.

27 CONTRACTOR shall bill the individual Participant a program fee pursuant to the
28 fee schedule set forth in Exhibit A hereto, but no more than Fifty Dollars (\$50.00) per day.

- 1 (b) The Participant shall admit any person or agent designated by Probation into
2 his or her residence at any time for purposes of verifying the Participant's
3 compliance with the conditions of his or her detention.
- 4 (c) The Participant shall agree to the use of electronic monitoring or supervising
5 devices for the purpose of helping to verify his or her compliance with the
6 rules and regulations of the home detention program. The devices shall not be
7 used to eavesdrop or record any conversation, except a conversation between
8 the Participant and the person supervising the Participant which is to be used
9 solely for the purposes of voice identification.
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13 for any reason to properly perform their function at the designated place of
14 home detention, if the Participant fails to remain within the place of home
15 detention, if the Participant willfully fails to pay fees to CONTRACTOR as
16 stipulated in the fee agreement with CONTRACTOR, subsequent to the
17 written notification of the Participant that the payment has not been received
18 and that return to custody may result, or if the Participant for any other reason
19 no longer meets the established criteria for participation in Probation's
20 Offender Paid Electronic Monitoring Program.

21 CONTRACTOR shall deliver to Participant a copy of the above described agreement,
22 and the CONTRACTOR shall retain a copy of such agreement for his files.

23 3. Fees.

24 CONTRACTOR shall perform all administrative duties necessary for: (1) the
25 determination of the fee to be assessed each Participant; (2) the Participant's execution of an
26 appropriate fee agreement, and (3) the CONTRACTOR's collection of such fees

27 CONTRACTOR shall bill the individual Participant a program fee pursuant to the
28 fee schedule set forth in Exhibit A hereto, but no more than Fifty Dollars (\$50.00) per day.

1 The amount of the program fee and the method and frequency of payment shall be set forth in an
2 agreement, signed by the Participant, to participate in Probation's Offender Paid Electronic
3 Monitoring Program.

4 The program fee actually charged a Participant in Probation's Offender Paid
5 Electronic Monitoring Program shall be determined according to his or her ability to pay. For
6 purposes of this Agreement, "ability to pay" shall have that meaning set forth in Penal Code
7 section 1208.2(e). No person shall be denied consideration for, or be removed from,
8 participation in Probation's Offender Paid Electronic Monitoring Program because of an inability
9 to pay all or a portion of the program fees. The Participant may, at any time during his
10 participation in Probation's Offender Paid Electronic Monitoring Program, request that his or her
11 program fee be modified or suspended on the grounds of a change in circumstances with regard
12 to that Participant's ability to pay.

13 If the Participant and the CONTRACTOR are unable to come to an agreement
14 regarding the Participant's ability to pay, or the amount which is to be paid, or the method and
15 frequency with which payment is to be made, the CONTRACTOR shall advise the appropriate
16 court and the court shall then resolve the disagreement by determining the Participant's ability to
17 pay, the amount which is to be paid, and the method and frequency with which payment is to be
18 made

19 D. Record Keeping.

- 20 1. CONTRACTOR will be responsible for entering into its host
21 computer, as such information is provided by COUNTY, all
22 required demographic, curfew and system configuration data, date
23 of termination data and all other data that is required for monitoring the
24 transmission data of each Participant sentenced to Probation's
25 Offender Paid Electronic Monitoring Program.
- 26 2. CONTRACTOR shall maintain census information for statistical
27 compilation.
- 28 3. CONTRACTOR shall print a summary of all transmissions
received during the monitoring of each sentenced Participant upon

- 1 the Participant's completion of his/her electronic monitoring term
2 as ordered by the Courts.
- 3 4. CONTRACTOR shall retain and make available to COUNTY all
4 records required to be maintained under this Section throughout
5 the duration of this Agreement, plus two additional years beyond
6 the term of the Agreement for each Offender terminated during this
7 Agreement.
- 8 5. CONTRACTOR shall document and maintain Violation reports
9 and equipment status information for each offender for the
10 duration of this Agreement for each Offender.
- 11 **E. Notification Policy.**
- 12 .1. On a 24 hour per day, seven day per week basis, all violations will
13 be reported to COUNTY staff immediately or as soon as possible
14 thereafter unless otherwise agreed.
- 15 2. All detections of first-time equipment tampering violations by an
16 Participant shall be reported to COUNTY within 30 minutes of
17 such occurrence by CONTRACTOR.
- 18 3. Curfew violations and detections of non-first time equipment
19 tampering violations shall be reported to COUNTY by
20 CONTRACTOR by 9:00 a.m. the day following the violation on a
21 seven day per week, 24 hour per day basis, including holidays.
- 22 4. Other notification procedures may be implemented by written agreement
23 between the Chief Probation Officer, or his designee, and
24 CONTRACTOR.
- 25 **II. Obligations of the COUNTY.**
- 26 A Probation shall determine who is eligible to be a Participant in Probation's Offender
27 Paid Electronic Monitoring Program. Probation will notify CONTRACTOR of such
28 determinations.

1 B The Probation department shall be responsible for all liaison work with all involved or
2 related courts. CONTRACTOR agrees to assist the Probation Department as necessary.

3 C. The Probation department shall provide CONTRACTOR with necessary demographic
4 and curfew information for each Participant.

5 D COUNTY shall perform background checks of sub-contractors. In the event the cost
6 for the background check exceeds One Hundred Dollars (\$100), CONTRACTOR will be
7 responsible for payment of any additional costs associated with the performance of the
8 background check. CONTRACTOR may not employ any person who is in a COUNTY
9 electronic monitoring program.

10 III. Damage, Theft and Tampering.

11 CONTRACTOR shall be responsible for all damage, theft, tampering or misuse of
12 electronic monitoring equipment provided to Probation's Offender Paid Electronic Monitoring
13 Program. CONTRACTOR shall provide replacements, at no cost to COUNTY, in a timely
14 manner for all electronic monitoring equipment damaged, stolen, tampered with or misused.
15 COUNTY agrees to allow CONTRACTOR to pursue criminal and civil penalties against any
16 Program Participant who intentionally damages or steals CONTRACTOR's electronic
17 monitoring equipment

18 IV. Term.

19 The term of this Agreement shall be for a period of three (3) year, commencing on July
20 1, 2000, through and including June 30, 2003 This Agreement shall automatically be extended
21 for two (2) additional twelve (12) month periods upon the same terms and conditions herein set
22 forth, unless written notice of non-renewal is given by either of the parties no later than thirty
23 (30) days prior to the first day of the next twelve (12) month period

24 V. Termination.

25 A. Non-Allocation of Funds - The terms of this Agreement, and the services to be
26 provided thereunder, are contingent on the approval of funds by the appropriating government
27 agency. Should sufficient funds not be allocated, the services provided may be modified, or this
28

1 Agreement terminated at any time by giving the CONTRACTOR thirty (30) days advance
2 written notice.

3 B. Breach of Contract – The COUNTY may immediately suspend or terminate this
4 Agreement in whole or in part, where in the determination of the COUNTY there is:

- 5 (1) A failure to comply with any terms of this Agreement.
6 (2) A substantially incorrect or incomplete report submitted to the COUNTY;
7 (3) Improperly performed service

8 C. Evidence of Financial Responsibility – The COUNTY may immediately
9 terminate this Agreement at any time that the CONTRACTOR fails to demonstrate evidence of
10 financial responsibility by providing proof of insurance coverage as delineated in Section IX of
11 this Agreement

12 D. Without Cause – Under circumstances other than those set forth above, this
13 Agreement may be terminated by either party upon the giving of thirty (30) days advance written
14 notice of an intention to terminate.

15 E. Return of Equipment – Within a reasonable time, not to exceed ten (10) working
16 days, following termination or expiration of the Agreement, COUNTY shall return to
17 CONTRACTOR all equipment in its possession or in the possession of each Participant of
18 Probation's Offender Paid Electronic Monitoring Program

19 VI. Compensation.

20 CONTRACTOR shall provide all equipment and services to Probation's Offender Paid
21 Electronic Monitoring Program at no cost to the COUNTY. Upon mutual agreement by
22 COUNTY and CONTRACTOR, a collection of Administrative Fees may be implemented on
23 behalf of the COUNTY.

24 VII. Independent Contractor.

25 In performance of the work, duties, and obligations assumed by CONTRACTOR under
26 this Agreement, it is mutually understood and agreed that CONTRACTOR, including any and all
27 of CONTRACTOR's officers, agents, and employees will at all times be acting and performing
28 as an independent contractor, and shall act in an independent capacity and not as an officer,

1 agent, servant, employee, joint venturer, partner, or associate of the COUNTY. Furthermore,
2 COUNTY shall have no right to control or supervise or direct the manner or method by which
3 CONTRACTOR shall perform its work and function. However, COUNTY shall retain the right
4 to administer this Agreement so as to verify that CONTRACTOR is performing its obligations in
5 accordance with the terms and conditions thereof. CONTRACTOR and COUNTY shall comply
6 with all applicable provisions of law and the rules and regulations, if any, of governmental
7 authorities having jurisdiction over matters the subject thereof.

8 Because of its status as an independent contractor, CONTRACTOR shall have absolutely
9 no right to employment rights and benefits available to COUNTY employees. CONTRACTOR
10 shall be solely liable and responsible for providing to, or on behalf of, its employees all legally-
11 required employee benefits. In addition, CONTRACTOR shall be solely responsible and save
12 COUNTY harmless from all matters relating to payment of CONTRACTOR's employees,
13 including compliance with Social Security, withholding, and all other regulations governing such
14 matters. It is acknowledged that during the term of this Agreement, CONTRACTOR may be
15 providing services to others unrelated to the COUNTY or to this Agreement.

16 **VIII. Hold-Harmless.**

17 CONTRACTOR agrees to indemnify, save, hold harmless, and at COUNTY's request,
18 defend the COUNTY, its officers, agents and employees from any and all costs and expenses,
19 damages, liabilities, claims and losses occurring or resulting to COUNTY in connection with the
20 performance, or failure to perform, by CONTRACTOR, its officers, agents and employees under
21 this Agreement, and from any and all costs and expenses, damages, liabilities, claims and losses
22 occurring or resulting to any person, firm or corporation who may be injured or damaged by the
23 performance, or failure to perform, of CONTRACTOR, its officers, agents or employees under
24 this Agreement.

25 **IX. Insurance.**

26 Without limiting the COUNTY's right to obtain indemnification from CONTRACTOR
27 or any third parties, CONTRACTOR, at its sole expense, shall maintain in full force and effect
28 the following insurance policies throughout the term of this Agreement:

1 A. General Liability: Commercial General Liability Insurance with limits of not less
2 than One Million Dollars (\$1,000,000) per occurrence with an annual aggregate limit of not less
3 than Two Million Dollars (\$2,000,000), to effectuate the purpose of Penal Code section
4 1203.016(j)(3)(B)(iii) & (iv).

5 B. Automobile Liability: Comprehensive Automobile Liability Insurance, including
6 non-owned automobile liability insurance, with limits for bodily injury of not less than One
7 Hundred Thousand Dollars (\$100,000) per person. Three Hundred Thousand Dollars (\$300,000)
8 per accident and for property damage of not less than Fifty Thousand Dollars (\$50,000), or such
9 coverage with a combined single limit of Three Hundred Thousand Dollars (\$300,000).

10 C. Worker's Compensation: A policy of worker's compensation insurance as may
11 be required by the California Labor Code.

12 Such insurance policies shall name the COUNTY, its officers, agents and employees,
13 individually and collectively as additional insured (except Worker's Compensation), but only
14 insofar as the operations under this contract are concerned. Such coverage for additional insured
15 shall apply as primary insurance and any other insurance, or self-insurance, maintained by the
16 COUNTY, its officers, agents and employees, shall be excess only and not contributing with
17 insurance provided under the CONTRACTOR's policies herein. This insurance shall not be
18 cancelled or changed without a minimum of thirty (30) days advance, written notice given to
19 COUNTY.

20 Prior to the commencement of performing its obligations under this Agreement,
21 CONTRACTOR shall provide certificates of insurance on the foregoing policies, as required
22 herein, to the Probation Department, Attention Betsy Lindegren, stating that such insurance
23 coverages have been obtained and are in full force, that the COUNTY, its officers, agents and
24 employees will not be responsible for any premiums on the policies; and that this insurance shall
25 not be cancelled or changed without a minimum of thirty (30) days advance, written notice given
26 to COUNTY.

27
28

1 In the event CONTRACTOR fails to keep in effect at all times insurance coverage as
2 herein provided, the COUNTY may, in addition to other remedies it may have, immediately
3 suspend or terminate this Agreement upon the occurrence of such event.

4 **X. Modification.**

5 Any matters of this Agreement may be modified from time to time by the written consent
6 of all the parties without, in any way, affecting the remainder.

7 **XI. Non-Assignment.**

8 Neither party shall assign, transfer or sub-contract this Agreement or their rights or duties
9 under this Agreement without the prior written consent of the other party.

10 **XII. Audits and Inspections.**

11 The CONTRACTOR shall at any time during business hours, and as often as the
12 COUNTY may deem necessary, make available to the COUNTY for examination all of its
13 records and data with respect to the matters covered by this Agreement. The CONTRACTOR
14 shall, upon request by the COUNTY, permit the COUNTY to audit and inspect all such records
15 and data necessary to ensure CONTRACTOR's compliance with the terms of this Agreement.

16 If this Agreement exceeds Ten Thousand and No/100 Dollars (\$10,000.00),
17 CONTRACTOR shall be subject to the examination and audit of the Auditor General for a
18 period of three (3) years after final payment under this contract (Govt Code section 8546.7).

19 **XII. Notices.**

20 The persons and their addresses having authority to give and receive notices under this
21 Agreement include the following:

22 COUNTY: Larry. Price, Chief Probation Officer
23 Fresno County Probation Department
24 1100 Van Ness Avenue
 Fresno, California, 93721

25 CONTRACTOR: Robert A. Contestable, President
26 Sentinel Monitoring Corporation
27 220 Technology Drive, Suite 200
 Irvine, California, 92618

28

1 Any and all notices between the COUNTY and the CONTRACTOR provided for or
2 permitted under this Agreement or by law shall be in writing and shall be deemed duly served
3 when personally delivered to one of the parties, or in lieu of such personal service, when
4 deposited in the United States Mail, postage prepaid, addressed to such party.

5 XIII. Governing Law.

6 Venue for any action arising out of or relating to this Agreement shall only be in Fresno
7 County, California. The rights and obligations of the parties and all interpretation and
8 performance of this Agreement shall be governed in all respects by the laws of the State of
9 California.

10 XIV. Conformance With All Applicable Laws.

11 CONTRACTOR shall provide the electronic monitoring equipment and services, as
12 described in this Agreement, in compliance with any applicable standards promulgated by state
13 correctional agencies and bodies, including but not limited to the Board of Corrections, and all
14 statutory provisions and mandates, state and county, as appropriate and applicable to the
15 operation of offender- paid home detention programs and the supervision of sentenced offenders
16 in a home detention program, including but not limited to Penal Code sections 1203.016 and
17 1208.2.

18 XV. Effect on Other Agreements.

19 Both parties understand that the advent of Probation's Offender Paid Electronic
20 Monitoring Program, provided for under this Agreement, shall decrease the number of electronic
21 monitoring equipment and concomitant services to be provided by CONTRACTOR under
22 County Agreement No. 99-336. No penalty shall be imposed by CONTRACTOR against
23 COUNTY for the decrease in equipment and services to be provided under County Agreement
24 No. 99-336.

25 In addition, both parties agree that this Agreement replaces the Memorandum of
26 Understanding signed by the COUNTY's Chief Probation Officer on September 15, 1999 and by
27 CONTRACTOR on September 17, 1999.

28

1 XVI. Entire Agreement.

2 This Agreement constitutes the entire agreement between the CONTRACTOR and
3 COUNTY with respect to the subject matter hereof and supersedes all previous negotiations,
4 proposals, commitments, writings, advertisements, publications, and understandings of any
5 nature whatsoever unless expressly included in this Agreement. This Agreement supersedes
6 Probation's Operational Agreement with CONTRACTOR. . In the event of any inconsistency in
7 interpreting the documents which constitute this Agreement, the inconsistency shall be resolved by
8 giving precedence in the following order of priority: (1) the text of this Agreement, (2) Exhibit A,
9 (3) the RFP No. 915 - 3225, and (4) the CONTRACTOR'S response to the RFP No. 915 - 3225.

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1 IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the day and
2 year first hereinabove written.

JUN 20 2005

3 SENTINEL MONITORING CORP.

COUNTY OF FRESNO

4
5 By [Signature], Pres.
6 Robert A. Contestable, President

By [Signature]
Chairman, Board of Supervisors

7 REVIEWED AND RECOMMENDED
8 FOR APPROVAL:

9
10 [Signature]
Larry R. Price, Chief Probation Officer

11 APPROVED AS TO LEGAL FORM:
12 PHILLIP S. CRONIN, COUNTY COUNSEL

13
14 By [Signature]

15 APPROVED AS TO ACCOUNTING FORM:
16 GARY W. PETERSON, AUDITOR-
17 CONTROLLER
18 TREASURER - TAX COLLECTOR

19
20 [Signature]

21 WITNESSED:

22 MARI GREENWOOD, Clerk
23 Board of Supervisors

24 [Signature]
25 Depo

County of Fresno Cost Summary Worksheet
 915-3225 Cost Summary Worksheet-SENTINEL

EXHIBIT A

You are requested to complete this worksheet in accordance with the information offered in your proposal submitted in response to the County of Fresno's Request for Proposal for Offender Funded Electronic Monitoring Services (RFP NO. 915-3225). Please submit the completed worksheet to Betsy Lindgren at Fresno County Probation via e-mail by no later than 5:00 p.m. (PST) on April 17, 2005. E-mail Address: blindgren@fresno.ca.gov

State the Daily Service Rates (for each program) for the following income ranges	Probation			High Risk			Sirenet			
	Domestic Violence Electronic Monitoring Unit	Adult Post Sentence Reinforce In-Home Alcohol Testing	Adult Post Sentence Intensive 24-hour Surveillance	Work/Followup	Short Term Low-Risk Offender Program	Long Term Low-Risk Offender Program	Short Term Low-Risk Offender Program	Long Term Low-Risk Offender Program	Short Term Low-Risk Offender Program	Long Term Low-Risk Offender Program
\$0 - 300	\$0 - 2	\$0 - 2	\$0 - 2	\$0 - 2	\$0 - 2	\$0 - 2	\$0 - 2	\$0 - 2	\$0 - 2	\$0 - 2
\$301 - 600	\$6-10	\$2-4	\$6-10	\$6-10	\$2-4	\$6-10	\$2-4	\$2-4	\$2-4	\$2-4
\$601 - 900	\$10-15	\$4-6	\$10-15	\$10-15	\$4-6	\$10-15	\$4-6	\$4-6	\$4-6	\$4-6
\$901 - 1200	\$15-21	\$9-11	\$15-21	\$15-21	\$9-11	\$15-21	\$9-11	\$9-11	\$9-11	\$9-11
\$1201 - 1500	\$21-24	\$11-12	\$21-24	\$21-24	\$11-12	\$21-24	\$11-12	\$11-12	\$11-12	\$11-12
\$1501 - 1800	\$24-28	\$12-14	\$24-28	\$24-28	\$12-14	\$24-28	\$12-14	\$12-14	\$12-14	\$12-14
\$1801 - 2100	\$28-30	\$14-16	\$28-30	\$28-30	\$14-16	\$28-30	\$14-16	\$14-16	\$14-16	\$14-16
\$2101 - 2400	\$30-32	\$16-18	\$30-32	\$30-32	\$16-18	\$30-32	\$16-18	\$16-18	\$16-18	\$16-18
\$2401 - 2700	\$32-34	\$18-20	\$32-34	\$32-34	\$18-20	\$32-34	\$18-20	\$18-20	\$18-20	\$18-20
\$2701 - 3000	\$34-36	\$20-22	\$34-36	\$34-36	\$20-22	\$34-36	\$20-22	\$20-22	\$20-22	\$20-22
\$3001 - 3300	\$36-38	\$22-24	\$36-38	\$36-38	\$22-24	\$36-38	\$22-24	\$22-24	\$22-24	\$22-24
\$3301 - 3600	\$38-40	\$24-26	\$38-40	\$38-40	\$24-26	\$38-40	\$24-26	\$24-26	\$24-26	\$24-26
\$3601 - 3900	\$40-41	\$26-27	\$40-41	\$40-41	\$26-27	\$40-41	\$26-27	\$26-27	\$26-27	\$26-27
\$3901 - 4200	\$41-43	\$27-29	\$41-43	\$41-43	\$27-29	\$41-43	\$27-29	\$27-29	\$27-29	\$27-29
\$4201 - 4500	\$43-45	\$29-31	\$43-45	\$43-45	\$29-31	\$43-45	\$29-31	\$29-31	\$29-31	\$29-31
\$4501 - 4800	\$45-47	\$31-33	\$45-47	\$45-47	\$31-33	\$45-47	\$31-33	\$31-33	\$31-33	\$31-33
\$4801 - 5100	\$47-49	\$33-35	\$47-49	\$47-49	\$33-35	\$47-49	\$33-35	\$33-35	\$33-35	\$33-35
State fee(s) for determining Daily Rate (for each program) when income is in excess of \$5,100.00	P	G	P	A	L	A	L	L	A	A
State fee(s) for (by program) that will be charged in addition to the daily rates identified above	H	H	H	B	M	B	M	M	B	B
Describe the equipment that has been proposed for each program	R	I	R	C	N	C	N	N	C	C
Client Equipment	S	J	S	C	O	C	O	O	C	C
County Equipment	O	K	O	D	O	D	O	O	D	D
All other applicable charges for each program	H	H	H	E	H	E	H	H	E	E
List Any Option Service offered and proposed client fees	H	H	H	F	H	F	H	H	F	F

ATTACHMENT

**FRESNO COUNTY PROBATION DEPARTMENT
ELECTRONIC MONITORING PROGRAM**

SEE ITEM NO. 5 OF ADDENDUM NO. 3

ADDENDUM NO. TWO (2)
REQUEST FOR PROPOSAL NUMBER: 961-4096
June 2, 2005

FRESNO COUNTY PROBATION DEPARTMENT
ELECTRONIC MONITORING PROGRAM
808 South Tenth Street
Fresno, CA. 93702 - (559) 455-5127

As a part of your sentence the Court has ordered you to serve time in custody in the Fresno County Jail. However, the Court has referred you to the Work Furlough/Electronic Monitoring Program for possible acceptance.

To be eligible for the program **YOU MUST:**

1. Be employed at least 40 hours per week with a consistent work schedule, or in a Vocational / Educational program.
2. Have a valid driver's license and proof of insurance or:
 - a. The name of the person who will provide transportation for you. That person **MUST** have a valid driver's license and provide proof of insurance.
3. Have a working telephone in your residence.
4. Be able to pay all program fees including a non-refundable interview FEE of **\$60.00**

YOU ARE NOT REQUIRED TO PARTICIPATE IN THE WORK FURLOUGH/ELECTRONIC PROGRAM AND YOU MAY SERVE YOU TIME IN CUSTODY BY REPORTING TO THE FRESNO COUNTY JAIL ON THE DATE AND TIME INDICATED ON YOUR COURT ORDER.

If you choose to be considered for Acceptance to the program. **YOU MUST** do the following:

1. Schedule an appointment for an interview and obtain an Intake Packet at the Work Furlough/Electronic Monitoring Office within 5 days of the Court date.
2. On that appointment, client is required to pay a **\$60.00** Screening Fee.
3. Have all Required Forms Completed and all Required Proofs (i.e. car insurance, etc) at the time of interview.

APPOINTMENT DATE: _____ **TIME:** _____
(Report to Work Furlough/Electronic Monitoring Office.)

FAILURE TO APPEAR for the interview will result in the client being **INELIGIBLE** for the program.

FAILURE TO PROVIDE required documentation will result in an additional fee of **\$25.00** should the client be required to return prior to Stay Date.

CURRENT DATE: 3/2/2005 **Client's Signature:** _____

Witness Initials: _____

Name: _____ **Date of Birth:** _____

Address: _____ **Telephone #:** _____

City: _____ **State:** _____ **Zip:** _____ **Social Security #:** _____

WORK FURLOUGH / ELECTRONIC MONITORING MINUTE ORDER
COURT NUMBER:



PROBATION DEPARTMENT
Larry R. Price
Chief Probation Officer

ATTENTION!

YOU MUST PRESENT THE FOLLOWING ITEMS TO YOUR WORK FURLOUGH/ELECTRONIC MONITOR OFFICER AT THE TIME OF YOUR APPOINTMENT

1. PICTURE ID
2. TWO RECENT PAY STUBS TO VERIFY EMPLOYMENT. IF PAY STUBS ARE NOT AVAILABLE, A LETTER ON COMPANY LETTERHEAD MUST BE PRESENTED INCLUDING THE FOLLOWING.
 - A. DATE OF HIRE
 - B. DAYS/HOURS WORKED PER WEEK
 - C. SALARY/HOURLY WAGE
 - D. JOB TITLE/DUTIES
 - E. SUPERVISOR'S NAME AND TELEPHONE NUMBER
 - F. STATE THAT SUPERVISOR IS AWARE THAT APPLICANT MAY BE PLACED ON WORK FURLOUGH/ELECTRONIC MONITOR.
3. RECENT TELEPHONE BILL TO VERIFY TELEPHONE SERVICE.
4. CAR INSURANCE AND VALID CALIFORNIA DRIVERS LICENSE OF APPLICANT AND/OR PERSON(S) WHO MAY BE DRIVING APPLICANT.
5. PRE - SCREENING FORMS COMPLETED AND PROBATION MONITORING TERMS AND CONDITONS READ AND INITIALED.

YOU WILL NOT BE CONSIDERED ELIGIBLE FOR THE WORK FURLOUGH/ELECTRONIC MONITOR PROGRAM UNTIL ALL NECESSARY DOCUMENTS HAVE BEEN SUPPLIED. FAILURE TO PROVIDE REQUIRED DOCUMENTAITON WILL RESULT IN AN ADDITIONAL FEE OF \$25 AT EACH RETURN VISIT.

NON - ENGLISH SPEAKING APPLICANTS MUST BRING INTERPRETER ON DAY OF APPOINTMENT.

PROTECTION

PREVENTION

INTERVENTION

808 South Tenth Street/Fresno, California 93702/(559) 455-5127
Equal Employment Opportunity - Affirmative Action - Handicap Employer



PROBATION DEPARTMENT
Larry R. Price
Chief Probation Officer

**WORK FURLOUGH / ELECTRONIC MONITOR
PRE - SCREENING INFORMATION SHEET**

LAST NAME: _____ FIRST NAME: _____
BIRTHDATE: _____ SOCIAL SECURITY #: _____
ADDRESS: _____ CITY: _____ ZIP: _____
PHONE: _____ HOW LONG AT THIS RESIDENCE: _____
MARITAL STATUS: _____ NAME OF SPOUSE: _____

LIST ALL OTHER INDIVIDUALS LIVING AT THIS ADDRESS

<u>NAME</u>	<u>RELATIONSHIP</u>

DEFENDANT'S SIGNATURE: _____

TRANSPORTING PERSON'S INFORMATION
IF YOUR LICENSE HAS BEEN SUSPENDED. YOU MUST HAVE A DESIGNATED DRIVER

LAST NAME: _____ FIRST NAME: _____
RELATIONSHIP: _____ LICENSE #: _____
INSURANCE CO. _____ TELEPHONE: _____

TRANSPORTING PERSON'S SIGNATURE: _____

**ALL INFORMATION MAY BE SUBJECT TO VERIFICATION
BY FRESNO COUNTY PROBATION**

PROTECTION PREVENTION INTERVENTION

808 South Tenth Street/Fresno, California 93702/(559)455-5127
Equal Employment Opportunity - Affirmative Action - Handicap Employer



PROBATION DEPARTMENT
Larry R. Price
Chief Probation Officer

**WORK FURLOUGH / ELECTRONIC MONITOR
PRE-SCREENING EMPLOYER INFORMATION SHEET**

EMPLOYMENT INFORMATION TO BE COMPLETED BY EMPLOYER*

NAME OF BUSINESS: _____
BUSINESS ADDRESS: _____
BUSINESS TELEPHONE #: _____ MESSAGE #: _____
DAYS WORKED PER WEEK: _____ SCHEDULED DAYS: _____
HOURS WORKED PER DAY: _____ SCHEDULED HOURS: _____
DATE OF HIRE: _____ HOURLY WAGE: _____
PAY SCHEDULE: Monthly Biweekly Weekly
JOB DUTIES: _____
SUPERVISOR'S NAME: _____

I am aware that _____ is a candidate for the Work Furlough Program through
Fresno County Probation.

Employer's Signature: _____ Date: _____

PROTECTION

PREVENTION

INTERVENTION

808 South Tenth Street/Fresno, California 93702/(559)455-5127
Equal Opportunity - Affirmative Action - Handicap Employer

FRESNO COUNTY PROBATION DEPARTMENT
ADULT ELECTRONIC HOME DETENTION - WORK FURLOUGH PROGRAM

TERMS AND CONDITIONS

In addition to your standard terms and conditions of probation, the following terms will also apply:

1. I am a voluntary participant in the Fresno County Probation Department Adult Electronic Monitoring Program.
2. I will remain within the interior premises of my residence during the hours designated by the probation officer or caseworker.
3. I will allow any person or agency designated by the probation officer into my residence at any time for the purpose of verifying any compliance within the conditions of my monitoring.
4. I agree to the use of the electronic monitoring device for the purpose of helping to verify my compliance with rules and regulations of the Work Furlough Program.
5. I agree that the probation office may, without further order of the court, immediately take me into custody and serve the balance of my sentence if the electronic monitoring device is unable for any reason to properly perform its function at my residence if I fail to remain within my residence as stipulated in this agreement or for any reason I no longer meet the established criteria for work furlough.
6. I agree to pay all monitoring fees as scheduled by the monitoring program. Failure to pay will result in removal from electronic monitoring and return to custody.
7. I will maintain a working telephone in my residence. I am not to use a call forwarding device or an answering machine.
8. I will wear the tamper-proof non-removable ankle bracelet 24 hours a day during the entire period of electronic monitoring.
9. I know it will be necessary for a monitoring device to be hooked up to my home telephone by an employee of the Electronic Monitoring Program. I agree to allow monitoring staff to enter my home 24 hours a day without prior notice to install, -- maintain and inspect this unit.
10. I agree to remain at my residence at all times except for the hours as specified on the worksheet.
11. I understand that my curfew restrictions may also be monitored by phone calls and personal visits to my residence or employment.

12. I understand that if I should willfully fail to return to my residence within the prescribed time, or leave this address at any invalid time, such shall be deemed an escape from custody and I will be immediately removed from the program and returned to jail.
13. I understand that the consumption or possession of alcohol and/or unlawful drugs is prohibited.
14. I agree to submit to urine and breathalyzer testing when asked to do so by the Probation Department.
15. I further understand that violation of any of these conditions or agreement may cause my removal from the program and return to jail without notice or avenue of appeal.
16. I understand that any damage or tampering which results in the damage of the electronic monitoring device will result in my return to the Fresno County Jail. It will also result in the filing of new criminal charges.
17. I understand that I am responsible for all electronic monitoring equipment and agree to reimburse for any loss or damage of this equipment.
18. I agree/understand not to possess on my person or place of residence any stolen property or contraband.
19. I agree/understand that the phone line to be utilized by the Field Monitoring Device must not have a Long Distance Phone Call Block that prevents long distance calls by the Field Monitoring Device. Further, that the "ringer" on the telephone must be on at all times while on the Adult Electronic Monitoring Program.

I AGREE TO APPEAR FOR ANY AND ALL COURT APPEARANCES THAT ARE SCHEDULED.

THE ABOVE INSTRUCTIONS AND CONDITIONS HAVE BEEN EXPLAINED OR READ TO ME AND I DO HEREBY AGREE TO ABIDE BY THOSE CONDITIONS.

Probationer's Signature

Officer's Signature

Address

Date

Telephone



SENTINEL

T H E S E R I O U S A L T E R N A T I V E

SENTINEL OFFENDER SERVICES, LLC

County of Fresno

RFP #961-4096

**Electronic Monitoring – Adult
Offender Funded Program**

Date: June 20, 2005

220 Technology Drive, Suite 200
Irvine, California 92618
Tel: (800) 929-8201 Fax: (949) 453-1554
www.sentrak.com

Table of Contents

1	Proposal Identification
2	Letter of Transmittal
3	Conflict of Interest Statement
4	Trade Secret Acknowledgement
5	Exceptions
6	Sentinel Profile
7	Scope of Work
8	Reports and Capabilities
9	Cost Proposal
10	Monitoring Center and Personnel

PROPOSAL IDENTIFICATION SHEET

RESPONDENT TO COMPLETE AND RETURN WITH PROPOSAL

Our proposal is attached and identified as:

Sentinel Offender Services: Scope of Work

The undersigned agrees to furnish the service stipulated at the prices and terms stated in the cost proposal.

Work services will commence within 1 calendar days after signing of the final contract.

Company: SENTINEL OFFENDER SERVICES, LLC

Address: 220 Technology Drive; Suite 200

Irvine, California

Zip: 92618

Signed by: 

Alan S. Velasquez

Print Name

Vice President of Sales & Marketing

Print Title

(800) 929-8201

Telephone

(949) 453-1554

Fax Number

avelasquez@sentrak.com

E-mail Address

Date: 06/16/2005

Taxpayer Identification No.: 33-0929945

COUNTY OF FRESNO REQUEST FOR PROPOSAL

NUMBER: 961-4096

ELECTRONIC MONITORING-ADULT, OFFENDER FUNDED

June 16, 2005

ORG/Requisition: 34300300/ 3435000488 PURCHASING USE G:\RFP\961-4096 ELECTRONIC MONITORING ADULT OFFENDER FUNDED.DOC

IMPORTANT: SUBMIT PROPOSAL IN SEALED PACKAGE WITH PROPOSAL NUMBER, CLOSING DATE AND BUYER'S NAME MARKED CLEARLY ON THE OUTSIDE TO:

COUNTY OF FRESNO, Purchasing
4525 EAST HAMILTON AVENUE
FRESNO, CA 93702-4599

CLOSING DATE OF BID WILL BE AT 2:00 P.M., ON MAY 26, 2005.

PROPOSALS WILL BE CONSIDERED LATE WHEN THE OFFICIAL PURCHASING TIME CLOCK READS 2:00 P.M. Proposals will be opened and publicly read at that time. All proposal information will be available for review after contract award.

Clarification of specifications are to be directed to: **Ken Vozza, phone (559) 456-7110, FAX (559) 456-7831.**

GENERAL CONDITIONS

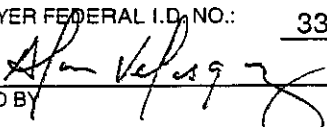
See "County Of Fresno Purchasing Standard Instructions And Conditions For Request For Proposals (RFP'S) and Requests for Quotations (RFQ'S)" attached.

BIDDER TO COMPLETE

UNDERSIGNED AGREES TO FURNISH THE COMMODITY OR SERVICE STIPULATED IN THE ATTACHED PROPOSAL SCHEDULE AT THE PRICES AND TERMS STATED, SUBJECT TO THE "COUNTY OF FRESNO PURCHASING STANDARD INSTRUCTIONS AND CONDITIONS FOR REQUEST FOR PROPOSALS (RFP'S) AND REQUESTS FOR QUOTATIONS (RFQ'S)" ATTACHED.

Except as noted on individual items, the following will apply to all items in the Proposal Schedule.

1. Complete delivery will be made within 1 calendar days after receipt of Order.
2. A cash discount of - % - days will apply.

COMPANY
SENTINEL OFFENDER SERVICES, LLC
ADDRESS
220 TECHNOLOGY DRIVE; SUITE 200 CITY CA 92618 STATE ZIP CODE
(800) 929-8201 (949) 453-1554 AVELASQUEZ@SENTRAK.COM
TELEPHONE NUMBER FACSIMILE NUMBER E-MAIL ADDRESS
TAXPAYER FEDERAL I.D. NO.: 33-0929945
SIGNED BY 
ALAN S. VELASQUEZ VICE PRESIDENT OF SALES & MARKETING
PRINT NAME TITLE

COUNTY OF FRESNO
ADDENDUM NUMBER: ONE (1)

RFP NUMBER: 961-4096

ELECTRONIC MONITORING-ADULT, OFFENDER FUNDED
May 20, 2005

PURCHASING USE

ORG/REQUISITION: 34300300/3435000488

in/

G:\RFP\961-4096 ADD #1.DOC

IMPORTANT: SUBMIT QUOTATION IN SEALED PACKAGE WITH QUOTATION NUMBER, CLOSING DATE AND BUYER'S NAME MARKED CLEARLY ON THE OUTSIDE TO:

COUNTY OF FRESNO, Purchasing
4525 EAST HAMILTON AVENUE
FRESNO, CA 93702-4599

CLOSING DATE OF BID WILL BE AT 2:00 P.M., ON JUNE 20, 2005.

QUOTES WILL BE CONSIDERED LATE WHEN THE OFFICIAL PURCHASING TIME CLOCK READS 2:00 P.M.

Quotes will be opened and publicly read at that time. All quotation information will be available for review after contract award.

Clarification of specifications are to be directed to: **KEN VOZZA**, phone (559) 456-7110, FAX (559) 456-7831.

NOTE THE FOLLOWING ADDITIONS, DELETIONS AND/OR CHANGES TO THE REQUIREMENTS OF REQUEST FOR PROPOSAL NUMBER: 961-4096 AND INCLUDE THEM IN YOUR RESPONSE. PLEASE SIGN AND RETURN THIS ADDENDUM WITH YOUR QUOTATION.

1. The closing date for RFP No. 961-4096 has been changed to June 20, 2005 at 2:00 P.M.
2. Prospective bidders may anticipate that additional information will be provided under a subsequent addendum.

ACKNOWLEDGMENT OF ADDENDUM NUMBER ONE (1) TO RFP 961-4096

COMPANY NAME: Sentinel Offender Services, LLC
(PRINT)

SIGNATURE: _____

NAME & TITLE: Alan S. Velasquez, Vice President of Sales & Marketing
(PRINT)

COUNTY OF FRESNO
ADDENDUM NUMBER: TWO (2)

RFP NUMBER: 961-4096

ELECTRONIC MONITORING-ADULT, OFFENDER FUNDED
June 2, 2005

ORG/REQUISITION: 34300300/ 3435000488

PURCHASING USE
jol

G:\RFP\961-4096 ADD #2.DOC

IMPORTANT: SUBMIT PROPOSAL IN SEALED PACKAGE WITH PROPOSAL NUMBER, CLOSING DATE AND BUYER'S NAME MARKED CLEARLY ON THE OUTSIDE TO:

COUNTY OF FRESNO, Purchasing
4525 EAST HAMILTON AVENUE
FRESNO, CA 93702-4599

CLOSING DATE OF PROPOSAL WILL BE AT 2:00 P.M., ON JUNE 20, 2005.

PROPOSALS WILL BE CONSIDERED LATE WHEN THE OFFICIAL PURCHASING TIME CLOCK READS 2:00 P.M.


Proposals will be opened and publicly read at that time. All proposal information will be available for review after contract award.

Clarification of specifications are to be directed to: **KEN VOZZA**, phone (559) 456-7110, FAX (559) 456-7831.

NOTE THE ATTACHED ADDITIONS, DELETIONS AND/OR CHANGES TO THE REQUIREMENTS OF REQUEST FOR PROPOSAL NUMBER: 961-4096 AND INCLUDE THEM IN YOUR RESPONSE. PLEASE SIGN AND RETURN THIS ADDENDUM WITH YOUR PROPOSAL.

ACKNOWLEDGMENT OF ADDENDUM NUMBER TWO (2) TO RFP 961-4096

COMPANY NAME: Sentinel Offender Services, LLC
(PRINT)

SIGNATURE: 

NAME & TITLE: Alan S. Velasquez, Vice President of Sales & Marketing
(PRINT)

BIDDER TO COMPLETE THE FOLLOWING:

PARTICIPATION

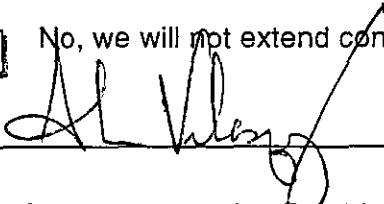
The County of Fresno is a member of the Central Valley Purchasing Group. This group consists of Fresno, Kern, Kings, and Tulare Counties and all governmental, tax supported agencies within these counties.

Whenever possible, these agencies co-op (piggyback) on contracts put in place by one of the other agencies.

Any agency choosing to avail itself of this opportunity, will make purchases in their own name, make payment directly to the contractor, be liable to the contractor and vice versa, per the terms of the original contract, all the while holding the County of Fresno harmless. If awarded this contract, please indicate whether you would extend the same terms and conditions to all tax supported agencies within this group as you are proposing to extend to Fresno County.

Yes, we will extend contract terms and conditions to all qualified agencies within the Central Valley Purchasing Group.

No, we will not extend contract terms to any agency other than the County of Fresno.



(Authorized Signature)

Alan S. Velasquez, Vice President of Sales & Marketing

Title



16 June 2005

Mr. Ken Vozza
Purchasing Director
County of Fresno
4525 East Hamilton Avenue
Fresno, CA 93702-4599

RE: RFP NO. 961-4096: Electronic Monitoring – Adult, Offender Funded

Dear Mr. Vozza:

Sentinel Offender Services is pleased to provide the following response to the County of Fresno for the provision of an Offender Funded Electronic Monitoring and Case Management Program. As requested, we have also indicated that we will participate in the Central Valley Purchasing Group, offering our products and services to participating counties. After more than a decade of uninterrupted service exclusively to the Corrections Industry, the pioneer of the Offender Funded Program concept, a large customer base, and professional staff across the nation, we are confident in our ability to exceed the requirements of this RFP and meet all future expectations of the Department. Among the likely bidders for this contract, we feel that we are uniquely qualified to provide the level of service required in this program. Only Sentinel brings the combination of superior proprietary technology, extensive experience in programs of comparable size, the ability to hire and train local staff to manage, prepare reports for agency officers and collect fees directly from the offender as well as our unmatched personal and corporate commitment. We have prepared a brief history of the Sentinel organization, our leaders, our experience and our continued dedication to the County's Program that can only come from an organization that is owned by its management team.

As a value added feature and for the first time in the industry, our TrakMate equipment series offers an integrated, single platform monitoring solution that will enable the Department to provide multiple levels of offender monitoring using only three simple components. Although this RFP calls for traditional RF electronic monitoring we would like the Department to be aware that we provide RF Monitoring, Active, Intermediate and Passive GPS, tracking utilizing the same single piece of equipment. Upon review of our qualifications, experience, technology, program approach and references, multiple vendors are not necessary when all services are available from a single source.

Our TrakMate GPS Offender Tracking Unit provides the Department with the following key features:

- Remote GPS Tracking
- Multiple GPS Levels of Supervision
- A cellular component allowing Voice Communication with the Offender
- RF receiver allowing tether to the ankle transmitter
- Local Notification provided directly to the Offender
- Emergency Button allowing one touch dialing to Monitoring Center or County Officer

Our TrakMate product satisfies all of the specified requirements, is of the absolute latest technology with a proven track record with more than 50,000 deployed since 2000, and is only available through Sentinel. We can provide the County Active, Intermediate and Passive GPS services using one GPS device and from a single standard database system. We offer the single solution that bundles, equipment, software, and crime mapping tailored to meet all your needs.

Our DualTrak RF transmitter and receiver combination have provided an unparalleled level of RF monitoring for our customers for years. Now, with the addition of our TrakMate hand held GPS/GSM cell phone we have enhanced our monitoring capability to provide multiple levels of passive and active GPS tracking through one small, easy to wear device. Our revolutionary CommandTrak officer control unit allows direct, wireless access to the offender information that officers need, when they need it. In addition to status checks and schedule changes, officers can receive alert notifications in real time, locate the offender using a MapQuest full color map, and even place a call directly to the offender's TrakMate handset. This unique approach offers a portable, real time, on demand offender management solution in a package available only from Sentinel.

Our company was founded in 1992 and maintains our corporate office in Irvine, California. A large part of our success is due to our dedication to service and maintaining our customer relationships as partnerships, working together with Sheriff, Probation, Parole and Court programs to provide the highest level of service available in the industry. As a result, we have earned an unprecedented level of continued support from agencies like the Los Angeles Department of Probation, a customer since 1993, with electronic monitoring program populations that once reached 2500 probationers and County inmates. More than 25,000 Georgia probationers are currently enrolled in our court services program, and nearly 10,000 more clients are being serviced by our electronic monitoring programs nationwide. Although the State of Georgia Board of Pardons and Parole has since chosen a different program approach than we had offered, Sentinel had provided a full service, offender paid electronic monitoring program that served a daily population of more than 1100 parolees. From 1998 through last year, at one point adding nearly 800 daily participants in only one month, we completed one of the most challenging programs in the corrections arena. We have provided programs ranging in size from dozens of inmates to thousands of parolees, so we are capable and prepared for the deployment contemplated by this contract award, as indicated in this proposal.

Finally, we look forward to our continued partnership with Fresno County, providing personal and professional commitment that is simply not available from any other vendor in this market. We are proud to be the only major provider of monitoring services in the industry that is still owned and operated by those who founded the company. Four members of our senior staff have a combined 43 years experience in the electronic monitoring field, 36 of which were spent in contributing to the growth of Sentinel. With no outside investors, no foreign ownership, no public shareholders and no absentee management, we are accountable only to our customers.

We have the experience, equipment, software and personnel necessary to continue the offender funded program operations in Fresno County. We are committed to the department, expanding as needed in the areas of technology and staff to ensure

continued success and providing the latest tools for a comprehensive community supervision program.

With the continued support of our lender, our equipment suppliers and our present customers we are positioned not only to meet all current program demands, but also to work in cooperation with the County, affiliated Central Valley Agency Directors and Probation staff to provide informed and consistent program management in the future.

This award would affirm our solid relationship with Fresno County and our dedication to our customers. We look forward to continuing our partnership by providing the service, support, and the latest in tracking technology that is unmatched by any other vendor. We will use every resource at our disposal to insure timely deployment, continued product innovation and consistent program operation. We will place all efforts in the successful launch and daily operation of your programs.

As a company officer I am duly authorized to negotiate the contract on behalf of Sentinel.

We have received all addenda, reviewed answers to vendor questions and included this information when compiling this response. We agree to the Conditions Governing the Procurement and have no exceptions to the specifications.

We look forward to your favorable response.

Sincerely,



Alan Velasquez
Vice President, Sales and Marketing
Sentinel Offender Services, LLC
220 Technology Drive
Suite 200
Irvine, CA 92618
800.929.8201 ext 2236
949.678.0813 cellular
avelasquez@sentrak.com



CONFLICT OF INTEREST STATEMENT

Sentinel Offender Services, LLC has been a service provider of the County since 2000 and throughout program operation and provision of offender related services we have not experienced a situation that could not be successfully resolved. Further, we have read and reviewed all statements supplied by the County as potential areas of conflict, Sentinel, our corporate and local staff is not in violation nor can the firm be classified as an entity with any known potential conflict. We are in total compliance with the County's policies regarding Conflict of Interest and have no relationship or agreement with any County employee that could be construed as a potential liability.

The County shall not contract with, and shall reject any bid or proposal submitted by the persons or entities specified below, unless the Board of Supervisors finds that special circumstances exist which justify the approval of such contract:

1. *Employees of the County or public agencies for which the Board of Supervisors is the governing body.*
2. *Profit-making firms or businesses in which employees described in Subsection (1) serve as officers, principals, partners or major shareholders.*
3. *Persons who, within the immediately preceding twelve (12) months, came within the provisions of Subsection (1), and who were employees in positions of substantial responsibility in the area of service to be performed by the contract, or participated in any way in developing the contract or its service specifications.*
4. *Profit-making firms or businesses in which the former employees described in Subsection (3) serve as officers, principals, partners or major shareholders.*
5. *No County employee, whose position in the County enables him to influence the selection of a contractor for this RFP, or any competing RFP, and no spouse or economic dependent of such employee, shall be employees in any capacity by a bidder, or have any other direct or indirect financial interest in the selection of a contractor.*

TRADE SECRET ACKNOWLEDGEMENT

All proposals received by the County shall be considered "Public Record" as defined by Section 6252 of the California Government Code. This definition reads as follows:

"...Public records" includes any writing containing information relating to the conduct of the public's business prepared, owned, used or retained by any state or local agency regardless of physical form or characteristics "Public records" in the custody of, or maintained by, the Governor's office means any writing prepared on or after January 6, 1975."

Each proposal submitted is Public record and is therefore subject to inspection by the public per Section 6253 of the California Government Code. This section states that "every citizen has a right to inspect any public record".

The County will not exclude any proposal or portion of a proposal from treatment as a public record except in the instance that it is submitted as a trade secret as defined by the California Government Code. Information submitted as proprietary, confidential or under any other such terms that might suggest restricted public access will not be excluded from treatment as public record.

"Trade secrets" as defined by Section 6254.7 of the California Government Code are deemed not to be public record. This section defines trade secrets as:

"...Trade secrets," as used in this section, may include, but are not limited to, any formula, plan, pattern, process, tool, mechanism, compound, procedure, production data or compilation of information that is not patented, which is known only to certain individuals within a commercial concern who are using it to fabricate, produce, or compound an article of trade or a service having commercial value and which gives its user an opportunity to obtain a business advantage over competitors who do not know or use it."

Information identified by bidder as "trade secret" will be reviewed by County of Fresno's legal counsel to determine conformance or non-conformance to this definition. Examples of material not considered to be trade secrets are pricing, cover letter, promotional materials, etc. Such material should be submitted in a separate binder not marked "Trade Secret".

INFORMATION THAT IS PROPERLY IDENTIFIED AS TRADE SECRET AND CONFORMS TO THE ABOVE DEFINITION WILL NOT BECOME PUBLIC RECORD. COUNTY WILL SAFEGUARD THIS INFORMATION IN AN APPROPRIATE MANNER.

Information identified by bidder as trade secret and determined not to be in conformance with the California Government Code definition shall be excluded from the proposal. Such information will be returned to the bidder at bidder's expense upon written request.

Trade secrets must be submitted in a separate binder that is plainly marked "Trade Secrets."

The County shall not in any way be liable or responsible for the disclosure of any proposals or portions thereof, if they are not (1) submitted in a separate binder that is plainly marked "Trade Secret" on the outside; and (2) if disclosure is required under the provision of law or by order of Court.

Vendors are advised that the County does not wish to receive trade secrets and that vendors are not to supply trade secrets unless they are absolutely necessary.

TRADE SECRET ACKNOWLEDGEMENT

I have read and understand the above "Trade Secret Acknowledgement."

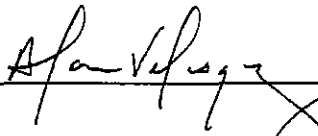
I understand that the County of Fresno has no responsibility for protecting information submitted as a trade secret if it is not delivered in a separate binder plainly marked "Trade Secret."

Enter company name on appropriate line:

_____ has submitted information identified as Trade
(Company Name) Secrets

Sentinel Offender Services, LLC has **not** submitted information identified as Trade
(Company Name) Secrets

ACKNOWLEDGED BY:

 (800) 929-8201
Signature Telephone

Alan S. Velasquez, Vice President of Sales & Marketing 06/16/2005
Print Name and Title Date

220 Technology Drive; Suite 200
Address

Irvine CA 92618
City State Zip



Errata and/or Exceptions

Sentinel is submitting this response based on the contents and deliverables cited within the RFP#961-4096. There are no assumptions, conditions, errata or exceptions to the specifications and further, contract pricing located at Tab 9 is all inclusive. The pricing schedule includes 24/7 monitoring, monitoring equipment, tools, supplies and shipping throughout the duration of the contract and any contract extension.



A. Profile of the Proposer

This section of the proposal is designed to establish that the proposer has the ability and experience to operate the Offender funded electronic monitoring programs as specified in the RFP. The following information must be provided:

I. Structure of the Proposer

Limited Liability Company

a. Corporate name (If applicable)

Sentinel Offender Services, LLC

b. Date incorporated/organized

September 29, 2000

Sentinel was founded in 1992, under the name of Sentinel Monitoring Corporation. As our company grew over the years and the types of offender services and offender programs expanded, our name was changed to Sentinel Offender Services, to better reflect the spectrum of offender supervision programs we offer to the industry.

c. State incorporated/organized in

Delaware, USA

Prior to the formation of Sentinel Offender Services (SOS), the Company operated as Sentinel Monitoring Corporation (SMC). SMC was formed as a Georgia corporation on December 3, 1993 and was a wholly-owned subsidiary of SOS until SMC's merger into SOS on February 4, 2003.

d. Corporate officers/principal employees and their qualifications

Sentinel has the experience, organizational capability and financial strength to provide all services required by this RFP.

Experience

Sentinel is one of the most experienced electronic monitoring and offender supervision companies in the industry. For over ten years, we have been providing electronic monitoring and offender-related services to court circuits, DOC programs, probation departments, parole offices, and sheriff departments. With programs ranging in size from several dozen participants to over 2,000 daily offenders, we have met all of our customers' monitoring needs. Some of the most notable customers include Los Angeles, Orange and Riverside Counties in California which all operate hundreds of daily offenders, along with multiple Counties throughout Texas, and other multiple hundred unit programs throughout other states.

Organizational Strength

With over forty (40) offices nationwide, and services being provided to over 100 different agencies and programs, we employ an employee force of three hundred fifteen (315) staff members. These employees provide a variety of services from monitoring center personnel to field technicians and equipment installers, to



caseworkers and other Agency liaison duties.

Mr. Robert Contestabile, President and CEO

Mr. Contestabile has over twenty-five (25) years of experience in the security and monitoring business and another eleven years experience with Sentinel since founding the company in 1993. Prior to owning Sentinel, Mr. Contestabile served as the President of Wackenhut Monitoring Services; a Florida based company, that later became what is Sentinel today.

Mr. Darryl Martin, Vice-President Western Operations

Mr. Martin, an industry veteran, offers fourteen years of electronic monitoring experience. He joined Sentinel Monitoring in April of 1997 after having held several positions with an equipment manufacturer and monitoring services provider. He has held such positions as account executive, monitoring center manager and operations director.

He has a proven track record in monitoring operations and product development. He has worked with over 400 county, state and federal agencies in the development and implementation of electronic monitoring programs. His commitment to customer service has resulted in a national reputation for honesty and integrity.

Prior to becoming the Western Region Field Operations Director, he served as Director of our national service center.

Mr. Martin holds a Bachelor's Degree in Organizational Leadership and is currently pursuing his Master's in Business Administration.

For this contract, Mr. Martin would continue to be the Department's contact point and will lead the implementation team that will launch the program.

Mr. Mark Contestabile, Vice-President Eastern Operations

Mr. Contestabile is responsible for the overall operations of programs, support and services delivered to our customers located on the East Coast. He has been a member of the Sentinel team since 1997, and has worked in every position in the company. His experience in overall program operation and compliance to requirements ensure programs operate successfully; currently he is responsible for the direction and supervision services to more than 25,000 Probationers in the State of Georgia. Mr. Contestabile works closely with Department personnel to ensure successful set-up, implementation and daily operations of the programs throughout the region are achieved.

Mr. Alan Velasquez, Vice-President Sales and Marketing

Mr. Velasquez has ten (10) years of experience with Sentinel and has experience with Sentinel operations and programs' set-up throughout the country. He will be available to assist with any portion of program logistics and recommendations.

Mr. Velasquez has a Bachelor's Degree in Business Management and a Master's in Business Administrator (MBA).

Mr. Patrick Coggins, Vice-President Information Technology

Mr. Coggins joined the Sentinel team in 2003 and brings with him over twenty (20) years of experience in information technology and computer engineering. He has worked extensively on our internal monitoring and tracking systems including the development of the database that we utilize for our GPS supervision. By having designed this system in-house, we maintain the flexibility to update or modify the system at any time if so requested by our Customers, without having to employ sub-contractors or software designers.

Michael T. Janney, Director of Information Technology

Mr. Janney is responsible for the IT systems for our entire company. His personnel ensure that the center is equipped with the most recent monitoring software and provide 24-hour support. Michael has over thirteen years of experience with various computer hardware and software applications and has held various technical



administrator level positions in small to large firms.

Julie Hunt, Human Resources Director

Sentinel has employed Ms. Hunt since the company was formed. She has been a key facet in the recruitment of qualified Sentinel personnel for monitoring center and regional branch office operations. Ms. Hunt is also responsible for ensuring compliance with specific County employment requirements. The Human Resources Department currently services the nearly 400 Sentinel employees situated in offices around the country. Ms. Hunt is also responsible for ensuring all employee background screenings prior to hire is completed, as well as regularly scheduled background investigations if required by certain contracts.

Ms. Hunt holds a Bachelor's Degree in Human Relations.

Ownership Percentages

Sentinel Offender Services, LLC is owned in its entirety by Mr. Robert Contestabile.

2. Proposer's Experience in Offender Funded Electronic Monitoring

Sentinel is one of the most experienced electronic monitoring and offender supervision companies in the industry. For over ten years, we have been providing electronic monitoring and offender-related services to court circuits, DOC programs, probation departments, parole offices, and sheriff departments. With programs ranging in size from several dozen participants to over 2,000 daily offenders, we have met all of our customers' monitoring needs. Some of the most notable customers include Los Angeles, Orange and Riverside Counties in California which all operate hundreds of daily offenders, along with multiple Counties throughout Texas, and other multiple hundred unit programs throughout other states.

We have been able to successfully handle electronic monitoring programs of all sizes and scopes throughout our history. A few examples of our ability to handle large-scale programs are in California.

Los Angeles County Probation and Sheriff's Departments

We first began servicing Los Angeles County Probation in 1993 with an offender population of one hundred offenders on electronic monitoring. The total program was divided among three monitoring vendors. However, within months of beginning operations, the two other monitoring vendors were no longer in operation and Sentinel had assumed the full responsibility for the program. We established field offices throughout Los Angeles County to handle the daily program needs as the program began to expand to several hundred participants.

At that time, the County Sheriff's Department was facing serious over-crowding issues in its jails. It's only alternative was to release inmates onto a program where the offenders could be safely monitored. After consulting with the Probation Department, the Sheriff's Department decided to use our program as their monitoring solution.

Immediately upon making this decision, the County Jail began to release over fifty (50) inmates a day onto our program straight from custody. The program was so detail intensive, that we placed Sentinel employees inside the County Jail facility to assist the Department with the processing of inmates onto the program. Following the same guidelines as the Probation program, these released inmates were placed on electronic monitoring and reported to Sentinel field offices for compliance appointments. Sentinel personnel were responsible for all daily program duties except for violation enforcement. Our staff handled equipment installations and removals, report processing, schedule modifications, and case reporting. Within a matter of months, the Los Angeles County Electronic Monitoring Program had grown to over 2,000 offenders.

This program is operated under an offender-funded format where we provide all of the necessary services and support with all fees paid by the offenders directly. This program has saved the County tens of millions of



dollars in monitoring and jail cost avoidance. As proof of our high quality service and commitment, we are currently in our third, five (5) year contract period, which will have brought us to servicing this customer for fifteen years, which is a task not an easily accomplished.

After six years of service to the County's adult population, in 1999, the Los Angeles County Juvenile Department also began using our services for their three hundred (300) offender juvenile population. Again, with our assistance and economical costs, the program grew to monitor over seven hundred (700) juveniles on a daily basis. For this program, we also have technicians inside the County Juvenile facilities to simplify the program enrollment and equipment installation and removal services.

We have taken this experience to each one of our customers and assisted them with developing and implementing a program that best meets the needs of their offender populations.

Community Solutions GPS Program, Kansas

In early 2004, we responded to a Global Positioning Satellite bid issued by the State of Kansas. The services called for the provision of GPS Equipment and Monitoring Services to a portion of the State's offender population. Community Solutions Incorporated (CSI), is an organization that provides various services to the Kansas Department of Corrections. Upon reviewing and testing our product, they decided to select Sentinel as their Active GPS provider. Immediately upon notification, we began to work closely with CSI staff to handle their change over from their prior vendor onto our equipment. Within a couple of weeks, their entire population of one fifty (150) offenders was transitioned over to our equipment and tracking services.

In order to ensure that the equipment transition was handled smoothly and no errors occurred, we provided an implementation team with Sentinel personnel at both CSI sites. Our staff not only conducted the equipment training to the CSI personnel, but also assisted in the installation of our equipment onto their existing population that was transferred over to Sentinel. All training for department personnel is always provided at No Cost.

As an added benefit to the program, we have added technician personnel to provide continual assistance to the CSI staff with their equipment installations and removals as well as acting as liaisons between CSI field staff and Sentinel. This staff was provided at No Cost as well.

This program is now currently supervising almost two hundred (200) offenders on our Active GPS system.

Orange County Probation, California

Another example of our service is for the Orange County Probation Department in California, where Sentinel has been the provider since 1997. Similar to the Los Angeles project, this contract was once serviced by multiple vendors with a total population of approximately 175 offenders. However, at the last bid award in 2000, the County decided to award to only one vendor- Sentinel.

As part of this program, we operate field offices and employ caseworkers to handle the daily operation of the program. Every offender on the program is assigned to a caseworker who ensures that the monitoring equipment is installed and the offender complies with all terms of his electronic monitoring sentence. With direct contact with the Probation Officers, our staff efficiently manages the offender population and reports the required activity to the officers. In this program, we now provide services to almost 250 offenders on a daily basis.

Although this program utilizes electronic monitoring, the Department has tested our GPS tracking equipment and is planning its deployment of our GPS units for certain portions of its population.

Riverside County Sheriff's Department, California

In 2002, the Riverside County Sheriff's Department decided to operate its electronic monitoring program internally. The County issued a bid and after review of all submittals, the County selected Sentinel as its service provider. In addition to the electronic monitoring services, we offered the County access to our SenTrak offender case management software to assist with the caseload management. We developed this software internally and utilize every day to handle our offender caseloads nationwide. By selecting our



software, the County eliminated the need to spend funds to develop a system that would provide the level of service that the program requires, along with eliminating the time that such a project's research and development would have entailed.

In January of 2003, we provided the necessary equipment and case management software, along with training for the Department to begin its program. As an added value, we have also provided installation personnel for the program. A Sentinel technician is based daily at the Sheriff's Facility and assists with the equipment cleaning and installation responsibilities. This staff member is provided at no additional cost to the Department.

The program currently monitors over three hundred fifty (350) offenders on their electronic monitoring program and has also tested our GPS tracking system. The Department is currently reviewing its offender assessment process in order to properly determine which individuals it may place on GPS supervision.

Merced County Sheriff's Department and Probation, California

In 1999, we began providing electronic monitoring services to Merced County, to both adult and juvenile populations. Once our GPS product was available, we introduced our GPS products to representatives from both agencies.

After reviewing and testing our product, the County decided that it was a system that provided the greatest amount of options for their supervision needs. Since our system uses the same home monitoring unit and ankle transmitter for GPS and electronic monitoring, adding our GPS unit allows these agencies to easily adjust offenders' supervision by simply adding the GPS tracking unit. The program is in transition and a population of approximately fifty offenders will be monitored on our GPS program.

Along with the GPS and electronic monitoring services that we provide for Merced County, we will also be providing other related offender services to their departments for better use of their resources. These services will include access into our offender case management software as well as our Centurion kiosks that they will utilize for remote offender check-ins and collection of County-owed funds from participants.

As the nations leading provider of offender funded, full service case management services, we have developed a well-trained and highly experienced personnel base. Unlike other service providers, all personnel performing work on behalf of Sentinel are employees. To ensure the integrity of the service we provide, we do not subcontract or hire consultants to fulfill our contractual obligations.

All employees undergo an extensive criminal and employment history background check prior to offer of employment. Prior to permanent work assignment, all employees must participate in a detailed training program that has been especially designed for their area of responsibility.

Our current service offerings have been designed to meet the needs of existing and potential customers. They are designed to be flexible and can be customized to meet the needs of the individual customer:

- Equipment and Monitoring Services
- Offender Funded Case Management
- Equipment Installation and Removal Services
- Global Positioning Satellite (GPS) Technology
- Breath Alcohol Monitoring
- Voice Verification Monitoring
- Drug Testing
- Warrant Recovery Services
- Computer Remote Access Capability
- Kiosk Check-In
- Kiosk Payment and Fee Collection
- Kiosk Inmate Deposit Services

In addition, due to our level of experience, solid financial position and operational capabilities, we are capable of handling sudden increases in client volume of significant amounts with short notice.



We demonstrated our ability to meet unexpected increases in client volume in 1997, when our Los Angeles Program increased by over 1,000 offenders in a two-month period. Further, our largest juvenile program, Los Angeles County Juvenile Probation, was required to expand on very short notice due to bed space needed as a result of the Democratic National Convention that was held in Los Angeles. We were able to place over 125 juvenile offenders on the electronic monitoring program within a 24-hour period after being contacted by the program manager.

To enhance our capabilities and to deliver a Sentinel owned electronic monitoring product, we acquired Strategic Monitoring Services, a product manufacturer. We have never had to deny service to any agency or have we had to abandon a contract due to lack of equipment or available personnel.

a. Number of employees involved in manufacture and sales

In 2002, Sentinel acquired Strategic Monitoring Services, and contracted with Strategic Technologies to manufacture our new line of electronic monitoring equipment, DualTrak. Although the DualTrak product is manufactured by Strategic Technologies, the product is owned by Sentinel Offender Services, LLC, the company that owns the intellectual property rights to the Dual Track product line. Patrick Coggins, Director of Engineering, is the contract monitor and technical liaison for the manufacturing agreement that exists between Strategic Technologies and Sentinel Offender Services.

Sentinel also provides electronic monitoring equipment manufactured by BI Incorporated of Boulder, Colorado. As such, we do not employ personnel that are responsible for the manufacture of this type electronic monitoring equipment.

b. Number of employees involved in provision of electronic monitoring services

Sentinel employs 352 individuals and all are involved in the provision of electronic monitoring services, some to a higher degree than others. Unlike other vendors, we do not provide security alarm services or any other service that is not related to electronic monitoring or the management of offenders under supervision of the courts or in a custody facility.

We are not a guard company, or a burglar alarm company spin-off. The concept of Offender Funded electronic monitoring, pioneered by Sentinel, remains unique in the field and allows supervising agencies to fully control all aspects of their monitoring programs while all program costs are paid by the offender based on their ability to pay.

c. Number of years providing electronic monitoring services

Since beginning operations in 1992, Sentinel continues to be dedicated to providing offender related services, including:

- Radio Frequency Electronic Monitoring (currently 9,000+ on system)
- Global Positioning Satellite Tracking (1,000 since launch in June 2004)
- Drug and Alcohol Testing (more than 7,000 submitting tests monthly)
- Offender Case Management Services (over 25,000 clients currently supervised)
- Voice Verification Supervision (since 1995)

Our entire business has revolved around providing a variety of offender services to correctional agencies nationwide. We are not a side project of a residential alarm or Burglar Company, or a small division of an over-seas conglomerate.



Our focus has been and will remain strictly on providing offender supervision and monitoring services.

3. Description of Current Contracts for Offender Funded Monitoring Services

Use the following format to list references for five (5) current customers who are utilizing your offender funded electronic monitoring services.

- a. Agency contracted with
- b. Date of original contract
- c. Type and number of units installed
- d. Contact person and telephone number for agency

Orange County Probation

909 North Main Street
Santa Ana, CA 92701-3511

Contact: Steve Sandoval, Program Supervisor
(714) 935-6573

Services: Case Management Services
Radio Frequency Electronic Monitoring
Breath Alcohol Monitoring
Equipment Installation & Removal Services

Agreement Value: This program is fully funded by program participants

Units: 150 Units
50 Breath Alcohol Testing Units

Summary: Throughout the above referenced contract, Sentinel Offender Services has complied with all agreement requirements. We have never received any contract discrepancy reports. In addition, for the current contract that was awarded for this program in 2001, Sentinel was selected as the sole vendor, where the prior contract had multiple service providers. Sentinel's level of service clearly surpassed that of other providers and as such the County decided to have one sole provider for the entire program. We have also been recently selected as the provider of case management and electronic monitoring service for the Orange County District Attorney's office Suspended License Program (SLIP), through which we will be helping members of the community regain their driving privilege by ensuring that they attend the necessary classes, as well as meet any other requirements set forth by the District Attorney's office.

Employees Hired: 1-2 per year.



Hillsborough County Sheriffs Office

WORK RELEASE CENTER
PO Box 3371
Tampa, FL 33601

Agreement Date: 2002 to Present
Contact: Lieutenant Thomas R. Bliss
(813) 247-8907
Services: Radio Frequency Electronic Monitoring
Sentinel National Monitoring Center
Sentinel On Site Technician
Active GPS Electronic Monitoring
Agreement Value: \$180,000 Annually
Units: 250 Units

Los Angeles County Probation

CBAC Program
9150 East Imperial Highway
Downey, CA 90242
562-940-2511

Agreement Date: 1992 to Present
Contact: Dave Davies, Chief Adult Services
Services: Offender-funded Case Management
Radio-Frequency Electronic Monitoring
Breath Alcohol Testing
Presumptive Drug Testing
Fingerprint Identification
Kiosk Applications
Equipment Installation and Removal Services
Agreement Value: This program is fully funded by program participants.
Units: 1200 Units
500 Breath Alcohol Testing units

Summary: Sentinel has been awarded this contract for a third consecutive time. The current contract lasts through 2005 and continues to be the largest of its kind in the country. Throughout the duration of our involvement with Los Angeles County, Sentinel has complied with all contract rules and regulations. This program is operated under an Offender-Funded Format, whereby all program fees are paid for by the offenders, themselves. The population is comprised of offenders referred to Sentinel by both the Courts and the Sheriff's Department, the latter of which utilizes the program to reduce the



population of the central jail system. The services provided by Sentinel in Los Angeles save the County of Los Angeles over \$18,000,000 a year in jail cost avoidance.

Employees Hired: Sentinel hires employees in order to maintain the required case specialist ratios requested by the County. Approximate number of new employees per year is 10 employees.

Tippecanoe County Community Corrections

2800 NORTH 9TH STREET
Lafayette, Indiana 47904

Agreement Date: 2002 to Present

Contact: Mr. Ron Perigo, Deputy Director
(765) 742-1279

Services: Radio Frequency Electronic Monitoring
Sentinel National Monitoring Center
Active GPS Electronic Monitoring
Installation and Removal services

Agreement Value: \$325,000 Annually

Units: 400 Units (350 Adult, 50 Juvenile)

Summary: Sentinel acquired this contract through the Strategic Monitoring acquisition in 2002. We have been awarded this contract for a second time as Sentinel Offender Services and have recently signed a renewal agreement for an additional year. The current contract is automatically renewed annually upon the expiration of the initial term. Throughout the duration of our involvement with Tippecanoe County, Sentinel has complied with all contract rules and regulations. The population is comprised of offenders referred by the local court system as well as courtesy supervision cases transferred from surrounding counties. The County utilizes the DualTrak system and is satisfied with the level of reliability and convenience.

Initially, Tippecanoe County utilized a Central Computer (Host) system for monitoring. The County is transitioning to the Sentinel National Monitoring Center in Irvine, California. The transition will be complete in May 2004. Tippecanoe opted to utilize the Sentinel National Monitoring Center to take advantage of its redundancy in data storage, backup telephone lines, and uninterruptible power source, therefore, decreasing the County's liability and reducing the maintenance required to run the monitoring program. Tippecanoe County expects to expand their monitoring program to include GPS in the near future.



Fresno County Probation

1100 Van Ness Avenue
Fresno, CA 93709

Agreement Date: September 1994 to Present

Contact: Chris Moses, Program Supervisor
(559) 455-5047

Services: Case Management Services
Radio Frequency Electronic Monitoring
GPS Monitoring
Installation and Removal Services

Agreement Value: This program is fully funded by program participants

Units: 100 Electronic Monitoring Units
Kiosk Check-in Program (Developed)

Summary: As with all other contracts, Sentinel Offender Services has complied with all agreement requirements. We have never received a contract discrepancy report. A similar service contract is also in place with the Sheriff's Department that will help to alleviate the jail overcrowding issue by providing full-service case management along with electronic monitoring to a certain portion of the inmate population.

Employees Hired: 1 per year.

Multnomah County Dept. of Community Justice

Oregon Circuit Court
407 NE 12th Avenue
Portland, OR 97232

Agreement Date: May 2001 to Present

Contact: Honorable Eric J. Bloch, DISP Presiding Judge
(503) 988-3062

Services: Case Management Services
Radio Frequency Electronic Monitoring
Equipment Installation & Removal Services

Agreement Value: This program is fully funded by program participants.

Units: 40 Units of Electronic Monitoring
30 Breath Alcohol Testing Units
310 Supervision Case Management Only

Summary: Sentinel operates this program for the Oregon Judicial District. Our services range from offender-funded case management and electronic monitoring to "Supervision Only" clients. Our personnel are able to transition offenders from case management and electronic monitoring over to only supervision case management as



they progress through the levels of program participation.

For the Electronic Monitoring component, we provide full case management services with extensive breath alcohol testing. The offenders that are on "Supervision Only" report to a Sentinel caseworker on a regular basis in order to provide the documentation verifying their compliance with the orders of the court. These offenders are not on electronic monitoring so the program is operated accordingly.

We have provided the Court staff with direct access into our SenTrack database at no cost over the Internet. This offers Court staff the ability to have immediate access into the offender's records that are maintained by Sentinel personnel.

DUII Intensive Supervision Program (DISP)

Judge Eric J. Bloch, Presiding Judge - Multnomah County Courthouse
1021 SW 4th Ave - Room 738
Portland, OR 97204

Friday, September 24, 2004

From: John Dieter
DISP Director
(503) 988-4221
john.r.dieter@ojd.state.or.us

RE: Sentinel Offender Services (SOS)

The DUII Intensive Supervision Program (DISP) is a court program for multiple DUII offenders in Multnomah County (Portland) Oregon. As a part of our program, Sentinel Offender Services provides Electronic Monitoring, Blood Alcohol Monitoring (Sobriator), Urinalysis, and short term general probation supervision for our offenders.

We are very satisfied with the level of service we receive from Sentinel. They respond promptly to court requests, report violations immediately and stay in regular contact with the court staff. Sentinel has exercised good professional judgement where appropriate and always assures that they supervise offenders in a manner consistent with our requirements.

Sincerely,



John Dieter

County of Los Angeles
Probation Department
Detention Services Bureau
Community Detention Program

Eastlake Juvenile Court
1601 Eastlake Avenue
Room No. 9
Los Angeles, CA 90033

September 24, 2004

Sentinel Offender Services is midway through its fifth year of a five-year contract with the Los Angeles County Probation Department's Community Detention Program (CDP). This is my third year as contract monitor and I am extremely pleased with the professional relationship that exists between Sentinel and my Department. Sentinel Offender Services has been very responsive to our Departmental needs as we have developed and expanded our program. CDP has grown from 14 Deputy Probation Officer's supervising up to 250 minors to 34 officers supervising over 750 minors on electronic monitoring. We are now working to expand this program to 1,000 minors.

Los Angeles County currently has 1,523 minors detained in its three juvenile halls and 1,751 minors in its 19 camps. The Community Detention Program, as an alternative to detention during the court process (pre-dispo) or as an intermediate sanction (post-dispo) has proven to be a viable and cost effective alternative to incarceration. Our success in building this program would not have been possible without the excellent partnership that we have built and maintained with Sentinel Offender Services.

I am more than happy to serve as a reference for Sentinel Offender Services and to recommend their services. I can and will attest to the professional operation of their monitoring center and the superb professional response of their service centers.

I may be reached at (323) 226-8559 or via e-mail at: James_Schoengarth@probation.co.la.ca.us

Sincerely,



James C. Schoengarth
Supervising Deputy Probation Officer



RICHARD SHUMSKY
Chief Probation Officer

COUNTY OF LOS ANGELES PROBATION DEPARTMENT

9150 E. IMPERIAL HIGHWAY, CALIFORNIA 90242
(562) 940-2501



RE: SENTINEL OFFENDER SERVICES

The Los Angeles County Probation Department has contracted with Sentinel Offender Services, since 1992, to provide countywide full service Electronic Monitoring. The approach of this contract was unique, in that it is a public/private partnership, over which Sentinel takes responsibility for all elements for program administration and delivery, while our Department provides selection criteria, operational guidelines and program enforcement. The offender, based on ability to pay, pays all program fees and Sentinel assumes full financial responsibility for the ongoing operation of the program.

In 1995, the program was expanded to include sentenced inmates released from Los Angeles Sheriff custody. Under a MOA with the Los Angeles County Sheriff's Department, the program's daily population grew to exceed 2,250, making it the largest program in the nation, fully funded by the offender.

Over the past twelve (12) years, we have found Sentinel to be prompt and professional in the execution of their contractual obligations. They have provided all equipment, information technology, personnel and financial support necessary to make our program a national model. With personnel assigned to judicial liaison, Sentinel has worked with us to keep our judges abreast of current program and technology trends. The Sentinel staff, assigned to the jail facilities, work with Los Angeles County Sheriff Deputies to provide daily support in inmate orientation and release, while their network of branch offices maintain continuous contact with all program participants.

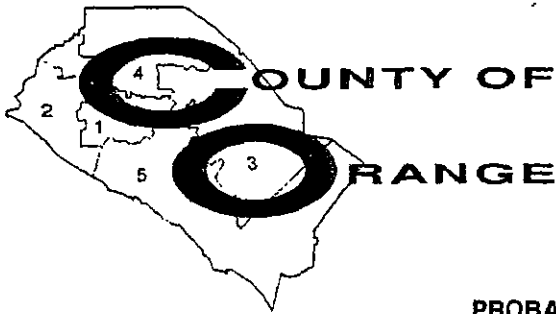
I have personally administered the Electronic Monitoring Program over the years and am pleased to recommend Sentinel for your consideration. They have the experience necessary to handle any anticipated program growth and have always demonstrated their commitment to professional service.

If I may be of additional help, please feel free to contact me at (562) 940-2511.

Sincerely,

David M. Davies, Chief
Los Angeles County Probation Department
Adult Field Services Bureau

PROBATION: PROTECTION, CORRECTION, SERVICE



STEPHANIE LEWIS
CHIEF PROBATION OFFICER

MAILING ADDRESS:
P.O. BOX 10260
SANTA ANA, CA 92711-0260


PROBATION DEPARTMENT
September 23, 2004

Re: **Adult Electronic Monitoring Program/
Pilot study of GPS**

I am writing this letter as a positive reference for Sentinel Offender Services in support of their response to RFP# 04-DC-7577. As Director of the Special Supervision Division for the Orange County Probation Department I am responsible for the management oversight of our department's adult Supervised Electronic Confinement (SEC) Program. Our department has worked with Sentinel Offender Services for several years as they provided offender funded case management to our clients. During this time, I have found Sentinel Offender Services to be capable in all areas of electronic monitoring to include installation, direct client contact, equipment diagnostics, timely removal and submission of reports. Of equal importance has been their willingness to respond to department needs.

Recently, several product vendors including Sentinel Offender Services participated in a pilot project conducted by the department's Special Supervision Division. The purpose of the study included researching the practical applications of the latest Global Positioning Systems (GPS) for enhanced supervision of defendants granted a term of probation by the court. Several features developed by Sentinel Offender Services received positive reviews and would appear to meet an agency's need to provide GPS enhanced supervision for selected groups of individuals.

Based on my department's experience working with Sentinel Offender Services, I have no problem recommending them without reservation for your contract purposes. Should you need any additional information, please feel free to contact me at (714) 796-0426.

Sincerely,

Greg Ronald
Director
Special Supervision Division/SEC



4. Description of Terminated Contracts for Offender Funded Monitoring Services

Our commitment to customer service has allowed Sentinel to become the largest independent and fastest growing company in the industry. Since January 1993, we have grown from 250 units in service to approximately 9,000 in service today. We provide services to over 250 agencies in 36 states. Our commitment to service is reflected in our 98% customer retention rate and 42 branch offices located throughout the Country. We have always taken pride in exceeding our contractual obligations and we have never had a contract terminated for failure to perform.

- a. Agency contracted with
- b. Date of original contract
- c. Reason for termination
- d. Contact person and telephone number for agency

We have never had a contract terminated for failure to perform

5. Description of Pending Lawsuits

- a. Location field, name of court and docket number
- b. Nature of the lawsuit

There are no current lawsuits filed or litigation in process against Sentinel Offender Services, LLC or its employees.

6. Financial Data

- a. Certified financial statement showing proposer's current financial status

Please see the included "Financial Data" within our Corporate Profile for a complete audited and certified financial statement that is indicative of our current financial position.

- b. Federal employers identification number

Sentinel Offender Services, LLC
33-0929945

- c. The proposer shall demonstrate that it has the capability to expand the scope of the Offender funded electronic monitoring programs on short notice

Our customers attest to our ability to deliver on our commitment to provide the necessary equipment and personnel to support unexpected growth of the programs that we serve.



Customers from Los Angeles County Probation cite two specific examples within each program that required Sentinel to procure equipment and implement the necessary logistics to accomplish the ambitious growth goal set forth by each program.

In Mr. David Davies statement of reference regarding Sentinel, he states "I have personally administered the Electronic Monitoring Program over the years and am pleased to recommend Sentinel for your consideration. They have the experience necessary to handle any anticipated program growth and have always demonstrated their commitment to professional service".

Mr. Charles Garrison, Supervising Deputy Probation Officer within the Juvenile Probation Department, and former Contract Monitor, states "As you know, LA County recently experienced a major work action beginning on October 11, 2000. As a result of the work action it was necessary to furlough, on very short notice, approximately 100 minors. The minors were housed at the three juvenile halls located throughout the County of Los Angeles. All of the minors were ordered to be placed on Community Detention with electronic monitoring. It was required that the procedure be carried out in less than 12 hours. Thanks to your efforts, and the efforts of Darryl Martin and Carlos Gonzales, the furlough process went very well".

Mr. James Schoengarth, current Contract Monitor, for the Los Angeles County Juvenile Probation's EM Program, stated, "Sentinel Offender Services has been and continues to be very responsive to our Departmental needs as we have developed and expanded our program. Two years ago we were servicing approximately 300 minors on electronic monitoring and today our program has expanded to service over 750 minors".

We at Sentinel believe that a customers' testimony regarding our ability to deliver on short notice demonstrates our ability to support unexpected program growth in its highest form. Specific to Fresno County Probation, we have continued to provide program support and full operation for a fluctuating program population from 100 participants to a recent population decline to less than 30. Regardless of program size, Sentinel continues to provide superior customer service and as an offender program model, we are able to respond to program demands by adding experienced program administrators in full, part or temporary assignment from regional operations throughout California.



State of California
County of Fresno
Electronic Monitoring - Adult, Offender Funded
Bid Date: June 20, 2005

The following financial statements for Sentinel Offender Services, LLC, are **confidential** documents that are to be used by State Personnel for the sole purpose of evaluating Sentinel's financial capabilities to perform the duties set forth in this proposal response. Distribution of the statements within the Department or other State agencies is to be only for those individuals involved in the decision process for the evaluation of the contract award. Distribution to other individuals must not be made without the prior written approval of Mr. Robert A. Contestabile, President/CEP of Sentinel Offender Services, LLC. As privately held company, our financial statements are not open for disclosure to any non-governmental individuals and we would appreciate the State's assistance in ensuring their confidentiality.

We have provided the last two years audited financial statements. Auditor's statements for the year 2004 will not be complete until June 2005.

The following financial statements must be removed from this proposal prior to public disclosure.

Sentinel Offender Services, LLC

*Consolidated Financial Statements for the
Years Ended December 31, 2003 and 2002
and Independent Auditors' Report*

INDEPENDENT AUDITORS' REPORT

Managing Member
Sentinel Offender Services, LLC

We have audited the accompanying consolidated balance sheets of Sentinel Offender Services ("Sentinel" or the "Company") as of December 31, 2003 and 2002, and the related consolidated statements of operations, members' equity and cash flows for the years then ended. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, such consolidated financial statements present fairly, in all material respects, the financial position of Sentinel Offender Services, LLC as of December 31, 2003 and 2002, and the results of their operations and their cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

Deloitte & Touche LLP

April 28, 2004

SENTINEL OFFENDER SERVICES, LLC

CONSOLIDATED BALANCE SHEETS DECEMBER 31, 2003 AND 2002

ASSETS	2003	2002
CURRENT ASSETS:		
Cash and cash equivalents	\$ 250,507	\$ 679,631
Accounts and other receivables—net of allowance for doubtful accounts of \$21,448 in 2003 and \$116,000 in 2002	922,874	1,058,828
Income taxes refundable		38,000
Prepaid expenses and other	<u>376,005</u>	<u>451,494</u>
Total current assets	1,549,386	2,227,953
EQUIPMENT AND IMPROVEMENTS—Net	4,905,052	5,963,929
OTHER INTANGIBLE ASSETS—Net of accumulated amortization of \$251,596 in 2003 and \$84,710 in 2002	253,113	419,999
GOODWILL	8,069,153	8,069,153
DEFERRED FINANCING COSTS—Net of accumulated amortization of \$678,424 in 2003 and \$189,995 in 2002	1,204,956	1,693,385
DEPOSITS	<u>166,944</u>	<u>103,828</u>
TOTAL	<u>\$ 16,148,604</u>	<u>\$ 18,478,247</u>

(Continued)

SENTINEL OFFENDER SERVICES, LLC

CONSOLIDATED BALANCE SHEETS DECEMBER 31, 2003 AND 2002

LIABILITIES AND MEMBER'S EQUITY	2003	2002
CURRENT LIABILITIES:		
Accounts payable	\$ 276,446	\$ 1,251,953
Accrued expenses	1,179,668	887,336
Accrued interest payable	89,080	99,077
Current portion of long-term debt	1,364,358	1,467,000
Current portion of capitalized lease obligations	43,000	40,000
Income taxes payable		18,126
Customer advances and deposits	36,150	60,126
Unearned revenue	189,149	303,680
Total current liabilities	<u>3,177,851</u>	<u>4,127,298</u>
LONG-TERM LIABILITIES:		
Long-term debt—net of current maturities	6,881,275	8,051,329
Capitalized lease obligations—net of current maturities	61,014	91,499
Unsecured subordinated note payable	2,472,000	2,472,000
Accrued fee—net and interest payable	2,399,964	2,255,140
Total long-term liabilities	<u>11,814,253</u>	<u>12,869,968</u>
Total liabilities	<u>14,992,104</u>	<u>16,997,266</u>
COMMITMENTS (Note 11)		
MEMBERS' EQUITY:		
Members' interest	10,000	10,000
Additional paid-in capital	336,020	268,000
Retained earnings	810,480	1,202,981
Total member's equity	<u>1,156,500</u>	<u>1,480,981</u>
TOTAL	<u>\$ 16,148,604</u>	<u>\$ 18,478,247</u>

See accompanying notes to consolidated financial statements.

(Concluded)

SENTINEL OFFENDER SERVICES, LLC

CONSOLIDATED STATEMENTS OF OPERATIONS YEARS ENDED DECEMBER 31, 2003 AND 2002

	2003		2002	
		Percentage of Revenue		Percentage of Revenue
REVENUE:				
Case management program services	\$17,894,014	82.5 %	\$20,158,423	87.4 %
Electronic monitoring revenue	<u>3,798,303</u>	<u>17.5</u>	<u>2,909,282</u>	<u>12.6</u>
Total revenue	21,692,317	100.0	23,067,705	100.0
COST OF SERVICES	<u>17,012,647</u>	<u>(78.4)</u>	<u>18,108,474</u>	<u>(78.5)</u>
GROSS PROFIT	4,679,670	21.6	4,959,231	21.5
SELLING AND ADMINISTRATIVE EXPENSES	<u>3,259,690</u>	<u>15.0</u>	<u>3,335,499</u>	<u>14.5</u>
INCOME FROM OPERATIONS	1,419,980	6.5	1,623,732	7.0
INTEREST EXPENSE, Net of interest income of \$421 in 2003 and \$9,884 in 2002	(1,774,081)	(8.2)	(1,449,604)	(6.3)
LOSS ON EARLY EXTINGUISHMENT OF DEBT	<u> </u>	<u> </u>	<u>(327,111)</u>	<u>(1.4)</u>
LOSS BEFORE PROVISION FOR INCOME TAXES	(354,101)	(1.7)	(152,983)	(0.7)
PROVISION FOR INCOME TAXES	<u>38,400</u>	<u>0.2</u>	<u>4,500</u>	<u>0.2</u>
NET LOSS	<u>\$ (392,501)</u>	<u>(1.9)%</u>	<u>\$ (157,483)</u>	<u>(0.7)%</u>

See accompanying notes to consolidated financial statements.

SENTINEL OFFENDER SERVICES, LLC

CONSOLIDATED STATEMENTS OF MEMBERS' EQUITY YEARS ENDED DECEMBER 31, 2003 AND 2002

	Members' Interest	Additional Paid-In Capital	Retained Earnings	Total
BALANCE—January 1, 2002	\$ 10,000	\$ 195,000	\$ 1,360,464	\$ 1,565,464
Compensation relating to equity option grant		73,000		73,000
Net loss			(157,483)	(157,483)
BALANCE—December 31, 2002	10,000	268,000	1,202,981	1,480,981
Compensation relating to equity option grant		68,020		68,020
Net loss			(392,501)	(392,501)
BALANCE—December 31, 2003	<u>\$ 10,000</u>	<u>\$ 336,020</u>	<u>\$ 810,480</u>	<u>\$ 1,156,500</u>

See accompanying notes to consolidated financial statements.

SENTINEL OFFENDER SERVICES, LLC

CONSOLIDATED STATEMENTS OF CASH FLOWS YEARS ENDED DECEMBER 31, 2003 AND 2002

	2003	2002
CASH FLOWS FROM OPERATING ACTIVITIES:		
Net loss	\$ (392,501)	\$ (157,483)
Adjustments to reconcile net loss to net cash provided by operating activities:		
Depreciation and amortization	2,552,825	2,041,434
Loss on early extinguishment of debt		327,111
Compensation charge related to equity option grant	68,020	73,000
Loss on disposition of equipment	225,056	90,147
Changes in operating assets and liabilities—net of effects of business acquisition:		
Accounts and other receivables	135,954	(210,591)
Prepaid expenses and other	230,199	75,599
Income taxes refundable	38,000	(38,000)
Accounts payable	(975,507)	353,850
Accrued expenses	292,332	(241,326)
Accrued interest payable	(9,997)	16,480
Income taxes payable	(18,126)	2,128
Customer advances and deposits	(23,976)	(7,397)
Unearned revenue	(114,531)	(63,238)
	<u>2,007,748</u>	<u>2,261,714</u>
Net cash provided by operating activities		
CASH FLOWS FROM INVESTING ACTIVITIES:		
Payments for purchases of revenue-producing equipment	(782,561)	(467,188)
Payments for purchases of other equipment and improvements	(38,025)	(764,264)
Proceeds from disposition of equipment	10,242	48,538
Increase in deposits	(63,116)	(50,558)
Payments for business acquisition		<u>(2,998,390)</u>
	<u>(873,460)</u>	<u>(4,231,862)</u>
Net cash used in investing activities		

(Continued)

SENTINEL OFFENDER SERVICES, LLC

CONSOLIDATED STATEMENTS OF CASH FLOWS YEARS ENDED DECEMBER 31, 2003 AND 2002

	2003	2002
CASH FLOWS FROM FINANCING ACTIVITIES:		
Proceeds from issuance of long-term debt	\$ 15,066	\$ 9,173,515
Repayments of long-term debt	(1,527,412)	(6,733,238)
Repayments of capitalized lease obligations	(51,066)	(35,701)
Repayment of unsecured subordinated note payable		(528,000)
Debt issuance costs		(211,660)
	<u>(1,563,412)</u>	<u>1,664,916</u>
Net cash (used in) provided by financing activities		
	<u>(1,563,412)</u>	<u>1,664,916</u>
DECREASE IN CASH AND CASH EQUIVALENTS	(429,124)	(305,232)
CASH AND CASH EQUIVALENTS—Beginning of year	<u>679,631</u>	<u>984,863</u>
CASH AND CASH EQUIVALENTS—End of year	<u>\$ 250,507</u>	<u>\$ 679,631</u>
SUPPLEMENTAL INFORMATION—Cash paid during the year for:		
Income taxes—net	<u>\$ 13,275</u>	<u>\$ 40,372</u>
Interest	<u>\$ 1,281,202</u>	<u>\$ 1,200,569</u>
NONCASH INVESTING AND FINANCING ACTIVITIES:		
Assets acquired by incurring long-term obligations	<u>\$ 108,521</u>	<u>\$ 2,205,420</u>
Business acquisition purchase cost incurred upon assumption of liabilities	<u>\$ -</u>	<u>\$ 103,962</u>
See accompanying notes to consolidated financial statements.		(Concluded)

SENTINEL OFFENDER SERVICES, LLC

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS YEARS ENDED DECEMBER 31, 2003 AND 2002

1. ORGANIZATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Description of Operations and Organization—Sentinel Offender Services (“Sentinel,” the “Company” or the “Parent”) and its subsidiary, Sentinel Monitoring Corporation (collectively, the “Companies”), are primarily engaged in providing federal, state and local governmental agencies in the United States with offender-paid case management (including private probation) program services and agency-paid electronic monitoring services. On December 31, 2002, Sentinel Monitoring Corporation merged into Sentinel Offender Services, LLC.

Basis of Presentation—The accompanying consolidated financial statements are prepared in accordance with accounting principles generally accepted in the United States of America.

Principles of Consolidation—The accompanying consolidated financial statements include the operations of Sentinel for the year ended December 31, 2003 and the Companies for the year ended December 31, 2002. All intercompany balances and transactions have been eliminated.

Cash and Cash Equivalents—The Company considers all highly liquid investments with an original maturity of three months or less from the purchase date to be cash equivalents.

Equipment and Improvements—Equipment and improvements, including capitalized leased assets, are stated at cost. Depreciation and amortization are computed using the straight-line method over the lesser of the estimated useful lives of the assets (generally three to five years) or the lease term.

Expenditures for maintenance and repairs, not considered to substantially lengthen the equipment lives, are charged to expense as incurred. When electronic monitoring field service equipment is absconded by the offender, retired or otherwise disposed of, the related cost and accumulated depreciation are removed from the accounts, and any resulting gain or loss is reflected in the consolidated statement of operations. Electronic monitoring field service equipment recovered subsequent to being charged off as absconded is reinstated in the accounts at its book value, and the resulting gain (inventoried in 2003 and 2003) is reflected in the consolidated statement of operations.

Revenue Recognition—The Company recognizes revenue as follows:

- Revenue from case management program services (other than private probation services) is recognized at the later of fee collection from offenders or the rendering of service. Fees collected from offenders in advance of rendering the related services are reflected as unearned revenue in the balance sheets.
- Revenue from private probation services is recognized when the monthly service fee is collected from offenders.

- Electronic monitoring revenue is primarily derived from government agency-paid monitoring service, electronic monitoring equipment rental, central monitoring station software license fees and other related activity. Except for annual software license fees, such revenue is generally billed monthly in arrears and is recognized after the services have been rendered. Annual software license fees are billed in advance with the unearned portion reflected as a liability in the consolidated balance sheets.

Leases—Leases that do not meet requirements for capitalization are classified as operating leases, and the related rentals are charged on a straight-line basis to expense as incurred.

Long-Lived Assets—The Company accounts for the impairment and disposition of long-lived assets in accordance with Statement of Financial Accounting Standards (“SFAS”) No. 144, *Accounting for the Impairment or Disposal of Long-Lived Assets*. SFAS No. 144 addresses financial accounting and reporting for the impairment of long-lived assets and for long-lived assets to be disposed of either by sale or other than by sale. Long-lived assets are reviewed for impairment when events or changes in circumstances indicate that their carrying value may not be recoverable. At December 31, 2003 and 2002, the Company believes there has been no impairment of the value of such assets.

Goodwill and Other Intangible Assets—The Company adopted SFAS No. 142, *Goodwill and Other Intangible Assets*, effective January 1, 2002 and has one reporting unit. As a result, the Company ceased amortizing goodwill on January 1, 2002 and evaluates the recoverability of goodwill on at least an annual basis. The Company also evaluates the recoverability of other intangible assets whenever events or changes in circumstances indicate that the carrying value of the asset may be impaired. An impairment loss is recognized when the fair value of goodwill or the estimated future cash flows expected to result from the use of other intangible assets, including disposition, is less than the carrying value of the asset. No impairments were identified as of December 31, 2003 or 2002.

Deferred Financing Costs—Through August 2002, costs related to the issuance of debt were capitalized and amortized to interest expense using the straight-line method over the life of the related debt, the result of which did not materially differ from that using the effective interest method. The unamortized deferred financing costs were written off as part of the loss on early extinguishment of debt upon the long-term debt refinancing transaction in August 2002 (see Note 5). Costs related to the long-term debt issued in August 2002 were capitalized and are amortized to interest expense using the effective interest method over the life of the related debt.

Equity-Based Compensation—The Company accounts for its equity-based awards to employees using the intrinsic value method in accordance with Accounting Principles Board Opinion No. 25, *Accounting for Stock Issued to Employees*, and its related interpretations, under which no compensation expense is recognized for equity-option awards granted with exercise prices equal to or greater than fair market value. SFAS No. 123, *Accounting for Stock-Based Compensation*, requires the disclosure of pro forma net loss had the Company adopted the fair value method as of the beginning of fiscal 1995.

Under SFAS No. 123, the fair value of equity-based awards to employees is calculated through the use of option-pricing models, even though such models were developed to estimate the fair value of freely tradable, fully transferable options without vesting restrictions, which significantly differ from the Company’s equity-option awards. These models also require subjective assumptions, including future stock price volatility and expected time to exercise, which greatly affect the calculated values.

The Company’s calculations were made using the Black-Scholes option-pricing model with the following weighted-average assumptions: expected life, 36 months; stock volatility, 0% (privately held company); risk-free rate, 1.66% in 2003 and 3.35% in 2002; and no dividends during the expected term.

The Company's calculations are based on a valuation approach and forfeitures are recognized as they occur. If the computed fair values of equity option awards had been amortized to expense over the vesting period of the awards, there would be an insignificant difference between the reported and the pro forma net losses for the years ended December 31, 2003 and 2002.

Income Taxes—The Company is taxed as a Limited Liability Company (“LLC”) under the provisions of the federal and most state tax codes. Under these laws, taxes based on income of Sentinel are payable by the Company Members individually. Sentinel Monitoring Corporation was taxed as an S Corporation for its year ended December 31, 2002.

Concentration of Credit Risks—The Company generally collects monies in advance of rendering offender-paid case management services. In connection with its agency-paid electronic monitoring services, the Company performs ongoing credit evaluations of its customers' financial condition and generally requires no collateral from its customers. A provision for losses on receivables is charged to income in an amount sufficient to maintain the allowance for doubtful accounts at a level considered necessary to cover estimated credit losses. Receivables are charged to this allowance when, in the judgment of management, they are deemed uncollectible. As of December 31, 2003, the Company had no significant concentrations of credit risk.

Trust Property—As part of the Company's private probation services, the Company collects court fines, victim restitution and mandated governmental fund charges from offenders. The Company segregates and maintains this cash for the benefit of others (\$3,252,840 and \$2,915,000 as of December 31, 2003 and 2002, respectively). As such, the Company does not include this cash and the related liabilities to others in the consolidated balance sheets.

Use of Estimates—The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions. These estimates and assumptions affect the reported amount of assets and liabilities, and disclosures of contingent assets and liabilities as of the consolidated balance sheet date and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Reclassifications—Certain prior-year amounts have been reclassified to conform to the 2003 presentation.

Recent Accounting Pronouncements—In November 2002, the Financial Accounting Standards Board (“FASB”) issued Interpretation No. (“FIN”) 45, *Guarantor's Accounting and Disclosure Requirements for Guarantee, Including Indirect Guarantees of Indebtedness of Others*. FIN 45 elaborates on required disclosures by a guarantor in its financial statements about obligations under certain guarantees that it has issued and clarifies the need for a guarantor to recognize, at the inception of certain guarantees, a liability for the fair value of the obligation undertaken in issuing the guarantee. The initial recognition and measurement provisions of this interpretation are applicable on a prospective basis to guarantees issued or modified after December 31, 2002, while the provisions of the disclosure requirements are effective for financial statements of interim or annual reports ending after December 15, 2002. The Company adopted the disclosure provisions of FIN 45 during the fourth quarter of 2002 and the initial recognition and measurement provisions on January 1, 2003. The adoption of FIN 45 did not have a material impact on the Company's consolidated financial position or results of operations.

In December 2002, the FASB issued SFAS No. 148, *Accounting for Stock-Based Compensation—Transition and Disclosure—an amendment of FASB Statement No. 123*. This statement amends SFAS No. 123, *Accounting for Stock-Based Compensation*, to provide alternative methods of transition for a voluntary change to the fair-value-based method of accounting for stock-based employee compensation. In addition, this statement amends the disclosure requirements of SFAS No. 123 to require prominent disclosures in both annual and interim financial statements about the method of accounting for stock-based employee compensation and the effect of the method used on reported results. The provisions of SFAS No. 148 became effective in 2002, and the disclosures required are included in Note 1 to the consolidated financial statements.

In May 2003, the FASB issued SFAS No. 150, *Accounting for Certain Instruments with Characteristics of both Liabilities and Equity*. SFAS No. 150 clarifies the accounting for certain financial instruments with characteristics of both liabilities and equity and requires that those instruments be classified as liabilities in statements of financial position. Previously, many of those financial instruments were classified as equity. SFAS No. 150 is effective for certain mandatorily redeemable financial instruments 15, 2004 and has been deferred indefinitely for other applicable instruments. The Company believes that the adoption of the nondeferred portion of SFAS No. 150 will not have a material impact on its consolidated financial position or results of operations.

In December 2003, the FASB issued FIN 46(R), *Consolidation of Variable Interest Entities—an Interpretation of ARB No. 51*. FIN 46(R) requires that variable interest entities be consolidated by a company if that company is subject to a majority of the risk of loss from the variable interest entity's activities or is entitled to receive a majority of the entity's residual returns or both. FIN 46(R) also requires disclosures about variable interest entities that companies are not required to consolidate but in which a company has a significant variable interest. The consolidation requirements of FIN 46(R) will apply immediately to variable interest entities created after December 31, 2003. The disclosure requirements will apply in all financial statements issued after December 31, 2004. The Company believes that the adoption of FIN 46(R) will not have a material impact on its consolidated financial position or results of operations.

2. ACQUISITION TRANSACTION

On August 23, 2002, the Company acquired all of the operating assets and assumed certain of the liabilities of Strategic Monitoring Services, Inc. and acquired all proprietary rights to electronic monitoring equipment and software technology of and from Strategic Technologies, Inc. ("Strategic") under an Asset Purchase Agreement ("Agreement") for \$3,000,000. The acquired business provides agency-paid electronic monitoring service, equipment rental and central monitoring station software licensing in the United States. The acquired proprietary rights consist primarily of Strategic's line of electronic monitoring field and central station ("EM") equipment, software and related knowledge and material. The acquisition of a proprietary line of EM equipment was the Company's primary reason for this transaction. Concurrent with this acquisition, the Company entered into an exclusive long-term agreement with Strategic for the supply of the Company's EM equipment and related supplies (see Note 11).

As of December 31, 2002 and 2003, as provided under the Agreement, a bank held approximately \$296,000 and \$6,000, respectively, of the transaction proceeds in an escrow account. The escrowed funds are to be released to Strategic in equal installments every six months after closing of the transaction through February 16, 2004, net of amounts disbursed, if any, to the Company for indemnity

claims. For the period from August 23, 2002 through December 31, 2002, the bank had not disbursed any escrow funds. During the year ended December 31, 2003, the bank distributed \$290,000 of the escrow funds.

The acquisition was accounted for under the purchase method. Accordingly, the assets acquired and liabilities assumed have been recorded at their estimated fair values at the date of acquisition, and the results of the acquired operations have been included in the Company's consolidated results from the date of acquisition.

The acquisition purchase cost was as follows:

Cash paid at closing	\$2,952,833
Less collections on customer billings for service in August 2002 prior to closing	<u>(162,813)</u>
	2,790,020
Transaction costs	<u>208,370</u>
	2,998,390
Liabilities assumed	<u>103,962</u>
	<u><u>\$3,102,352</u></u>

The amount of the acquisition purchase cost assigned to each asset acquired and liability assumed was at fair value as follows:

ASSETS:

Current assets:

Accounts and other receivables	\$ 273,163
Prepaid expenses and other	<u>1,092</u>

Total current assets	274,255
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Equipment and improvements	2,262,025
Other intangible assets	504,710
Goodwill	<u>61,362</u>

Total assets	<u><u>3,102,352</u></u>
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LIABILITIES

Current liabilities:

Accrued expenses	21,939
Customer advances and deposits	67,523
Unearned revenue	<u>14,500</u>

Total current liabilities	<u>103,962</u>
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\$2,998,390

The amounts assigned to and weighted-average amortization period by major intangible assets and in total are disclosed in Note 4. The amount assigned to goodwill is expected to be deductible for income tax purposes over a 15-year period.

3. EQUIPMENT AND IMPROVEMENTS

Equipment and improvements consisted of the following at December 31:

	2003	2002
Electronic monitoring field equipment	\$ 10,267,123	\$ 10,619,373
Computers and software	1,925,067	1,827,237
Furniture and fixtures	531,247	553,740
Vehicles	386,133	437,890
Leasehold improvements	<u>291,854</u>	<u>393,980</u>
	13,401,424	13,832,220
Less accumulated depreciation and amortization	<u>(8,496,372)</u>	<u>(7,868,291)</u>
	<u>\$ 4,905,052</u>	<u>\$ 5,963,929</u>

Depreciation and amortization included in consolidated results of operations were as follows for the years ended December 31:

	2003			
	Cost of Services	Selling and Administrative Expenses	Interest Expense	Total
Equipment and improvements	\$ 1,696,534	\$ 56,152	\$ -	\$ 1,752,686
Other intangible assets	166,886			166,886
Deferred financing costs			488,429	488,429
Amortization on long-term liabilities			<u>144,824</u>	<u>144,824</u>
	<u>\$ 1,863,420</u>	<u>\$ 56,152</u>	<u>\$ 633,253</u>	<u>\$ 2,552,825</u>
	2002			
	Cost of Services	Selling and Administrative Expenses	Interest Expense	Total
Equipment and improvements	\$ 1,629,801	\$ 46,407	\$ -	\$ 1,676,208
Other intangible assets	84,710			84,710
Deferred financing costs			224,468	224,468
Amortization on long-term liabilities			<u>56,048</u>	<u>56,048</u>
	<u>\$ 1,714,511</u>	<u>\$ 46,407</u>	<u>\$ 280,516</u>	<u>\$ 2,041,434</u>

4. GOODWILL AND OTHER INTANGIBLE ASSETS

Other intangible assets consisted of the following at December 31 (see Note 2):

2003					
	Weighted- Average Life (Years)	Amortization Period (Years)	Gross Carrying Amount	Accumulated Amortization	Net
Amortizing intangible assets:					
Contract rights	3	3	\$ 354,709	\$ 219,128	\$ 135,581
Proprietary rights	5	5	<u>150,000</u>	<u>32,468</u>	<u>117,532</u>
			<u>\$ 504,709</u>	<u>\$ 251,596</u>	<u>\$ 253,113</u>

2002					
	Weighted- Average Life (Years)	Amortization Period (Years)	Gross Carrying Amount	Accumulated Amortization	Net
Amortizing intangible assets:					
Contract rights	3	3	\$ 354,709	\$ 74,710	\$ 279,999
Proprietary rights	5	5	<u>150,000</u>	<u>10,000</u>	<u>140,000</u>
			<u>\$ 504,709</u>	<u>\$ 84,710</u>	<u>\$ 419,999</u>

Amortization expense related to other intangible assets included in consolidated results of operations was \$166,886 and \$84,710 for the years ended December 31, 2003 and 2002 (see Note 3). As of December 31, 2003, estimated future amortization expense related to other intangible assets was as follows:

Year Ending December 31	
2004	\$ 198,868
2005	<u>54,245</u>
	<u>\$ 253,113</u>

Goodwill and related changes in its carrying amount were as follows as of and for the years ended December 31 (see Notes 2 and 3):

	2003	2002
Balance, January 1	\$8,069,153	\$8,007,791
Acquired	<u> </u>	<u>61,362</u>
	<u>\$8,069,153</u>	<u>\$8,069,153</u>

5. LONG-TERM DEBT

Long-term debt consisted of the following at December 31:

	2003	2002
Credit agreement expiring in August 2007. Interest is payable monthly. In addition to payments described below, annual principal payments from excess cash flow, as defined, are required each March 30, starting in 2004, and a performance fee, as defined, is due when amounts drawn under the credit agreement are paid in full (Note 7). The agreement is collateralized by substantially all Company assets, the Managing Member interest and a limited personal guarantee by the Managing Member. The agreement provides for certain minimum quarterly financial covenants. As of December 31, 2003, the Company was in compliance with these covenants. Notes issued under this agreement are as follows:		
Revolving \$500,000 line of credit bearing interest at 2.5% above a bank prime rate (6.50% at December 31, 2003). No amounts were outstanding on this line as of December 31, 2003 or 2002		
Term note bearing interest at 3.75% above a bank prime rate (7.75% at December 31, 2003). Principal payments of \$100,000 are due monthly	\$ 4,500,000	\$ 5,700,000
Term note bearing interest at 5% above a bank prime rate (9.0% at December 31, 2003). Principal due in full at expiration of the credit agreement	3,500,000	3,500,000
Notes payable to financial institutions, secured by automobiles, due in monthly installments of \$6,387 in 2003 and \$6,790 in 2002, including interest at various rates, maturing through May 2005 and guaranteed by the Member	127,251	109,103
Note payable to former officer, due in monthly installments of \$9,444 without interest, paid in March 2003		26,333
Notes payable to insurance premium finance company, due in monthly installments of \$15,871, including interest at 6.5%, maturing in 2004	118,382	
Notes payable to insurance premium finance company, due in monthly installments of \$26,568, including interest at 4.75%, paid in July 2003		182,893
Total long-term debt	8,245,633	9,518,329
Less current portion	<u>(1,364,358)</u>	<u>(1,467,000)</u>
Long-term portion	<u>\$ 6,881,275</u>	<u>\$ 8,051,329</u>

In August 2002, the Company refinanced \$4,992,145 of long-term debt due in November 2004, resulting in a loss of \$327,111.

As of December 31, 2003, the approximate aggregate future scheduled principal reductions of long-term debt were as follows:

Year Ending December 31	
2004	\$1,364,358
2005	1,231,519
2006	1,220,965
2007	4,417,048
2008	<u>11,743</u>
	<u>\$8,245,633</u>

6. UNSECURED SUBORDINATED NOTE PAYABLE

The unsecured subordinated note is due at the later of December 1, 2007 and 90 days after the maturity date of the Company's senior credit agreement (see Note 5). The note is subject to a subordination agreement with the Company's senior lender. In connection with the Company's refinancing of senior debt in 2002, the Company paid the note holder \$1,000,000 (\$528,000 in principal and \$472,000 of accrued interest).

Interest accrues at 15% per year on the unpaid principal balance and, effective September 2003, is payable monthly in arrears. No interest payments on this note were made until August 2003. The note holder forgave \$58,082 in accrued interest in August 2002. As of December 31, 2003 and 2002, interest payable of \$31,492 is reflected as a current liability in the consolidated balance sheets. Additional interest has been accrued and is payable as described in Note 7.

The Company has the option to prepay principal annually each December 31 in increments of \$1,000,000, with the consent of the Company's senior lender. No prepayments were made in 2003 or 2002. Beginning in 2003, the note holder has the option to cause a prepayment of principal and related accrued interest each April 30. Such a prepayment is allowable only to the extent of a certain percentage of available cash flow, as defined by the note and the senior credit agreement, with the consent of the Company's senior lender. For the year ended December 31, 2003, there was no prepayment of principal and related accrued interest based on the insufficient available cash flow.

The Company paid the note holder \$66,667 in consulting fees for corporate advisory services during the year ended December 31, 2002.

7. ACCRUED FEE AND INTEREST PAYABLE

Accrued fee and interest payable consisted of the following as of December 31:

	2003	2002
Performance fee payable to senior lender (Note 5)	\$2,346,000	\$2,346,000
Less unamortized discount based on imputed interest rate of 9%	<u>(657,461)</u>	<u>(802,285)</u>
	1,688,539	1,543,715
Additional interest payable on unsecured subordinated note	<u>711,425</u>	<u>711,425</u>
	<u>\$2,399,964</u>	<u>\$2,255,140</u>

Under the terms of the Company's long-term credit agreement (the "Agreement"), a performance fee, as defined, is due when amounts drawn under the Agreement are paid in full. The Agreement provides for performance fee amounts based on the anniversary date of the Agreement. As of December 31, 2003, the Company has recorded, as a deferred financing cost on a discounted basis, the performance fee payable at the expiration of the Agreement in August 2007. The performance fee is reduced to \$1,463,000 or \$1,916,000 if all amounts due under the Agreement are paid on or by August 24, 2005 or August 24, 2006, respectively.

Amortization expense related to the discount of the accrued fee payable included in the consolidated results of operations as interest expense was \$144,824 and \$48,715 for the years ended December 31, 2003 and 2002.

Accrued additional pay-in-kind interest on the unsecured subordinated note is non-interest bearing and is payable at the earlier of principal prepayment or maturity.

8. EQUITY INCENTIVE PLAN

Effective September 28, 2001, the Company's Managing Member approved the adoption of the Sentinel Offender Services, LLC Equity Incentive Plan ("2002 Plan") with an initial term of 10 years. The purpose of the 2001 Plan is to attract and retain employees and consultants who will promote the success of the Company. The 2001 Plan may grant up to 15,000 units having a maximum life of 10 years subject to the remaining terms of the 2001 Plan. The Plan committee determines equity option exercise prices. Unit options are granted to the optionee in writing stating the terms, conditions and restrictions of the offer. All grants of unit options, and subsequently issued equity units, are subject to a repurchase option by the Company, and a put option by the optionee, for vested options and shares at a specified formulaic value on the date of termination (as defined).

The following is a summary of equity option activity for the years ended December 31, 2003 and 2002 under the 2002 Plan:

	Number of Options
Options outstanding—January 1, 2002	1,500
Granted and fully vested	<u>507</u>
Options outstanding—December 31, 2002	2,007
Granted and fully vested	<u>510</u>
Options outstanding—December 31, 2003	<u>2,517</u>

The exercise price per option and weighted-average exercise price per option was \$0.01. At the grant dates, the excess of the fair value over the exercise price of the units was recorded as a compensation charge. The Company recorded compensation charges of \$68,020 and \$73,000 for the years ended December 31, 2003 and 2002, respectively, which are classified as selling and administrative expenses in the consolidated statements of operations.

9. COMMITMENTS

Employee Benefit Plan—The Company has a 401(k) and Profit Sharing Plan (the “Plan”) which covers substantially all employees. The Company matches 50% of participants’ 401(k) salary deferral, up to 6% of annual compensation and may make a discretionary annual profit sharing contribution. For the years ended December 31, 2003 and 2002, Company 401(k) matching contributions to the Plan were approximately \$128,700 and \$128,200, respectively. The Company did not make a discretionary profit sharing contribution in 2003 and 2002.

Operating Leases—The Company leases various office facilities and equipment under noncancelable, long-term agreements, which expire at various dates through 2018. Rental expense, including short-term rentals, for the years ended December 31, 2003 and 2002 was approximately \$1,380,000 and \$1,545,000, respectively. Certain of these leases contain options to extend the lease term or for annual rent increases based on a published price index. At December 31, 2003, approximate aggregate future minimum lease payments under these capital and operating leases, together with the present value of net future minimum lease payments for capital leases, are as follows:

Year Ending December 31	Capital	Operating Leases		Total
	Leases Equipment	Facilities	Equipment	
2004	\$ 54,300	\$ 745,000	\$ 31,000	\$ 830,300
2005	54,300	311,000	14,000	379,300
2006	7,152	108,000	6,000	121,152
2007		39,000		39,000
2008		37,000		37,000
Thereafter		<u>389,000</u>		<u>389,000</u>
Total future minimum lease payments	115,752	<u>\$1,629,000</u>	<u>\$51,000</u>	<u>\$1,795,752</u>
Less amount representing interest	<u>(11,738)</u>			
Present value of net future minimum lease payments	104,014			
Less current portion	<u>(43,000)</u>			
Long-term portion	<u>\$ 61,014</u>			

Supply Agreement—Effective October 1, 2002, the Company entered an exclusive agreement with Strategic Technologies, Inc. (“Strategic,” see Note 2) expiring in September 2006 for the manufacture of electronic monitoring equipment and related supplies. Under this take-or-pay agreement, the Company is obligated to make an annual payment to Strategic if a minimum unit quantity is not ordered. Expenditures under this agreement for the year ended December 31, 2003 were approximately \$480,000, this agreement.

At December 31, 2003, approximate minimum future obligations under this agreement were as follows:

Year Ending December 31	
2004	\$ 164,000
2005	200,000
2006	<u>209,000</u>
	<u>\$ 573,000</u>

Legal Matters—The Company is subject to claims and contingencies related to lawsuits and other matters arising out of the normal course of business. The ultimate liability associated with such claims and contingencies, if any, is not likely to have a material adverse effect on the financial position of the Company.

Guarantees and Indemnities—The Company has agreed to indemnify, for a certain period of time, the owners of certain businesses acquired by the Company for claims relating to assumed liabilities, including customer contract obligations, from and after the date of acquisition. During its normal course of business, the Company has made certain indemnities, commitments and guarantees under which it may be required to make payments in relation to certain transactions. These indemnities include those given to various lessors in connection with facility leases for certain claims arising from such facility or lease and indemnities to directors and officers of the Company to the maximum extent permitted under the laws of the State of Delaware. The duration of these indemnities, commitments and guarantees varies. Some of these indemnities, commitments and guarantees do not provide for any limitation of the maximum potential future payments the Company could be obligated to make. The Company has not recorded any liability for these indemnities, commitments and guarantees in the accompanying consolidated balance sheets.

10. MAJOR CUSTOMERS

A contract to provide case management program services for one customer accounted for approximately 17% and 9% of total revenue and 38% and 36% of deferred revenue for the years ended December 31, 2003 and 2002, respectively. A contract to provide private probation case management program services for one customer accounted for approximately 9% and 8% of total revenue for the years ended December 31, 2003 and 2002, respectively. There were no accounts receivable or deferred revenue outstanding under the private probation contract at December 31, 2003 and 2002.

11. SUBSEQUENT EVENT

In connection with the resignation of an executive officer of the Company subsequent to December 31, 2003, the Company received a Put Notice (the "Put") from the former executive officer exercising his right pursuant to provisions in the 2002 Plan (see Note 8) to sell his units to the Company at fair value as defined in the agreement. The Company intends to review the Put and determine the appropriate actions required pursuant to the provisions of the Plan. Any amount determined under the put will be satisfied through the issuance of a Subordinated Note bearing interest at prime rate plus 4%, payable in equal monthly installments over a 24-month period.

* * * * *



B. Description of Equipment

This section of the proposal should describe the equipment used by the proposer. Equipment must meet the minimum specifications set forth in this RFP. Any deviations from the specifications must be clearly identified as such.

Sentinel is pleased to offer the Fresno County Probation Department, a complete solution that can deliver the latest advancements in RF and GPS supervision, mapping software powered by Mapquest™, secure Internet access from any web accessible device and the latest in offender management tools, the CommandTrak®, an Officer Control unit. Our GPS services include all the necessary components, including:

- DualTrak Transmitter
- DualTrak Receiver
- TrakMate Offender Tracking Unit
- SenTrak secure, Internet accessible offender management data base
- Sentinel Monitoring Center; staffed 24/7 by qualified professionals
- CommandTrak Officer Control Unit



We are proposing the DualTrak System and our Global Positioning Satellite (GPS) offender tracking system. This is the latest GPS tracking system in the offender monitoring industry and we have designed it to provide all of the necessary tracking and notification capabilities available.

Our equipment is an industry leader in providing features and benefits not found in any other GPS tracking system. Our unit is the only system to allow for direct voice communication with the offender at anytime. It is also unique in that the same equipment is used to provide all four of our GPS supervision levels as well as standard radio frequency electronic monitoring. Once our GPS equipment is installed on the offender, the Department can adjust his GPS supervision level through any of our four (4) levels at any time, without having to change equipment or make significant changes in the software. A quick supervision level adjustment and the offender's tracking is automatically modified. We are the only

provider that is able to offer equipment with this level of flexibility.

Our new DualTrak Home Monitoring Unit has the smallest transmitter offered in the industry, a display (LCD) on the receiver unit which provides useful offender and maintenance information and does not require any tools to install. As an additional feature, the DualTrak system integrates with our TrakMate GPS offender tracking unit to provide a completely scaleable solution.

At the County's discretion and to ensure that the Department has the flexibility to choose the product which better meets their need, we will continue to provide and service the BI 9000 Field Monitoring Device if desired. Although not the latest in RF design, the BI 9000 has been proven to be extremely reliable over time. This product is currently being used in Fresno County and has adequately provided the information required to operate a successful electronic monitoring program. At a minimum we offer the County a demonstration to evaluate the DualTrak system and allow the County to determine the equipment platform that best suits the needs of the department.

1. Manufacturer of Equipment

a. Name, address and phone number of manufacturer



BI 9000 Field Monitoring Device manufactured by BI, Incorporated
DualTrak Home Monitoring Unit manufactured by Strategic Technologies

BI 9000 Field Monitoring Device
BI, Incorporated
6400 Lookout Road
Boulder, CO 80301
800-241-2911

DualTrak Home Monitoring Unit (Intellectual Property Owned by Sentinel)
Sentinel Offender Services, LLC
220 Technology Drive
Suite 200
Irvine, CA 92618
800-929-8201

Strategic Technologies (Contract Manufacturer)
Bldg A
17802 66th Avenue
Surrey, BC V3S7X1

b. Contact person

BI, Incorporated
Jock Waldo, Vice President of Sales
800-241-2911

Sentinel Offender Services, LLC
Darryl Martin, Vice President of Western Operations
800-929-8201

c. Length of time equipment has been used by your firm

BI 9000 Field Monitoring Device	1993 (13 years)
DualTrak Monitoring Unit	2003 (2 years 6 months)
TrakMate GPS Offender Tracking Unit	2004 (1 year)

2. Brief Overview of System Operation

BI 9000 Field Monitoring Device

The BI 9000 Field Monitoring Device has been used domestically in various programs throughout the United States and is the most commonly used electronic monitoring device on an International basis.

It contains a transmitter with a field replaceable lithium battery, which provides a minimum of one (1) full year of continuous operation. The transmitter strap is hypoallergenic and designed to be worn on the ankle of the offender. The transmitter does not pose a safety hazard or unduly restrict the activities of the offender. The transmitter employs two levels of detecting transmitter tampering, severing and proximity. The transmitter emits a radio signal every 14.5 to 29.5 seconds.



The field monitoring device is designed to be connected to the telephone line in the offender's residence. It contains a NiCad battery which allows the receiver to operate on battery life for up to 12 hours on a full charge.

The receiver is designed to store up to 64 events (approximately 8 days of activity) if unable to report to the Central Monitoring Station. The receiver contains tampering circuitry which permits the unit to identify attempts to open its casing.

The field monitoring device can be programmed to multiple range settings, which allows the officer to increase or decrease the effective range of the monitoring unit. This allows the effective range to be set at 35 feet, 75 feet and up to 150 feet.

Sentinel DualTrak Home Monitoring Unit

The DualTrak Home Monitoring Unit was derived, in part, from technology developed by Strategic Technologies prior to its acquisition by Sentinel in 2002. This acquisition included all rights to the development and manufacturing of current and future monitoring equipment.

The DualTrak Home Monitoring Unit contains a transmitter that is widely recognized as the smallest in the industry. It does not require any tools for installation of the transmitter or receiver.

The transmitter has been designed to "Snap-On", and has a disposable base plate. This design was adopted to allow for the portion of the transmitter (base plate) that makes repetitive contact with the offender's skin to be discarded after use. This was done primarily to address the sanitation issue that is realized during use of other monitoring equipment.

The transmitter is completely waterproof and can be submersed to a depth of fifteen (15) feet. There are no openings on the transmitter and once assembled, it is impermeable to water or moisture.

The transmitter is able to function in all normal atmospheric conditions and is hypoallergenic. The transmitter emits a signal every 17 seconds. The transmitter is programmed to operate with a specific receiving unit and this programming can be accomplished by the monitoring center or onsite through use of the LCD display. The battery that is used in the Dual Track transmitter has a continuous use life span of 12 months.

The transmitter has multiple tamper detection features. The ankle strap is manufactured with an internal anti-tamper strip that is embedded in the strap. The transmitter will also emit a tamper signal if it is pried open or the strap is severed. Due to the manner in which it is constructed, the strap cannot be "jumped". The automatic reset feature that is common in the industry has been removed and requires that the strap be visually inspected prior to resetting. The products of other vendors that contain the automatic reset features can provide a false sense of security when an offender removes the strap and is able to reassemble it, causing a transmitter reset.

The DualTrak receiver does not have any openings or slits which would allow the insertion of foreign objects or for insects to enter the outer casing. The receiver is equipped with an internal backup battery that will allow the unit to function for up to 36 hours on battery backup. The receiver is able to store up to 2,400 events in the event the telephone line is not available and the unit is unable to report stored events to the Central Monitoring Computer.

Equipment Overview



Our GPS system is comprised of our TrakMate GPS Offender Tracking unit, DualTrak Ankle Transmitter, and DualTrak Home Monitoring Unit. The TrakMate is carried by the offender while away from the residence and tracks all of his movements via GPS technology, through one of the four levels of GPS that we offer.

The system offers certain advantages not available anywhere else. These features add significant value to the overall services that provide for better program operation. Some of these features include:



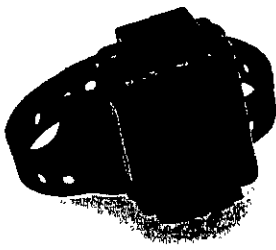
TrakMate GPS Unit: Smallest GPS Offender Tracking Unit

Our system provides the smallest and most discreet GPS tracking unit in the industry. The TrakMate GPS unit is a fully functional cellular telephone that allows an officer to call the offender at any time and speak with him directly. In our more intensive GPS levels, this feature is a valuable tool for a more comprehensive monitoring of an offender as the officer can track the offender's location as well as have the capability to speak with the offender at any time. The versatility of the unit is unique in that multiple levels of GPS tracking can be accomplished through one TrakMate handset.

TrakMate GPS Unit: On-Demand Contact and Communication Capability

Offenders carry our TrakMate GPS tracking unit, which is a fully-functional GPS-enabled cellular telephone that allows the officer to call the offender and speak with him at anytime. This communication is available 24 hours and day, 7 days week, at NO additional Cost to the Department.

DualTrak Ankle Transmitter: Smallest Ankle Transmitter in the GPS Industry



The DualTrak transmitter is worn by the offender 24 hours a day while on the program. It is the smallest transmitter available for GPS offender supervision programs. It is also the only transmitter in the industry that transmits its signals over multiple bandwidths. This unique, dual monitoring capability provides for a more assured reception of signals so that if one frequency is experiencing interference for any reason, the signal can be received by the TrakMate GPS unit or by the Home Monitoring Unit on the alternate frequency.

At only 1.48 ounces, it allows for discreet supervision as it is not large and cumbersome as some of the units provided by other vendors. Provided with an adjustable strap, our transmitter is designed to be worn properly around the ankle to eliminate false tampers and the ability of offenders to remove the transmitter due to other provider's pre-cut straps where there is no capability to properly adjust the transmitter strap. Human ankles come in more than just four sizes.

Disposable BackPlate



Instead of the traditional straps and rail harnesses of most transmitters, we have developed a locking mechanism that is easier and faster to install than prior models. We have replaced the rails and strap harness system with a disposable backplate that holds the strap and transmitter in place around the offender's ankle.

The backplate is a disposable plastic holding plate that secures the ankle strap and transmitter in place while in use. The backplate holds the strap ends securely and once the transmitter itself is locked onto the backplate, the transmitter cannot be removed unless the strap is cut or severed or the transmitter is damaged. Either action will generate a strap tamper alarm that will be forwarded immediately to our GPS tracking system.

As an added benefit, the backplate is disposable. Because of its design, the backplate must be "broken" off for removal of the transmitter. This eliminates the concerns that affect some transmitters that they can be removed from their harness and reattached with no obvious signs of removal. The only method to remove our transmitter is to break it apart from the backplate, which not only generates a tamper alarm, but will also leave an obvious visual indication that the transmitter was tampered with. In addition, our transmitter tamper requires manual resetting to clear any tampers that is an additional safeguard in ensuring that the transmitter was not removed without authorized and reattached. Also, since the backplate is broken upon removal, it is disposed of and this eliminates the cleaning that normally is required with other transmitters that come in contact with the offender's body. The ankle straps are also disposable so the amount of cleaning would be minimal, as only the front face portion of the transmitter would have any exposure during use.



DualTrak Home Monitoring Unit: Adjustable Radio Monitoring Capability



The DualTrak Home Monitoring Unit provides the residential monitoring while the offender is at the residence. Unlike other home units, our system's home unit allows for the range to be adjusted accordingly depending on the size of the residence. This flexibility allows an officer to know that the offender is not leaving the residence while he is scheduled to be at home, in addition to eliminating false "exit" alarms as our Home Monitoring Unit is much more accurate at with providing better range settings for residential monitoring.

Our home monitoring unit is equipped with a 2,500 signal, non-volatile memory and a fifty (50) hour internal back-up battery to power the unit in the event of a power loss at the offender's residence.

Compliance with Specification

As part of our provision of services to this contract, we agree to the terms listed above and we will provide each of the items requested. Sentinel personnel will work closely with Department staff to ensure that our database system, monitoring equipment and Internet access features meet the specifications of the Department.

Sentinel agrees that all of our equipment and proposed services shall meet the specifications of the Department. There shall be no deviations without prior written approval of the Department.

CommandTrak Officer Control Unit

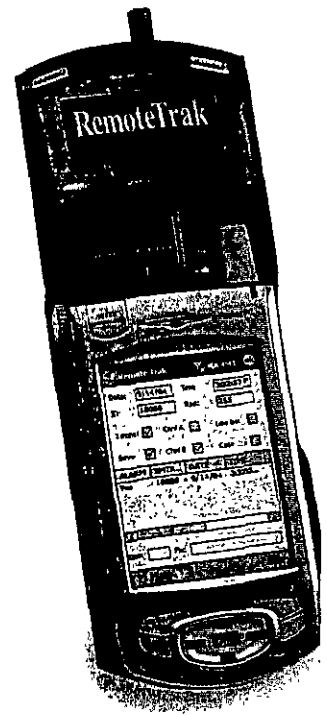


As part of the service support we are providing, the officers will be issued CommandTrak officer control units in order to have wireless remote access into our host computer system. These units are fully functional pocket PC's with full cellular connectivity access. They can be used to connect into our host system wirelessly and verify offender locations and caseload status. Also, the officers can call use these units to call the offenders directly on the TrakMates they carry as the CommandTraks have one touch dialing with the offenders' cellular tracking units. Similar to the TrakMates carried by the offenders, we will arrange to provide the cellular service that provides the best service for the various regions of Florida.

The CommandTrak Unit when used in conjunction with the Field Verification Cradle provides the department with a Field verification Unit capable of receiving transmitter signals within 500 ft with the standard nub antenna. The CommandTrak automatically stores transmitter data to the SD card and may store up to 2500 events in a non-volatile memory chip. Further, the FVU has a GPS receiver that allows GPS position to accompany the "Field Contact" information. Officers, when activating the GPS feature, will be able to send the "Field Contact" information as well as the location of the contact. This data is transmitted using SMS messages and transcribed directly into the Offender record.

RemoteTrak Field Verification Unit

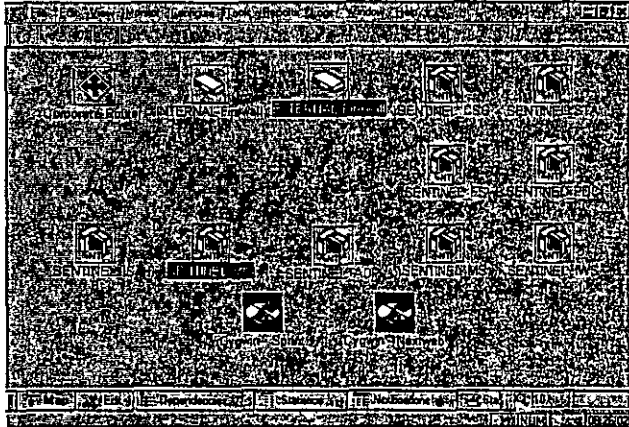
Pictured at right, the FVU cradle and CommandTrak unit in sync using the infrared port at the top of the CommandTrak handheld. The indicator lights inform the Officer of connection status, GPS coverage, charging condition and battery status.





System Performance Monitoring

The Sentinel Monitoring Center is staffed 24/7 by qualified monitoring professionals trained in equipment functionality, customer service, technical support and overall monitoring operations. A System Performance Monitor continuously scans the monitoring center platforms and displays live diagnostics of all routers, servers, modems and Internet connections into the corporate center. Within 30-seconds of any failure, the



system monitors mounted at supervisors workstations audibly and visually indicate a malfunction. Monitoring Center staff is trained in recovery procedures and restart systems according to procedure. The Sentinel Engineering department in conjunction with the IS staff are on call 24/7 to support operations and resolve any system malfunction and continue operations. Any instance of failure resulting in a loss of monitoring capability will be reported to the Contract Manager within sixty minutes. Our redundant server and communications platforms, however, have allowed Sentinel to deliver continuous service without an interruption to our monitoring services.

3. Central Computer System

- a. Describe how the computer system receives information from reported to computer

The Central Computer System is fully redundant, so that any hardware failure is overcome by automatically switching to a sister unit. All monitoring center computers are backed up on a daily basis.

The Central Computer System communicates with home monitoring units through use of standard telephone lines. The home monitoring unit is programmed to dial a toll free telephone number while reporting offender activity. The monitoring unit, regardless of the type, includes an internal modem that acts as an auto dialer. The monitoring center computers are equipped with modems that receive the telephone calls from the home monitoring units. This telephone call lasts for approximately 7 seconds and during the download process the modem to modem connection allows for the transfer of offender activity and data. The manner in which the Central Computers were designed ensures that an electronic acknowledgement is received from the unit and computer prior to terminating the call.

The monitoring center is equipped with 5 T-1 circuits that provide 120 dedicated channels. A significant portion of this capacity is used to ensure that an adequate number of telephone lines are available, which provides a sufficient number of lines to effectively monitor the offender populations within the programs that we support.

A primary telephone company (Sprint) and a backup telephone company (AT&T) are used to increase the reliability of our center to receive a telephone call from a home monitoring unit. If Sprint were to experience a catastrophic network failure, the telephone calls would be re-routed automatically to the backup service provider.



b. Describe software capabilities

Sentinel Offender Services currently operates a multi - platform, proprietary monitoring software. The system includes communication devices for multiple equipment manufacturers. Information from field monitoring devices such as the BI 9000 and Sentinel Dual Track are transferred serially into our platform. These communication devices interact with the field monitoring devices that are installed at the offender's residence.

This approach allows us to provide monitoring services for all types of field equipment and monitoring systems, while maintaining consistency in the reporting format and structure.

Our monitoring software was developed by Bradley Online Data Corporation, a world-wide industry leader in the development of software applications for alarm processing centers, and is specifically designed to support electronic monitoring programs and applications. It is supported internally by our Engineering and IT departments, which are staffed by top technical professionals. This arrangement provides the flexibility required to ensure a quick and efficient response to custom reporting and alarm notification requests.

The system runs on a proprietary platform that is not commercially available, THEOS (The Operating System). This operating system is robust and can be interfaced with almost all commercially available software packages.

In October 1999, we underwent a comprehensive software upgrade, which added functionality and processing resources necessary to sustain the growth and customization requirements of our monitoring programs throughout the nation. This upgrade, ensuring that we were Y2K compliant, was implemented without negatively impacting our customer base

The system can be accessed remotely through a dial-up connection and modem. Those accessing the system remotely have the option to make schedule and information changes for offenders assigned to their programs only, view client activity on-line and in real-time, and print various standard and customized reports. The remote access module can be installed on any PC containing a Microsoft Operating System. It has proven to be very useful to agency personnel, who can access the system from any location using a standard telephone line.

Our software platform includes RAID (Redundant Array of Independent Disks) technology, an array of multiple small independent hard disk drives that yields performance exceeding that of a single large disk (SLED).

RAID systems improve data storage, reliability, and its fault tolerance is superior to that of single drive computers.

We are currently planning to convert our software platform to a Windows NT based operating system in September 2003. This change would allow us to employ SQL technology that would allow monitoring data to reside on our SenTrack software system. SenTrack, is a client management and reporting system which can be accessed from anywhere in the world. It is based on SQL server architecture which allows custom querying of the database.

The client server architecture of SenTrack, allows a PC running any version of MS Windows to interface with our system. This ensures that client data is at the fingertips of program staff and judicial personnel, 24 hours a day/7 days a week.

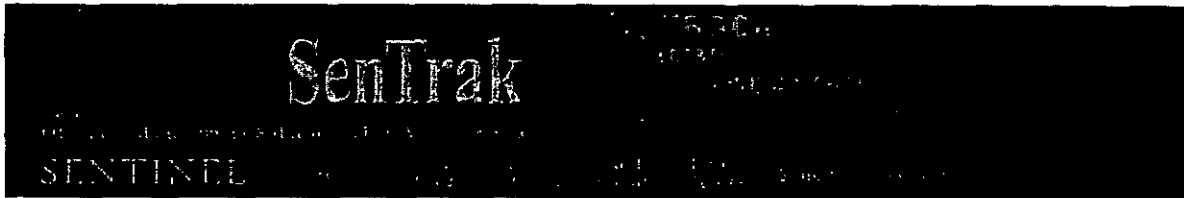
SenTrack also interfaces with our Centurion Kiosk, a check-in, collections, and reporting system. All data and transactions entered into the SenTrack software are processed in real-time.

The Central Computer System can monitor an unlimited number of offenders. The components of the system that affect capacity are hardware and telecommunications. The current system configuration can monitor up to 16,000 individuals. To monitor more than 16,000 offenders, we would simply increase the number of telephone lines that communicate with the field monitoring equipment and increase the number of computers



to increase our computing resources. This would not require a change in the monitoring software or its related code.

SenTrak is a web-based application that allows County officers and authorized agency personnel Internet access to real time offender data regardless of supervision method, RF or GPS. Continuous expansion of this system will allow all levels of supervision to be included for review, such as IVR, Kiosk, BAT and Court Service clients. SenTrak is accessible via Internet connection, using a PC, laptop or wirelessly using the CommandTrak® Officer Control Unit. The CommandTrak®, our Officer Control Unit allows officers to log in to SenTrak 24/7 from anywhere and review their caseload and status: HOME, AWAY, LATE, ALERT, make schedule changes, locate GPS clients on a full color display. SenTrak utilizes 128 bit SSL and data encryption, the VeriSign® program and certificate assures the Fresno County Directors and agency staff that access and data integrity are secure.



SenTrak is an application that uses Internet connectivity therefore; there is not a requirement to download additional software to manage the offender population for the County's officers. Additionally, SenTrak is accessible using any device capable of Internet connection and supports users with a minimum OS of Windows 98, Internet Explorer 5.5, as well as alternate browsers such as Netscape, Mozilla and Firefox. Officers and other authorized agency personnel may utilize and access offender data from home, using a personal PC or Macintosh with Internet connections using various web browsers not indicated by the department and without installation of additional software.

An officer may perform the following functions through SenTrak:

- Review Location History
- Client Information
- Edit Client Data
- Update Supervision Level
- Review Client Status
- Equipment and Transmitter Status
- Enroll/Delete Clients for the Program
- Access All Activity Reports, Exception Only Reports and Event Reports

Officers are immediately notified of changes visually. The addition or deletion is immediately apparent by the addition or removal of the 'name' from the available client base. Officers may ensure acknowledgement by printing the submission document when completing enrollments, deletions, and schedule changes. In addition, if the department would like confirmation from the Monitoring Center software, an acknowledgement may be created and emailed to the user login account on file.

Mapquest™ is one of our venture partners, and supplies the latest mapping, development tools, and technical support. This partnership allows updates to our databases a minimum of once every 4 months. The platform we utilize is not available to the general public; it is not the same data used by the general public found at www.mapquest.com. Our latest version and available at SenTrak online is Mapquest™ Advantage API.

As quoted from our Mapquest business reference letter specifically commenting on our customers and the GPS projects, David Cole states,

"Specific to the public safety agencies contracting with Sentinel, MapQuest provides the following advantages:

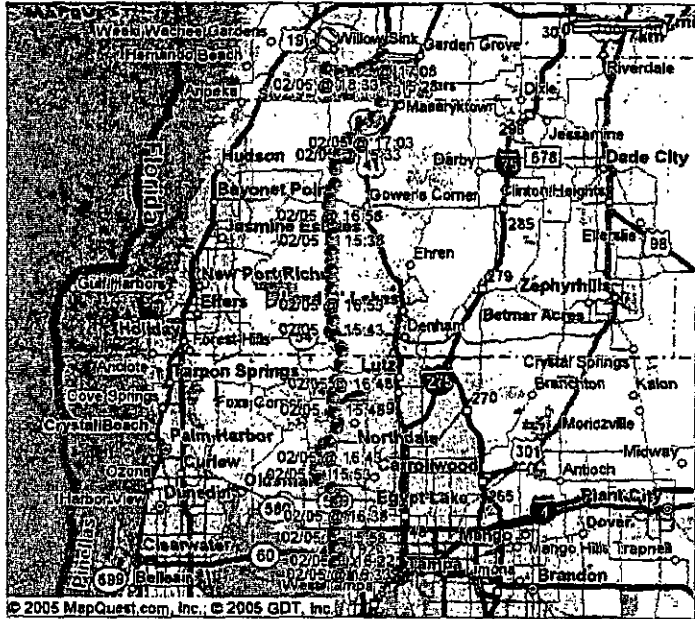


1. Quarterly Data Updates

MapQuest receives quarterly updates of our Mapping data from the multiple data vendors we utilize; we in turn test and distribute these updates to our clients on a quarterly basis. A MapQuest competitive advantage (others update every 6 months or more), this means that Sentinel Offender Services and the State of Oregon will always have the most up-to-date maps available.

2. Map Quality

MapQuest is an industry leader with over 40 years experience in the Cartographic and Spatial Data industry. This experience, as well as MapQuest's ability to utilize our own in-house Cartographic Services division, allows us to create high-quality, visually appealing and useful maps. In addition, our ability to automatically utilize multiple map data sources ensures that users will always receive the best possible map information for their locations. Please see the sample images provided as examples of this map quality.



3. Points of Interest/Landmarks/Labels


As part of the basic map data, MapQuest maps provide additional information on Points of Interest and Landmarks, and label such information directly on the maps. As the zoom level increases, area parks, bridges, landmarks, shopping centers are color-coded and labeled. This particular screen displays the GPS track, regional cities, counties and highways, Zoom features allow County officers to reveal local information, streets, landmarks and smaller areas of the breadcrumb trail."

One of the many benefits of our partnership is the functionality, and finally the latest in AGIS (Airborne Geographic Information System) data. The Road and Street data utilized by Mapquest™ is provided by two primary vendors, NAVTEQ and GDT (now owned by Tele Atlas). These are the primary sources of street data in the US and provide data to a variety of industries including in-car navigation, such as On-Star™.



Our review of the mapping data reveals that Mapquest™ is highly reliable and further, due to our partnership, any areas that display less than satisfactory detail, receive priority accuracy upgrades. We have contacted our Mapquest™ business representative on behalf of the Fresno County Probation Department and requested their support of program implementation and operation. In any event that the County finds omissions or dated mapping, Mapquest will ask for reports from County personnel on new street construction and will forward the data to both street data vendors so that they can include and post this to their data sets.



Client Details	
	
Name:	DARRYL MARTIN
Address:	220 TECHNOLOGY
City:	IRVINE
State:	CA Zip:92618
Home:	()
Cell:	(949) 231-7018
Work:	()

Anytime Mapquest mapping data is updated the information is available immediately; there is no need to request data via CD and install on local machines. The SenTrak solution allows County personnel the latest in GPS tracking, mapping and online connectivity via any Internet capable device.

As part of the service support we are providing, the County is offered used of the CommandTrak officer control units in order to have wireless remote access into our host computer system. They can be used to connect into our host system wirelessly and verify offender locations and caseload status. These mobile offender management units allow Officers to manage their assigned caseloads, modify curfew schedules, update GPS supervision gradients, enroll and delete program participants as well as include the digital image of any participant. If a participant image is available from the County's Offender database, client photos may also be imported as .jpeg images and included in SenTrak within the "Client Details" portion of our database. An example from a Client Detail record as seen on a CommandTrak Officer handheld unit is provided for review. This client image is available to any authorized officer using the secure SenTrak website providing a login name and password from any Internet accessible device as well as from any location in the field utilizing our CommandTrak Officer Control Unit that allows instant wireless connection to the

SenTrak Offender Management Database. Officers may interface with clients directly from the field or any location using the CommandTrak using the point-and-click feature to contact and speak with program participants, add client images, modify schedules, remove clients, modify participant information as well as locate and track participants without a hardwire connection. This wireless connectivity increase productivity by allowing officers to be in the field, receive and respond to office email, receive offender alerts, track their caseload, enroll new clients and even utilize the FVU (Field Verification Unit) to locate multiple offenders in the field using ONE device.

Officers have real time access to the monitoring center data using any Internet accessible device, including our exclusive CommandTrak Officer Control unit, a PocketPC a cellular phone with complete wireless Internet connectivity and text messaging capabilities. Officers may contact and control their caseload from any location.

1. Number of curfew absence periods that can be programmed per offender per day

The Monitoring Center's proprietary software platform can accommodate up to 6 curfew absence periods per offender per day.

2. System capacity to program variable curfew schedules by day of week

The Monitoring Center's proprietary software platform can accommodate an unlimited number of variable curfew schedules by day of week.

3. Data items which can be stored for each participant



- Name
- Address
- Telephone Number
- Social Security Number
- Date of Birth
- Employer Name
- Judge
- Probation Officer
- Risk Level
- Enrollment Date
- Completion Date
- Thomas Guide Location
- Driver License
- Race / Age / Description
- Criminal History
- Case Number
- Counseling Status
- Gender
- Transmitter Number
- Receiver Number
- Four additional custom fields available for agency use

4. Reports which can be generated by system

The central computer system has two types of reports: **ON DEMAND** and **AUTOMATIC**. There are many different reports generated by the system that indicate abnormal field conditions exist:

- Failure of the host to contact a Field Monitoring Device
- Not Home (curfew violation)
- Late Enter (curfew violation)
- Early Leave (curfew violation)
- Transmitter tamper (Notifies on strap and proximity)
- FMD tamper
- Failure of an FMD to call back at a specific time
- System diagnostic error
- Power loss/gain
- Phone disconnect/reconnect

A summary for each of the daily reports that Fresno County can receive from us are listed below.

- Enrollment Summary Report
- Incident Summary Report
- Client Activity Report

The Enrollment Summary Report

Is designed to provide a daily recap of program participants. Page one (1) will contain information on all new clients added that day and all clients deleted either by completion or revocation. We will distinguish between completions and revocations so that some statistical basis for measuring the overall effectiveness of the electronic monitoring program can be maintained. We ask that you inform us at the time a client is removed from monitoring as to whether he/she has completed his sentence



or has had monitoring privileges revoked.

The second page of this report will contain the name, unit number, and enrollment date of every client being monitored on that day. This report will allow your agency to review participant count on a daily basis and will track year to date total participant count for statistical purposes.

Incident Summary Report

Is designed to focus the attention of officers to specifically those clients who had activity on the previous day that were not within program guidelines. Your Agency will choose the incidents to report, but characteristically such incidents as failure to return for curfew hours, leaving during curfew, and transmitter or receiver tampers might be considered as the types of violations that require immediate attention. This report will separate these violations by client, and show officers at a glance which clients have failed to comply. This will eliminate the need to review every client, every day, looking for violations.

Client Activity Report

Client activity reports will also be designed in accordance with Agency requirements. Activity reports, sorted by client ID number, equipment number, officer, agency, or client name can prepared using all activity or just selected data. Basically, reports are printed by client, or by officer, and are divided into two types.

All Activity

These reports contain every item of activity generated by a given unit in a specified time period. They include check-in calls and compliant / noncompliance activity.

Exception Only

These reports contain only violation information, as defined by the Agency. They may include only tampers, late returns or unscheduled leaves.

All on line reports are transmitted automatically and custom programmed to meet your specific requirements. All reports are available to officers in a menu driven format.

c. Capacity of system (maximum number of offenders accommodated)

The Central Computer System can monitor an unlimited number of offenders. The components of the system that affect capacity are hardware and telecommunications. The current system configuration can monitor up to 16,000 individuals. To monitor more than 16,000 offenders, we would simply increase the number of telephone lines that communicate with the field monitoring equipment and increase the number of computers to increase our computing resources. This would not require a change in the monitoring software or its related code.

d. Can computer handle messages from more than one Receiver/Dialer at a time? How are conflicts resolved?

The Central Computer System communicates with home monitoring units through use of standard telephone lines. The home monitoring unit is programmed to dial a toll free telephone number while reporting offender activity. The monitoring unit, regardless of the type, includes an internal modem that acts as an auto dialer. The monitoring center computers are equipped with modems that receive the telephone calls from the home monitoring units. This telephone call lasts for approximately 7 seconds and during the download process the modem to modem connection allows for the transfer of offender activity and data. The manner in which the



Central Computers were designed ensures that an electronic acknowledgement is received from the unit and computer prior to terminating the call.

The monitoring center is equipped with 5 T-1 circuits that provide 120 dedicated channels. A significant portion of this capacity is used to ensure that an adequate number of telephone lines are available, which provides a sufficient number of lines to effectively monitor the offender populations within the programs that we support.

Telephone calls from home monitoring units are routed to specific central computer stations based on their originating area code. This configuration allows us to reassign certain regions to certain monitoring computers, thereby allowing for greater efficiency with call handling.

Each computer that communicates with home monitoring units has from 6-10 telephone lines available so that multiple telephone calls from receivers can be handled simultaneously.

e. Describe procedure for backup of data

Our monitoring center's data files are backed up in their entirety (all data) every four hours onto a high capacity storage media. The tapes are stored offsite, and on a monthly basis, all data is permanently archived offsite in a sealed and secure vault.

The backup medium is picked up by a local independent company, National Business Records Center, Inc., and stored offsite in a high security, limited access and temperature controlled VAULT.

1. Type (battery, generator, etc.)

Loss of commercial power

Located within the Sentinel Monitoring Center facility is all of the redundant power required for computers, facsimile machines, telephones, message handlers and lighting. This redundant power is supplied in the event a commercial power failure is experienced.

The Uninterruptable power supply (UPS) is designed to provide an immediate power source and protects all equipment from corruption or loss of information as a result of an outage. The UPS supplies backup power from maintenance-free batteries, allowing the required time for the generator system to initialize. The UPS can sustain the required monitoring center equipment for over one-hour, however, the Generator System will automatically start within 30 seconds of a power failure. When commercial power is present, the UPS supplies filtered and regulated power to all equipment.

The diesel generator, located at the facility, is designed to sustain operations for up to 10 days, or until the fuel tank is refilled. The entire backup system is fully tested on a weekly basis, in accordance with Underwriters Laboratory requirements.

Generator

Type: Synergy Corporation, model DMT60C diesel generator rated 60 KW, continuous standby at 0.8pf, 3 Phase, 4 wire, 60 Hertz, 1800 RPM, 120/208 Volt. Diesel- 264 Gallon Capacity

Uninterruptible Power Supply (UPS)



Type: Exide Electronics, Model Powerware Plus 18. Designed for three-phase, AC power sources

2. How long will backup sustain computer operations

The Uninterruptible power supply (UPS) is designed to provide an immediate power source and protects all equipment from corruption or loss of information as a result of an outage. The UPS supplies backup power from maintenance-free batteries, allowing the required time for the generator system to initialize. The UPS can sustain the required monitoring center equipment for over one-hour, however, the Generator System will automatically start within 30 seconds of a power failure. When commercial power is present, the UPS supplies filtered and regulated power to all equipment.

The diesel generator, located at the facility, is designed to sustain operations for up to 10 days, or until the fuel tank is refilled. The entire backup system is fully tested on a weekly basis, in accordance with Underwriters Laboratory requirements.

3. Memory loss which occurs in event of power failure

Due to the redundancy which has been implemented in the monitoring center, there will not be a loss of memory or data that is related to the absence of commercial electrical power.

4. Transmitter Worn by Offender

- a. Transmitter shall comply with all applicable Federal Communications Commission (FCC) (Part 15) and shall be registered with the FCC. Vendor must supply with this proposal the FCC registration number of the transmitter.

BI 9000 (9010 Transmitter)

The transmitter complies with the requirements of Part 15 of the FCC rules. The FCC issued certification a grant of equipment authorization, to BI Incorporated for the transmitters manufactured by BI Incorporated.

- FCC Identifier is: CSQJMAB01

DualTrak Radio Frequency System

The DualTrak transmitter is waterproof and shockproof, once installed on the ankle does not unduly restrict the offender from any normal movement or employment activities. The unit meets all FCC requirements thereby ensuring it is able to provide reliable and consistent service. The unit may be installed on the wrist, but to discourage device tampering, the transmitter is generally fitted to the ankle.

This unit is currently in use on over 2,000 offenders nationwide through our electronic monitoring and GPS supervised offenders through state, county, and city corrections programs nationwide.

- **DualTrak Ankle Transmitter**
FCC REGISTRATION: OEH DUALTRAKPID
- **DualTrak Home Monitoring Unit**
FCC Registration: OEHSTISURETRAC



- **DualTrak Lock**
DualTrak Lock: OEHSTILOCK

GPS Offender Tracking System

- **TrakMate GPS Offender Tracking Unit**
FCC Registration: QFPTGP79AE

- b. Proposer must certify a radio transmitting continuous signaling device which meets the following general specifications:

BI 9000 Field Monitoring Device (FMD):

The receiver/dialer complies with all applicable FCC Part 15 and 68 regulations and is registered with the FCC. FCC identification number J54CMIT01.

Sentinel DualTrak Home Monitoring Unit

The receiver/dialer complies with all applicable FCC Part 15 and 68 regulations and is registered with the FCC. FCC identification number OEHSTISURETRAC

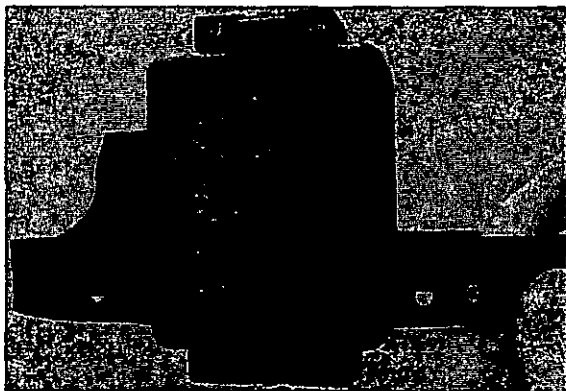
1. Signal of the transmitter must be unique to the individual to whom it is attached

The transmitters of the BI 9000 (9010) and Sentinel DualTrak emit a signal which is encrypted and is only interpreted by the receiver to which it is programmed.

The signals of the DualTrak transmitter are encoded to ensure that it cannot be captured should attempts be made to duplicate the signal. The DualTrak employs dual frequency transmission to eliminate "dead spots" effectively eliminating problems, such as false leaves, commonly reported in radio frequency equipment of other manufacturers.

2. Must be shock-resistant, water and moisture-proof and function reliably under normal atmospheric and environmental conditions

The transmitters of the BI 9000 (9010) and the Sentinel DualTrak are shock-resistant, water and moisture proof, hypoallergenic and function normally under normal atmospheric and environmental conditions.



The DualTrak transmitter is waterproof and shockproof to not unduly restrict the offender from any normal movement or employment activities. The unit meets all FCC requirements thereby ensuring it is able to provide reliable and consistent service. This unit is currently in use on over 2,000 offenders nationwide through our electronic monitoring and GPS supervised offenders through state, county, and city corrections programs nationwide. Once installed on the participant, the transmitter detects tamper attempts to the body of the transmitter; the strap and complete strap sever conditions; attempts to tamper or remove the transmitter are obvious upon visual inspection.

Our DualTrak transmitter offers many benefits that are not available from other transmitters in the industry, including:



- Smallest GPS Transmitter in the Industry
- Snap-On Design
- No Tools Required for Installation
- Disposable BackPlate

3. Must not pose a safety hazard or unduly restrict the activities of the participant

The BI 9000 (9010) Transmitter and DualTrak transmitters do not pose a safety hazard or unduly restrict the activities of the participant.

The DualTrak transmitter is a leader in the industry by being one of the smallest and most lightweight units available. Its weight and size specifications are:

Size: 2.48" X 1.68" X 1.07"

Weight: 1.48 ounces, fully assembled Battery, Base Plate and Ankle Strap

Being this small, the unit can be comfortably worn by the offender without any discomfort or restrictions of any of the offender's normal activities. It is easily worn under a sock in order to allow the offender to conduct work and/or social activities without exposing the transmitter. The fully adjustable hypoallergenic 14 inch strap does not contain any metal or steel, by design ensure a hypoallergenic environment at every installation and allows exact sizing of any participant, adjustments can be made in ½ inch increments.

4. Transmitter and band must be hypo-allergenic

The transmitters of the BI 9000 (9010) and Sentinel Dual Track are shock-resistant, water and moisture proof, hypoallergenic and function normally under normal atmospheric and environmental conditions.

Sentinel has revolutionized the industry by designing the only transmitter that does not require any tools for its actual installation on the participant. Once the ankle strap has been sized for the offender, there are no tools needed neither to secure the transmitter to the strap nor to secure the transmitter around the ankle. Our snap-on design allows the transmitter to easily "snap" into place. The fully adjustable 14 inch strap allows exact sizing of any participant, on the ankle or the wrist, as adjustments can be made in ½ inch increments.

c. Dimensions and weight

BI 9000 (9010) TRANSMITTER

The BI 9000 series transmitter does not pose a safety hazard or unduly restrict the activities of the offender/defendant

Dimensions: 2.7 x 2.3 x 0.9 x inches (6.7 x 5.8 x 2.3 cm)
Weight: 3.8 ounces

The DualTrak transmitter is the smallest and lightest in the industry, measuring 1.99" x 1.56" x 0.81". It fits comfortably around the participant's ankle and is very discrete when worn under a sock. The DualTrak weighs approximately 1.48 ounces as installed on a participant. Both the strap and the transmitter are made from non-allergenic materials. The DualTrak design affords the participant complete safety and comfort without restricting any activity authorized by an officer. A properly sized strap shall allow approximately one-finger to be placed between the strap and the ankle. However, should an individual attempt to remove the transmitter by pulling the unit down over the ankle, the break-away feature will engage and the strap will release from the base plate upon torque pounds in excess of 35 pounds. This feature also protects the individual from harm should the transmitter become hung or caught during physically demanding tasks.



d. Transmitter range

BI 9000 (9010) Transmitter

The range of the BI 9010 transmitter is variable to three settings via a command from the host computer. BI determined that the default (High) range is approximately 150 feet in an open field test. The BI 9000 provides greater subject control and flexibility through the variable range adjustments.

Radio Frequency Range (Approximately)	High Setting:	150 Feet
	Medium Setting:	75 Feet
	Low Setting:	35 Feet

The adjustment of the range settings can be accomplished through the initial enrollment process. The preferred range setting will be adjusted in the central computer system by Sentinel's data entry staff, and does not require a field visit by the installer.

Sentinel DualTrak Transmitter

The DualTrak Home Monitoring Unit (HMU) is designed to receive the radio frequency signal from the participant's DualTrak within a free air maximum range of approximately 300 feet. The HMU can be programmed, at incremental levels, to suit the confinement area. This effectively confines the participant to a customized area of movement and an alarm is generated should the participant, wearing the DualTrak, move outside the area of confinement while under curfew. The HMU immediately seizes the telephone line and reports the signal information to our Monitoring Center.

Further, the HMU has an internal high gain loaded antenna. The ability of the antenna coupled with the dual frequency transmission from the DualTrak ensures that there is no possibility of signal loss. The antenna is omni-directional which gives an even, uniform reception of the transmitted signal from any direction. This effectively eliminates the possibility of RF interference interrupting the signal at the receiver.

Adjustable Range of RF Receiver/Dialer

The home monitoring unit does allow for range setting in order to best meet the monitoring needs of the offender at his residence. Our home monitoring unit provides certain features that are not available from other providers including:

- **Range Setting in Incremental Amounts (Not preset default settings)**
- **Adjustable receiver/dialer range settings remotely and on the unit itself**
- **Multiple frequency, RF signal transmission**

Range Setting in Incremental Amounts

Our DualTrak Home Monitoring Unit is able to meet the range setting requirements described under this section. The range setting on our unit works in increments and not pre-set ranges. This greater flexibility allows an officer to set the range on the unit exactly as needed for the residence. In units with preset ranges, the receiver/dialer may inadvertently provide the offender with too much space to wander and allow him to exit the residence without generating an alarm. Inversely, the residence may be too large and be beyond the maximum range setting on other units, thereby generating false exit alarms during the times the offender is walking around his residence.

Our unit solves these issues by allowing the officer to set the range down to mere feet or in excess of 400 feet that is more coverage than available from other units. This more accurate range setting allows for more



accurate monitoring of the offender at his residence as well as a reduction in false alarms. However, if required by Department staff, the range can be set to a standard default of 150 feet when issued to offenders.

Adjustable Range Settings Remotely or on Unit

As an added feature, the range on the unit can be set either on the unit itself during the installation at the residence or remotely by our Monitoring Center. By allowing it on the unit itself, the installing officer can accurately test the range of the unit and transmitter while doing the installation. If a situation occurs and the officer can not go the residence to adjust the range settings, it can be done remotely through our National Monitoring Center.

For adjustments done on the receiver/dialer itself, the unit is equipped with a touchpad on its front panel that allows the officer access to set ranges along with other features. This touch pad is electronically locked and requires a special hand-held electronic device to allow access. Without this device to unlock the touch pad, the offenders DO NOT have any access to the features that can be accessed on-board the dialer/receiver.

- e. **Operating frequency range. Will it interfere with or be interfered by use of radio transmitters normally used by police/corrections personnel?**

Evidence, which suggests that the transmitters or receivers of the BI 9000 Field Monitoring Device and Sentinel DualTrak are affected by radio transmitters normally used by police/corrections personnel, does not exist. The transmitters are programmed to report to only one radio receiver and transmissions cannot be "jammed" by commercially available equipment due to encryption processes used.

- f. **Battery**

BI 9010 Transmitter

This transmitter is powered by a Field Replaceable lithium battery, which provides a minimum of one (1) full year of continuous operation. The transmitter automatically sends a low battery-warning signal to the receiver/dialer approximately 7 days in advance of battery failure.

DualTrak Transmitter

The DualTrak utilizes a manganese dioxide-lithium cell that retains 95% of its initial charge even after 10-year storage. The battery under normal usage has a fourteen-month life span and is not rechargeable. The field replaceable battery in each transmitter is designed for ease and speedy replacement - less than one minute for a complete battery change. The strap does not need to be replaced in order to change the battery.

The DualTrak monitors its battery pack and relays a "Low Battery" status message to the Home Monitoring Unit if the voltage is approaching a low output level. After the low battery is reported the DualTrak will continue to operate for approximately three days. Although the battery has this safety period, the low battery alarm is processed immediately by Sentinel monitoring center operators once it is received and if desired, the supervising officer can be notified immediately of the event.

1. **Shelf life**

The shelf life of the batteries which are used to power the transmitters of the BI9000 Field Monitoring Device and the Sentinel DualTrak Home Monitoring Unit is five (5) years.



2. Operating life

The transmitter battery of the BI 9000 Field Monitoring Device and the Sentinel DualTrak Home Monitoring Unit will last for one year of continuous operating life.

3. How replaced

BI 9000 (9010) Transmitter

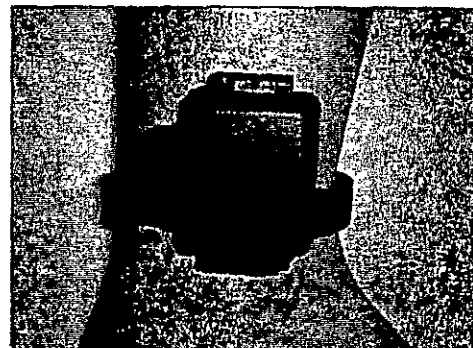
To remove the transmitter, service the battery or strap, the Installer cuts the male/female latch junction with the tool provided. The latches are intended to be disposable and spares are provided. This allows the installer to access the battery compartment without cutting the strap.

- To install the battery, remove the protective sleeve, match the notched parts and insert the battery. The battery cannot be inserted backwards because it will not seat properly in the opening.
- Install the male latch over the battery to secure the side rail during installation. If the battery continues to rise, push the battery down with one finger while sliding the male latch over the battery using another finger.
- Install the female latch. Slide it along the top of the transmitter until it engages the male latch and they butt together. You must hear a click, if you do not, remove the latches and install a new set.

Sentinel DualTrak Transmitter

The field replaceable battery is designed for ease of use and speedy replacement - less than one minute for a complete battery change. The strap does not need to be replaced in order to change the battery. The base plate is removed by piercing the security tabs, remove the screw-in battery, replace the battery and snap-on a new base plate.

1. The strap is attached to the base plate and placed around the participant's ankle for sizing. An innovative design feature of the Dual-Track transmitter incorporates effortless strap assembly and installation. The molded base plate features strap pegs and a retainer tab. These components easily attach the strap to the base plate while the retainer tab firmly fixes the strap to the pegs.
2. The strap is then cut to the correct length and attached to the retainer tab of the base plate thereby securing the strap around the participant's ankle.
3. The battery is placed in the DualTrak transmitter
4. Once the strap and base plate are installed the transmitter module is ready to be attached to the base plate assembly. The transmitter is aligned with the base plate and slides straight down onto the assembly. The audible 'snap' confirms that the retainer tabs are locked onto the transmitter, the installation is complete and the unit is secure.





5. The **LOCK** is then used to clear and reset the tamper condition. Before the tamper condition is cleared, turn TrakMate phone on to ensure that the unit is picking up the transmitter condition and the subsequent 'clear'.

g. Describe how transmitter is attached to offender

1. Where worn

The BI 9000 (9010) Transmitter is a waterproof, battery operated, radio frequency transmitter that attaches securely around the offender's ankle

The Sentinel DualTrak Transmitter is a small, lightweight, waterproof, radio frequency transmitter that attaches securely around the offenders ankle or wrist.

2. Special tools required

BI 9000 (9010) Transmitter

- Hex Screwdriver
- Cutting Tool
- Scissors

DualTrak Transmitter

- No special tools needed

Replacement:

BI 9000 (9010) Transmitter

The transmitter installation can normally be performed in less than 10 minutes. The battery is easily installed in the field by pressing it into the battery compartment. It is keyed to prevent improper installation. The battery includes two 'O'-rings which make the transmitter watertight when installed. The 'O' rings are installed on the battery at BI, eliminating this step from the installation procedure. The installer cuts the strap to the proper size using the numbered holes for reference. Once sized, the strap end is locked into the end rail by tightening two screws. The strap assembly (strap and two end rails) slides into grooves in the transmitter case.

As a final step, the installer slides the male and female latches through grooves along the top side of the transmitter case. The latches lock together with an audible click.

To remove the transmitter, service the battery or strap, the installer simply cuts the male/female latch junction with the tool provided. The latches are intended to be disposable and spares are provided.

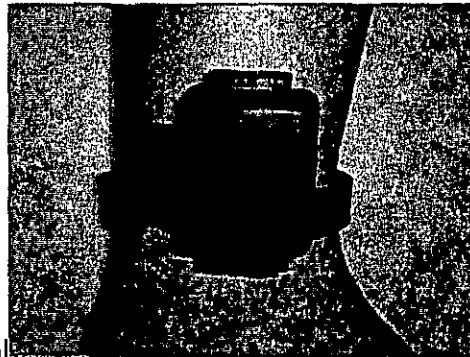
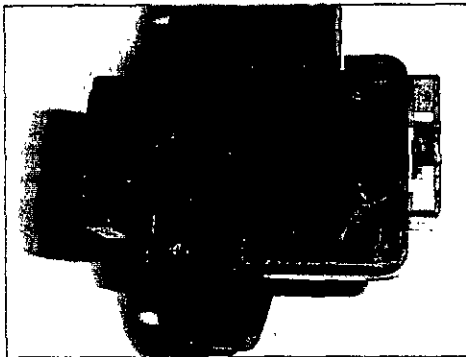
Installation of DualTrak Transmitter

Sentinel's DualTrak transmitter is securely attached to the participant's ankle with an adjustable strap. Installation, outlined as follows, is an easy five - (5) step procedure that requires very little training and minimal experience.

1. The strap is attached to the base plate and placed around the participant's ankle for sizing. An innovative design feature of the Dual-Track transmitter incorporates effortless strap assembly and installation. The molded base plate features strap pegs and a retainer tab. These components easily attach the strap to the base plate while the retainer tab firmly fixes the strap to the pegs.



2. The strap is then cut to the correct length and attached to the retainer tab of the base plate thereby securing the strap around the participant's ankle.
3. The battery is placed in the DualTrak transmitter
4. Once the strap and base plate are installed the transmitter module is ready to be attached to the base plate assembly. The transmitter is aligned with the base plate and slides straight down onto the assembly. The audible 'snap' confirms that the retainer tabs are locked onto the transmitter, the installation is complete and the unit is secure.
5. The **LOCK** is then used to clear and reset the tamper condition. Before the tamper condition is cleared, turn TrakMate phone on to ensure that the unit is picking up the transmitter condition and the subsequent 'clear'.



h. Tamper resistant feature

1. Describe how tamper resistant feature operates

The BI 9010 Transmitter attaches around the ankle of the client and contains circuitry, which upon completion of installation, changes the transmitter's status to "TAMPER".

This feature is critical in the effective home monitoring of offenders in programs such as the Fresno County program. The BI 9010 transmitter employs two levels of tamper detection, which virtually eliminates the possibility of undetected disassembly or removal, even if the transmitter's strap was not severed.

The transmitter is able to withstand attempts to short circuit or jumper the strap through its proximity feature. BI has patent protected tamper technology that they have refined for years.

A tamper condition (while in range of the receiver) is created under two circumstances:

- If the security strap is cut or the transmitter is disassembled to a point where the strap is separate from the case.
- If the transmitter is removed from the leg, a separate circuit in the transmitter will detect the absence of the leg and create a tamper alarm.

The tamper circuit operates on a clock that checks the status of the transmitter on 14.5-29.5 second intervals.

Sentinel DualTrak Transmitter

The DualTrak transmits an inaudible signal that is detected by the Home Monitoring Unit (HMU) every seventeen (17) seconds on a continuous basis during the life of the battery. The strap of the DualTrak transmitter contains a synthetic nylon core which when once installed cannot be cut without generating a tampered condition. The DualTrak transmitter incorporates state of the art tamper detection circuitry that will recognize and report Tamper attempts created by cutting or complete severing of the strap. At each pulse, the



transmitter sends the strap condition to the HMU for immediate notification when compromised.

The transmitter may only be removed from the offender using a specifically designed tool that fits into the breakout slots allowing the release of the transmitter from the base plate at each end of the transmitter. Attempts by the defendant to remove the transmitter will result in visible marks on the casing and will include deep scratches and pry marks. A properly sized strap shall allow approximately one-finger to be placed between the strap and the ankle. However, should an individual attempt to remove the transmitter by pulling the unit down over the ankle, the break-away feature will engage and the strap will release from the base plate upon torque pounds in excess of 35 pounds. This feature also protects the individual from harm should the transmitter become hung or caught during physically demanding tasks.

It is not possible for the DualTrak to automatically reset itself. To ensure integrity of the monitoring data for the program and to confirm whether or not a participant has violated the terms of his participation in the program, all violations should be verified by an officer or technician. Only authorized personnel issued a Sentinel LOCK may reset the tamper alarm. The LOCK is an electronic device that is only made available to Corrections personnel for use with Sentinel's DualTrak Series equipment.

2. Describe under what condition or circumstances a false tamper alarm will be produced

Some transmitter tampers may occur due to improper assembly, improper fit or dirt and corrosion which is present on metal surfaces or contact points.

We have been able to minimize the likelihood of a false tamper occurring through use of our ongoing equipment maintenance program. This program requires our installation staff to clean and maintain the electronic monitoring equipment after each use.

3. Detail any known instances where an offender has defeated the resistant feature

Sentinel is not aware of any instance where an offender has tampered with the transmitter without detection, either electronically or physically.

4. Describe what must be done to re-set the tamper feature

BI 9000 (9010) Transmitter

The transmitter has two operation modes allowing for manual tamper reset or automatic tamper reset. The default setting is automatic, however it can be changed to coincide with the desires of the Department.

To place a transmitter in the manual reset mode, an Activator is required

Auto Reset Mode

In automatic reset mode, the Transmitter automatically attempts to reset itself within 17 minutes.

The transmitter contains a time counter that is used to time-stamp certain transmitter events (record the time when the reset occurred). The time-counter works in intervals of 17 minutes to estimate the time of the tamper reset. The transmitter can store the time of certain events for up to 72 hours.



If the transmitter has been severed, a reset will not be obtained as long as the strap remains open.

Manual Reset Mode

In the manual reset mode, the Transmitter must be reset following a tamper or new client installation through use of an Activator. The Activator is required to place the transmitter in manual mode and is required to reset the tamper upon resolution of the tamper condition.

The Activator is a small handheld device used by the installer to reset and read the tamper status of the transmitter. The Activator is not commercially available and requires a password to use.

DualTrak Transmitter

It is not possible for the DualTrak to automatically reset itself. To ensure integrity of the monitoring data for the program and to confirm whether or not a participant has violated the terms of his participation in the program, all violations should be verified by an officer or technician. Only authorized personnel issued a Sentinel LOCK may reset the tamper alarm. The LOCK is an electronic device that is only made available to Corrections personnel or our installers for use with Sentinel's DualTrak Series equipment

- i. Describe any medical or other conditions which would prevent the transmitter or tamper resistant feature from operating properly with an individual or group of offenders

Sentinel is not aware of any medical or other condition that would prevent the transmitter tampering and reset feature of either transmitter from working.

5. Receiver/Dialer

- a. Receiver/Dialer shall comply with all applicable FCC Part 15 and 68 regulations and shall be registered with the FCC. Proposer must supply with this proposal the FCC registration number(s) of the Receiver/Dialer.

BI 9000 Field Monitoring Device

The receiver/dialer complies with all applicable FCC Part 15 and 68 regulations and is registered with the FCC. FCC identification number J54CMIT01.

Sentinel DualTrak Home Monitoring Unit

The receiver/dialer complies with all applicable Part 15 and 68 regulations and is registered with the FCC. FCC identification number OEHSTISURETRAC

- b. Dimensions and weight

BI 9000 Field Monitoring Device

Dimensions: 9.0 x 10.0 x 1.5 inches (22.9 x 25.4 x 3.8 cm)

Sentinel DualTrak Home Monitoring Unit

Dimensions: 8" x 7" x 3.75" (20.3 cm x 17.8 cm x 9.53 cm)

Single Battery: 2.5 lbs. (1.1 kg) excluding AC & Tel. Cables w/Dual Battery: 3.7 lbs. (1.7 kg) excluding AC & Tel. Cables



c. Method of installation

BI 9000 Field Monitoring Device

Installation Procedure (normally performed by Sentinel installers)

The Confidential Client Information form must be submitted to the Monitoring Center prior to installing the FMD inside the offender's residence.

Tools Needed:

No special tools are needed to install the FMD in the offender's residence. You are required to have an FMD power key to turn the unit on after you have connected the phone and power cords.

Components Needed:

- Field Monitoring Device
- Transmitter
- FMD Power Key
- One telephone cord
- One FMD power cord

FMD Location Guidelines

Sufficient space and a level surface is necessary for proper placement of the FMD inside the offender's residence. The FMD must be placed in the vicinity of a power outlet and telephone jack.

Review these guidelines for proper placement of the FMD in the residence:

- Install the FMD in the center of the residence to get complete coverage around the offender's residence. If a phone line is not available near the center of the residence, consider installing the FMD in the offender's bedroom.
- Do not place the FMD on the floor (three feet above the floor is best)
- Do not place the FMD on top of or next to metal items, such as appliances or metal shelves.
- Do not place anything on top of the FMD
- Do not place the FMD in front of a mirror
- Do not place the FMD in direct sunlight or near a window
- Install the FMD away from outside walls

Place the FMD in the selected location and disconnect the offender's phone cord from the wall jack and plug this cord into the back of the FMD (optional). Connect one end of the phone cord supplied with the FMD into the wall outlet and connect the other end into the FMD. Plug the power cord into the wall socket. The FMD should not be plugged into a power outlet that is controlled by a light switch unless it is extremely necessary.

Turning the FMD On

1. Use your key to turn the FMD power switch to the ON position
2. After the power switch is turned on, the red phone indicator will illuminate for approximately 45 seconds while the FMD contacts the monitoring center and requests a location verification.
3. After the FMD makes its first call to the monitoring center, the red phone indicator will begin flashing. This condition indicates that the FMD is waiting for a call from the monitoring center's computer to complete the location verification.
4. About one minute after the red phone indicator begins to flash, the client's telephone will ring. The FMD will answer after the first ring. This call completes the location verification process.
5. Call the monitoring center to confirm a successful installation has taken place.



Sentinel DualTrak Home Monitoring Unit

The installation of the DualTrak Home Monitoring Unit (HMU) is accomplished in less than 5-minutes utilizing the Quick Install feature. The HMU goes beyond utilization of lights or tones to acknowledge receipt of the transmitter signal. The LCD will display the transmitter number, battery and tamper status.

Installation of DualTrak HMU

1. Connect the ACU to an AC Power source, it will immediately perform a self-diagnostic test to ensure its internal memory and program is fully functional. Once this quick self-test is completed, the individual installing the unit can select one of two easy installation methods to perform the hook-up.
2. Use the LOCK to access the function mode of the ACU. Navigate the menu using the A and B keys located on the front of the ACU panel.
3. Clear Events. Confirm the clear events feature and continue to Quick Install.
4. Once in the Quick Install mode, the ACU will scan the environment until the paired transmitter is found with the tamper clear. Once found the ACU will immediately attempt to contact the monitoring center. Connect telephone line to ACU.
5. The LCD will display a call is in progress, then announce "Call Successful" if the call was completed.
6. The ACU will make a second call to the Monitoring Center and again, if complete, the LCD will announce "Call Successful."
7. Installation is complete and the final step involves the TrakMate.



d. Telephone communications

1. Description of how Receiver/Dialer communicated with computer and number of calls per day

The Central Computer System communicates with home monitoring units through use of standard telephone lines. The home monitoring unit is programmed to dial a toll free telephone number while reporting offender activity. The monitoring unit, regardless of the type, includes an internal modem that acts as an auto dialer. The monitoring center computers are equipped with modems that receive the telephone calls from the home monitoring units. This telephone call lasts for approximately 7 seconds and during the download process the modem to modem connection allows for the transfer of offender activity and data. The manner in which the Central Computers were designed ensures that an electronic acknowledgement is received from the unit and computer prior to terminating the call.

The routine Check-in calls initiated by the receiver/dialer are scheduled by the host computer. The host reschedules the next Check-in call each time it communicates with the receiver/dialer. They are scheduled on a random basis to deter tampering. Timing of the call is based on a once every 4.5 to 5 hours from the last time the monitoring unit communicated with the central station. With the typical default Check-in frequency, a



monitoring unit will communicate with the Central Station approximately 8 times per day. The Check-in frequency is programmable and can be modified to meet the risk level of the offender.

2. Line requirements (rotary, pulse or touch tone)

The BI 9000 Field Monitoring Device and Sentinel's DualTrak Home Monitoring Unit are designed to allow for easy installation. The receivers are equipped with dual phone jacks, which eliminate the need for line splitters. The telephone jacks are standard RJ11-C Modular. The receiver/dialers can be attached to a standard pulse, rotary or touch-tone telephone.

3. Use of standard connectors or adapter required

The receivers are equipped with dual phone jacks, which eliminate the need for line splitters. The telephone jacks are standard RJ11-C Modular. The receiver/dialers can be attached to a standard pulse, rotary or touch-tone telephone.

4. Interruptions caused by equipment to normal telephone service

BI 9000 Field Monitoring Device

The BI 9000 will not interfere with normal telephone service, nor will it increase the offender's monthly telephone bill because all telephone calls made by the receiver are toll free.

However, the BI 9000 does notify the offender or relative when the unit requires use of the telephone line. This is accomplished through use of its progressive annoyance feature.

The receiver/dialer is capable of notifying the offender that it cannot communicate with the host computer. The system contains a "progressive annoyance" feature. When the FMD needs to use the phone line to report information to the monitoring center, the red phone indicator turns on. If the phone line is free, the FMD places the call and transfers the information. If the phone line is in use, the FMD begins a progressive annoyance sequence warning others to surrender the phone. Anyone using a telephone during the warning will hear a series of beeps, which become progressively longer until the conversation cannot be heard. These beeps are also emitted through the FMD's speaker. The progressive annoyance beeps continue until the FMD is able to call the monitoring center. After the second attempt to call the monitoring center, the FMD stores a line tied up level 1 message. After two minutes, the FMD tries the call again. If the phone line is still busy, the FMD stores a line tied up level 2 message. After two additional minutes, the FMD tries the call for a fourth time. It continues to attempt the call for 10 minutes. If the phone line is still busy after 10 minutes, the FMD stores a line tied up level 3 message and continues the attempts to call the monitoring center every 30 seconds.

Sentinel DualTrak Home Monitoring Unit

The Sentinel DualTrak Home Monitoring Unit (HMU) has an internal telephone modem to call the central monitoring computer and is capable of full communications using a standard telephone connection. When the HMU makes its initial call, at the time of installation, to the central computer it receives parameters from the central computer as well as the current time and the time it should next report in. If there is no change in data, the unit will call the central computer at its next scheduled call in time.

If the HMU is unable to connect successfully to the central computer, it will make a series of attempts (14 tries in total) for approximately 30 minutes. The HMU will then wait until another event prompts it to call the central computer. The central computer will generate a "Unit Late To Test" if the HMU does not make its randomly scheduled call to the central computer.

The HMU will seize the telephone line when not in use. Should the telephone line be in use when the HMU



needs to call the central computer, the HMU will continue to attempt to call out when an offender is using the telephone line. The HMU will make a series of tones or "clicks" for those who do not surrender the telephone line. The HMU will seize the line and place its call to the central computer as soon as the line is clear.

5. Describe what occurs and what safeguards are available to prevent loss of data if telephone service is interrupted

BI 9000 Field Monitoring Device

The receiver/dialer (field monitoring device) can hold up to 64 events during phone disconnect or unsuccessful attempts to contact the Monitoring Center's central computer station. In the unlikely event that the message buffer reaches 64 events, upon receipt of the next event the FMD replaces the first chronological message with a "Log Overflow Fault" message. After the 65th message has been processed, only events reporting the status of the client (Tamper, Leave, Return, etc.) will be stored and lesser priority messages will be deleted from the buffer. Once the FMD is able to establish contact with the monitoring center, all stored messages will be downloaded and the buffer emptied.

Sentinel DualTrak Home Monitoring Unit

The DualTrak Home Monitoring Unit (HMU) receiver is not adversely affected should it be disconnected from AC power. The onboard rechargeable battery allows for continuous operation of up to 36 hours. This enables the HMU to continue communication with the central computer. If the HMU is unable to communicate with the central computer, the HMU intelligent microprocessor allows the receiver to hold all the monitoring data from the participant's DualTrak transmitter, as well as receiver conditions such as power and phone loss or receiver tampers.

The HMU is capable of continuing to record and store 2,500 events should there be a loss of communication with the monitoring center or if no telephone service is available in the participant's home. The HMU has the capability of storing, with time and date stamp, and retaining the events until it can next communicate with the central computer. There is no potential for loss of information.

Sentinel has taken steps even beyond the hardware design currently in the industry and immediately involves our 24-hour monitoring center in the event an AC power loss signal is received. By placing calls immediately to the residence and beginning notification, we have been able to minimize the occurrence of complete power loss.

e. Power supply

1. Required power supply and number of outlets

The BI 9000 Field Monitoring Device and the Sentinel DualTrak Home Monitoring Unit requires one standard 120VAC +/- 10%, 60Hz wall outlet. This is a standard electrical jack.

Power Consumption: 1.0 watts nominal, 4.5 watts maximum

2. Backup power supply included

BI 9000 Field Monitoring Device

The NiCad battery inside the FMD operates it for 12 hours in the event of commercial power loss (or if the power is disconnected). In the event of an AC power failure, the FMD, operating on battery backup, continues to monitor the status of the transmitter. Ten minutes prior to battery depletion, an FMD Low Battery Message



is transmitted to the central computer station.

DualTrak Home Monitoring Unit

The DualTrak Home Monitoring Unit (HMU) receiver is not adversely affected should it be disconnected from AC power. The onboard rechargeable battery allows for continuous operation of up to 54 hours. This enables the HMU to continue communication with the central computer. If the HMU is unable to communicate with the central computer, the HMU intelligent microprocessor allows the receiver to hold all the monitoring data from the participant's DualTrak transmitter, as well as receiver conditions such as power and phone loss or receiver tampers.

3. Data storage capability in event power is interrupted

BI 9000 Field Monitoring Device

The NiCad battery inside the FMD operates it for 12 hours in the event of commercial power loss (or if the power is disconnected). In the event of an AC power failure, the FMD, operating on battery backup, continues to monitor the status of the transmitter. Ten minutes prior to battery depletion, an FMD Low Battery Message is transmitted to the central computer station.

Sentinel DualTrak Home Monitoring Unit

While within the residence, the DualTrak receiver continuously monitors the presence or absence of the transmitter and the current status, including, transmitter tamper, strap tamper, and battery condition. The DualTrak receiver is connected via standard household telephone line using an RJ-11 telephone jack to continuously report the status and monitoring events to the monitoring center host computers. The DualTrak receiver is equipped with a 2,500 event non-volatile memory that will record and report data occurring when an operable telephone connection is not present. The DualTrak Home Monitoring Unit (HMU) receiver is not adversely affected should it be disconnected from AC power. The onboard rechargeable battery allows for continuous operation of up to 54 hours. This enables the HMU to continue communication with the central computer. If the HMU is unable to communicate with the central computer, the HMU intelligent microprocessor allows the receiver to hold all the monitoring data from the participant's DualTrak transmitter, as well as receiver conditions such as power and phone loss or receiver tampers.

4. Surge protectors required

The BI 9000 Field Monitoring Device and the Sentinel DualTrak Home Monitoring Unit are equipped with internal surge protectors for electrical power and telephone circuitry. It is not necessary for an external surge protector to be used.

f. Tamper resistant feature

- 1. Detail visual inspection procedures to determine if unit has been tampered with**

BI 9000 Field Monitoring Device

- Check the five (5) screws which are located on the bottom of the field monitoring device to determine if they have been stripped. A special tool, which is not commercially available, is used to open the receiver/dialer case.
- Check the exterior of the FMD for scratches, pry marks or damage that does not appear to be consistent with everyday use.
- Shake the unit gently to determine if any components may have been jarred loose.



DualTrak Home Monitoring Unit

- Check the screws located on the bottom of the receiver to determine if access to them has been made by the offender
- Check the exterior of the FMD for scratches, pry marks or damage that does not appear to be consistent with everyday use.
- Shake the unit gently to determine if any components may have been jarred loose.

2. Describe operation of other tamper resistant features

BI 9000 Field Monitoring Device

The BI 9000 Field Monitoring Device is equipped with a pressure switch inside its case. When the case is opened, the switch will automatically creates an event which is reported to the Central Computer Station.

Sentinel DualTrak Home Monitoring Unit

The Home Monitoring Unit is equipped with a pressure switch inside its case. When the case is opened, the switch automatically creates an event that is reported to the Central Computer Station.

A unique feature of this receiver is the motion sensor that detects and reports any movement of the unit once it has been installed at the residence to our Monitoring Center. Should a unit be moved and the event is coupled with reported loss of power and loss of residential telephone service, such events in sequence suggest physical relocation of the unit. The Receiver motion alarm provides data that indicates that the offender has moved the receiver to another location other than where the unit was originally installed.

This sensor is set to only register a significant movement of the receiver and will not generate an alarm for incidental contact such as household cleaning activity around the receiver or other similar minimal contact. All attempts to relocate or tamper with the unit will result in immediate notification to the central monitoring computer.

3. Detail any known instances where an offender has defeated the tamper resistant features; describe what must be one to re-set the tamper feature(s)

Sentinel is not aware of any instance where an offender has successfully defeated the tamper resistant feature.

Upon receipt of a receiver tamper, regardless of unit type, the equipment must be returned to our regional warehouse for inspection and repair.

- g. On-site diagnostics which can be performed by staff to determine if unit is operating properly

BI 9000 Field Monitoring Device

- Check the location of the equipment (look for mirrors, metal or large appliances)
- Make sure the client has been properly enrolled
- Check the phone line to verify that a dial-tone is present
- Verify that the transmitter battery is installed correctly
- Verify that the transmitter is matched to the proper receiver



- Verify that the offender does not have long distance call block service enabled

DualTrak Home Monitoring Unit

When the HMU is first connected to an AC Power source and turned to the "ON" position, it will immediately perform a self-diagnostic test to ensure its internal memory and program is fully functional. Once this quick self-test is completed, the individual installing the unit can select one of two easy installation methods to perform the hook-up.

The first of these methods, referred to as the *Test Mode*, will inform the individual installing the equipment that the receiver is functioning properly and that the transmitter is producing sufficient signal to be acquired by the receiver.

The second installation method is the *Quick Install* mode. In this format, the LCD located on the front of the unit actually provides installation instructions to the installer as the procedure is being performed.

Another feature of the HMU is that it has the capability to distinguish multiple transmitters if the installation is taking place in an Agency office where other units are present. This is beneficial in situations where multiple units are being installed on multiple participants when employing a 'group' installation; this use is more prevalent in areas such as jails or other County correctional offices.

- h. If the unit can be programmed to recognize different transmitters or is matched to only one transmitter

BI 9000 Field Monitoring Device

The BI 9000 Transmitter is electronically coded to the FMD using a signal that is encrypted, which allows the FMD to only recognize the transmitter it is programmed to match. However, the transmitters are interchangeable and the FMD can be reprogrammed remotely to recognize a replacement transmitter.

Sentinel DualTrak Home Monitoring Unit

The DualTrak transmitter is paired with a Home Monitoring Unit (HMU) at the central warehouse prior to shipment to aid installation in the field. The transmitter however, may be paired with any DualTrak HMU and this programming can be accomplished on site whether in the office or in the field using the LOCK which accesses the on board HMU computer. There is no time spent waiting on a central computer download. The pairing is quick, easy and requires no telephone communication to establish and effect a new transmitter and HMU pairing.

The DualTrak transmitter is electronically coded to the Home Monitoring Unit (HMU) using a signal that is distinct from other similar transmitters and from other types of machinery so that the receiver will pick up that transmitter's signal and no other. The signal strength may be adjusted on the HMU up to 300 feet to suit the area of confinement. Each DualTrak and HMU (receiver) is paired electronically at the time of the participant's enrollment. The DualTrak transmitter utilizes coded radio frequency signals that are not the same as commercially available products. The transmitter uses a proprietary coded signal and is communicated to the receiver by sending digitally encoded bit streams in a pulsed format on dual frequencies. This combination is designed to eliminate the possibility of tracing and duplication of the signal.

- i. Describe what occurs if phone lines at central computer are busy when Receiver/Dialer attempts to call

BI 9000 Field Monitoring Device

In the unlikely event that a unit attempts to contact the central computer and receives a busy signal, the field monitoring unit will store the information and attempt to contact the monitoring center again in two minutes. This will continue for 30 minutes. If the field monitoring unit has not been able to contact the central computer within 30 minutes, it will make additional attempts every ten minutes until it has established communication



with the central computer. The field monitoring device will store up to 64 messages in its memory buffer.

Sentinel DualTrak Home Monitoring Unit

If the HMU is unable to connect successfully to the central computer, it will make a series of attempts (14 tries in total) for approximately 30 minutes. The HMU will then wait until another event prompts it to call the central computer. The central computer will generate a "Unit Late To Test" if the HMU does not make its randomly scheduled call to the central computer.

The HMU will seize the telephone line when not in use. Should the telephone line be in use when the HMU needs to call the central computer, the HMU will continue to attempt to call out when an offender is using the telephone line. The HMU will make a series of tones or "clicks" for those who do not surrender the telephone line. The HMU will seize the line and place its call to the central computer as soon as the line is clear.

- j. Other information unit will detect and report

BI 9000 Field Monitoring Device

- Unauthorized absences from the residence.
- Unauthorized presence at the residence
- Failure to return to residence from a scheduled absence.
- Late arrivals, early departures from residence.
- Equipment (including, but not limited to Transmitter, Receiver/Dialer) malfunctions.
- Tampering with equipment.
- Loss of electrical power or telephone service.
- Location verification failure.

DualTrak Home Monitoring Unit

- Arrival / Enter of the DualTrak (transmitter)
- Departure / Leave of the DualTrak (transmitter)
- Transmitter Tamper
- DualTrak Receiver Tamper
- Transmitter Low Battery
- Transmitter Battery OK
- Receiver Low Battery
- Receiver Battery OK
- Telephone Line Unavailable
- Telephone Line Reconnect
- AC Power Reconnect
- AC Power Disconnect
- Telephone Line Disconnect
- Telephone line Reconnect
- No Connection
- Host Computer Busy
- DualTrak Receiver Motion
- Transmitter Tamper Reset

6. Drive-By System

- a. Dimensions of receiver unit

BI (9000) Drive-By System



The BI 9020 Drive-BI unit is rugged and lightweight, weighing only 1.5 pounds and measuring 4.5" x 4.5" x 2.0". It has a compact 5.5" x 2.2" x 1.3" handle and an aluminum case which minimizes electronic interference.

DualTrak Field Verification Unit (FVU)

b. Range

BI (9000) Drive-By System

The nominal transmission range of the Drive-By is up to 300 feet. Because many factors affect the radio frequency signal range, actual range may vary.

Factors that affect the radio frequency signal reception include the elevation of the transmitter in relation to the Drive-By receiver, obstructions such as building walls or large metallic objects and interference that may be caused by other electrical sources.

DualTrak Field Verification Unit (FVU)

The CommandTrak Unit when used in conjunction with the Field Verification Cradle provides the agency officers with a Field Verification Unit capable of receiving transmitter signals within 500 ft with the standard nub antenna. The CommandTrak automatically stores transmitter data to the SD card and may store up to 2500 events in a non-volatile memory chip. Further, the FVU has a GPS receiver that allows GPS position to accompany the "Field Contact" information. When Officers activate the GPS feature, they will be able to send the "Field Contact" information as well as the exact GPS location of the contact. This data is transmitted using SMS messages and transcribed directly into the Offender record.



c. Antenna specifications

BI (9000) Drive-By System

The BI 9020 is equipped with a rubber antenna and a magnetic rooftop antenna.

DualTrak Field Verification Unit (FVU)

The RemoteTrak FVU is equipped with a standard nub antenna and a magnetic rooftop antenna.

d. Power supply

BI (9000) Drive-By System

The BI 9020 Drive-By System operated on its internal battery or a variety of external power sources. It can operate on a 12 volt automobile current or up to 10 hours on its internal battery. It can be recharged using the furnished 120 volt charger or from a car battery by using the cigarette lighter adapter, which is also provided.

DualTrak Field Verification Unit (FVU)

The Field Verification Unit is powered by a standard A/C adaptor or a 12-volt automobile charging kit. The Field Verification Unit is fully charged in 2-hours and provides 12 hours of continuous field monitoring activity



or endlessly when connected to the car charging kit.

e. **Capacity (number of offender/transmitters each unit can monitor)**

BI (9000) Drive-By System

The BI 9020 can store up to 250 transmitter events and this information can be downloaded to a PC, making case management more convenient and accurate.

DualTrak Field Verification Unit (FVU)

The CommandTrak Officer Control Unit, again, a fully functional PocketPC allows Fresno County Officers remote connectivity to SenTrak via a wireless Internet Connection. Access to SenTrak using the CommandTrak allows Officers to review the entire offender population, locate clients on GPS supervision and review position history on a full color, high resolution display. The CommandTrak is able to support the full color, graphics and text maps provided by our partner, Mapquest. When connected to the Field Verification Sled, the CommandTrak provides County officers with a device that receives transmitter information from all DualTrak transmitters within a 500foot radius. The CommandTrak automatically stores transmitter data to the SD card and may store up to 2500 events in a non-volatile memory chip. The FVU allows officers to initialize the system, gain GPS position and send the field contact information for all offenders in the area, including the GPS position directly to the SenTrak servers. The Field Contact is displayed for all GPS and RF clients within the Offender History and Officers may review the location of the contact from the field using their CommandTrak handheld device.

f. **Ability to distinguish between several transmitters in a given location**

BI (9000) Drive-By System

This portable monitoring unit is designed to be hand carried or used in the officer's car. The monitor distinguishes between individual transmitters, thereby ensuring proper participant identification.

Sentinel DualTrak Field Verification Unit (FVU)

The Field Verification Device is constantly scanning for all DualTrak transmitters inside the operating 500 foot range. The DualTrak transmitter sends a dual frequency message once every 17 seconds, this message contains the transmitter ID, the transmitter battery and tamper status. Upon receipt of a DualTrak transmitter signal, the Field Verification Unit displays the transmitter ID, battery and tamper status. A tamper signal from any DualTrak transmitter once received by the Field Verification Device will be displayed on screen as an alarm and a warning tone is also produced to alert officers to a tamper condition.

7. **Service and Maintenance of Equipment**

a. **Location of maintenance facilities and repair technicians**

Sentinel maintains a local service facility in Fresno at our branch office which is located at 1206 G Street, Suite 103. This remote location will be staffed with two technicians who have received training and certification to conduct low level repairs of all products offered by Sentinel Offender Services. These technicians, also known as installers, will be responsible for equipment maintenance, inventory management, installation, removal and repair. The facility local to Fresno is also used to store monitoring equipment and the supplies necessary to support the programs that we service.

Higher level repairs and maintenance is conducted at our national repair facility and warehouse that is located at 220 Technology Drive, Suite 200, in Irvine, California. This facility is staffed with three certified technicians



and has all of the necessary equipment (scopes, calibrating devices, etc.) that is necessary to conduct high level repairs of the BI 9000 Field Monitoring Device and Sentinel DualTrak Home Monitoring Units.

b. Availability of service for each component

All equipment proposed by Sentinel in response to this Request for Proposals will continue to be serviced by our local service technicians. Technicians are also available to conduct field service calls if a component is not operating as required.

c. Turn-around time on replacement of inoperative equipment

Inoperative equipment will be replaced within 8 business hours. Because we maintain an adequate amount of inventory at our local warehouse in Fresno, replacement equipment or supplies are always available. Additionally, our national warehouse and repair facility is located in Irvine, California, and for extremely large quantities of equipment our staff can ship to Fresno within 24 business hours.

d. Procedure for obtaining repairs or replacement of equipment

We provide ourselves on providing convenient service to our customer base. All equipment replacement and repair services will be handled by trained Sentinel technicians. Our installation personnel will be responsible for all aspects of inventory management, removing this burden from department personnel.

In the event the department elects to perform equipment and inventory management services itself, a repair request or equipment replacement order will be filled by faxing forms that will be supplied by Sentinel to our local repair facility that is located at 1206 G. Street.

8. Manufacturer's Product Liability Insurance

Proposer must certify the manufacturer has adequate product liability insurance and specify the amount of coverage. If the proposal is awarded, at the time of contract, it will be the contractor's responsibility to provide a certificate of insurance from the manufacturer.

Sentinel manufactures the DualTrak Home Monitoring Unit through use of a contract manufacturer, Strategic Technologies. Our product liability coverage is listed below:

The product liability coverage is included in our general liability policy.

Carrier:	AON Special Risks, Ltd.
General Liability policy no.:	ST3254
Policy aggregate:	\$2,000,000
Umbrella excess liability policy:	ST3256
Policy aggregate:	C8,000,000
Period:	10/24/04-10/24/05

ACORD CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YY)
10/21/04

PRODUCER
Aon Risk Services, Inc. of Southern California
1901 Main Street
Suite 300
Irvine CA 92614

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.

COMPANIES AFFORDING COVERAGE

PHONE - (949) 608-6300 FAX - (949) 608-6459

COMPANY A The American Insurance Company

INSURED
Sentinel Offender Services, LLC
220 Technology Drive, Ste. # 200
Irvine CA 92618-2424 USA

COMPANY B Hartford Fire Insurance Co.

COMPANY C National Union Fire Ins Co of Pittsburgh

COMPANY D Gulf Underwriters Ins Co

COVERAGES *SIR May Apply

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED, NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

CO LTR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS				
B	GENERAL LIABILITY	72CES0A8649	10/11/04	10/11/05	GENERAL AGGREGATE	\$2,000,000			
	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY				PRODUCTS - COMP/OP AGG	\$2,000,000			
	<input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR				PERSONAL & ADV INJURY	\$1,000,000			
	<input type="checkbox"/> OWNER'S & CONTRACTOR'S PROT				EACH OCCURRENCE	\$1,000,000			
	<input checked="" type="checkbox"/> Contractual Liability				FIRE DAMAGE (Any one fire)	\$300,000			
					MED EXP (Any one person)	\$10,000			
A	AUTOMOBILE LIABILITY	MZX80834176	10/11/04	10/11/05	COMBINED SINGLE LIMIT	\$1,000,000			
	<input checked="" type="checkbox"/> ANY AUTO				BODILY INJURY (Per person)				
	<input type="checkbox"/> ALL OWNED AUTOS				BODILY INJURY (Per accident)				
	<input type="checkbox"/> SCHEDULED AUTOS				PROPERTY DAMAGE				
	<input type="checkbox"/> HIRED AUTOS								
	<input type="checkbox"/> NON-OWNED AUTOS								
	<input checked="" type="checkbox"/> Comp-Ded-\$1,000								
	<input checked="" type="checkbox"/> Coll-Ded-\$1,000								
	GARAGE LIABILITY								
	<input type="checkbox"/> ANY AUTO								
C	EXCESS LIABILITY	BE2978947	10/11/04	10/11/05	EACH OCCURRENCE	\$2,000,000			
	<input checked="" type="checkbox"/> UMBRELLA FORM				AGGREGATE	\$2,000,000			
	<input type="checkbox"/> OTHER THAN UMBRELLA FORM				Retained Limit Amoun	\$10,000			
B	WORKER'S COMPENSATION AND EMPLOYERS' LIABILITY	72WEOA4642	10/11/04	10/11/05	<input checked="" type="checkbox"/> WC STATUTORY LIMITS				
	<input type="checkbox"/> OTHER								
	EL EACH ACCIDENT				\$1,000,000				
	EL DISEASE-POLICY LIMIT				\$1,000,000				
D	THE PROPRIETOR/PARTNERS/EXECUTIVE OFFICERS ARE:	GU6623457 Professional Liability 04-05	10/11/04	10/11/05	<input type="checkbox"/> INCL				
	<input type="checkbox"/> EXCL								
D	<input checked="" type="checkbox"/> Prof Liability				Limit (1)	\$1,000,000			
					SIR/deductible (1)	\$50,000			

DESCRIPTION OF OPERATIONS/LOCATIONS/VEHICLES/SPECIAL ITEMS

CERTIFICATE HOLDER **CANCELLATION**

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF THE ISSUING COMPANY WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO MAIL SUCH NOTICE SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE COMPANY, ITS AGENTS OR REPRESENTATIVES.

AUTHORIZED REPRESENTATIVE *Linda Sanders*

Holder Identifier: Certificate No: 570011386073



Dualtrak

Transmitter

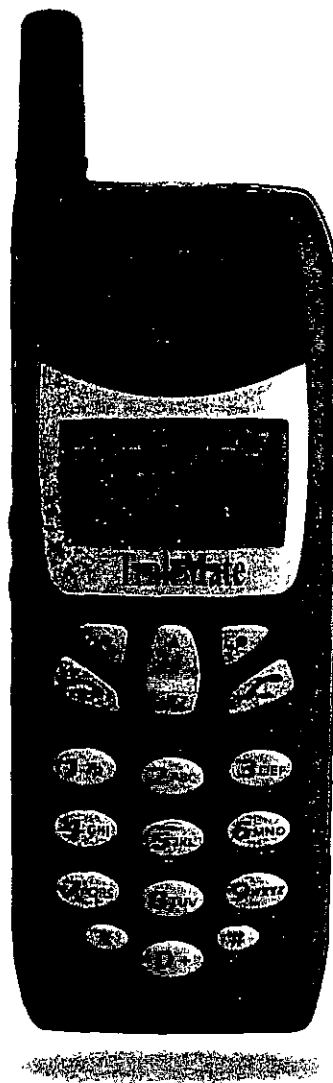
- No Pins, No Screws, No Rails
- No Tools Required for Installation
- Innovative Snap-On Design
- Dual Frequency Transmission
- Smallest transmitter in the Industry
- Lightest transmitter in the Industry



Dualtrak

Area Control Unit (ACU)

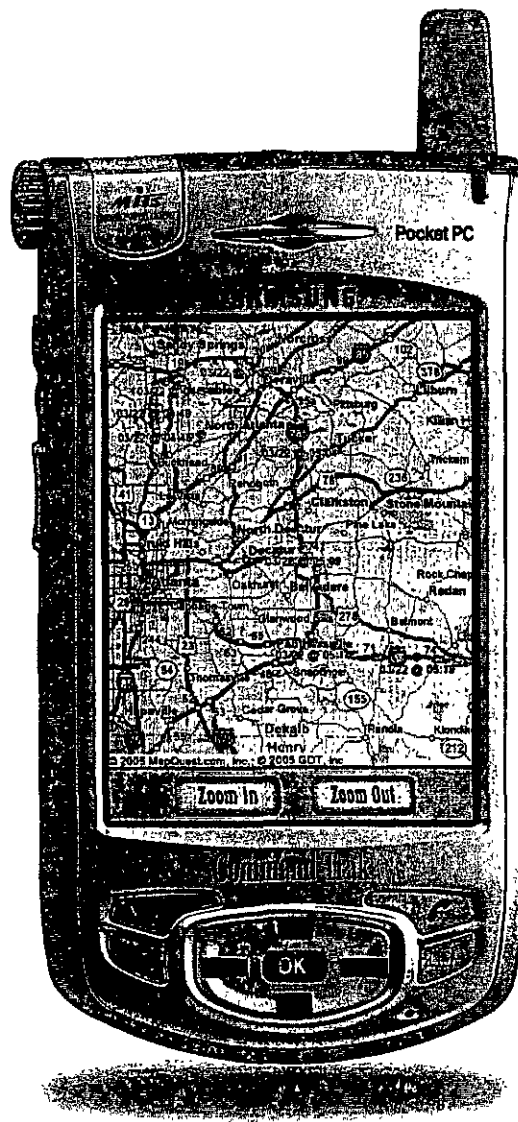
- Quick install - Less than 5 minutes
- Step by Step instructions on LCD
- Visual Confirmation of Tamper Reset
- Dual Frequency Reception
- Adjust Transmitter Range On Board ACU
- 54-Hour Backup Battery supply



TrakMate

GPS Tracking Unit

- GPS Enabled Offender Tracking Unit
- One Unit provides PASSIVE or ACTIVE tracking
- Speak with the Offender; call the TrakMate
- Monitors the DualTrak Transmitter at all Times
- Works alone or in House Arrest Application



Command Trak

Officer Control Unit

- Wireless Internet Connectivity
- Instant Client ALERTS to handset
- Locate GPS clients and view map
- Change Client Schedules: RF and GPS
- Call Clients direct from software
- Take, send and receive client images



FIELD VERIFICATION UNIT (FVU)

- 500 Foot Range with Standard Antenna
- Internal GPS Antenna
- Works in conjunction with the CommandTrak
- Sends data remotely to server and includes GPS position from each field contact
- PocketPC Connection Allows Quick and Easy Download to the Officer's Computer



C. Scope of Work

The successful proposer will be expected to meet the following specifications and electronic monitoring program requirements. In this section the proposer should elaborate on the specific plan for providing Offender funded electronic monitoring program services. The proposer shall propose an electronic monitoring system utilizing continuously signaling (RF) equipment, and a drive-by system, as an addendum to that equipment. The equipment must verify that the offender remains at home or other designated location during specified time periods and shall report authorized and unauthorized absences, late returns, and equipment malfunctions of tampering to agency staff for further investigation as appropriate to the program needs.

1. The "SCOPE OF WORK-INTRODUCTION" as presented on Page 16 describes a variety of required services. The bidder is instructed to acknowledge here that they will not provide the specified services. The bidder is instructed to acknowledge here that they will or will not provide the specified services. The methods and details pertaining to the execution of each service type may be explained in this section or under items c.2 through 13.

We will provide equipment installation, maintenance and removal for all program participants selected by the Fresno County Probation Department. We offer the county several electronic monitoring methods including, IVR, RF, BAT and GPS technologies. The service level for each participant is determined by the County and/or supervising officer, Sentinel personnel have no bearing or role in determination of supervision methods. Sentinel personnel will install all necessary monitoring equipment, monitor the terms of compliance as directed by the County, assess program fees based on first the type of supervision required and by the income statements provided by the participant and report any and all instance of program non-compliance. Current procedures dictate that the Sentinel Branch Manager be notified by cellular phone or pager in any instance of program non-compliance or equipment tampering. Sentinel Management will immediately respond to the alarm information, document actions and report all events in a formal report submitted to the County This Probation Department the following business day. This methodology may be continued, however, at any time that Probation Staff request an alternate method of notification, such as direct paging, cellular phone contact, email or text messaging, we can and will accommodate every request.

2. System Staffing

The proposer shall propose a staffing pattern to continuously monitor the computer system 24 hours a day, 7 days a week to promptly detect unauthorized absences, late arrivals, equipment malfunctions and tampering, and respond to inquiries from the County of Fresno's Offender Funded Electronic Monitoring Program(s) staff, as well as to provide a time-line for prompt service for hookups, equipment installation, trouble-shooting problems with equipment, and removal.

In January of 1998, we relocated our national monitoring center and corporate headquarters to a new state-of-the-art, 12,000 square feet facility located in Irvine, California. The monitoring center, designed to meet Underwriters Laboratories specifications, is the central location from which all monitoring activities occur and information is disseminated.



Our monitoring center is staffed 24 hours per day; seven days per week with highly trained monitoring professionals. The average length of employment for each associate is 3.5 years. Our staffing pattern allows for three overlapping 10-hour shifts consisting of six teams. This ensures that a knowledgeable staff member is available at all times for the service and support needs of the Fresno County staff members. This staffing pattern allows for additional personnel during peak periods. Each staff member has undergone an extensive criminal background investigation and drug testing.

Sentinel maintains a local service facility in Fresno at our branch office which is located at 1206 G Street, Suite 103. This remote location will be staffed with two technicians who have received training and certification to conduct low level repairs of all products offered by Sentinel Offender Services. These technicians, also known as installers, will be responsible for equipment maintenance, inventory management, installation, removal and repair. The facility local to Fresno is also used to store monitoring equipment and the supplies necessary to support the programs that we service.

Higher level repairs and maintenance is conducted at our national repair facility and warehouse that is located at 220 Technology Drive, Suite 200, in Irvine, California. This facility is staffed with three certified technicians and has all of the necessary equipment (scopes, calibrating devices, etc.) that is necessary to conduct high level repairs of the BI 9000 Field Monitoring Device and Sentinel DualTrak Home Monitoring Units.

3. Equipment Availability

Detail the logistical process you would use to provide and deliver equipment under this proposal. Where would equipment be stored, in what quantities and how would you coordinate inventory with the County of Fresno's Offender Funded Electronic Monitoring Program? Describe how you will insure that an adequate supply of equipment will be available to hook up all clients immediately upon referral. What type of spare parts would the Program have access to and is the cost of these parts included in the leasing costs of the equipment? If there is an additional cost, what would that be?

All equipment and expendable supplies for the Fresno County programs will be handled in accordance with our existing logistical plan. We have been providing service to the Fresno Adult EM Program since 1994 and during that period, we have never failed to fulfill our obligation to ensure that an adequate supply of inventory and supplies are available to service the program.

A minimum shelf stock of all products provided will be onsite at our local facility that is located at 1206 G Street, Suite 103. The minimum amount of inventory stored at that site will equate to 20% of the total number of units installed/in use.

In addition to the local supply of units and supplies that will be stored at our Fresno facility, we maintain an extensive inventory of equipment at our national repair center and warehouse which is located in Irvine, California. Equipment and supplies can be shipped to Fresno at a moments notice. The typical stock in our national warehouse equates to approximately 400-500 units.

The cost of all shelf stock and monitoring equipment supplies is included in our per day/in use monitoring price.

4. Client Enrollment Process



Detail the process and procedures required to enroll offenders on the system.

Sentinel will continue to enroll offenders on the program as required by the Department.

ADULT

Adult participants who have been found suitable for the electronic monitoring program will report to our local branch office that is located at 1206 G Street. Upon receipt of the Probation Assessment Report, a client orientation and initial interview will be scheduled. During the orientation session, the offender is given a detailed explanation of the program guidelines and a brief explanation of the equipment's operation.

Sentinel staff must accomplish the following:

- Fax the Confidential Client Information form to our national monitoring center for enrollment into the monitoring database.
- Install the Transmitter on the offender's ankle
- Power on the Field or Home Monitoring Unit
- Contact the monitoring center to confirm a good-hookup
- Instruct the client on the proper placement procedures of the unit in the residence.

Sentinel's monitoring center will input a temporary schedule to ensure that the offender goes directly home and installs the monitoring receiver. If the receiver is not installed within the required timeframe, an alert will be generated in the monitoring center and the proper notification procedures will be followed.

JUVENILE

Adult participants who have been found suitable for the electronic monitoring program will report to the appropriate juvenile facility for equipment installation. During the installation process the juvenile is given a detailed explanation of the equipment's operation.

Sentinel staff must accomplish the following:

- Fax the Confidential Client Information form to our national monitoring center for enrollment into the monitoring database.
- Install the Transmitter on the offender's ankle
- Power on the Field or Home Monitoring Unit
- Contact the monitoring center to confirm a good-hookup
- Instruct the client on the proper placement procedures of the unit in the residence.

Sentinel's monitoring center will input a temporary schedule to ensure that the offender goes directly home and installs the monitoring receiver. If the receiver is not installed within the required timeframe, an alert will be generated in the monitoring center and the proper notification procedures will be followed.

A Sentinel technician will be available to perform a field installation if needed.

5. Monitoring Services

Describe how you propose to deliver monitoring services which fit the needs of the County of Fresno.

As the current provider of electronic monitoring services to the County and the primary contractor for the past nine years, we have first-hand knowledge of the programs, the personnel assigned to them, and the objectives of each. We believe this experience and knowledge is valuable.



We are uniquely equipped to provide the people, facilities, and technology that will deliver to you the type of services that you expect and deserve.

Sentinel Offender Services has been providing electronic monitoring programs to correctional agencies since 1992. These services include equipment installation, management, and monitoring. Our mission is to provide offender management services to correctional agencies that are tailored to fit the needs of their specific program.

Our commitment to customer service has allowed Sentinel to become the largest independent and fastest growing company in the industry. Since January of 1993, Sentinel has grown from 250 units in service to nearly 8,000 currently in operation. We now provide service for over 100 agencies in 24 states. Our commitment to service is reflected in our 98% customer retention rate and 40 branch offices located throughout the nation.

We have demonstrated our ability to provide the level of support the program requires. Our Corporate office helps support all aspects of the Sentinel operations in order to ensure that strict contract compliance is adhered to. The monitoring equipment is managed through our Enterprise Resource and Planning (ERP) software system.

The current operations of Sentinel Offender Services deal exclusively with the provision of service to the Judicial and Correctional Communities in the arena of offender management services. We currently provide:

- Equipment and Monitoring Services
- Offender Funded Services
- Case Management Services
- Equipment Installation and Removal Services
- Voice Verification Monitoring
- Breath Alcohol Testing
- Drug Testing
- Global Satellite Technology
- Computer Remote Access Capability
- Kiosk Check-in, Payment and Fee Collection, and Deposit Capability
- A web accessible case management software application

In January of 1998, we relocated our national monitoring center and corporate headquarters to a new state-of-the-art, 12,000 square foot facility located in Irvine, California. The monitoring center, designed to meet Underwriters Laboratories specifications, is the central location from which all monitoring activities occur and information is disseminated.

Our monitoring center is staffed 24 hours per day; seven days per week with highly trained monitoring professionals. The average length of employment for each associate is 3.5 years. Our staffing pattern allows for three overlapping 10-hour shifts consisting of six teams. This ensures that a knowledgeable staff member is available at all times for the service and support needs of the Chester County staff members. This staffing



pattern allows for additional personnel during peak periods. Each staff member has undergone an extensive criminal background investigation and drug testing.

Our response to this section is based on the Fresno County "Scope of Work" as outlined in the RFP. The equipment described in each section will be available and a sufficient amount of shelf stock will be stored onsite in our local field office which is located at 1206 G Street.

Sentinel representatives will be responsible for providing local support services to the County. These services include:

- Onsite training of agency personnel
- Installation and maintenance of computer hardware and software
- Delivery of monitoring equipment and accessories
- Quick response to agency concerns
- Installation and Removal of home monitoring equipment

As the current provider of electronic monitoring services to the County and the primary contractor for the past nine years, we have first-hand knowledge of the programs, the personnel assigned to them, and the objectives of each. We believe this experience and knowledge is valuable.

We are uniquely equipped to provide the people, facilities, and technology that will deliver to you the type of services that you expect and deserve.

Domestic Violence Monitoring



Our GPS System is comprised of three components:

- **TrakMate GPS Tracking Unit**
- **DualTrak Ankle Transmitter**
- **DualTrak Home Monitoring Unit**

The TrakMate GPS Offender Tracking Unit is constructed of impact resistant polymer that is hypoallergenic and lightweight and is delivered factory sealed. The construction allows a lightweight (6.5 ounce) GPS unit that does not unduly restrict offender activity nor requires that a larger device be carried on the job or one of blatant obviousness to the public. The TrakMate poses no health or safety hazards to the offender or staff and as such is certified by the FCC as a device in compliance with United States law and within certification standards. The TrakMate is in compliance with rigorous testing standards required and has been CE certified to meet the following industry standards for operation in heat, humidity, extreme cold, shock, vibration and water resistance.

As part of our GPS Tracking system, the offender is issued a Home Monitoring Unit that serves as the residential monitoring unit while the offender is at the residence. When the offender returns to his residence, the TrakMate GPS unit is docked and begins to recharge its internal battery. At this time, the home monitoring unit will assume the monitoring of the offender within his residence. This unit will ensure that the offender does not leave his residence during the times he is required to be at home. When it is time for the offender to leave the residence again, he undocks the TrakMate GPS unit, attaches it to his belt or clothing and leaves the residence. The home monitoring unit will contact our host computer system and provide the exit time that the offender left the residence. Upon leaving the residence, the TrakMate GPS unit will assume the monitoring and tracking of the offender, until he returns to his residence again, at which time the receiver/dialer will





resume his residential monitoring.

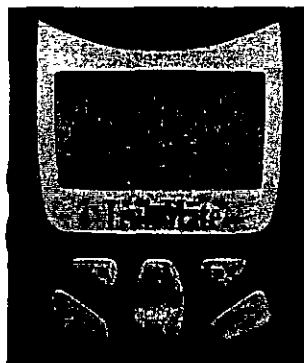
For security purposes, the receiver/dialer is equipped with multiple features that will ensure that notification is provided if the offender attempts to tamper with or impair the supervision services of the unit. Each unit is factory sealed with non-commercial securing screws that require a non-commercially available tool for access. This ensures that the unit is not opened by an offender. If an offender breaks open the case of the home unit, anti-tamper circuitry inside the unit will generate a "Home Unit Tamper" alarm that will be immediately forwarded to our National Monitoring Center system for processing. This alarm would be immediately forwarded to the officers via the CommandTrak wireless units that are issued as part of this program. The tamper alarm information would also be available on our secure SenTrak offender-tracking database that Officers can access 24/7 via any Internet connection. If required by Agency protocol, upon receiving such an alarm, our Monitoring Center personnel can attempt to contact the offender's residence to inquire as to the tamper occurrence. The call placed to the offender's residence is recorded for future review and can be of assistance if the offender or someone at the offender's residence has disabled the unit.

The Home Monitoring Unit is also programmed to generate an alarm if it is disconnected from the residential AC source. If the unit is disconnected from the AC source, it will automatically relay the disconnection information to our SenTrak database for notification to the Department officers, provided it was not disconnected from the residential telephone line. If it was, then all activity will be safely stored in the receiver/dialer non-volatile internal memory that stores up to 2,500 signals. As an additional safeguard against these disconnections, our receiver/dialer is equipped with the longest back-up internal battery in the industry, providing over fifty (50) hours of back-up service. If disconnected from the power, the unit will continue to function as normal under its back-up battery until it is reconnected to the AC source or the battery is completely exhausted. In the event that the battery is completely depleted, all events up to the 2,500 signal capacity that were stored in the dialer/receiver's internal memory are safely stored until download.

The Global Positioning System is composed of twenty-four satellites 20,200 km (12,500 miles or 10,900 nautical miles) above the earth. The satellites are spaced in orbit so that at any time a minimum of six satellites will be in view to users anywhere in the world. The satellites continuously broadcast position and time data to users throughout the world. Using the TrakMate a portable receiver unit that receives data from the closest satellites, the TrakMate unit triangulates the data to determine the unit's exact location (typically in latitude and longitude), elevation, speed, and time. Therefore, the premise of GPS and a simplistic view of the technology and application, the TrakMate GPS Offender Tracking Unit utilize triangulation or more appropriately, trilateration to acquire position accurately within 35 meters of exact location.

The TrakMate GPS offender tracking unit is programmable remotely to log position information at intervals as small as every 15-seconds and up to several minutes. This allows agency personnel to determine the level of supervision required for each offender. The TrakMate is configured by default to pull GPS position, store and/or send once every minute while away from the residence. Depending upon GPS level of supervision, the data is available immediately or upon download to agency officers using SenTrak online.

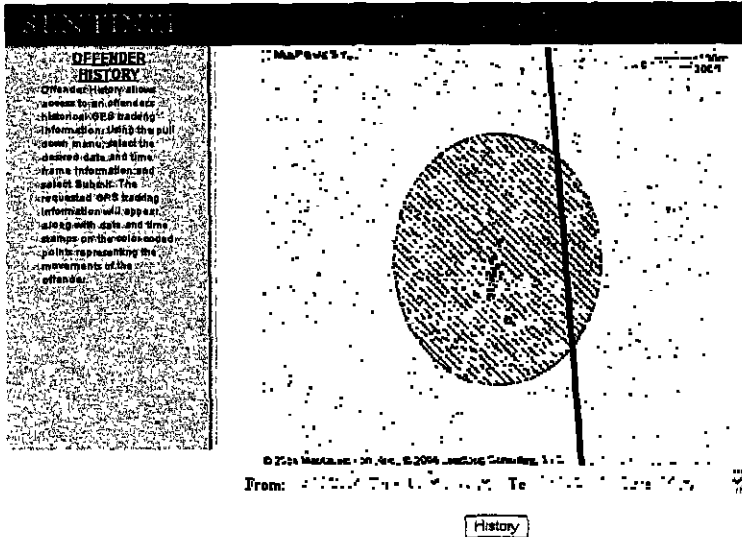
The unit also allows for relay of text messages to the offender and audibly indicates new message. Among the messages the unit will display and alert to the offender includes:



- Current Date and Time
- GPS Satellite Coverage Verification
- Cellular Telephone Coverage Status
- Real-time Battery Status verification
- Alarm Notification for Zone Violations
- Alarm Notification for "Transmitter Low Battery" Status
- Alarm Notification for "TrakMate Low Battery" Status



For zone violations, regardless of the level of GPS service provided, the TrakMate unit will display a message stating that the offender has violated a restricted zone. This message will remain stated until the offender leaves the violation zone. Upon leaving the exclusion zone, the TrakMate will display a message of "Leaving Tracking Zone" so that the offender is aware that he is complying with the zone boundaries.

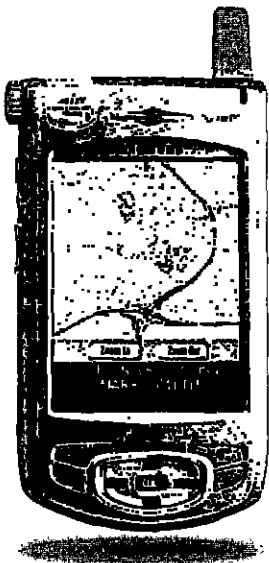


The Sentinel GPS solution provides the County with the SenTrak offender management database as well as the TrakMate GPS offender-tracking unit. Both the database and the TrakMate allow for inclusion and exclusion zones to be entered and stored remotely and from the handset.

SenTrak interface allows County officers to view the position information along with the inclusion or exclusion zones as well as create unique identifiers or names as desired. In addition, the TrakMate allows these same zones to be programmed into the handset allowing the offender notification of approach or breach of the zones set by the department personnel.

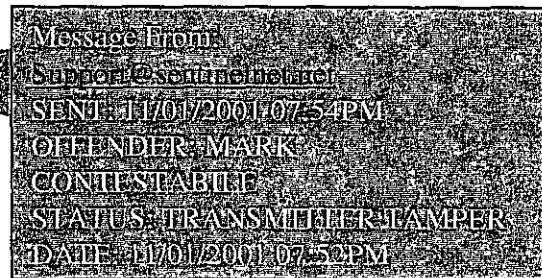
Allowing zones within zones and local notification from the TrakMate handset, offenders may be warned prior to zone entry and contacted by department or Monitoring Center personnel to move out of the area. Offenders that are truly unaware of their location and inadvertent encroachment of an exclusion zone will have the opportunity to turn around and remove themselves from the area. The TrakMate unit is programmable remotely to log position information at intervals as small as every 15-seconds and up to several minutes. This allows state personnel to determine the level of supervision required for each offender. The TrakMate is configured by default to pull GPS position, store and/or send once every minute while away from the residence. Depending upon GPS level of supervision, the data is available immediately or upon download to state officers using SenTrak online.

The SenTrak solution allows County personnel to employ GPS tracking on any participant and adjust the level of supervision remotely using one piece of equipment. This scalability allows the department to monitor position data at all times and adjust the reporting frequency as desired and on demand as needed. In all levels of GPS supervision, Passive, Active and Intermediate, the TrakMate shall record and transmit position information at a minimum of once per minute. The data is sent via SMS (Short Message Service) to the monitoring centers host computers. The data is available 24 hours per day to authorized County personnel using SenTrak online.



For the purposes of Domestic Violence deterrence, we do not advise the County to utilize Passive or Intermediate GPS tracking as for the security of the Victim and in the interest of public safety we advocate the use of Active GPS which acquires, stores and sends GPS position once every minute while away from the County approved residence.

Using the TrakMate GPS Offender Tracking unit, any and all zones included in the offender record will allow the agency to determine the size of the zone, include multiple

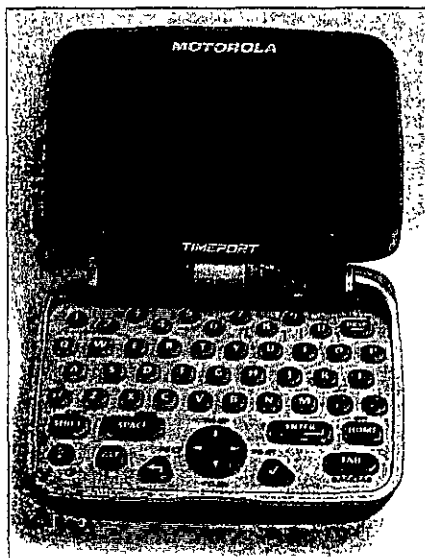




areas including, work, shopping centers or other locations for each victim. Rather than a single home location, the victim may be issued an alpha numeric pager or the CommandTrak Control Unit that will allow immediate notification of zone breaches from any of the agency-created locations. Dependent upon County regulation, the County may issue the CommandTrak, in order to have wireless remote access into our host computer system, ability to locate the offender at any time, preventing unanticipated contact from activities conducted within the community. The unit is able to display a high-quality map depicting the offender's last reported position.

The CommandTrak allows for either a paged notification of zone breach with an audible alert tone, placement of a phone call directly to the unit from our monitoring center and visual reminders of any unacknowledged messages.

The County may opt to utilize our Motorola Alpha Pagers as the device used to notify victims audibly and visually of any zone breach or other offender violation including a transmitter tamper or transmitter out of range. For the monitoring of offenders, the CommandTrak serves to access our SenTrak offender-tracking database remotely via a wireless connection.



We can provide alpha pagers or other notification tools desired by the County. Alphapagers have long been a preferred method of notification as they provide all alert information in a clear and precise format. Prior to program implementation, Department personnel would determine what alarms required pager notification and these would be programmed in the system for automatic notification if such an alarm occurred. If during the course of the contract, the Department or a specific office or officer wanted to change any of the notification procedures, all changes could be easily done. The changes can be made for each individual officer to meet the needs of that individual population.

The pagers are provided to the agency for every officer that is involved in the daily supervision/enforcement of the program. The pagers would be distributed according to each office's specific needs, but at a minimum will be provided for the anticipated 10 units annually.

The pagers that we utilize are Motorola alpha pagers with all standard-paging capabilities. In order to provide the best service available, we will research local pager service providers to determine which provider's

paggers provide the optimal coverage and service. These paggers are provided at NO COST to the Department and upon request, additional paggers would be provided to replace broken or lost paggers, as well as to compensate for increases in the program.

Remote In Home Alcohol Testing

We are able to offer two systems which will meet the need of the County programs.

The Mitsubishi Visitel Breath Alcohol Monitoring System includes a small screen which is able to transmit a televisual image of an offender self-administering an alcohol test to our national monitoring center. In addition to the small screen, a J4X Breathalyzer is used for the alcohol test administration.

During a test, the offender is asked to blow into the breathalyzer device when instructed. A reference picture of the offender and a picture of the alcohol test results are transmitted to our national monitoring center. A monitoring center operator continually monitors the receipt of breath alcohol test results which are transmitted. If an offender experiences an unexpected problem, the operator is able to interrupt the call and provide assistance to the offender.

The BI Sobriotor is a handheld device that allows an offender to self-administer a remote alcohol test. The system includes a voice verification process which ensures that the proper individual has taken the test. At

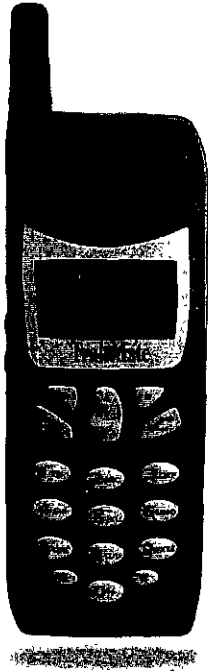


the time of enrollment, the system will record in memory three words that have been spoken by the offender. These recorded words create a template which is used during future tests to verify that the correct person is taking the test. The test sequence consists of voice verification followed by breath alcohol testing. During the testing process, the mask must be positioned against the offender's face. If the mask is removed, an alarm is generated.

High Risk – Active GPS Tracking

Our GPS System is comprised of three components:

- **TrakMate GPS Tracking Unit**
- **DualTrak Ankle Transmitter**
- **DualTrak Home Monitoring Unit**



The TrakMate GPS Offender Tracking Unit is constructed of impact resistant polymer that is hypoallergenic and lightweight and is delivered factory sealed. The construction allows a lightweight (6.5 ounce) GPS unit that does not unduly restrict offender activity nor requires that a larger device be carried on the job or one of blatant obviousness to the public. The TrakMate poses no health or safety hazards to the offender or staff and as such is certified by the FCC as a device in compliance with United States law and within certification standards. The TrakMate is in compliance with rigorous testing standards required and has been CE certified to meet the following industry standards for operation in heat, humidity, extreme cold, shock, vibration and water resistance.

As part of our GPS Tracking system, the offender is issued a Home Monitoring Unit that serves as the residential monitoring unit while the offender is at the residence. When the offender returns to his residence, the TrakMate GPS unit is docked and begins to recharge its internal battery. At this time, the home monitoring unit will assume the monitoring of the offender within his residence. This unit will ensure that the offender does not leave his residence during the times he is required

to be at home. When it is time for the offender to leave the residence again, he undocks the TrakMate GPS unit, attaches it to his belt or clothing and leaves the residence. The home monitoring unit will contact our host computer system and provide the exit time that the offender left the residence. Upon leaving the residence, the TrakMate GPS unit will assume the monitoring and tracking of the offender, until he returns to his residence again, at which time the receiver/dialer will resume his residential monitoring.



For security purposes, the receiver/dialer is equipped with multiple features that will ensure that notification is provided if the offender attempts to tamper with or impair the supervision services of the unit. Each unit is factory sealed with non-commercial securing screws that require a non-commercially available tool for access.

This ensures that the unit is not opened by an offender. If an offender breaks open the case of the home unit, anti-tamper circuitry inside the unit will generate a "Home Unit Tamper" alarm that will be immediately forwarded to our National Monitoring Center system for processing. This alarm would be immediately forwarded to the officers via the CommandTrak wireless units that are issued as part of this program. The tamper alarm information would also be available on our secure SenTrak offender-tracking database that Officers can access 24/7 via any Internet connection. If required by Agency protocol, upon receiving such an alarm, our Monitoring Center personnel can attempt to contact the offender's residence to inquire as to the tamper occurrence. The call placed to the offender's residence is recorded for future review and can be of assistance if the offender or someone at the offender's residence has disabled the unit.

The Home Monitoring Unit is also programmed to generate an alarm if it is disconnected from the residential AC source. If the unit is disconnected from the AC source, it will automatically relay the disconnection

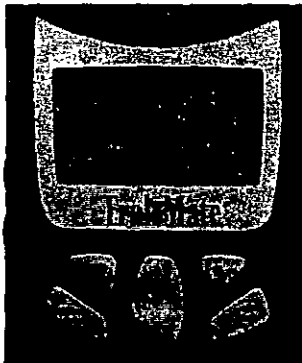


information to our SenTrak database for notification to the Department officers, provided it was not disconnected from the residential telephone line. If it was, then all activity will be safely stored in the receiver/dialer non-volatile internal memory that stores up to 2,500 signals. As an additional safeguard against these disconnections, our receiver/dialer is equipped with the longest back-up internal battery in the industry, providing over fifty (50) hours of back-up service. If disconnected from the power, the unit will continue to function as normal under its back-up battery until it is reconnected to the AC source or the battery is completely exhausted. In the event that the battery is completely depleted, all events up to the 2,500 signal capacity that were stored in the dialer/receiver's internal memory are safely stored until download.

The Global Positioning System is composed of twenty-four satellites 20,200 km (12,500 miles or 10,900 nautical miles) above the earth. The satellites are spaced in orbit so that at any time a minimum of six satellites will be in view to users anywhere in the world. The satellites continuously broadcast position and time data to users throughout the world. Using the TrakMate a portable receiver unit that receives data from the closest satellites, the TrakMate unit triangulates the data to determine the unit's exact location (typically in latitude and longitude), elevation, speed, and time. Therefore, the premise of GPS and a simplistic view of the technology and application, the TrakMate GPS Offender Tracking Unit utilize triangulation or more appropriately, trilateration to acquire position accurately within 35 meters of exact location.

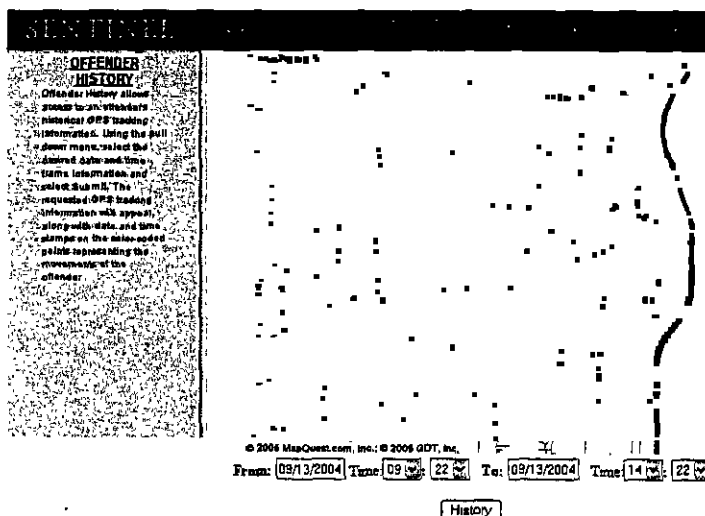
The TrakMate GPS offender tracking unit is programmable remotely to log position information at intervals as small as every 15-seconds and up to several minutes. This allows agency personnel to determine the level of supervision required for each offender. The TrakMate is configured by default to pull GPS position, store and/or send once every minute while away from the residence. Depending upon GPS level of supervision, the data is available immediately or upon download to agency officers using SenTrak online.

The unit also allows for relay of text messages to the offender and audibly indicates new message. Among the messages the unit will display and alert to the offender includes:



- Current Date and Time
- GPS Satellite Coverage Verification
- Cellular Telephone Coverage Status
- Real-time Battery Status verification
- Alarm Notification for Zone Violations
- Alarm Notification for "Transmitter Low Battery" Status
- Alarm Notification for "TrakMate Low Battery" Status

For zone violations, regardless of the level of GPS service provided, the TrakMate unit will display a message stating that the offender has violated a restricted zone. This message will remain stated until the offender leaves the violation zone. Upon leaving the exclusion zone, the TrakMate will display a message of "Leaving Tracking Zone" so that the offender is aware that he is complying with the zone boundaries.



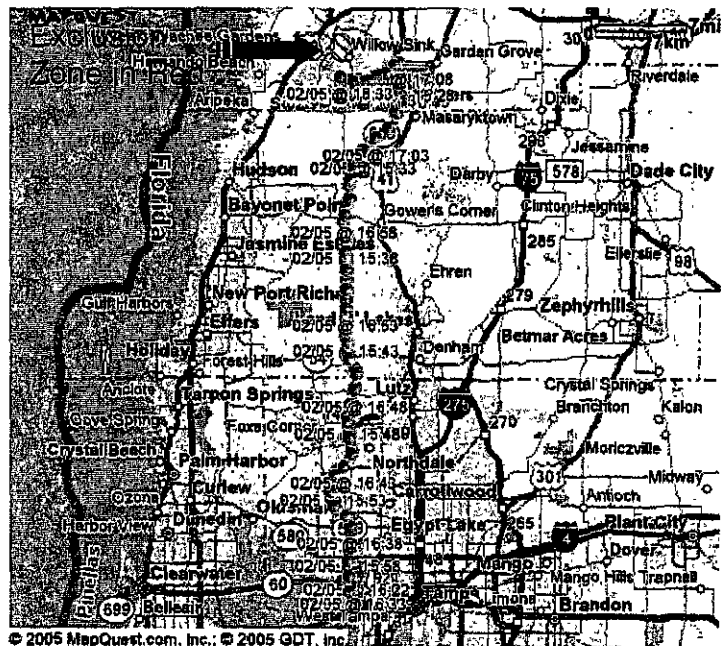
The Sentinel GPS solution provides the County with the SenTrak offender management database as well as the TrakMate GPS offender-tracking unit. Both the database and the TrakMate allow for inclusion and exclusion zones to be entered and stored remotely and from the handset. SenTrak interface allows County officers to view the position information along with the inclusion or exclusion zones as well as create unique identifiers or names as desired. In addition, the TrakMate allows these same zones to be programmed into the handset.

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allowing the offender notification of approach or breach of the zones set by the department personnel. Allowing zones within zones and local notification from the TrakMate handset, offenders may be warned prior to zone entry and contacted by department or Monitoring Center personnel to move out of the area. Offenders that are truly unaware of their location and inadvertent encroachment of an exclusion zone will have the opportunity to turn around and remove themselves from the area. The TrakMate unit is programmable remotely to log position information at intervals as small as every 15-seconds and up to several minutes. This allows state personnel to determine the level of supervision required for each offender. The TrakMate is configured by default to pull GPS position, store and/or send once every minute while away from the residence. Depending upon GPS level of supervision, the data is available immediately or upon download to state officers using SenTrak online.

The SenTrak solution allows County personnel to employ GPS tracking on any participant and adjust the level of supervision remotely using one piece of equipment. This scalability allows the department to monitor position data at all times and adjust the reporting frequency as desired and on demand as needed. In all levels of GPS supervision, Passive, Active and Intermediate, the TrakMate shall record and transmit position information at a minimum of once per minute. The data is sent via SMS (Short Message Service) to the monitoring centers host computers. The data is available 24 hours per day to authorized County personnel using SenTrak online.



For the purposes of use in Domestic Violence deterrence, we do not advise the County to utilize Passive or Intermediate GPS tracking as for the security of the Victim and in the interest of public safety we advocate the use of Active GPS which acquires, stores and sends GPS position once every minute while away from the County approved residence.

6. Change in Curfew Schedules

How will changes in curfew schedules be accomplished between the agencies and the proposer?

ADULT

Prior to enrollment in the offender funded electronic monitoring program, the Probation Department submits an assessment report for each offender. The assessment report includes the activities that the offender may conduct while on the Electronic Monitoring Program. A Sentinel Case Manager will change the schedule of the offender based on the parameters that have been set forth in the permitted activities section. If an officer would like to make an additional schedule change, he may contact our local branch office during hours and our national monitoring center after hours. A password will be supplied to each officer to conduct verbal transactions.

JUVENILE

A schedule change may be facilitated by officers within the juvenile program by faxing a Confidential Client Information change request to our national monitoring center or by conducting the monitoring center, providing a verbal password, and delivering the schedule change verbally. In addition, through use of our remote



access terminal, an officer can make a schedule change by dialing directly into the monitoring center's proprietary platform.

7. Notification of Agency Personnel

The monitoring center operated by the proposer will assume responsibility for notification of agency personnel in the event of an unauthorized absence, late returns, and equipment malfunction or tamper. It is foreseen that agencies will have the need to establish various levels of notification, i.e., immediate, next day, next working day, etc. Detail your options in the notifications process and how it will be accomplished.

In January of 1998, we relocated our national monitoring center and corporate headquarters to a new state-of-the-art, 12,000 square foot facility located in Irvine, California. The monitoring center, designed to meet Underwriters Laboratories specifications, is the central location from which all monitoring activities occur and information is disseminated.

The monitoring center in accordance with Underwriters Laboratories specifications is a separate, self-supporting node within the facility. It is complete with men's/women's bathrooms, vending machines, and emergency equipment. The design and construction of the room maintains the structural integrity required by Underwriters Laboratories.

The monitoring center, approximately three thousand square feet in size, is equipped with a sophisticated security system. The system is designed to limit and control access to the facility while monitoring (CCTV) its immediate and surrounding areas. The following equipment is used to ensure our data, system, and documents security and integrity:

CCTV Cameras

Type: 8 Samsung CCS724N 1/3 high resolution

The above equipment is installed in and around the monitoring center. The cameras are monitored and recorded 24 hours per day. The surveillance tapes are labeled and archived for a period of sixty days.

Intercom

Type: 3 Aiphone door stations, 1 master station

The monitoring center is equipped with a state of the art intercom system that allows two-way conversations with personnel that possess access privileges.

ACCESS

Type: Sentrol RTE 1000

Access to the monitoring center is limited to "authorized personnel only". Any person entering the facility is required to complete the same background evaluation required by each monitoring center employee.



Alarm

Type: Monitoring Service

Provided by: PIC Security Systems

An independent security provider monitors the monitoring center's alarm system. If the facility is compromised or the supervisor's panic button is depressed, the local authorities are notified immediately.

Our monitoring center is staffed 24 hours per day; seven days per week with highly trained monitoring professionals. The average length of employment for each associate is 3.5 years. Our staffing pattern allows for three overlapping 10-hour shifts consisting of six teams. This ensures that a knowledgeable staff member is available at all times for the service and support needs of the Chester County staff members. This staffing pattern allows for additional personnel during peak periods. Each staff member has undergone an extensive criminal background investigation and drug testing.

Our proprietary monitoring platform, BOLD, is designed specifically for electronic monitoring applications. The reporting capability of the monitoring software includes but is not limited to:

- Unauthorized absences from the residence
- Unauthorized presence at the residence
- Failure to return to residence from a scheduled absence
- High breath alcohol test reading
- Late arrivals, early departures from residence
- Equipment (including, but not limited to Transmitter, Receiver/Dialer) malfunctions
- Tampering with equipment
- Loss of electrical power or telephone service
- Location verification failure
- Missed calls from Receiver/Dialer

One of the most critical elements in an effective electronic monitoring program is the provision of accurate and flexible client curfew schedules. Our monitoring center operators are proficient and responsive to officer requests. The system is set up to process up to six curfew periods per day for each offender.

Our proprietary software provides an immediate up to date status for each participant being monitored. The flexibility with which it has been designed allows Chester County to specify which events are to be considered violations. In addition, our ability to customize the notification and reporting requirements allow the agency to design a notification matrix to meet their needs.

The software utilizes a unique set of timers to provide continuous information for participants that have not returned or have departed after the curfew period has started. A summary of the applicable timers have been provided below:

No Return – 2 Hours
No Return – 4 Hours
No Return – 12 Hours
No Return – 24 Hours

Tampers are prioritized, and require monitoring center operator intervention regardless of the level of service specified.



Response Procedures

Sentinel will respond to violations in accordance with the Department's requirements.

Currently:

- Violations are received by the monitoring center within seconds of transmission by the home monitoring unit.
- Response by monitoring center personnel is immediate, as violations are prioritized by the monitoring center's proprietary software and dispatched to an operator as received.
- Operators will verify any violation by contacting the residence as required. The response will be noted in the action log provided by our monitoring center software and will appear on the following day's printout.
- All telephone correspondence within the monitoring center is recorded on a Dictaphone continuous recording system and retained for 90 days.
- All participant violation and equipment status is printed and retained in hard copy and electronically for the life of the contract.
- Notification parameters can be established by event, by participant, by officer or by group.
- Notification may be made by telephone, cellular phone, pager, fax or mail, but unlike other vendors, we understand the importance of personal contact. Therefore, our approach does not totally remove the operator from the equation.
- Activity reports, which can be sorted by Client ID, equipment number, officer, agency, or client name can be prepared using all activity or selected data. These reports are transmitted automatically. Statistical reports will be programmed and provided in accordance with the Department's requirements.
- The monitoring center's computerized notification matrix prompts the delivery of violation notification to the agency based on parameters that were established during the initiation of the program.

Cellular Telephones

Sentinel was the first electronic monitoring company to begin supplying cellular telephones and two-way radios to agencies operating electronic monitoring programs.

We have found the cellular telephone / two way radio technology to be very useful in the violation notification process and daily activities of the officer. The monitoring center operator, after verifying violation activity, can contact the officer directly via cellular telephone and deliver the required offender information.

The technology contained within the Nextel phone allows the Department to identify violations that must be delivered via cell phone directly to the officer versus violations for which the officer may elect to receive a voice mail message.

In addition, the two way technology contained within the Nextel phone allows the officers assigned to the program to communicate with each other "and" the Sentinel technician that will be responsible for supporting the agency.

We will provide at no additional cost, 1 Nextel Phone for each 50 offenders that are active on the program. The Nextel Phone will have an unlimited number of Radio Minutes and we will provide, at no additional cost, 250 minutes of cellular telephone service to each officer equipped with a telephone.



PAGERS

If the Department chooses not to use Nextel Cellular Telephones, we will provide two-way alpha pagers to the Department at a rate of 1 per 50 active offenders at no additional charge.

The Alpha Pagers, provided by Airtouch, can be programmed to provide:

- Client Name
- Client ID and Telephone Number
- Violation
- Violation Time
- Operator Initials

Example:

302481 Jamie Johnson
Failed to Return
13:56 (712) 547-9090 op ABE

Remote Access Capability

As part of this proposal, Sentinel will, at no additional cost to the Department, supply a remote access terminal to each agency for which a contract is awarded. This terminal will be placed in a convenient location within the Department so that each officer assigned to the program can access the system if needed.

Our remote access is real time and can be used to perform the following functions:

- Change Offender Schedules
- Change Offender Information
- View current offender activity
- Print Reports
- Send Email to the monitoring center

8. Required Records and Reports

Propose records and reporting requirements for you and the County of Fresno.

The central computer software accessible from SenTrak at www.sentrak.com employs a flexible database that allows standard, custom, and statistical reports to be generated by accessing various fields of information. Subsequent reports can be sorted by officer, by office or by group. Some of the reports that are currently available are reports including information relating to the following areas:

- Offender Name, Entry Date Case Status
- Offender Discharge Date
- Types and Number of Violations incurred
- Chronological Violation Summary
- Summary of Specific Violations
- Missed Call Back Report
- Damaged/Missing equipment reports
- The number of transmitters and receivers installed and disconnected
- The net Total of Monitoring units connected at the end of the month
- The total number of schedule changes
- The amount of time taken by the monitoring center to respond to violations and to officer's



calls.

- The number of calls to an officer

Example of Some Report Formats:

Caseload by officer report: This report lists each participant being supervised by the officer. The caseloads report provides the first and last name of the participants as well as their social security number, enrollment start date, proposed program end stop date and the unit number assigned to the participant with the Electronic Equipment Serial number.

Client Information Report: this report is a summary of all demographic and curfew information on an EM participant. This report includes the participant's name, social security number, address, telephone number, time zone, and enrollment start date, proposed program end stop date, agency assigned, DP officer assigned, receiver number, transmitter number and the participant's curfew schedule.

Daily Summary Report: This report is summary of participant's transactions on a prescribed date or range of dates. It also details the participant's curfew schedule during the dates prescribed. The daily summary report assigns an alert number to any transaction that was an alert condition and required operator action.

Home Arrest Alerts: This report can be generated with or without "Hello" calls disclosed. This report can be generated for an individual participant, for all participants for a certain officer, or for all participants.

Non-Standard Reports: If awarded the contract, we will work closely with the department to determine and evaluate any unique reporting needs. Non standard reports, those that have not been previously requested are termed Ad-hoc reports. We have and will continue to incorporate new reports allowing the greatest flexibility and superior service to our customers. During the Contract administration should the County realize that reports that were not initially included in the reporting section of this RFP, we will create a report that pulls data from all fields requested by the County.

Monthly Unit Summary Report: This report details the unit numbers and dates the unit is in possession of the Agency.

Monthly Client Summary Report: Lists each participant, unit number, social security number, and number of active days in the system which is used to calculate the monthly invoice.

The central computer system has two types of reports:

On Demand & Automatic. The system can generate many different reports:

- Abscond Reports
- Not Home (curfew violation)
- Late Enter (curfew violation)
- Early Leave (curfew violation)
- Transmitter tamper (Notifies on strap and proximity)
- Receiver tamper
- Failure of a DualTrak HMU to call back at a specific time
- System diagnostic error
- Power loss/gain
- Phone disconnect/reconnect



A summary of some of the daily reports that the County can receive or create is listed below.

- Enrollment Summary Report
- Incident Summary Report
- Client Activity Report

The Enrollment Summary Report

The enrollment summary report is designed to provide a daily recap of program participants. Page one (1) will contain information on all new clients added that day and all clients deleted either by completion or termination. We will distinguish between completions and terminations so that some statistical basis for measuring the overall effectiveness of the electronic monitoring program can be maintained. We may only create this type of report if the type of Electronic Monitoring completion or termination is noted by the County's Officers at the time of client deletion.

The second page of this report will contain the name, unit number, and enrollment date of every client being monitored on that day. This report will allow your agency to review participant count on a daily basis and will track year to date total participant count for statistical purposes.

Incident Summary Report

Incident summary reports are designed to focus the attention of officers to specifically those clients who had activity on the previous day that were not within program guidelines. Your Agency will choose the incidents to report, but characteristically such incidents as failure to return for curfew hours, leaving during curfew, and transmitter or receiver tampers might be considered as the types of violations that require immediate attention.

This report will separate these violations by client, and show officers at a glance which clients have failed to comply. This will eliminate the need to review every client, every day, looking for violations.

Client Activity Report

Client activity reports will also be designed in accordance with Agency requirements. Activity reports sorted by client ID number, equipment number, officer, agency, or client name can be prepared using all activity or just selected data. Basically, reports are printed by client, or by officer, and are divided into two types:

All Activity

These reports contain every item of activity generated by a given unit in a specified time period. They include check-in calls and compliant/ noncompliance activity.

Exception Only

These reports contain only violation information, as defined by the Agency. They may include only tampers, late returns or unscheduled leaves.

All on line reports are generated and transmitted automatically and custom programmed to meet your specific requirements. All reports are available to officers in a menu driven format. We can format any data that is stored in the database into a report based on the Department's needs.

9. Maintenance

Detail plans for maintenance of equipment, repairs and replacement. The proposer will be the responsible party for the cost of replacement for lost and damaged equipment, if the offender does not make restitution. The proposer shall maintain equipment and inventory in proper working condition.

We have read and understand that we are responsible for the cost of replacement of lost and damaged equipment, if the offender does not make restitution.



Sentinel maintains a local service facility in Fresno at our branch office which is located at 1206 G Street, Suite 103. This remote location will be staffed with two technicians who have received training and certification to conduct low level repairs of all products offered by Sentinel Offender Services. These technicians, also known as installers, will be responsible for equipment maintenance, inventory management, installation, removal and repair. The facility local to Fresno is also used to store monitoring equipment and the supplies necessary to support the programs that we service.

Higher level repairs and maintenance is conducted at our national repair facility and warehouse that is located at 220 Technology Drive, Suite 200, in Irvine, California. This facility is staffed with three certified technicians and has all of the necessary equipment (scopes, calibrating devices, etc.) that is necessary to conduct high level repairs of the BI 9000 Field Monitoring Device and Sentinel DualTrak Home Monitoring Units.

All equipment proposed by Sentinel in response to this Request for Proposals will continue to be serviced by our local service technicians. Technicians are also available to conduct field service calls if a component is not operating as required.

Inoperative equipment will be replaced within 8 business hours. Because we maintain an adequate amount of inventory at our local warehouse in Fresno, replacement equipment or supplies are always available. Additionally, our national warehouse and repair facility is located in Irvine, California, and for extremely large quantities of equipment our staff can ship to Fresno within 24 business hours.

We provide ourselves on providing convenient service to our customer base. All equipment replacement and repair services will be handled by trained Sentinel technicians. Our installation personnel will be responsible for all aspects of inventory management, removing this burden from department personnel.

In the event the department elects to perform equipment and inventory management services itself, a repair request or equipment replacement order will be filled by faxing forms that will be supplied by Sentinel to our local repair facility that is located at 1206 G. Street.

10. Training Program

Describe the training you are willing to offer as part of this contract, as well as any costs associated with the training, if any.

Sentinel maintains a local service facility in Fresno at our branch office which is located at 1206 G Street, Suite 103. This remote location will be staffed with two technicians who have received training and certification to conduct low level repairs of all products offered by Sentinel Offender Services. These technicians, also known as installers, will be responsible for equipment maintenance, inventory management, installation, removal and repair. The facility local to Fresno is also used to store monitoring equipment and the supplies necessary to support the programs that we service.

We will provide ongoing training on our monitoring center software, case management software, reports and equipment at no additional charge to the Department. This training will be provided on an as needed basis upon receipt of a request from the Department.

Our monitoring center is staffed 24 hours per day; seven days per week with highly trained monitoring professionals. The average length of employment for each associate is 3.5 years. Our staffing stratagem allows for three overlapping 10-hour shifts and each is operated by one of six teams which provide additional coverage during our busier hours in the mornings and late afternoon. This arrangement ensures that a supervisor is available at all times for the services and support needs of the Florida Department of Juvenile Justice and our Branch Office personnel.



A passing score is mandatory for the trainee and level one position and is required for continued employment. The level one certification exam must be completed successfully before the expiration of a new employee's orientation period. Re-testing periods are established to give an employee an additional attempt to achieve a passing score.

<u>Level</u>	<u>Testing Period</u>	<u>Re-testing period</u>	<u>Passing Score</u>
Trainee	when initial training complete	14 days	Mandatory
1	10 weeks employment	14 days	Mandatory
2	90 days	30 days	Mandatory
3	90 days	30 days	Mandatory

A passing score is mandatory for continued employment beyond the orientation period for the trainee and level one grades.

PROMOTION

This performance-based program ensures that qualified candidates are promoted in a manner consistent with Sentinel's goal of maintaining a knowledgeable and professional staff. A staff member will be promoted upon successful completion of the certification process.

An employee that meets the length of service requirements for a grade promotion must be recommended for advancement by their supervisor.

Supervisors are advised to consider the following items before recommending an employee for promotion.

- Performance**
- Attendance**
- Dependability**

Training for New Sentinel Administrators and Agency Staff

Although Fresno County Probation staff is not required to attend training, we invite Officer and staff to attend annual training events to keep abreast of new technology, equipment functionality and new service capabilities. The following curriculum is utilized in new programs for complete officer training, this training covers all aspects of the electronic monitoring components including software navigation and will take 14-hours to complete.

Training Curriculum - Sentinel Staff and Agency Officers

DUALTRAK - HMU/XMTR

DUALTRAK (HMU/XMTR)

HOME MONITORING UNIT (HMU)

- MEMORY STORES 2500 MESSAGES
- MAIN BACK-UP BATTERY-52HRS, MEMORY EVENT BACK-UP BATTERY-30 DAYS
- ON-BOARD ADJUSTABLE RANGE SETTINGS (SIGNAL STRENGTH)



- § PERFORMS SELF DIAGNOSTIC TEST UPON ACTIVATION (MEMORY & SOFTWARE)
- § QUICKSTALL-DEFAULTS RANGE (ALT RANGE SETTINGS PG 26)
- § REQUIRES USE OF A "LOCK" TO ACCESS FUNCTION (PROGRAMMING) SCREENS
- § STEP BY STEP INSTALL DISPLAYED
- § DISPLAYS STATUS MESSAGES FOR HMU AND XMTR "TEST MODE" (PG 29-30)
- § UNIQUE 5 DIGIT SERIAL NUMBER (P15678)

TRANSMITTER (XMTR)

- § 12 MONTH BATTERY LIFE
- § DUAL FREQUENCY/TRANSMITS EVERY 11 SECONDS (ALT FREQUENCIES) (PG 10)
- § REQUIRES THE USE OF A "LOCK" TO RESET (**MUST BE COMPLETED AFTER INSTALL**)
- § SNAP-ON INSTALLATION
- § UNIQUE 5 DIGIT SERIAL NUMBER (18345)

SET-UP/INSTALLATION

- § INSTALL BATTERY (DATE: MONTH/YEAR) (PG 15)
- § SIZE STRAP (PG 15)
- § SNAP ON XMTR TO BACK PLATE (SNAP BOTTOM CLOSURE FIRST)
- § VERIFY PROPER SEAL
- § RESET XMTR WITH "LOCK" (CHECK LOCK BATTERY IF ACTIVATION FAILS)
- § CONNECT ACU TO AC POWER (DO NOT CONNECT TELEPHONE LINE)
- § ACTIVE OR PASSIVE MODE (PASSIVE REQUIRES IN-OFFICE INSTALL PG 20)
- § QUICK INSTALL (PG 14)
- § FUNCTION MODE (PG 24)
 - CLEAR EVENTS
 - TEST MODE (PG 31)
- § EXTENDED FUNCTION MODE (PG 25-28)
 - RANGE (SMALLER THE NUMBER, GREATER THE RANGE-000=MAXIMUM)
 - HOST COMPUTER DIAL NUMBER (800-510-2653)
 - ASSIGNED TRANSMITTER
- § WAIT FOR PROMPT TO CONNECT TELEPHONE LINE
- § WAIT FOR TWO "CALL SUCCESSFUL" MESSAGE

TROUBLESHOOTING (PG 43 + HANDOUT)

- § POWER PROBLEM
- § NO SIGNALS/LATE-TO-TEST
- § NO ENTER UPON INSTALL
- § ERROR CODES (PG 8)
 - 2-HOST BUSY
 - 3-NO DIAL TONE
 - 4-NO CONNECT
 - 5-COMMUNICATION ERROR
 - B-BLIND DIAL
- § FREQUENTLY ASKED QUESTIONS (PG 41-42)



E. STORAGE/CLEANING

- REQUIRES USE OF "LOCK"
- REMOVE AC ADAPTER WHEN PROMPTED
- HMU AUTOMATICALLY POWERS DOWN
- SPRAY GENEROUS AMOUNT OF CLEANER ON TOWEL/WIPE EXTERIOR SURFACE OF HMU, XMTR & STRAP
- TURN BATTERY COUNTER CLOCKWISE-REMOVE FROM XMTR
- CAP BATTERY

QUESTION & ANSWER

TRAKMATE INTRODUCTION

TRAKMATE OVERVIEW

THE TRAKMATE HAS A GLASS FIBER REINFORCED COVER, ELASTOMER PROTECTED EDGES, SPLASH PROOF AND SHOCK RESISTANT (PG 1-1).

THE BATTERY IS LITHIUM ION.

- CAN DELIVER UP TO 36 HOURS OF CONTINUOUS MONITORING (PASSTRAK-36 HOURS, TOUCHTRAK-20 HOURS & ALERTTRAK-12 HOURS).

TRACKING CAPABILITIES (PG. 1-3)

PASS TRAK-STORES ONE POINT PER MINUTE AND DOWNLOADS WHEN DOCKED.

TOUCH TRAK-STORES ONE POINT EVERY TWO MINUTES AND SENDS DATA EVERY TEN MINUTES.

ALERT TRAK-STORES ONE POINT EVERY MINUTE AND SENDS DATA EVERY FIVE MINUTES.

TRANSMITTER STATUS REMAINS ON SCREEN UNTIL CLEARED.

REMOTELY CONFIGURED AND USER INTERFACE IS LOCKED TO PREVENT TAMPERING.

CAN STILL RECEIVE INCOMING CALLS FROM SUPERVISING OFFICER.

CAN STILL DIAL 911 FOR EMERGENCIES.

STEEL ANTI-TAMPER BATTERY AND ANTENNA LOCK SECURED BY TAMPER RESISTANT SCREW (NOT COMMERCIALY AVAILABLE).

STORES UP TO 700 POINTS WHILE OUT OF COVERAGE AREA.

BATTERY-PACK INSTALLATION

KEY FUNCTIONS/TRAKMATE FAMILIARIZATION (PG 3-1 & 3-2)

CHARGING & DOCKING CABLES

TRAKMATE SET-UP

1. ALL FIRMWARE UPDATES ARE COMPLETED BY THE REGIONAL SERVICE CENTERS.



2. OVER-THE-AIR MESSAGES (OTA) – SUBSCRIBER IDENTITY MODULE (SIM)
(PG 1-5)
3. FLOW OF INFORMATION-MAPPING (PG 2-1).
4. TRAKMATES WILL ARRIVE PREPROGRAMMED.
5. FAMILIARIZATION AND NAVIGATION OF TRAKMATE MENU
 - A. VERIFY SERVICE CENTER NUMBER (PG. 3-7).
 - 1) PRESS THE MENU BUTTON
PRESS THE SCROLL BUTTON DOWN ONCE TO THE SETTINGS MENU
PRESS SELECT
PRESS THE SCROLL BUTTON DOWN FOUR TIMES TO TELEMATICS
SETTINGS
PRESS SELECT
PRESS THE SCROLL BUTTON DOWN FOUR TIMES TO THE SERVICE
CENTER NUMBER
 - B. GPS SETTINGS-POWER LEVEL (Pg 3-8)
PRESS THE MENU BUTTON
PRESS THE SCROLL BUTTON UP ONCE TO THE GPS MENU
PRESS SELECT
PRESS SELECT AT GPS SETTINGS
VERIFY OPERATING MODE IS SET TO ECONOMY (SELECT CHANGE IF
REQUIRED, USE SCROLL BAR TO SELECT AND PRESS OK)
PRESS QUIT UNTIL YOU RETURN TO THE MAIN MENU
 - C. GPS SETTINGS-NUMBER OF SATELLITES=7 (Pg 3-9)
 - 1) PRESS THE MENU BUTTON
 - 2) PRESS THE SCROLL BUTTON UP ONCE TO THE GPS MENU
 - 3) PRESS SELECT
 - 4) PRESS SELECT AT GPS SETTINGS
 - 5) PRESS THE SCROLL BUTTON DOWN TWICE TO THE ASSISTED GPS
MENU
 - 6) PRESS SELECT
 - 7) PRESS THE SCROLL BUTTON DOWN ONCE TO THE NUMBER OF
SATELLITES
 - 8) VERIFY THAT THE NUMBER OF SATELLITES IS SET TO 7 (SELECT
CHANGE IF REQUIRED AND THE SCROLL BUTTON TO SELECT AND
PRESS OK)
 - 9) PRESS QUIT UNTIL YOU RETURN TO THE MAIN MENU.

UPDATING ALMANAC (PG. 3-13).

**NOTE: MUST HAVE THREE OR MORE SATELLITES (NO OVERHEAD
OBSTRUCTIONS).**

- PRESS THE MENU BUTTON
- PRESS THE SCROLL BUTTON UP ONCE TO THE GPS MENU
- PRESS SELECT
- PRESS THE SCROLL BUTTON UP ONCE TO SATELLITE STATUS
- VERIFY THAT AT LEAST THREE SOLID BARS ARE DISPLAYED ON THE SCREEN



PRESS THE QUIT BUTTON
PRESS THE SCROLL BUTTON UP ONCE TO THE COORDINATES MENU
PRESS SELECT
THE TIMER AT THE TOP OF THE SCREEN WILL BEGIN COUNTING FROM ZERO
OR WILL CONTINUALLY RESET BETWEEN 0 & 1. VERIFY THAT
COORDINATES ARE PRESENT FOR THE NORTH AND WEST.
PRESS THE UPDATE BUTTON (THE TRAKMATE WILL DISPLAY A
CONFIRMATION)
PRESS THE QUIT BUTTON THREE TIMES (WILL RETURN TO THE MAIN MENU)
PRESS THE SCROLL BUTTON UP THREE TIMES TO THE SEND POSITION
SELECTION
PRESS SELECT
THE OPTION SEND TO CENTER WILL BE HIGHLIGHTED
PRESS SELECT (THE TRAKMATE WILL DISPLAY A CONFIRMATION)
REPEAT STEPS L-O

MONITORING CENTER INTRODUCTION

MONITORING CENTER

- ↳ 24/7 MONITORING
800-551-4911
800-929-8304 FAX

- ↳ CONTINGENCIES

THE CENTER IS TIED INTO A UNINTERRUPTIBLE POWER SUPPLY (UPS) THAT WILL PROVIDE BACK-UP BATTERY POWER FOR 1 HOUR

A 250 GALLON DIESEL GENERATOR HAS A 30 SECOND DELAY THAT BEGINS TO SUPPLY POWER WHEN THE LOSS OF COMMERCIAL ELECTRICAL POWER IS DETECTED. WHEN GENERATOR IS REFUELED IT CAN SUPPLY POWER INDEFINATELY.

REDUNDANT TELEPHONE LINES

SECURED FACILITY MONITORED WITH CCTV

- ↳ ORGANIZATION

NOE AVALOS-MONITORING CENTER MANAGER
ROBERT NGUYEN-MONITORING CENTER SYSTEMS ADMINISTRATOR
GORDON WILLIAMS-GPS COORDINATOR

- ↳ PASSWORD (FMD)

REQUIRED WHEN REQUESTING OFFENDER INFORMATION



(I. E., ACTIVITY, SCHEDULE CHANGES, PERSONAL INFORMATION)

CLIENT INFORMATION FORM (CIF)

ENROLLMENTS

EFFECTIVE DATE, EQUIPMENT NUMBERS (UNIT/XMTR), NAME, ADDRESS, TELEPHONE NUMBER, CASE MANAGER, PERMANENT/TEMPORARY SCHEDULE, AUTHORIZATION (NAME/DATE).

{ RETRIEVING IMEI #: *#06# }
REQUIRED FOR

TRAKMATE

RETRIEVING TELEPHONE #: #686# PRESS CALL BUTTON

ENROLLMENT

ID NUMBER IS ASSIGNED BY MONITORING CENTER DATABASE (BOLD)

SCHEDULE CHANGES

EFFECTIVE DATE, TYPE, ID#, UNIT#, NAME
PERMANENT
TEMPORARY (OVERRIDES PERMANENT)
TEMPORARY IN-ADDITION TO PERMANENT

SWITCH OUTS

EFFECTIVE DATE, EQUIPMENT #'S, ID#, NAME

INFORMATION CHANGES

EFFECTIVE DATE, EQUIPMENT #'S, ID#, NAME (CHECK BOXES)

DELETIONS

EFFECTIVE DATE, EQUIPMENT #'S, ID#, NAME

DATA ENTRY PROCESSING

- FAX REQUESTS AT LEAST ONE HOUR BEFORE SCHEDULED EVENT
- RUSH REQUESTS ON A CASE BY CASE BASIS
- FIELD REQUESTS HAVE PRIORITY

QUESTION & ANSWER

BOLD TERMINOLOGY/ACTIVITY REPORTS

TERMINOLOGY HANDOUT

HMU
TRAKMATE

SAMPLE ACTIVITY REPORT

POSTED V EVENT TIMES
SCHEDULING
GRACE PERIODS



- EMAIL (TEXT FILE), FAX & ONLINE
- ↳ SAMPLE COUNT CURRENT-BOLD
- ↳ SAMPLE ADD/DELETE REPORT-BOLD

QUESTION & ANSWER

SENTRAK ONLINE

USING SENTRAK ONLINE (Pg 4-1)

Website: <http://sentrak.com>

LOG-IN & PASSWORD

ACCESS FROM YOUR DESKTOP OR COMMANDTRAK

MAIN MENU

STATUS-INDIVIDUAL OR GROUP

REPORTS-INDIVIDUAL OR GROUP

CLIENT STATUS (Pg 4-3)

COLOR CODED

POINTS

COLOR CODED

EVERY FIFTH POINT REFERENCED WITH TIME/DATE

CONTACT OFFENDER WITH COMMANDTRAK

REPORTS

SORTING BY DATE/TIME

ALL ACTIVITY

VIOLATION ONLY

SUPPLY/EQUIPMENT ORDERING

Warehouse / CSG

- ↳ MONDAY-FRIDAY (08:30-17:00)
800-278-1201
800-929-8204 FAX

- ↳ ORGANIZATION

RENE'E MARBY, WESTERN REGION CUSTOMER SERVICE MANAGER
JOSE IXMAY, WESTERN REGION CUSTOMER SUPPORT MANAGER
DON FULTON, EASTER REGION CUSTOMER SERVICE CENTER MANAGER
RON McDONALD, SERVICE CENTER TECHNICAL REPRESENTATIVE
KENNY KLEINBERG, WAREHOUSE TECHNICAL REPRESENTATIVE



- ✦ SUPPLY ORDER FORM
- ✦ RETURN MERCHANDISE AUTHORIZATION

11. Testimony at Legal Procedure

If the equipment or the actual monitoring process were contested in Court, whom, if anyone, would be available for testimony? On what basis and under what circumstances would these individuals agree to testify?

All client data, including, statistical reports, ad hoc reports and any other material generated for the County, State and Federal agencies is electronically maintained and archived daily for storage in our offsite data vault as required for a period of seven (7) years or as otherwise directed by the County personnel. The data shall be maintained and will be available at no charge to the department. Of example, a client file from 1998 was requested by subpoena by the Georgia Department of Corrections for use in a Parole Revocation hearing in Jackson CI. The files were retrieved in electronic and hard copy and presented to the department. Further, the Sentinel employee charged with monitoring of the parolee, still in our employ was also subpoenaed as a witness for the hearing. This Sentinel employee was present for the hearing and was able to describe the electronic monitoring reports for the Board Members and defense attorneys. Sentinel provides its customer's current and past with dedication to customer services and contract compliance, including expert testimony on behalf of the agency as well as maintenance of data files for later agency use.

In addition to data archival, SenTrak, a web-based application allows County officers and authorized agency personnel Internet access to real time offender data regardless of supervision method, RF or GPS. Continuous expansion of this system will allow all levels of supervision to be included for review, such as IVR, Kiosk, BAT and Court Service clients. SenTrak is accessible via Internet connection, using a PC, laptop or wirelessly using the CommandTrak® Officer Control Unit. The CommandTrak®, our Officer Control Unit allows DOC officers to log in to SenTrak 24/7 from anywhere and review their caseload and status: HOME, AWAY, LATE, ALERT, make schedule changes, locate GPS clients on a full color display. SenTrak utilizes 128 bit SSL and data encryption, the VeriSign® program and certificate assures the Fresno County Probation Department that access and data integrity are secure.

We have and will continue to testify on behalf of Fresno County as it relates to equipment or monitoring processes. We will make our Branch Manager, Case Managers and Technicians available to the County for court appearances if necessary.

We will be able to appear in court under any circumstances relating to the Fresno County Adult or Juvenile Electronic Monitoring Program.

These services will be provided at no additional cost.

12. Contingency Plans

What procedures are used by your firm to address interruption of service, loss of computer, loss of data, etc?

The Central Computer System communicates with home monitoring units through use of standard telephone lines. The home monitoring unit is programmed to dial a toll free telephone number while reporting offender activity. The monitoring unit, regardless of the type, includes an internal modem that acts as an auto dialer.



The monitoring center computers are equipped with modems that receive the telephone calls from the home monitoring units. This telephone call lasts for approximately 7 seconds and during the download process the modem to modem connection allows for the transfer of offender activity and data. The manner in which the Central Computers were designed ensures that an electronic acknowledgement is received from the unit and computer prior to terminating the call.


The monitoring center is equipped with 5 T-1 circuits that provide 120 dedicated channels. A significant portion of this capacity is used to ensure that an adequate number of telephone lines are available, which provides a sufficient number of lines to effectively monitor the offender populations within the programs that we support.

A primary telephone company (Sprint) and a backup telephone company (AT&T) are used to increase the reliability of our center to receive a telephone call from a home monitoring unit. If Sprint were to experience a catastrophic network failure, the telephone calls would be re-routed automatically to the backup service provider.

Duplicated Data Storage Devices and Failovers within Monitoring Center

All production servers have a "hot" stand-by server; each server utilizes a RAID 5 configuration with a "hot" spare drive on its storage drives. Redundant Array of Independent (or Inexpensive) Disks systems improve data storage reliability and fault tolerance compared to single drive computers. Data is not lost in the event of a disk drive failure because the "hot" spare drive instantly takes the place of the drive that just failed and all data is reconstructed from the data on lost disk drive on to the "hot" spare drive. RAID Level 5 utilizes Block Interleaved Distributed Parity, which provides data striping at the byte level as well as stripe error correction information. This results in excellent performance and good fault tolerance.



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English

4/1/2005 9:25
www.sentrak.com uses VeriSign services as follows:

SITE NAME:	www.sentrak.com
CERTIFICATION STATUS:	Valid (20-Dec-2004 to 16-Jul-2006)
COMPANY / ORGANIZATION:	SENTINEL OFFENDER SERVICES, LLC Irvine California, US

	Encrypted Data Transmission:	This Web site can secure your private information using a VeriSign SSL certificate. Information exchanged with any address beginning with https is encrypted before transmission.
	Identity Verified:	SENTINEL OFFENDER SERVICES, LLC has been verified as the owner or operator of the Web site located at www.sentrak.com. Official records confirm SENTINEL OFFENDER SERVICES, LLC as a valid business.

Make sure that the URL of this page begins with "https://seal.verisign.com"

>> REPORT SEAL MISUSE

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assures Fresno County Probation that access and data integrity are secure.

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Sentinel has established and maintains an effective Quality Assurance program to ensure that:

- All requirements of the services to be provided to Fresno County are fully implemented and maintained.
- Central station back up power is fully tested on a weekly basis
- Computer files are backed up on a daily basis and immediately available for emergency retrieval.
- Replacement computer hardware is readily available to insure minimum down time in the event of a hardware failure
- Physical Security measures currently in place, including closed circuit camera surveillance, magnetic card access, are maintained to insure total security and confidentiality of all client information.
- Supplies utilized and services performed are subject to inspection
- Each manager and supervisor is assigned specific performance standards and measurements
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- Data, trends, and actions taken are recorded and analyzed to ensure contract compliance and allow for improved performance.
- Statistics are analyzed to determine the effectiveness of the program
- All administrative procedures, reports and records are complete and current
- All required reports are completed accurate and timely
- All phone conversations are recorded in the monitoring center, for future reference
- All home monitoring units are inspected and tested by our service personnel.
- All offender information is kept in a secure area, and access to these files is limited to authorized personnel.

We recognize that Information Security is a complex blend of technology, people, and process.

The technology aspects of information security can be centered on "Boundary Protection". With the explosive growth in Internet usage and the associated risk with Internet fraud, Internet Boundary protection products have evolved significantly in the past few years. Internet Boundary Protection, also known as a Firewall, is a software program running on an Internet Gateway Server that connects a network with the Internet. This program monitors every message that passes between the network and the Internet, and it may intercept and stop some of these messages.

The reason to have a Firewall is to keep outside computer users from interfering with the internal network operations, and to also keep them from retrieving private information from other network computer systems. The Firewall will also check for viruses saving time and money by overcoming the need to install virus-checking software at every workstation.



All of our Firewall and/or remote access dial-in connections will stop any messages it is not specifically told to allow. This means that unless Sentinel has been told to allow "specific" messages, it will stop them.

The other aspect of Information Security deals with people and process. We have a security policy in place along with additional security training, which will eliminate any possible security violations.

This security procedure outlines our policies with regard to:

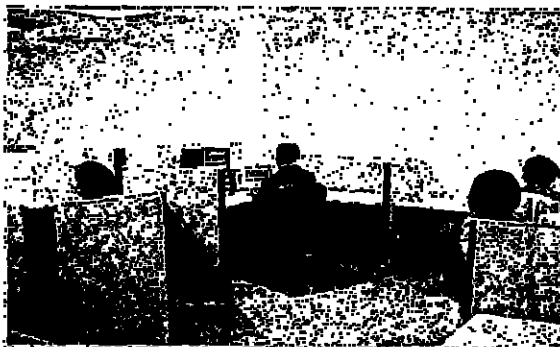
- Who is allowed to use the system
- When they are allowed to use it
- What functions they are allowed perform (different groups may be granted different levels of access)
- Procedures for granting access to the system
- Procedures for revoking access (e.g. when an employee leaves)
- What constitutes acceptable use of the system
- Remote and local login methods
- System monitoring procedures
- Protocols for responding to suspected security breaches

We are always researching newer and more secure technologies to circumvent any possible security issues. In conjunction with hardware and software security measures, our Monitoring Center Management team ensures quality monitoring services and support through initial employee training, specific job related training for specialized positions such as data entry, GPS technology support and for all staff in quarterly continuing education classes.

Disaster Recovery Plan

As described, our National Monitoring Center is located in Irvine, California. We are currently deploying and implementing a Hot Site at our Eastern Regional Headquarters. We currently have 15 employees working in this facility and our deployment plan requires that an adequate number of staff members are cross-trained to provide monitoring services. This site will not be used to provide monitoring services on a day-to-day basis. It will be used for catastrophic (emergency) events only. We have developed the attached contingency plan for a catastrophic event or natural disaster that might interrupt the day-to-day operations of our national monitoring center.

HOT SITE FACILITY



In June 2002 we opened a 5,000 square foot, state of the art, Eastern Regional Headquarters. The facility is located at 8601 Dunwoody Place, Suite 448, Dunwoody, Georgia. Our Georgia management staff, Call Center, and Regional Equipment Repair Center are housed at this location.

We are currently configuring the Call Center of our regional headquarters facility as a "hot site" if a



catastrophic event were to render our National Monitoring Center (Irvine, CA) inoperable.

The Atlanta, Georgia facility is equipped with the following:

- **Security Alarm System**
- **Roving Security Patrol**
- **Nortel Public Exchange Telephone System with Power Touch Analog Handsets**
- **T1 Telephone Circuit (Channeled)**
- **25 Local Loop telephone lines**
- **75 Local Loop capacity**
- **Sprint Long Distance Telephone Service**
- **Computer Workstations**
- **Access to SenTrak (Case Management Software) from all Workstations – Fully Implemented**
- **Uninterruptible Workstation Power Supplies**
- **10 Cubicle Workspaces**

Personnel

A critical component of our Hot Site deployment is staffing. We currently have 3 management level employees assigned to our Dunwoody facility that are certified to supervise alarm-monitoring activities. These employees are also knowledgeable about other monitoring activities such as report printing and interpretation.

We currently employ 15 staff members at our Atlanta, Georgia Office and employ fulltime Call Center staff members trained to interface with our proprietary monitoring software. These personnel are being cross-trained to process alarm-related activity.

If our National Monitoring Center (Irvine, CA) is rendered inoperable, we have made plans to temporarily transfer 5 monitoring center employees to our Dunwoody facility. These employees include the Monitoring Center Manager, Shift Supervisor, and three alarm processing operators.

Emergency Operations Plan

Following a natural catastrophe or an event rendering our National Monitoring Center (Irvine, CA) inoperable for more than 24 hours (expecting), the following procedure will be followed:

The Monitoring Center Manager will contact the company president and request to initiate the emergency operations plan.

The Monitoring Center Manager will contact all Field Operations Directors and notify them of his plan to implement the emergency operations plan.

The Monitoring Center Manager will contact the Director of IT and notify him of the plan to implement the emergency operations plan.

The Monitoring Center Manager will contact the Eastern Regional Field Services Director and notify him to contact all emergency operations personnel and have them report for duty.

The Monitoring Center Manager will coordinate with the Eastern Regional Director the transition all telephone



services (toll free telephone service) to our Dunwoody, Georgia location. This transition is dependent upon emergency personnel availability.

13. Bilingual Capability

Describe any bilingual abilities of your staff.

Our monitoring center is staffed 24 hours per day; seven days per week with highly trained monitoring professionals. The average length of employment for each associate is 3.5 years. Our staffing pattern allows for three overlapping 10-hour shifts consisting of six teams. This ensures that a knowledgeable staff member is available at all times for the service and support needs of the Fresno County agencies. This staffing pattern allows for additional personnel during peak periods. Each staff member has undergone an extensive criminal background investigation and drug testing.

A bilingual (English / Spanish) staff member is available to each shift in the monitoring center.

D. Billing Procedure

Please describe how and when the Offender will be billed, including the sliding fee scale provision for the Offender Funded Program. A copy of each Offender's invoice will be forwarded to the Probation Department.

Fresno County will be billed monthly, generated on the first day of each month for all services provided, but only for units actually in service during the prior month. A detailed billing report will be provided with each invoice showing the client's name, equipment number, number of days in service, and total charges accrued.

E. Proposer's Security Procedures

This section of the proposal is to describe the security procedures employed by the proposer to ensure system integrity. Information must be provided on the following areas:

1. Staff selection, background investigation and training procedure
(background investigations may be limited to those vendor personnel that have direct contact with program participants)

All employees undergo a complete criminal background check and illegal drug screening prior to beginning their employment with Sentinel. Any felony conviction within the past 10 years results in an immediate rejection of the applicant.

Each employee must undergo two weeks of classroom training prior to obtaining a permanent work assignment. Monitoring Center employees are required to pass an 11 page test before obtaining a work assignment in the center.

The monitoring center management maintains a comprehensive training program for all positions. We employ a training program that is designed to provide a well-rounded base of knowledge, while allowing for the growth and development of our monitoring center operators.



Initial training for monitoring center operators, because of its importance, is performed by the Monitoring Center Manager. This allows her to evaluate the progress / performance of each employee during the initial stages of employment and prior to shift assignment.

In-Service training is performed on a regular basis by each shift supervisor, allowing employees to develop at an individual pace.

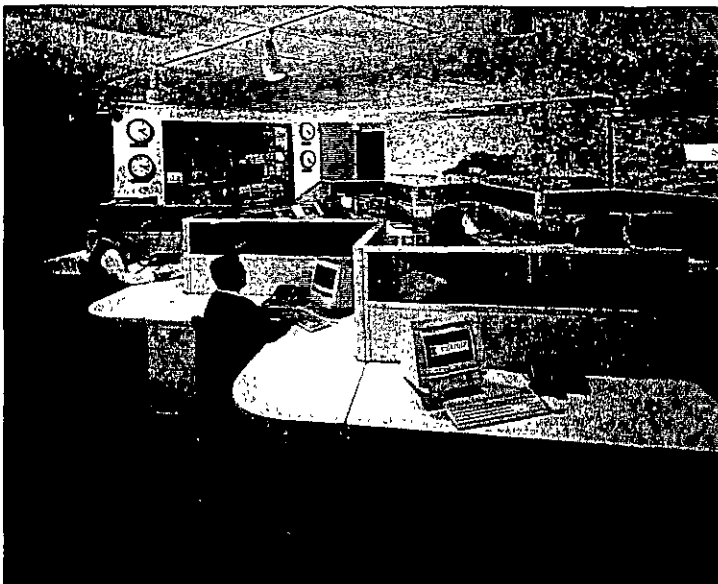
2. Prevention of unauthorized access to computer terminal and restriction on access to or modification of data

Monitoring Center Operations, Systems, Hardware, Software and Support Services

Our National Monitoring Center is located inside our corporate facility in Irvine, California. It is a 3,000 square foot, secure portion of our office with restricted access to authorized personnel only. It operates 24 hours a day, 7 days a week, 365 days a year. It is staffed with twenty-three (23) highly trained employees that operate the center via three ten (10) hour shifts that overlap during peak hours. These employees are divided into shifts that allows for bilingual personnel to be on duty at all times. Each one of the shifts is managed by a supervisor who is knowledgeable in all of the operations of the Monitoring Center.

As our focus is solely on electronic monitoring, our staff is dedicated only to handling the needs of our offenders and the agency officers assigned to their cases. We are not a residential burglar alarm company or unrelated firm that provides non-offender related services from our Monitoring Center. Offender monitoring and supervision services are our only priority.

Monitoring Center Security



Our National Monitoring Center is located at our corporate office, where only Sentinel personnel are present. This site does not conduct any business with any program participants or monitored offenders. Only authorized Sentinel Monitoring Center personnel are allowed access into the Monitoring Center. The Monitoring Center is located on the second story of our building thereby eliminating access through any ground floor level window. There are only two (2) access ways into the Monitoring Center and each one of these doorways remains locked at all times. For access through these doors, all authorized employees are issued electronic key cards that are the sole method of entry into the Center. In addition, only Monitoring Center personnel who are on duty for their shift are allowed to enter the Center. As an added safeguard to the Monitoring Center,

each of the two doorways is monitored via closed circuit television monitors that are supervised from inside the center by the shift supervisor. All Monitoring Center personnel have continual direct access to a 911 emergency line in the event that an intruder attempted to gain access into the Center.

24-Hour Operation

Our monitoring center operates 24 hours, 7 days a week. This is possible through the following:

- Our personnel staffing,
- Redundant service providers, and



- Back-up emergency features.

Personnel

For staffing we have three employee shifts that handle all of the personnel needs of the center. Through our day-, swing- and graveyard shifts, we have staff available at all times. These employees are also cross-trained to handle other monitoring center duties if they are required to do so. For efficiency, the monitoring center is designed with individual workstations that allow staff to specifically handle the tasks required of our monitoring center. For entry of offender information, we have Data Entry personnel that specialize in this duty. If an officer is trying to install equipment on an offender and does not have access to a computer to submit the information, or if the officer needs to make any schedule changes, the officer can call our Monitoring Center at any time and our operators can provide any assistance needed with completing these or any other monitoring tasks.

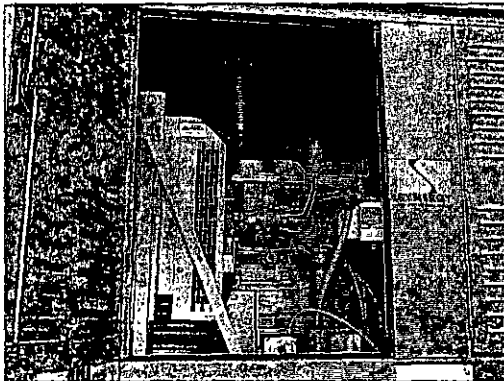
Redundant Communications Service Providers

With the staffing schedules allowing us to cover every minute of the day, every day, we ensured that sufficient precautions were tanked to ensure that the technical operation of the monitoring center was guaranteed. The two major utilities that are required by the monitoring center to properly function are uninterruptible electrical service and redundant telephone service.

To handle the issue with the telephone service issue, we utilize two major telephone communication providers to meet the needs of our monitoring center. For our primary service carrier, we employ Sprint Communications. Sprint provides all of the telephone service to our monitoring center 24 hours a day, 7 days a week. As a precaution, we also employ AT&T as our secondary telecommunication service provider. Our system is configured so that if Sprint were to experience any major service failure, all call services would automatically be routed over to AT&T for immediate assumption of duties. In our years of operation, we have never experienced a telephone service failure where our system was not able to receive signals from the monitoring equipment in use, or officers were not able to communicate with Sentinel. We are proud to state that our system has never experienced those types of service failures.

Back-up Emergency Electrical Power Features

As previously stated, we employ two telephone service providers to handle our communications needs. For the other aspect of monitoring center operations, electrical service provision, we have taken the necessary precautions as well.



The entire monitoring center operates with the use of an Uninterruptible Power Supply (UPS). This UPS unit provides regulated power to all of the components in our monitoring center, i.e. computers, facsimile machines, telephones, etc. Since the center is powered by commercial power, the UPS serves as a surge protector to ensure that no energy surges or spikes compromise any of the equipment in our Center. If the Center were to lose access to standard commercial power, the UPS would continue to provide electrical power from its internal battery source. This internal battery in the UPS can provide power to the entire Monitoring Center for up to sixty (60) minutes, without compromising any offender supervision.

This UPS would only be required for less than one minute, as our on-site diesel generator is designed to begin operation within forty-five (45) seconds of a commercial power outage. Therefore, as soon as power is lost, the diesel generator will immediately begin operations in less than forty-five (45) seconds. Once in operation, the diesel generator will provide power for the entire monitoring center for up to ten (10) days, or longer if refueled. The diesel generator is regularly inspected to ensure that it remains in operational order at all times.

Hardware and Software Systems



Our Monitoring Center is equipped with twenty (20) workstations that are utilized by our personnel to handle all of the monitoring needs of the offender population.

In addition to these capabilities, we maintain additional workstations and monitoring center equipment on site in the event that there was a malfunction with one of the in-house computers. As our computers are programmed in the same manner, a computer workstation could be changed out instantly without any impact on the remainder of the computers receiving and processing activity information.

By having these system redundancies and electrical power safety features in place at all times, we can ensure the Department that Sentinel has taken all necessary precautions to ensure that our provision of service is as highly protected as possible and that our Agency customers do not have to worry about any lapses in our monitoring of offenders.

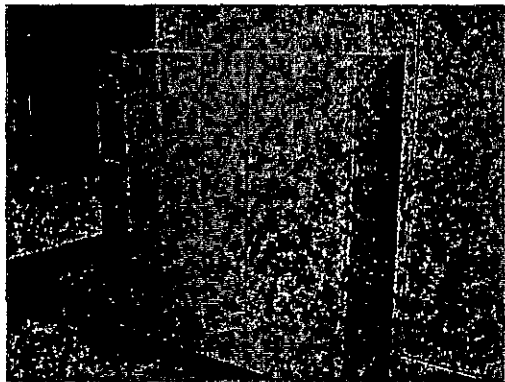
Redundant Equipment within Monitoring Center

All of the computer systems in our monitoring center are designed to perform the same monitoring functions. They are all "ghosted" or duplicate workstations that process the incoming signals similarly. If one of the computers is not functioning properly, all incoming signals are simply routed to one of the other available computers. In addition, we employ our own internal Information Technology personnel based here at the same facility. In the event that a computer, facsimile or modem error occurs, our Information Technology personnel quickly replace the computer component with no effect on the alarm processing capabilities of the entire system. Along with spare computer workstations, we have extra equipment to replace our facsimile machines, modems and all other Monitoring Center components.

As stated under a prior section, the telephone service is covered by employing two major telecommunications providers and the electricity issue is supported by the use of the Uninterruptible Power Supply (UPS) and the on-site diesel generator. These two precautions ensure that our Monitoring Center retains electrical service and telephone capabilities at all times.

Backup Power Supply for the Monitoring Center

Our monitoring center is designed to be able to meet the backup requirements as stated in this section. As a first layer of protection, our Monitoring Center is equipped with an Uninterruptible Power Supply (UPS) that during normal electrical power operation provides filtered and regulated power to all of the Monitoring Center's components. This UPS serves to protect the computers and equipment from unexpected power spikes or surges that can damage components. If a power outage does occur, the UPS continues to power the entire Monitoring Center as normal. The UPS is designed to provide power for the entire center for up to sixty (60) minutes. This is more than sufficient power capability as our on-site diesel generator begins operation automatically upon registering a power outage. The diesel generator begins operation in thirty (30) seconds and can provide power to the entire monitoring center for up to ten (10) days, or longer if refueled.



Therefore, because of our UPS unit and on-site diesel generator, our monitoring center can operate through a loss of commercial power, even over an extended period of days.

For the computers, all of our Monitoring Center computers are duplicated workstations where any one of the computers can provide the services needed. We have fifteen (15) computers in our center that are used for monitoring the offenders we have on our programs nationwide. All of these computers are similarly programmed and equipped with the same hardware so that they are easily replaceable in the event of a malfunction. In other words, if one of the computer workstations malfunctions, all incoming alarm signals are easily handled by one of the other "sister" computers in our center. Therefore recovering from such a computer error does not require any time at all. There is no effect to the monitoring of offenders if one of the computers malfunctions. We also maintain additional workstations here at our monitoring center. Since they are pre-programmed, our staff can easily change out a broken or malfunctioning computer and replace it with another workstation without requiring any programming or any other action that would cause a delay in




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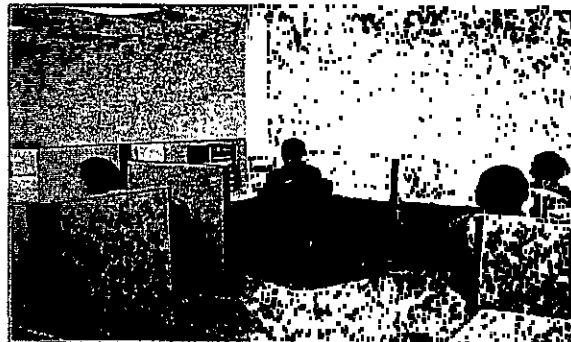
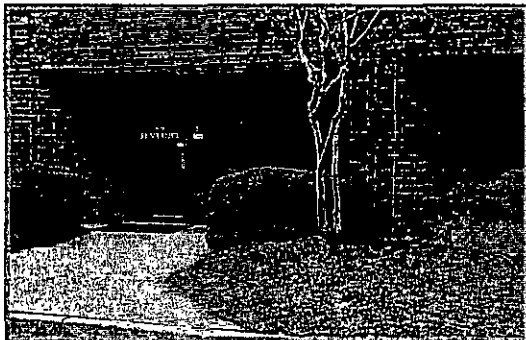
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- ↘ **Security Alarm System**
- ↘ **Roving Security Patrol**
- ↘ **Nortel Public Exchange Telephone System with Power Touch Analog Handsets**
- ↘ **T1 Telephone Circuit (Channeled)**
- ↘ **25 Local Loop telephone lines**



- 75 Local Loop capacity
- Sprint Long Distance Telephone Service
- Computer Workstations
- Access to SenTrak (Case Management Software) from all Workstations – Fully Implemented
- Uninterruptible Workstation Power Supplies
- 10 Cubicle Workspaces

Personnel

A critical component of our Hot Site deployment is staffing. We currently have 3 management level employees assigned to our Dunwoody facility that are certified to supervise alarm-monitoring activities. These employees are also knowledgeable about other monitoring activities such as report printing and interpretation.

We currently employ 15 staff members at our Atlanta, Georgia Office and employ fulltime Call Center staff members trained to interface with our proprietary monitoring software. These personnel are being cross-trained to process alarm-related activity.

If our National Monitoring Center (Irvine, CA) is rendered inoperable, we have made plans to temporarily transfer 5 monitoring center employees to our Dunwoody facility. These employees include the Monitoring Center Manager, Shift Supervisor, and three alarm processing operators.

Emergency Operations Plan

Following a natural catastrophe or an event rendering our National Monitoring Center (Irvine, CA) inoperable for more than 24 hours (expecting), the following procedure will be followed:

The Monitoring Center Manager will contact the company president and request to initiate the emergency operations plan.

The Monitoring Center Manager will contact all Field Operations Directors and notify them of his plan to implement the emergency operations plan.

The Monitoring Center Manager will contact the Director of IT and notify him of the plan to implement the emergency operations plan.


The Monitoring Center Manager will contact the Eastern Regional Field Services Director and notify him to contact all emergency operations personnel and have them report for duty.

The Monitoring Center Manager will coordinate with the Eastern Regional Director the transition all telephone services (toll free telephone service) to our Dunwoody, Georgia location. This transition is dependent upon emergency personnel availability.

3. Safeguards for preventing unauthorized access by telephone lines or modems





SenTrak is a web-based application that allows County officers and authorized agency personnel Internet access to real time offender data regardless of supervision method, RF or GPS. SenTrak is accessible via Internet connection, using a PC, laptop or wirelessly using the CommandTrak® Officer Control Unit. The CommandTrak®, our Officer Control Unit allows officers to log in to SenTrak 24/7 from anywhere and review their caseload and status: HOME, AWAY, LATE, ALERT, make schedule changes, locate GPS clients on a full color display. SenTrak utilizes 128 bit SSL and data encryption, the VeriSign® program and certificate assures Fresno County Probation that access and data integrity are secure.



English

4/1/2005 9:25
www.sentrak.com uses VeriSign services as follows:

SITE NAME:	www.sentrak.com
CERTIFICATION STATUS:	Valid (20-Dec-2004 to 16-Jul-2005)
COMPANY / ORGANIZATION:	SENTINEL OFFENDER SERVICES, LLC Irvine California, US

 <p>Encrypted Data Transmission</p>	<p>This Web site can secure your private information using a VeriSign SSL certificate. Information exchanged with any address beginning with https is encrypted before transmission.</p>
 <p>Identity Verified</p>	<p>SENTINEL OFFENDER SERVICES, LLC has been verified as the owner or operator of the Web site located at: www.sentrak.com. Official records confirm SENTINEL OFFENDER SERVICES, LLC as a valid business.</p>

Make sure that the URL of this page begins with "https://seal.verisign.com" >> **REPORT SEAL MISUSE**

SenTrak® is located at <http://sentrak.com> and is only accessible to authorized users with a valid login and password. For assistance you may email support@sentrak.com or call the Monitoring Center at 1.800.551.4911, however, proper security precautions shall be in effect and a password will be required to identify an authorized user or permitted agency representative.

Sentinel has established and maintains an effective Quality Assurance program to ensure that:

- All requirements of the services to be provided to Fresno County are fully implemented and maintained.
- Central station back up power is fully tested on a weekly basis
- Computer files are backed up on a daily basis and immediately available for emergency retrieval.
- Replacement computer hardware is readily available to insure minimum down time in the event of a hardware failure
- Physical Security measures currently in place, including closed circuit camera surveillance, magnetic card access, are maintained to insure total security and confidentiality of all client information.
- Supplies utilized and services performed are subject to inspection
- Each manager and supervisor is assigned specific performance standards and measurements
- Objective assessment of each support service is made in order to the programs' effectiveness.



- Data, trends, and actions taken are recorded and analyzed to ensure contract compliance and allow for improved performance.
- Statistics are analyzed to determine the effectiveness of the program
- All administrative procedures, reports and records are complete and current
- All required reports are completed accurate and timely
- All phone conversations are recorded in the monitoring center, for future reference
- All home monitoring units are inspected and tested by our service personnel.
- All offender information is kept in a secure area, and access to these files is limited to authorized personnel.

We recognize that Information Security is a complex blend of technology, people, and process.

The technology aspects of information security can be centered on "Boundary Protection". With the explosive growth in Internet usage and the associated risk with Internet fraud, Internet Boundary protection products have evolved significantly in the past few years. Internet Boundary Protection, also known as a Firewall, is a software program running on an Internet Gateway Server that connects a network with the Internet. This program monitors every message that passes between the network and the Internet, and it may intercept and stop some of these messages.

The reason to have a Firewall is to keep outside computer users from interfering with the internal network operations, and to also keep them from retrieving private information from other network computer systems. The Firewall will also check for viruses saving time and money by overcoming the need to install virus-checking software at every workstation.

All of our Firewall and/or remote access dial-in connections will stop any messages it is not specifically told to allow. This means that unless Sentinel has been told to allow "specific" messages, it will stop them.

The other aspect of Information Security deals with people and process. We have a security policy in place along with additional security training, which will eliminate any possible security violations.

This security procedure outlines our policies with regard to:

- Who is allowed to use the system
- When they are allowed to use it
- What functions they are allowed perform (different groups may be granted different levels of access)
- Procedures for granting access to the system
- Procedures for revoking access (e.g. when an employee leaves)
- What constitutes acceptable use of the system
- Remote and local login methods
- System monitoring procedures
- Protocols for responding to suspected security breaches

We are always researching newer and more secure technologies to circumvent any possible security issues. In conjunction with hardware and software security measures, our Monitoring Center Management team ensures quality monitoring services and support through initial employee training, specific job related training for specialized positions such as data entry, GPS technology support and for all staff in quarterly continuing education classes.

Any person found to be attempting to connect with the secure database, extract data, or otherwise



compromise the data management systems will be prosecuted to the full extent of the law.

F. Proposer's Liability Insurance

Identify current policies held by name of insurance company, amount and type of coverage. At the time of a contract the County of Fresno will require proposer to furnish certificate of insurance.

We have read, understand and will remain in compliance.

G. Appendices

Material and data not specifically requested for evaluation may be included.

We have read, understand and will remain in compliance.

H. Demonstration of Electronic Monitoring Equipment May be Required During Evaluation

After the Bid Proposals are opened by the County, the bidders may be required to demonstrate the equipment which has been proposed for evaluation by, and at no cost to, the County. The purpose of the demonstration is to observe the equipment in an operational environment and to verify its capability, suitability, and adaptability vis-a-vis the performance requirements stipulated in the bid. If a demonstration is required, the County will notify the bidder of such in writing and will specify the date, time and location of the demonstration. If the bidder fails to perform the demonstration on the specified date stipulated in the notice, the County may elect to reject the bidder's proposal or to reschedule the demonstration in its best interest. The county shall be the sole judge of the acceptability of the equipment in conformance with the bid specifications and its decision shall be final.

The electronic monitoring equipment used for the demonstration shall be the same as the manufacturer's model identified in the bidder's proposal. Accordingly, the equipment used in the demonstration shall create an express warranty that the actual equipment to be provided by the bidder during the contract period shall conform to the equipment used in the demonstration. The bidder shall be required to provide adequate restitution to the County, in the manner prescribed by the County, if this warranty is violated during the term of the contract.

We have read, understand and will remain in compliance.



I. Acceptance of Conditions

This section of the response requires an acknowledgement from the proposer that they have read, understood and will comply with the general conditions identified in this RFP. If the proposer takes exception to any of the provisions, they should clearly identify which one and state the reason(s) for exception. Additionally, the proposer must give positive statements affirming acceptance of the following conditions, any of which may be included in the contract to be entered into between the County and the proposer:

1. The evaluation committee may require whatever evidence, including and audited annual report, which is deemed necessary by the County relative to the proposer's financial ability.
2. The evaluation committee reserves the right to ask for further information from the proposer, either in writing or verbally and requests will be addressed to that person or persons authorized by the proposer to represent the proposer.
3. The evaluation committee reserves the right solely to judge the proposer's representations, either written or verbal.

We have read, understand and will remain in compliance.



**Offender Funded Program
Defendant Based Records
(DBR) Screen Samples**

SENTRACK CASE MANAGEMENT SOFTWARE

Sentinel helps correction professionals monitor offenders enrolled in any of our programs in real time through secure online access. Using a computer and Internet access, you can use Sentinel's proprietary SenTrack software to view all offender activities and print out reports from anywhere – home or office, anytime – day or night. Using SenTrack, you can leave personal messages for individual offenders or groups of offenders. These messages are displayed when offenders' check-in using one of Sentinel's many Check-in and Collections Kiosk.

This case management and reporting system, which can be accessed from anywhere in the work, is based on SQL server architecture which allows custom querying of the database. Users are able to create reports such as enrollment notices, status reports, non compliance reports, missed check-in notices, failure to enroll, abscond reports, termination and completion notices.

The client server architecture of SenTrack allows a PC running any version of MS Windows to interface with our System. This ensures that client data is at the fingertips of program staff and judicial personnel, 24 hours a day/7 days a week.

Our SenTrack software is highly secure and protected. All data is backed up each evening. In addition, our databases are continually monitored for quality control purposes.

Key Features of SenTrack

- Provides real time online information about offender activities
- Provides client information such as:
 - Basic information
 - Personal data
 - Emergency information
 - Case information
 - Case status
 - Activities
 - Financials
 - Enrollment
 - Payment Applications
 - Appointments
- Standard reports include:
 - Non Compliance
 - Case Status
 - Enrollment Reports
 - Chronology Notes
 - Interview Notes

- Abscond Reports
- Internal Reports
- Batch Reports
- Custom queries can be run through the Structured Query Language (SQL) tool
- Can be accessed through a modem – does not require high bandwidth
- Does not require any special software installed on the computer
- Data is secure with the use of an Intranet
- Information is password protected
- Authorized users can only view their sub-set of offenders, not the entire list of offenders.
- The database integrity is checked daily – automatically
- The database is backed up nightly and stored off-site.

The screenshot shows a software window titled "Sentinel Defendant Base Records (DBR)". On the left side, there is a navigation menu with a tree structure. The "Client" folder is expanded, showing sub-items: "Vendor Form" (highlighted), "Basic Info", "Personal Data", "Emergency Info", "Employment", "Case Info", "Case Status", "Activities", "Enrollment", "Financials", "Payment Application", and "Browse Clients". Below these are other folders: "Maintenance", "Forms", "Reports", "Tools", "Archives", and "Kiosk".

The main content area displays a form for a client. At the top, there are fields for "Client ID" and "Client Name". Below this is a "Basic Information" section with fields for "Grant Number", "Number", and "Home Phone Number". The "Personal Data" section includes fields for "Date of Birth", "DOB", and "Language Spoken". A "Comments" section is also present. At the bottom right of the form area, there is a "Check" button.

VENDOR NOTIFICATION SCREEN

This is the starting point for creation of all new clients. This is the only data entry screen in SenTrack that has additional components not visible on the screen. You must use the navigational bar on the right side of the form to access all areas. Successful client creation will only occur once all areas of the Short Form have been addressed. Select the 'check mark' to save the client's record. Any fields identified in the Vendor/Short Form and also found interspersed throughout the remaining data entry screens will be automatically populated.

Prior to enrollment in the Department's EM Program, Program Administrator enters the participant's information that is stated on the current Court and/or Department Vendor Notification form. Due to the system's real-time capability, this information is immediately accessible in the system once entered and saved by pressing on the "check" button.

* The highlighted Fields must be completed in order to save and proceed

Sentinel Defendant Base Records (DBR)

File Client Maintenance Forms Reports Tools Archives Kiosk Admin Help

Client

- Vendor Form
- Basic Info**
- Personal Data
- Emergency Info
- Employment
- Case Info
- Case Status
- Activities
- Enrollment
- Financials
- Payment Application
- Browse Clients

Maintenance

Forms

Reports

Tools

Archives

Kiosk

Client ID: [] Client Name: []

Client ID: [] Number: [] Home Phone Number: []

First Name: [] Middle Name: [] Last Name: []

Address: []

City: [] State: [] Zip Code: []

Phone Number: []

BASIC INFORMATION SCREEN

Upon completion of the Vendor Form, any like fields contained here in the Client Basic Information Section will be populated automatically. Program Administrators obtain the participant's basic information at the time of orientation and the data is entered in this screen. In addition to the above information, there is unlimited phone number storage capability that allows a Program Administrator to collect countless of telephone numbers where the participant can be located throughout his/her participation on the EM Program. Numbers can include employment, cellular, second home number, pager, and relative or reference numbers. Program Administrators use these telephone numbers frequently. In addition to the unlimited phone number storage, you can add numerous addresses. Three tabs located along the bottom half of this form will allow the user access for data entry. When the "Add" button is present in a menu bar, this denotes a one to many relationship; one client many addresses or phone numbers. Previous entries are never deleted or 'overwritten', simply selecting the + key will allow access to create a new entry.

Sentinel Defendant Base Records (DBR)

File Client Maintenance Forms Reports Tools Archives Kiosk Admin Help

Client

- Vendor Form
- Basic Info
- Personal Data
- Emergency Info**
- Employment
- Case Info
- Case Status
- Activities
- Enrollment
- Financials
- Payment Application
- Browse Clients

Maintenance

- Forms
- Reports
- Tools
- Archives
- Kiosk

Client ID: [] Client Name: []

First Name: [] Middle Name: [] Last Name: []

Address: []

City: [] State: [] Zip Code: []

Phone Number: [() - [] - []] Telephone Number: [() - [] - []] Relation: []

Display on Report

Comment: []

OFFENDER EMERGENCY CONTACT SCREEN

This section allows unlimited entries on emergency contacts telephone/address information. In situations where an abscond is being investigated, this information is critical for thorough research of the abscond. Program Administrators can contact the participant's references in order to provide further information to the Court and/or Department. Should all information not be available at the time of enrollment, remind the participant to provide this at the next compliance meeting. As mentioned before Multiple entries may be included in the client's SenTrack file, however, only two selections may be printed on the DBR/Lead Sheet. You may select which entries to print by selecting 'Display on Report.' If you select more than two entries, SenTrack will inform you that only two may be included on the report.

* The highlighted Fields must be completed in order to save and proceed

Sentinel Defendant Base Records (DBR)

File Client Maintenance Forms Reports Tools Archives Kiosk Admin Help

Client

- Vendor Form
- Basic Info
- Personal Data
- Emergency Info
- Employment**
- Case Info
- Case Status
- Activities
- Enrollment
- Financials
- Payment Application
- Browse Clients

Maintenance

Forms

Reports

Tools

Archives

Kiosk

Client ID: [] Client Name: []

Client Number: []

Employer Type: [] Employer Name: [] Primary

Address: [] Address 2: []

City: [] State: [] Zip Code: []

Phone Number: [] Ext: [] Graduation: [] Years Employed: []

Supervisor Name: [] Supervisor Available

Comment: []

OFFENDER EMPLOYMENT SCREEN

This screen contains the participant's employment information. If the participant has more than one job, this Sentinel SQL database allows for entry of multiple job sites. As illustrated above, complete employment information is available for Department review, i.e. length of employment at current job, supervisor information, and any other related employment information.

This section must indicate the current employment situation, employed, unemployed or disabled. The current employment status is indicated when the box denoted, **Primary**, is selected. Employment histories are easily computed utilizing the Start and End Date for each employment entry. A start date is required to create a new Employment record. All previous employers and their entries are to be kept intact; if the participant reports new employment a new employment entry is inserted. In the comment section, record the date of hire and any additional information deemed pertinent to this contact.

* The highlighted Fields must be completed in order to save and proceed

Sentinel Defendant Base Records (DBR)

File Edit Maintenance Forms Reports Tools Archives Kiosk Admin Help

Client

- ... Vendor Form
- ... Basic Info
- ... Personal Data
- ... Emergency Info
- ... Employment
- Case Info**
- ... Case Status
- ... Activities
- ... Enrollment
- ... Financials
- ... Payment Application
- ... Browse Clients

Maintenance

Forms

Reports

Tools

Archives

Kiosk

Client ID: [] Client Name: []

Case Number: [] Case Number: [] Employee Assigned: []

Offense: [] Offense Time: [] Probation Type: []

Supervisor: [] Discharge: [] Suitability: [] Days Sentenced: []

Reason: []

Comment: []

Referenced: []

Judge: [] Add

Officer: [] Add

Attorney: [] Add

CASE INFORMATION SCREEN

This screen contains all information pertaining to the participant's current case(s). Due to the need of handling participants with multiple cases, the Sentinel database was designed with the capability of storing information on multiple cases. The system allows for entry of information on an unlimited number of cases. In the judge, officer, and attorney fields, Program Administrators can select the appropriate name from a database list that contains hundreds of possible choices of personnel that belong to the three categories. In addition, information from the cases can easily be queried to provide overall program participant information to Court, and/or Department personnel.

* Any like fields entered in Vendor Form contained here in the Case Information Section will be populated automatically.

* The highlighted Fields must be completed in order to save and proceed

Sentinel Defendant Base Records (DBR)

File Client Maintenance Forms Reports Tools Archive Kiosk Admin Help

Client ID: Client Name:

BM Number:

Case Number: BM Number:

Initial Contact Date: <input type="text"/>	Sentenced Date: <input type="text"/>	Enrollment Date: <input type="text"/>	Employment Date: <input type="text"/>	Sentence Type: <input type="text"/>	Expected Completion Date: <input type="text"/>	Actual Completion Date: <input type="text"/>	Completion Status: <input type="text"/>
--	--------------------------------------	---------------------------------------	---------------------------------------	-------------------------------------	--	--	---

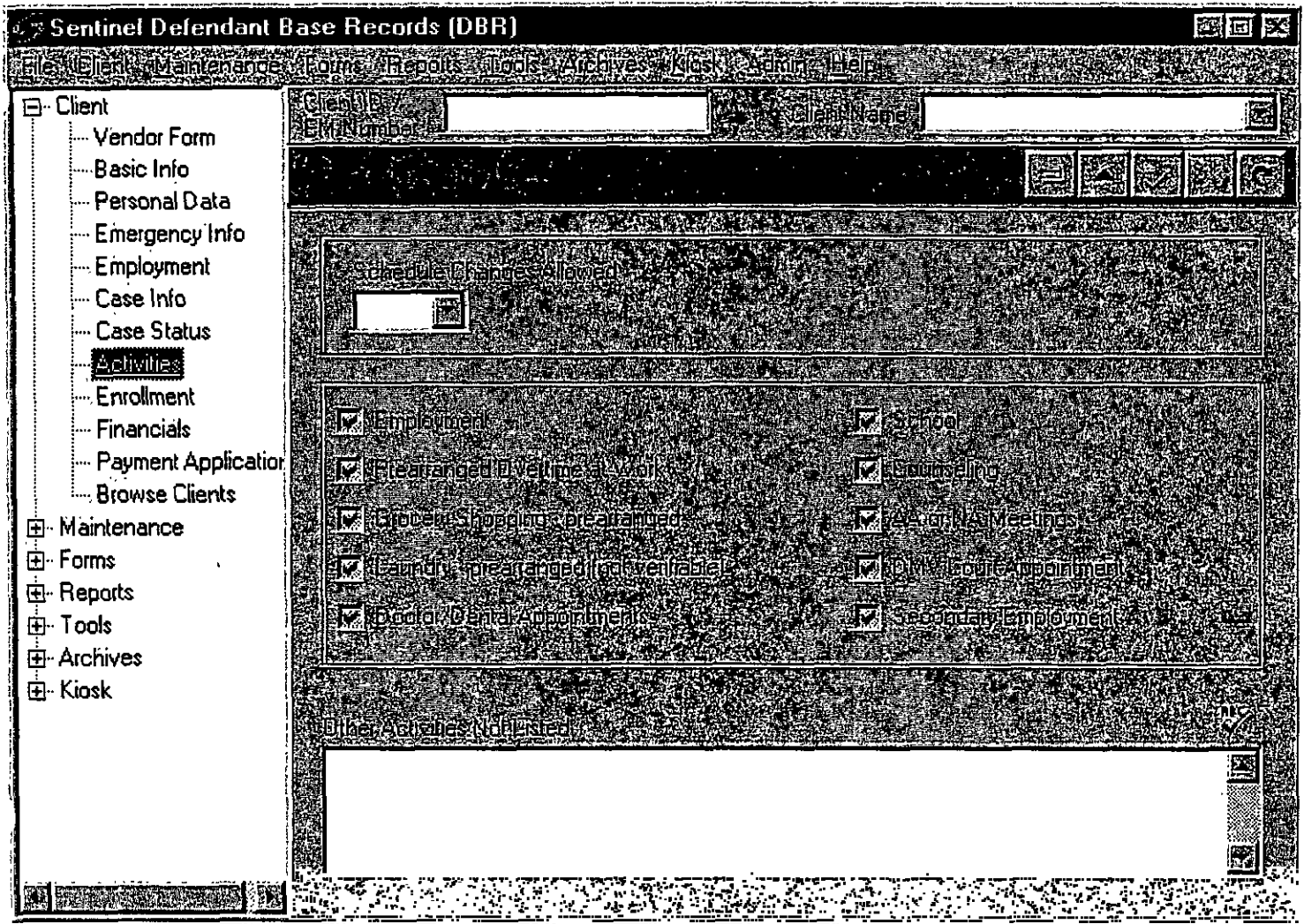
Comments:

CASE STATUS SCREEN

This screen contains the enrollment and completion date information for the participant's case. Similar to the Case Information screen, this screen has the capability to store case status data on an unlimited number of cases. The database also provides whether the case is a single, consecutive, or concurrent case. Most importantly, the information contained above denotes the status, active or inactive and each specific type. Again, all of this information is accessible to Court and/or Probation personnel. The Comments section allows for the entry of any related case information.

* Any like fields entered in Vendor Form contained here in the Case Status Section will be populated automatically.

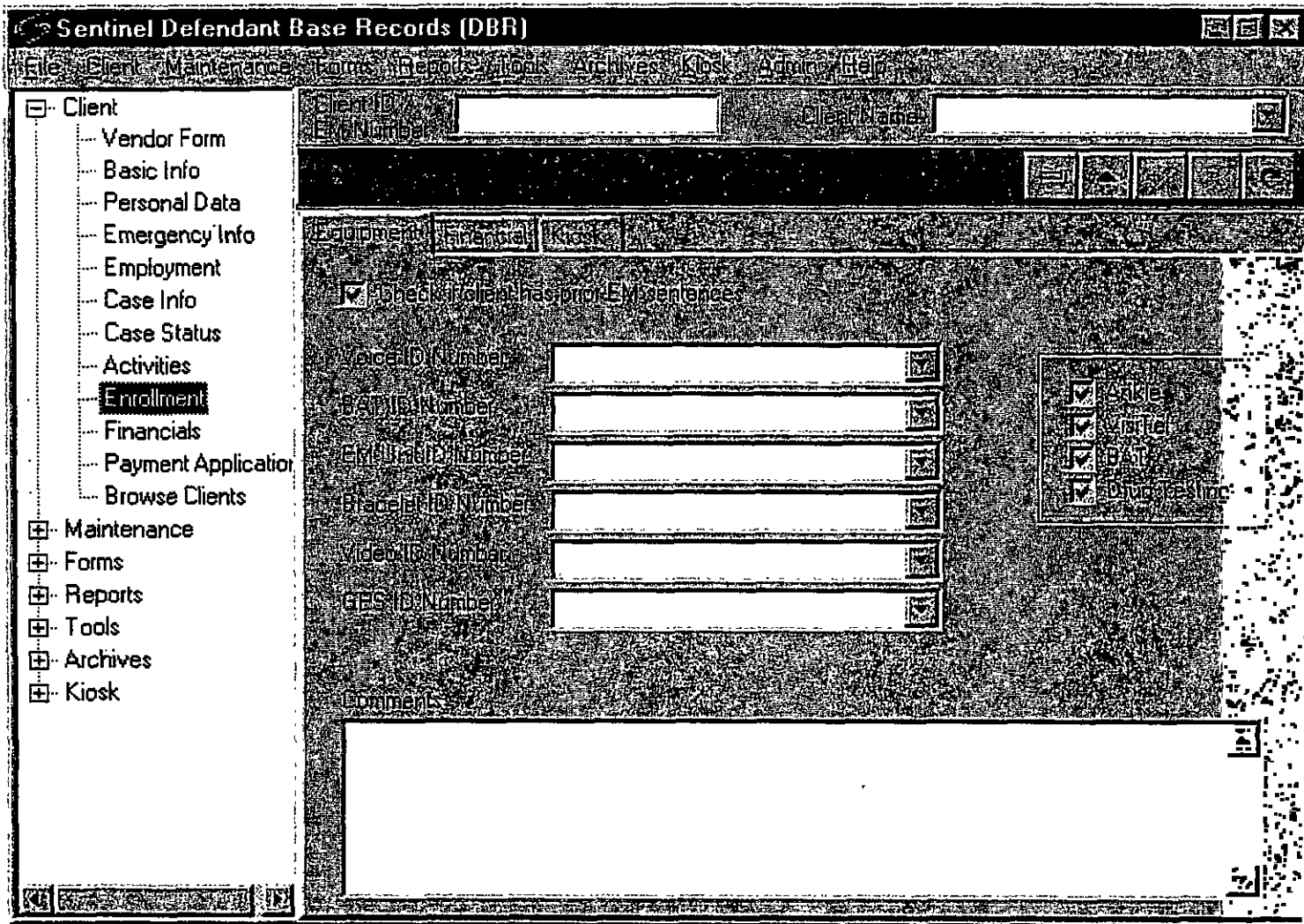
* The highlighted Fields must be completed in order to save and proceed



CLIENT ACTIVITIES SCREEN

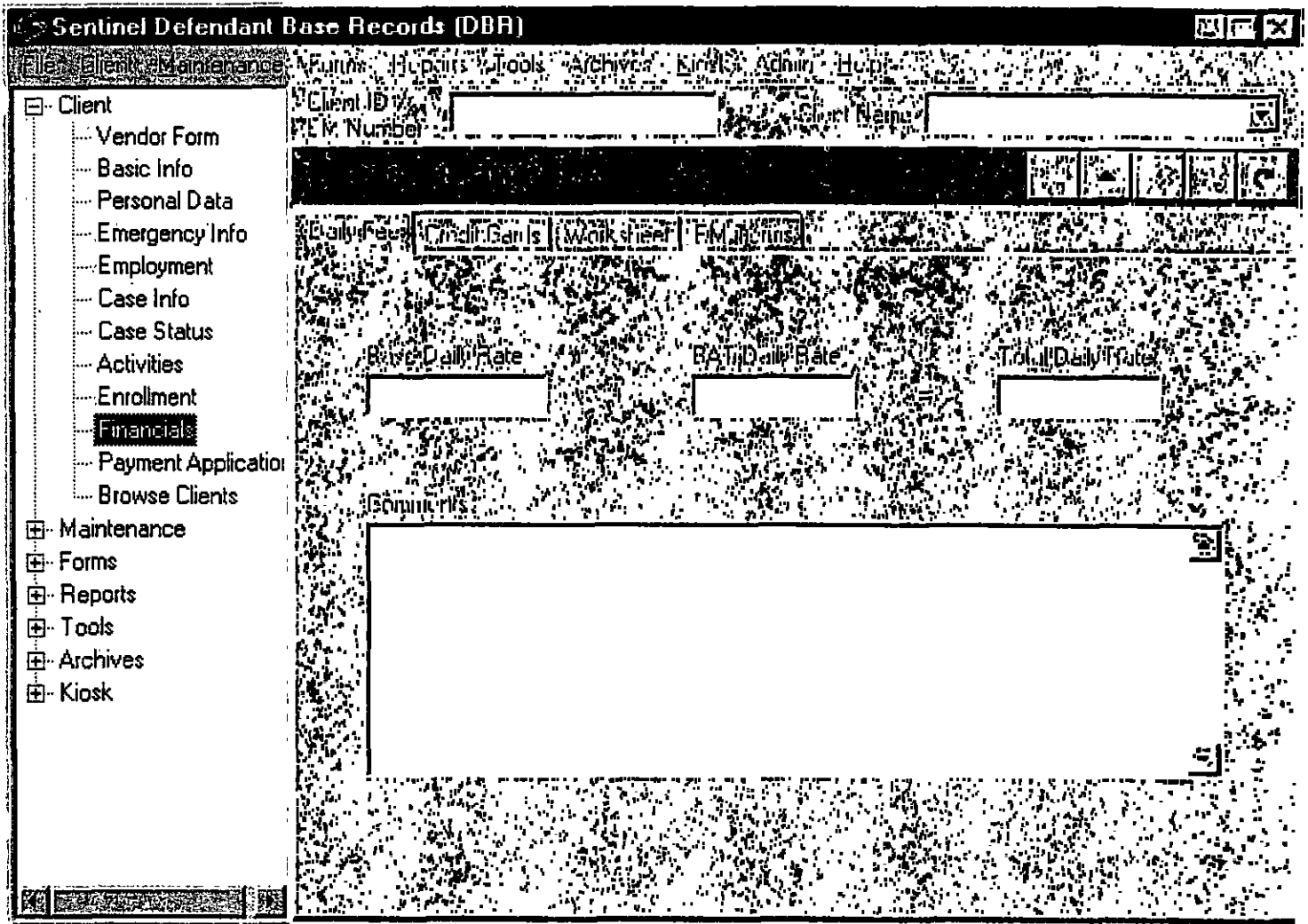
All permitted activities that the participant is authorized to conduct while on the EM program. In the upper left-hand corner of the screen, the *schedule changes allowed* box dictates whether the Program Administrator is permitted to authorize schedule changes for the participant. Should the department declare that there are to be no schedule changes granted, indicate "NO" at the top left of the screen.

If an activity is permitted that is not illustrated above, the Program Administrator can enter the details about the activity in the *other activities not listed* section.



ENROLLMENT SCREEN

The Enrollment Screen for EM clients indicates the type of equipment and the serial number for each piece that is assigned. In this screen, you can enter all equipment information, i.e. field monitoring device number, transmitter number, etc. The pull-down menus next to each type of equipment will list only those serial numbers that are assigned to each office or program. If the serial number used during equipment installation is not available in the drop-down, the equipment is either currently assigned to another client within the assigned office or the equipment has been transferred from another location and must be updated. This information is used to properly control Sentinel's internal inventory system for both hardware and accounting purposes. It also allows personnel to quickly ascertain the unit number that a participant has been assigned in order to generate monitoring center activity reports. You may use the 'Tools' section of SenTrack to locate any piece of equipment in Sentinel inventory.



CLIENT FINANCIAL SCREEN

This screen clearly illustrates the participant's daily rate, breath alcohol testing rate, and the combined daily rate that the participant is responsible for. It also allows you to track which credit cards the participant will be using to submit payments, if applicable. During program participation, if the participant requests to make a payment with a credit card, the credit card is referenced against the approved credit card information in this screen to verify that the participant has been authorized by a third party to use that card.

If the participant undergoes a fee adjustment during his sentence, the information regarding the fee adjustment information is entered in the Comments section.

Sentinel Defendant Base Records (DBR)

File Client Maintenance Forms Reports Tools Archives Kiosk Admin Help

Client Maintenance Forms Reports Tools Archives Kiosk Admin Help

Client Name: [] Client Number: []

Base Number: []

Client did not return home within schedule
 Client's whereabouts are unknown

Date/Time Created: [] Timezone: []

Equipment Comments

Video Shelf
 Bracel Shelf
 BATS Shelf
 Video Shelf
 BMD Shelf
 GPS Shelf

ABSCOND NOTICE

This screen is used to prepare an Abscond Notice for the Court and/or Department. All information relating to the situation is entered in the Comments section, along with the status of the equipment. Using the pull down options, Program Administrators can state whether the unit is back on the "shelf" at a Sentinel office, remains on the offender, or has been lost.

Once a report is created, the database system automatically generates a Date and Time stamp. This allows for exact determination of the creation of the report.

ABSCOND NOTICE REPORT

The Abscond Notice shall only be used for curfew violations that exceed the curfew parameters determined by the department and the client's whereabouts are unknown. For example, if a curfew parameter is 4 hours, and the participant violates the curfew and the whereabouts are unknown, an Abscond Report should be created.

This report can also be generated on any of the following reason in which the participants whereabouts are unknown:

- Tampered equipment
- Unit Late to Test (equipment not checking in)
- Failure to return within the curfew schedule or leaving without authorization.

The report should indicate the following:

- Indicate the defendant's schedule
- Indicate how Sentinel/or Department was made aware of the alarm
- Indicate what is the situation (any of the three examples above)
- Indicate all calls made in attempt to contact the participant
- Indicate whether the equipment is outstanding or returned.
- Indicate the last known address for the participant

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

ABSCOND NOTICE

<u>NAME:</u>	Sanchez, Alex O.	<u>AGENCY / JUDGE:</u>	Ito, Lance A.
<u>INMATE/CASE NUMBER:</u>	COURT#12345	<u>COURT:</u>	Criminal Courts Bldg., Div. 110
<u>OFFENSE:</u>	DUI	<u>DIV/DEPARTMENT:</u>	Dept 110
<u>ENROLLMENT DATE:</u>	02/22/2005	<u>X NUMBER:</u>	PO#12345
<u>EXP. COMPLETION DATE:</u>	05/22/2005	<u>AREA OFFICE:</u>	Rio Hondo Area Office
<u>COMPLETION DATE:</u>		<u>OFFICER / PO:</u>	Testing, Gabriella Sanchez-NTU
<u>NO OF DAYS ORDERED:</u>	90	<u>Other EM Numbers and Cases (if any):</u>	COURT#12345 DEPT#12345

Single Case

<input type="checkbox"/>	DEFENDANT FAILED TO RETURN HOME WITHIN HIS/HER APPROVED SCHEDULE
<input checked="" type="checkbox"/>	DEFENDANT WHEREABOUTS ARE UNKNOWN AT THIS TIME

COMMENTS

On 2/23/05 at 3:00 p.m., Sentinel received a report from our 24 hour monitoring center indicating that the defendant's home monitoring equipment was late to test (LTT). A LTT signal indicates that the defendant is not being monitored for one of the following reasons: the telephone line is not in working order or the unit has been unplugged. Upon receiving the alarm, on 2/23/05 at 3:05 p.m. I called Mr. Sanchez home in an attempt to resolve the issue, however, the phone continued to ring. On 2/23/05 at 3:10 I called Mr. Sanchez call (#####) and left a voice mail to return my call ASAP. At 3:15 p.m. I called Mr. Sanchez work and spoke to Letty, Supervisor. Letty informed me that Mr. Sanchez was did not come into work today. Emergency Contacts, Elizabeth Sanchez was contacted on 2/23/05 @ 3:20 p.m. and she was not aware of the defendant's whereabouts. The second Emergency Contact, Maribel Sanchez was contacted at home on 2/23/05 at 3:25 p.m. and she also stated that she is not aware where Mr. Sanchez is at. Both contacts were informed to Mr. Sanchez to call his Sentinel Case Manager ASAP. The whereabouts of Alex O. Sanchez are unknown. The electronic monitoring unit, 200641, valued at, \$1795 and the ankle transmitter 441196, valued at \$525, have yet to be returned.

123 Evergreen Ave.
Downey, CA 91234
(323) 333-4444

SUBMITTED BY:

Sylmar
16231 Filbert St.
Sylmar, CA 91342-
Phone: (818) 364-9897
Fax: (818) 364-6297

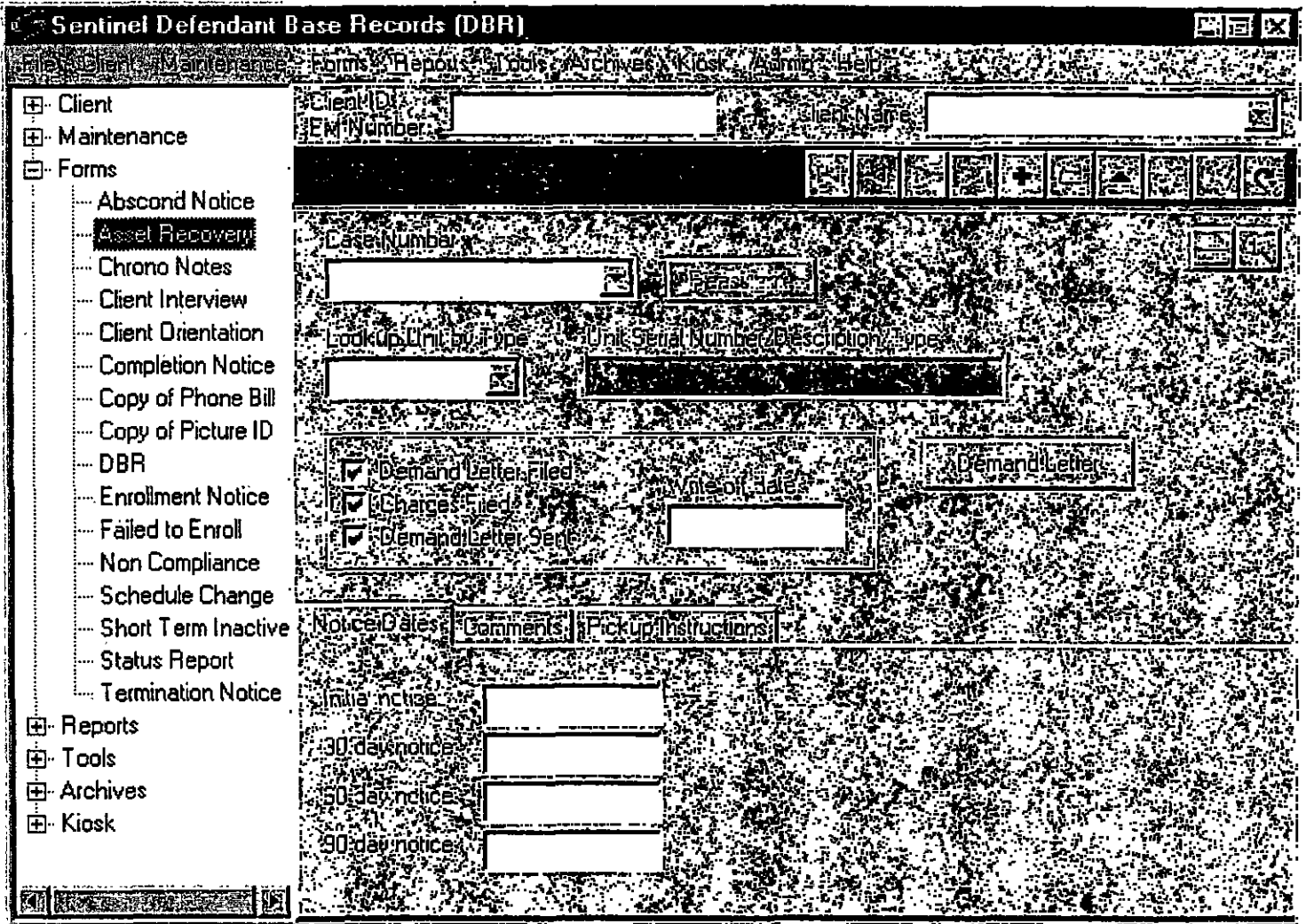
CASE MANAGER: Romero, Odell

DATE: 2/23/2005 4:24:13PM PST

DEPT#12345

ABSCOND

CONFIDENTIAL



ASSET RECOVERY SCREEN

Sentinel personnel utilize this screen in order to track the status of the equipment if the participant has failed to return it at completion or if the participant was terminated or has absconded. As illustrated, you can verify when the initial notice was generated, along with entering pick-up instructions for Sentinel installation personnel to reference when attempting to retrieve the unit. Once a client has been terminated, absconded or completed from EM, and during creation of any corresponding Report Notice, should any assigned equipment be termed, "Not Returned" or "Abscond", SenTrack will automatically ask the user to create an Asset Recovery Form.

ASSET RECOVERY FORM/DEMAND LETTER

The form is equipment specific, if, only the FMD is still out in the field, simply select the client's name, and select FMD from the 'Lookup Unit by Type.' If the equipment has not been properly assigned in the Enrollment section, there will not be a unit returned for creation of the Asset Recovery Form. You may not create an Asset Recovery Form if there is not any equipment assigned to the client. For asset tracking and inventory control, it is imperative that ALL equipment be assigned at the time of EM enrollment and unassigned at EM completion or termination. The Demand Letter function is easily created, simply select the client, select the equipment which is still not returned and select Demand Letter. The verbiage is a form letter which pulls names, address, equipment type and dates of termination directly from SenTrack, simply print and mail.

Asset Recovery Information Form

Unit: 200641, B 19000, EM Unit

Client ID: 1909045025

Client Name: Sanchez, Alex O.

Client Phone #: (26) 974-5890

Client Address:

1170 W. San Bernardino Rd.

#216

Conita

CA 91722-

Emergency Contact: Sanchez, Elizabeth

Relation: Sister

Emergency Phone #: (10) 456-7890

Initial Notice:

90 Day Notice:

90 Day Notice:

90 Day Notice:

Comments:

Recovery Instructions

Please call the defendants home to schedule a pick up date and time for EM recovery. Transmission was returned by the sister.

(This space reserved for final write-off approval)

Write Off Date:

Demand Letter Filed

Charges Filed

Demand Letter Sent

Installer Approval: _____

Case Manager: Romeo, Odell

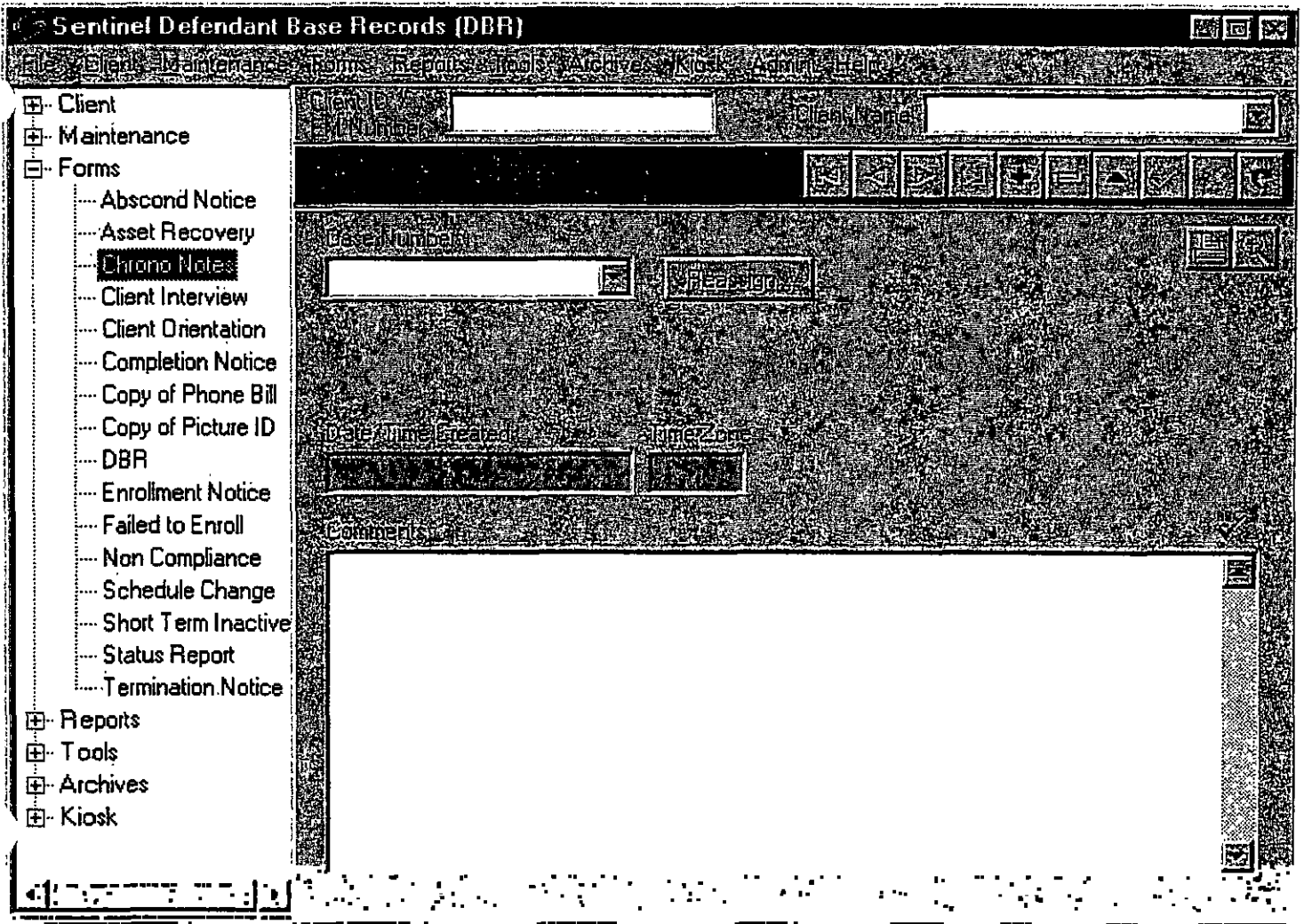
Branch Manager Approval: _____

Director Approval: _____

(This space reserved for Corp Use only)

Inventory Manager Approval: _____

Date Submitted to Accounting: _____



CHRONO NOTES

This screen is used when a Program Administrator has received any information from a participant in the period between compliance appointments. If a participant calls his Program Administrator to request a schedule change or any other situation, the Program Administrator will generate a chrono note entry into the database. This is automatically date and time stamped, and a copy is printed as required and placed in the participant's case file. You can create a new Chronological entry by selecting the "Add" (+) button. There is unlimited entry capability for chrono notes.

THE CHRONOLOGICAL NOTES

As indicated before, the Chronological notes serve as a written diary of notable events between the Participant, Department and the Program Administrator. The Following are examples of **changing** items that should be included in the Chronological Notes.

- Supervision level
- Number of days to serve on EM
- Any change in client address and telephone number
- Officer of Record
- Permitted Activities
- Employment Change
- Emergency situations
- Pertinent telephone conversations
- Information gathered from outside sources regarding the client (perhaps a conversation with the client's employer)

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

CHRONO / FIELD NOTES

NAME: Sanchez, Alex O. AGENCY / JUDGE: Ito, Lance A.
INMATE/CASE NUMBER: COURT#12345 COURT: Criminal Courts Bldg., Div. 110
OFFENSE: DUI DIV/DEPARTMENT: Dept 110
CONTACT TYPE: All - All cases X NUMBER: PO#12345

Modified: Created: Contact Type: Case Number:
2/23/2005 3:57:58PM PST 2/23/2005 3:57:58PM PST Administrative COURT#12345

Contacted Mr. Sanchez at work and informed him of the information that was provided by Court Clerk Lisa regarding the extension of his sentence from 90 to 95 days. Mr. Sanchez informed me that he was aware and he was waiting for them (court) to add this.

Modified: Created: Contact Type: Case Number:
2/23/2005 3:51:16PM PST 2/23/2005 3:51:16PM PST Administrative COURT#12345

Received a call from Court Clerk Lisa. According to Lisa, per Judge Paul, the participant has been ordered to 95 days on EM instead of the 90 previously indicated. Lisa will be forwarding the court order sigend by the Judge. Mr. Sanchez will be informed.

Modified: Created: Contact Type: Case Number:
2/23/2005 3:49:13PM PST 2/23/2005 3:49:13PM PST Administrative COURT#12345

Client called and provided his work schedule and school schedule. Please refer to CIF and Schedule Change Form dated 2/23/05.

Modified: Created: Contact Type: Case Number:
2/22/2005 4:08:05PM PST 2/22/2005 4:08:05PM PST Administrative COURT#12345

Client called stating he was going to miss his interview appt. Client interview was rescheduled.

OR

DEPT#12345

CONFIDENTIAL

CHRONO NOTES

Sentinel Defendant Base Records (DBR)

File Client Maintenance Forms Reports Tools Archives Status Admin Help

Client: [] Maintenance: [] Forms: []

Case Number: [] Reason: []

Verify activity (date/time)
 Verify items (strap, battery, status)
 Verify no violations (trauma, restraint, etc.)
 Identify document schedule changes
 Identify equipment (problem, black strap)

Schedule and follow-up notes
 Schedule next appointment (date/time)
 Verify client transportation/business
 Client signature (use word for initials)

Date/Time Created: [] Time Zone: []

Comment: []

CLIENT INTERVIEW SCREEN

This screen is completed by a Program Administrator at every compliance appointment. The Program Administrator “checks off” the appropriate boxes that pertain to that compliance meeting. In addition, the Program Administrator enters narrative relating to the details of the meeting. Items included in the narrative include: payment of program fees, upcoming court dates, visual inspection of the ankle transmitter, changes of schedule, declaration if any non-compliance or status reports will be generated, and next appointment date.

The participant reviews this interview and signs it, thereby accepting the results of his compliance meeting.

CLIENT INTERVIEW CASE NOTES

The Client Interview serves as a journal of interaction between the Program Administrator and the participant. During each meeting, Program compliance is measured and recorded, if Program non-compliance is noted, the client and department are advised. Each of the following topics as indicated in the checklist prompts the following questions:

- Did the client provide proper documentation
- Was a Verbal warning issued for a first time infraction of Program regulation; if so, for what reason: Time cards, Paycheck stub, Receipts, PAL
- Is the client employed
- Were there any non-compliance reports issued, including those which were curfew related.
- What was the amount of payment
- The transmitter strap was checked for wear comfort and function
- Next a follow-up meeting; if so, when is it scheduled?
- When is the next compliance meeting scheduled and what is the amount due at that time.

Interview Notes are prepared during a client interview. The entry should include any additional information provided between the Program Administrator and the participant. The entire meeting is recorded in the case notes and the participant Client Interview Note is prepared and signed by the Program Administrator and the participant.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

CLIENT INTERVIEW

NAME: Sanchez, Alex O.
INMATE/CASE NUMBER: COURT#12345
OFFENSE: DUI
ENROLLMENT DATE: 02/22/2005

AGENCY/JUDGE: Ito, Lance A.
COURT: Criminal Courts Bldg., Div. 110
DIV/DEPARTMENT: Dept 110
X NUMBER: PO#12345

NEXT INTERVIEW DATE: _____

COMMENTS

Mr. Sanchez reported to his compliance meeting on 2/25/05 @ 130 p.m. Mr. Sanchez activity report from 2/20-2/25 were reviewed. Mr. Sanchez provided a signed activity log as documentation for work on 2/20, 2/21, 2/22, 2/23 and 2/24. In addition, Mr. Sanchez provided his timesheets and time cards to verify the work hours for the dates mentioned. Mr. Sanchez also provided a signed log to verify school on 2/21, 2/23. Mr. Sanchez made a payment of \$140. Strap was checked, and is intact. Mr. Sanchez was reminded that his completion date was changed due to the order of the judge in adding more days to his program. Mr. Sanchez schedule will remain the same in the upcoming weeks, therefore no changes are required at this time. Next appt. set for 3/1/05 @ 130 p.m. and payment of \$100 is due.

SUBMITTED BY:

Sylmar
16231 Filbert St.
Sylmar, CA 91342-
Phone: (818) 364-9897
Fax: (818) 364-6297

CLIENT SIGNATURE: _____

CASE MANAGER: Romero, Odell

DATE: 2/24/2005 2:55:58PM PST

DEPT#12345

CLIENT INTERVIEW

CONFIDENTIAL

Sentinel Defendant Base Records (DBR)

File Client Maintenance Forms Reports Tools Archives Kiosk Admin Help

Client
 Maintenance
 Forms

- Abscond Notice
- Asset Recovery
- Chrono Notes
- Client Interview
- Client Orientation**
- Completion Notice
- Copy of Phone Bill
- Copy of Picture ID
- DBR
- Enrollment Notice
- Failed to Enroll
- Non Compliance
- Schedule Change
- Short Term Inactive
- Status Report
- Termination Notice

Reports
 Tools
 Archives
 Kiosk

Client ID: [] Client Name: []

Case Number: [] Reason: []

<input checked="" type="checkbox"/> Verified Client Base Information	<input checked="" type="checkbox"/> Collected Enrollment Fee
<input checked="" type="checkbox"/> Reviewed program guideline	<input checked="" type="checkbox"/> Collected program fee
<input checked="" type="checkbox"/> Contract signed by client and case manager	<input checked="" type="checkbox"/> Sent enrollment advice
<input checked="" type="checkbox"/> Arranged equipment installation	<input checked="" type="checkbox"/> Arranged the appointment

Date/Time Created: [] Time Zone: []

Comment: []

CLIENT ORIENTATION SCREEN

At the time of enrollment in the EM Program, the Participant undergoes an Orientation. At this orientation, all program rules and regulations are explained to the participant. In addition, the participant's original schedule is determined along with his daily rate and balance due. Good hook-up/installation of the equipment is also referenced in the orientation. The Program Administrator also informs the participant what types of documentation will be required throughout his participation in the program.

All of the above mentioned data is entered in the orientation screen by the Program Administrator. This is a crucial document as it is signed by the participant at the orientation appointment and is used to verify that the participant acknowledged the original conditions of program participation.

CLIENT ORIENTATION NOTES

The Orientation Interview is the first opportunity the Program Administrator and participant will have to meet with one another and discuss in detail the parameters of the program. It is during this interview that the following issues are discussed and agreed upon:

- Program rules and regulations have been presented and reviewed.
- Financial worksheet is completed and daily fee is set.
- Participant's schedule of activities is established, this is established by following the Court's and/or Department's parameters, and appropriate verification of activities are agreed upon.
- Personal information is collected and reviewed, i.e. telephone bill, picture identification, etc.
- Participant's acknowledgement that phone features are not allowed
- The next appointment date and time are set, according to the level of supervision.
- Equipment installation is accomplished
- Grievance procedures are explained.

It is during the orientation interview that the participant's case file is created in which all participant contact is recorded, all pertinent documentation maintained and all conduct and activity undertaken by the participant is recorded.

A copy of this report is given to the participant and the signed original is placed within the participant's file.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

CLIENT ORIENTATION

<u>NAME:</u>	Sanchez, Alex O.	<u>AGENCY / JUDGE:</u>	Ito, Lance A.
<u>INMATE/CASE NUMBER:</u>	COURT#12345	<u>COURT:</u>	Criminal Courts Bldg., Div. 110
<u>OFFENSE:</u>	DUI	<u>DIV/DEPARTMENT:</u>	Dept 110
<u>ENROLLMENT DATE:</u>	02/22/2005	<u>X NUMBER:</u>	PO#12345
<u>EXP. COMPLETION DATE:</u>	05/22/2005	<u>AREA OFFICE:</u>	Rio Hondo Area Office
<u>COMPLETION DATE:</u>		<u>OFFICER / PO:</u>	Testing, Gabriella Sanchez-NTU
<u>NO OF DAYS ORDERED:</u>	90	<u>Other EM Numbers and Cases (if any):</u>	COURT#12345 DEPT#12345

Single Case

<input checked="" type="checkbox"/> VERIFIED DEFENDANT BASE RECORD (DBR)	<input checked="" type="checkbox"/> COLLECTED ENROLLMENT FEES
<input checked="" type="checkbox"/> REVIEWED PROGRAM GUIDELINES	<input checked="" type="checkbox"/> COLLECTED PROGRAM FEES
<input checked="" type="checkbox"/> CONTRACT SIGNED BY CLIENT AND CASE WORKER	<input checked="" type="checkbox"/> PREPARED ENROLLMENT NOTICE
<input checked="" type="checkbox"/> ARRANGED EQUIPMENT INSTALLATION	<input checked="" type="checkbox"/> ARRANGED NEXT APPOINTMENT DATE

COMMENTS

On 2/22/05 @ 3:00 p.m. the above participant was orientated on the Sentinel's Electronic Monitoring Program. The participant has not been assessed as a suitable, medium participant therefore he will be supervised as standard and will report on a bimonthly basis. The participant provided a telephone bill to verify address and telephone number, and states there are no unauthorized features on the phone line. Program rules and regulations have been explained to the participant. Contract signature was witnessed by Case Manager, and a copy of the contract was handed to the participant. Fees have been assessed at a total of \$17 including BAT for 90 days on Sentinel's EM Program. A payment of \$255.00 is to be submitted today. Per Court Sentencing Notice, the participant has been given a schedule to work, attend school (see client schedule sheet) The participant was instructed to provide time sheets/time cards/pay stubs to verify work and schedule of class and signing sheet as documentation for school. The participant understands that failing to submit verification, unapproved leaves/enters will be reported as violations to the court. All other court authorized activities will be scheduled 24 hours in advance between 10am to 4pm. The participant's equipment was installed in the office and "GOOD HOOK-UP" was received. Strap Intact. Participant was advised to go directly home and install his equipment. note: Participant received BAT equipment and instructions on how to take the test were reviewed and issued to him.
Next appt. set for 3/1/05 @ 1:00 p.m. and \$ 260.00 will be due.

SUBMITTED BY:

Sylmar
16231 Filbert St.
Sylmar, CA 91342-
Phone: (818) 364-9897
Fax: (818) 364-6297

CLIENT SIGNATURE: _____

CASE MANAGER: Romero, Odell

DATE: 2/22/2005 4:20:40PM PST

DEPT#12345

ORIENTATION

CONFIDENTIAL

Sentinel Defendant Base Records (DBR)

Client
Maintenance
Forms

- Abscond Notice
- Asset Recovery
- Chrono Notes
- Client Interview
- Client Orientation
- Completion Notice**
- Copy of Phone Bill
- Copy of Picture ID
- DBR
- Enrollment Notice
- Failed to Enroll
- Non Compliance
- Schedule Change
- Short Term Inactive
- Status Report
- Termination Notice

Reports
Tools
Archives
Kiosk

Case Number: [] Reason: []

All program fees have been paid in full.
 Required drug/alcohol testing completed.
 Community service hours were completed.

Date/Time Created: [] Timezone: []

Equipment: [] Comments: []

Face: Shelf [] Bracelet: Shelf []
 B.A.T.: Shelf [] Video: Shelf []
 G.M. Unit: Shelf [] GPS: Shelf []

COMPLETION NOTICE

A completion notice is generated by the Program Administrator at the time of the participant's successful completion of the program. This form allows the Program Administrator to enter any comments regarding the participant's completion, in addition to properly updating the internal equipment inventory system.

If the participant was serving multiple cases, individual completion notices will be generated for every case as the completion date arrives.

Copies of this form are kept in the participant's file, with the original being sent to the Court. and/or Department or they can retrieve these forms through their direct access into the Sentinel database system.

COMPLETION NOTICE REPORT

The Completion Notice Report essentially informs the Department that the client is no longer being monitored by Sentinel and has completed the program successfully . The Completion Notice must contain the following information:

- Actual completion date
 - Amount of days served
 - If participant paid his fees in full or if there is an “outstanding” balance
 - The number of Non Compliance received during the duration of the program
 - If serving multiple cases, it will indicate whether the case is concurrent/consecutive
 - Indicate the return of all monitoring equipment issued
-
- ❖ This report is generated that same day the participant completes the EM program. This report is forwarded to the Court and/or Department, the same day of completion.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

COMPLETION NOTICE

<u>NAME:</u>	Sanchez, Alex O.	<u>AGENCY / JUDGE:</u>	Ito, Lance A.
<u>INMATE/CASE NUMBER:</u>	COURT#12345	<u>COURT:</u>	Criminal Courts Bldg., Div. 110
<u>OFFENSE:</u>	DUI	<u>DIV/DEPARTMENT:</u>	Dept 110
<u>ENROLLMENT DATE:</u>	02/22/2005	<u>X NUMBER:</u>	PO#12345
<u>EXP. COMPLETION DATE:</u>	05/22/2005	<u>AREA OFFICE:</u>	Rio Hondo Area Office
<u>COMPLETION DATE:</u>		<u>OFFICER / PO:</u>	Testing, Gabriella Sanchez-NTU
<u>NO OF DAYS ORDERED:</u>	90	<u>Other EM Numbers and Cases (if any):</u>	COURT#12345 DEPT#12345

Single Case

- ALL PROGRAM FEES HAVE BEEN PAID IN FULL
- REQUIRED DRUG/ALCOHOL TESTING COMPLETED
- COMMUNITY SERVICES HOURS WERE COMPLETED

COMMENTS

The above defendant participant completed ninety five (95) days on the Sentinel's Electronic Monitoring Program as ordered by the Court. There were no violations reported for the duration of his participation in the program. All of Sentinel's electronic monitoring equipment has been returned.

SUBMITTED BY:

Sylmar

16231 Filbert St.

Sylmar, CA 91342-

Phone: (818) 364-9897

Fax: (818) 364-6297

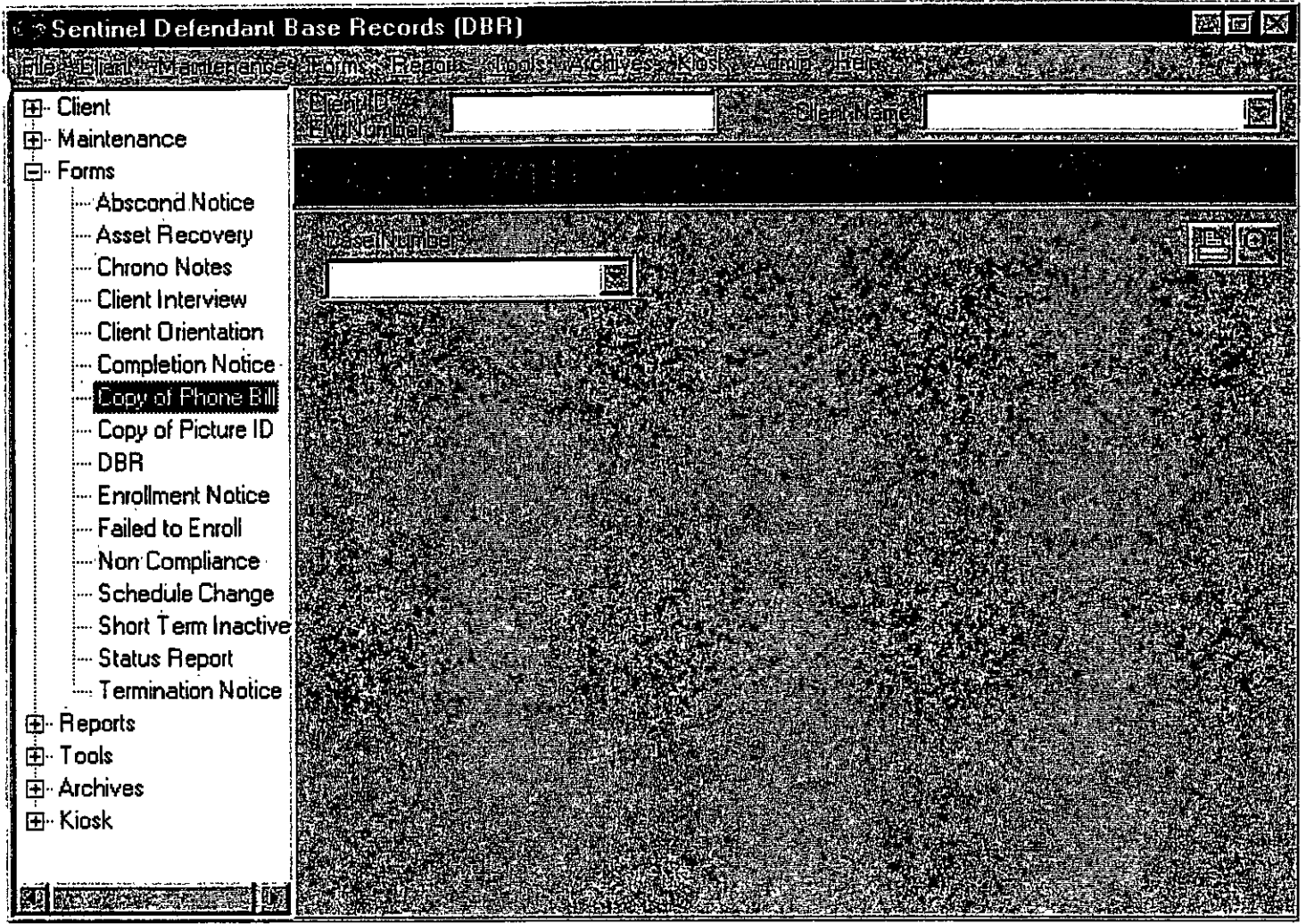
CASE MANAGER: Romero, Odell

DATE: 2/24/2005 2:58:44PM PST

DEPT#12345

CONFIDENTIAL

COMPLETION



COPY OF PHONE BILL

A copy of the participant's residential telephone bill is attached to this form and placed in the participant's file. This is used as verification of the participant's residence and confirmation of the telephone number to which the field monitoring device is connected.

COPY OF PHONE BILL FORM

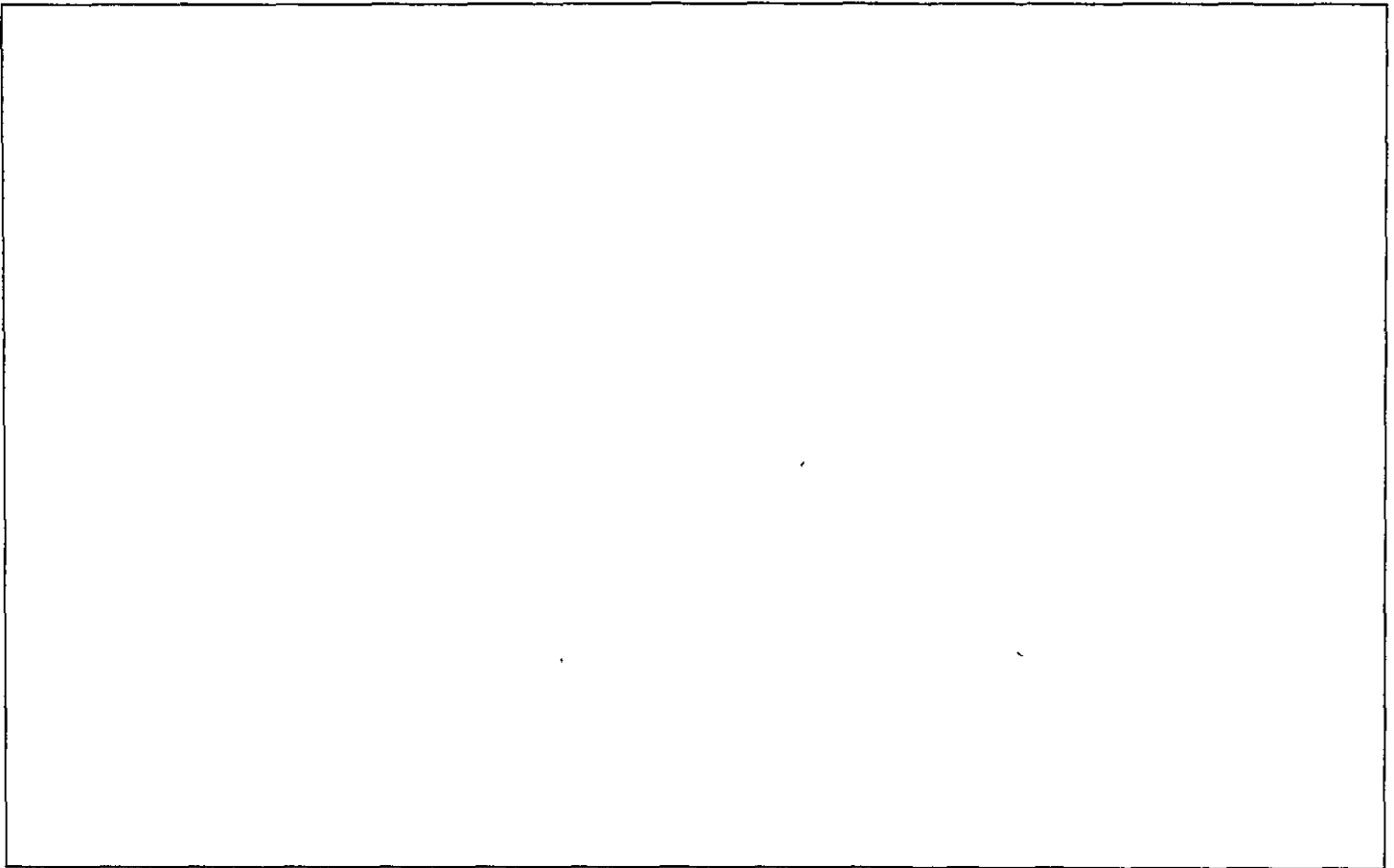
The Phone Bill form can be printed and a copy of the actual phone bill is attached to this form and placed on the participant's case file. If no phone bill is provided when the program begins the Program administrator must follow up in collecting this item. The Program Administrator should make general notes in the Chronological Notes and/or Client Orientation and Client Interview Notes regarding the steps taken to collect this item. The telephone bill is required documentation and must be collected at the beginning of the EM program and anytime phone features are suspected or telephone numbers change. Once received a copy of the bill is placed here in the Phone Bill Form.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

COPY OF PHONE BILL

<u>NAME:</u>	Sanchez, Alex O.	<u>AGENCY / JUDGE:</u>	Ito, Lance A.
<u>INMATE/CASE NUMBER:</u>	COURT#12345	<u>COURT:</u>	Criminal Courts Bldg., Div. 110
<u>OFFENSE:</u>	DUI	<u>DIV/DEPARTMENT:</u>	Dept 110
<u>COPY OF PHONE BILL:</u>	See Below	<u>X NUMBER:</u>	PO#12345



SUBMITTED BY:

Sylmar

16231 Filbert St.

Sylmar, CA 91342-

Phone: (818) 364-9897

Fax: (818) 364-6297

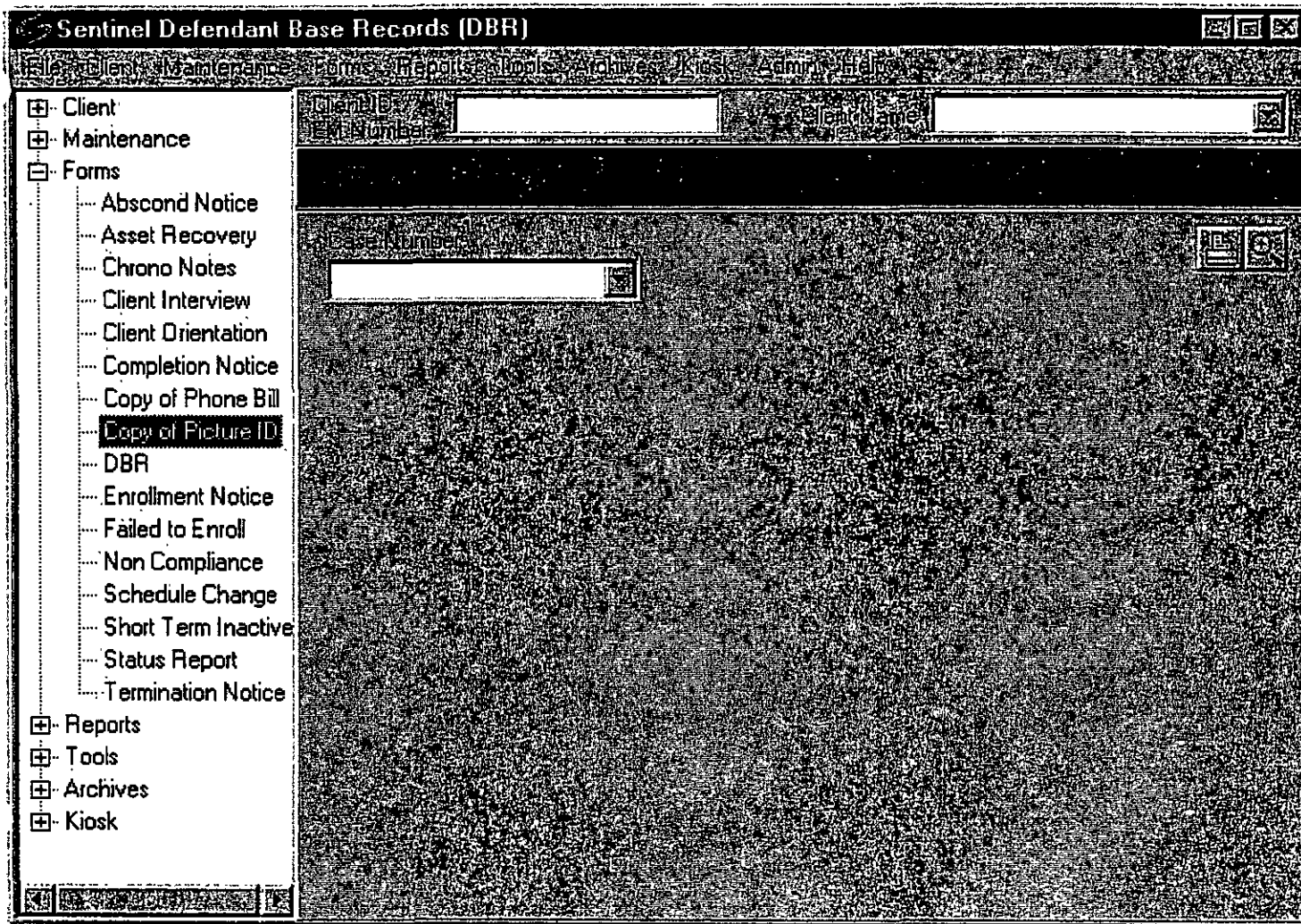
CASE MANAGER: Romero, Odell

DATE: 6/16/2005 12:33:03PM

DEPT#12345

PHONE BILL

CONFIDENTIAL



COPY OF PICTURE IDENTIFICATION

A copy of the participant's identification card is attached to this form and place in the participant's file. On occasion, the picture identification is used to confirm the participant's identity for local police departments or Court and/or Probation Department personnel.

THE COPY OF PICTURE IDENTIFICATION FORM

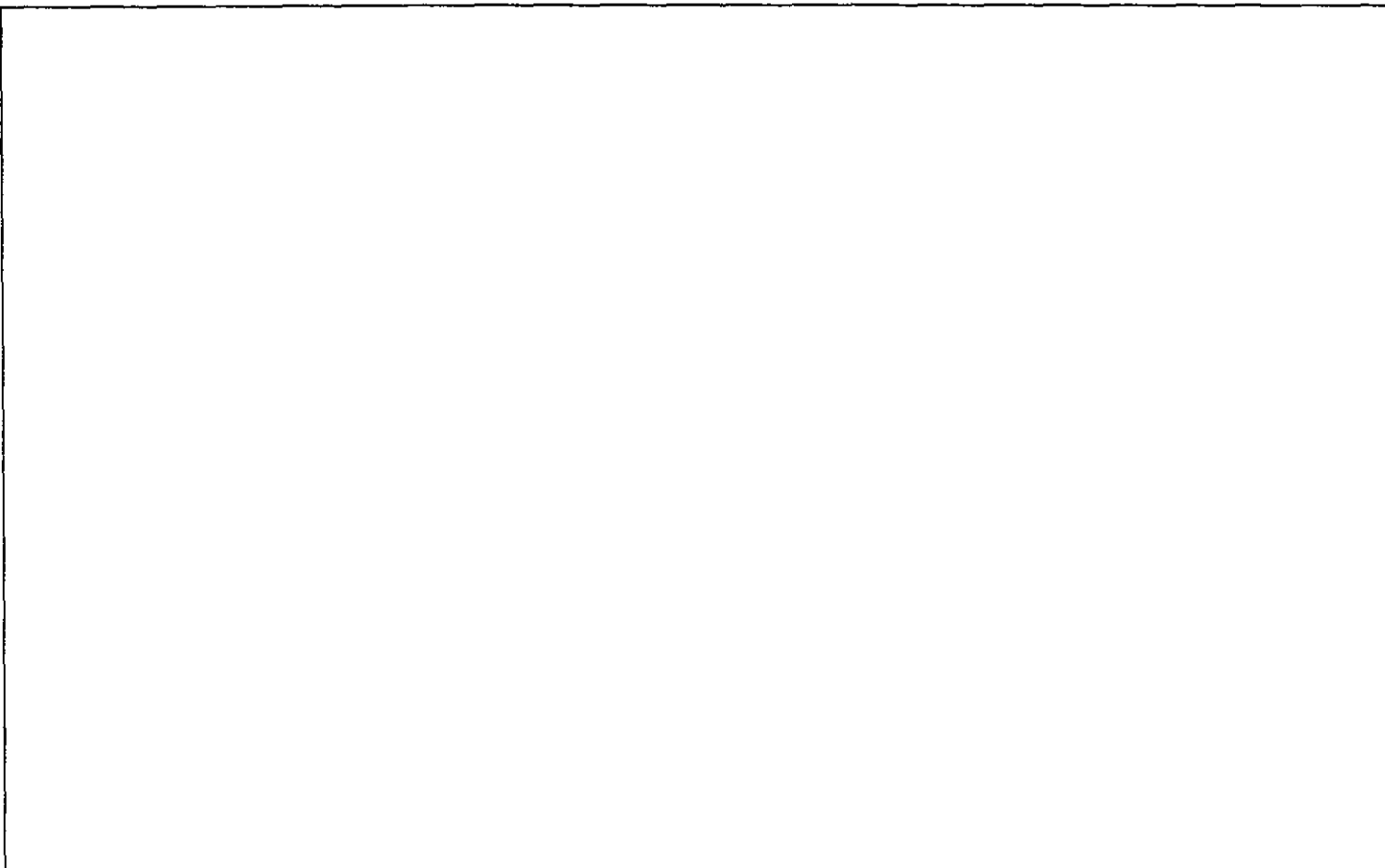
The Copy of Picture ID form can be printed and a copy of the actual ID/DL/Passport is attached to this form and placed on the participant's case file. If no form of identification is provided when the program begins, the Program Administrator must follow up in collecting this item. The program Administrator should make general notes in the Chronological Notes and/or Client Orientation and Client Interview Notes regarding the steps taken to collect this item. The Picture ID is a required documentation and must be collected at the beginning of the EM program. Once received a copy of the ID/DL/Passport is placed here in the Picture ID Form.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

COPY OF PICTURE ID

<u>NAME:</u>	Sanchez, Alex O.	<u>AGENCY / JUDGE:</u>	Ito, Lance A.
<u>INMATE/CASE NUMBER:</u>	COURT#12345	<u>COURT:</u>	Criminal Courts Bldg., Div. 110
<u>OFFENSE:</u>	DUI	<u>DIV/DEPARTMENT:</u>	Dept 110
<u>COPY OF PICTURE ID:</u>	See Below	<u>X NUMBER:</u>	PO#12345



SUBMITTED BY:

Sylmar
16231 Filbert St.
Sylmar, CA 91342-
Phone: (818) 364-9897
Fax: (818) 364-6297

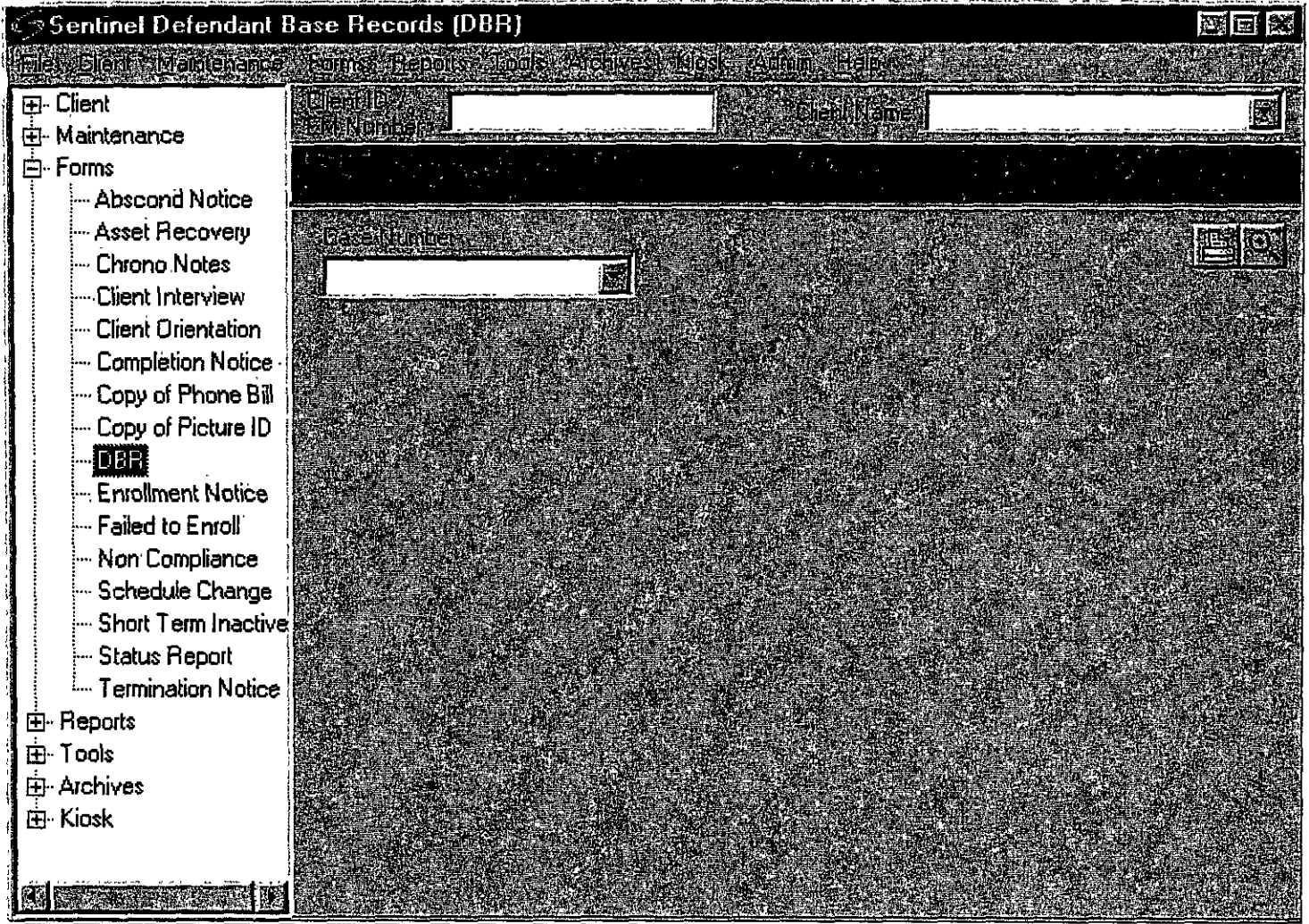
CASE MANAGER: Romero, Odell

DATE: 6/16/2005 12:33:15PM

DEPT#12345

PICTURE ID

CONFIDENTIAL



DBR

The Defendant Base Record is the compiled information that was entered by the Program Administrator about the participant. This includes the case information, case status, permitted activities, daily fee assessment, the employment information, emergency contact information, and personal information. When this DBR form is generated, all the previously stated information is compiled and generated in a four (4) page report. A copy of this DBR is then placed in the participant's case file.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

Offender Information Sheet

OFFICER / PO: Testing, Gabriella Sanchez-NTU BRANCH: Sylmar
INITIAL CONTACT DATE: 2/20/2005 12:00:00AM TODAY'S DATE: 6/16/2005 12:23:57PM PST

GENERAL PERSONAL

DEFENDANT NAME: Sanchez, Alex O. SOCIAL SECURITY NO: 222-33-4444
HOME ADDRESS: 1170 W. San Bernardino Rd. DATE OF BIRTH: 7/15/1981 12:00:00AM
#246 SEX: Male
COUNTY: Los Angeles ETHNIC BACKGROUND: Hispanic
CITY, STATE, ZIP: Covina, CA 91722- HEIGHT / WEIGHT: 5 feet 8 inches / 180 pounds
PHONE NO (HOME): (626) 974-5890 IDENTIFICATION: State ID Card
YEARS OF SCHOOL: 12 ID NUMBER / STATE: A7981201 / CA
LANGUAGES: English, Spanish MARITAL STATUS: CoHabitant
SPOUSE NAME: Crystal
NO OF DEPENDANTS: 0

EMERGENCY CONTACT(S)

NAME: Sanchez, Elizabeth NAME: Sanchez, Maribel
ADDRESS: 801 Cypress Ave ADDRESS: 123 Broadway Ave
CITY, STATE, ZIP: Long Beach, CA 94567- CITY, STATE, ZIP: Redondo Beach, CA 91345-
PHONE: (310) 456-7890 PHONE: (213) 456-7891
RELATION: Sister RELATION: Sister

EMPLOYMENT INFORMATION

IS CLIENT EMPLOYED: Yes IS CLIENT SELF-EMPLOYED? No
EMPLOYER PHONE NO: (323) 789-4562 OCCUPATION/TITLE: Clerical Assistant
EMPLOYER NAME: Diversified Works START/END DATE:
EMPLOYER ADDRESS: 258 Eastern Ave SUPERVISOR NAME: Letty C.
CITY, STATE, ZIP: Bell Gardens, CA 97895- SUPV AWARE OF EMP: Yes
SKILLS:

DEPT#12345

BASE RECORD 1 OF 4

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

Offender Information Sheet

OFFICER / PO: Testing, Gabriella Sanchez-NTU BRANCH: Sylmar
INITIAL CONTACT DATE: 2/20/2005 12:00:00AM TODAY'S DATE: 6/16/2005 12:23:57PM PST

CASE INFORMATION

CASE NUMBER: COURT#12345 SUPERVISION LEVEL: Standard
X NUMBER: PO#12345 SUITABILITY: Suitable
DATE SENTENCED: 2/19/2005 12:00:00AM DATE TO BE ENROLLED: 2/22/2005 12:00:00AM
DAYS SENTENCED: 90 DATE ENROLLED: 02/22/2005
OFFENSE: DUI EXPECTED COMPLETION: 05/22/2005
FELONY/MISD/PV: Probation Violation PRIOR HOUSE ARREST: No
PROBATION TYPE: Felony EQUIPMENT TYPE: ANKLE
CLIENT TYPE: Court EM UNIT ID NUMBER:
REFERRED BY: Court TRANSMITTER NUMBER:
DISABILITIES: None

ADDITIONAL SENTENCE INFORMATION

BREATH ALCOHOL TEST ? Yes CASE NUMBERS: COURT#12345
SENTENCE TYPE: Single Case

NOTIFICATION INFORMATION COURT

JUDGE: Ito, Lance A. COURT FAX NUMBER:
COURT: Criminal Courts Bldg., Div. 110 COURT PHONE NUMBER:
DIVISION , DEPARTMENT: Dept 110
COURT ADDRESS:
CITY, STATE, ZIP:

DEPT#12345

BASE RECORD 2 OF 4

CONFIDENTIAL

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

Offender Information Sheet

OFFICER / PO: Testing, Gabriella Sanchez-NTU BRANCH: Sylmar
INITIAL CONTACT DATE: 2/20/2005 12:00:00AM TODAY'S DATE: 6/16/2005 12:23:57PM PST

NOTIFICATION INFORMATION (CONT'D)

PROBATION OFFICE: Rio Hondo Area Office PHONE NUMBER: (310) 908-3119
OFFICER / PO: Testing, Gabriella Sanchez-NTU FAX NUMBER: (000) 000-0000
ADDRESS: 8240 S. Broadway
CITY, STATE, ZIP: Whittier, CA 90660

DEFENSE ATTORNEY: Harris, Elizabeth PUBLIC OFFENDER ? No
OFFICE/LOCATION: PHONE NUMBER: (213) 687-8890
ADDRESS: 880 West 1st Street Suite 615 FAX NUMBER:
CITY, STATE, ZIP: Los Angeles, CA 90012

FINANCIAL INFORMATION

BASE DAILY FEE: \$15.00 MONTHLY FEE:
BAT FEE: \$3.00
TOTAL DAILY FEE: \$18.00

PERMITTED ACTIVITIES

DOC EMPLOYMENT: Yes SCHOOL: No
DOC OVERTIME: No COUNSELING-AA/NA/DV: Yes
WEEKLY GROCERIES: Yes CHURCH: No
WEEKLY LAUNDRY: No DMV COURT: Yes
DOCTOR/DENTAL: Yes SECOND EMPLOYMENT: No

DEPT#12345

BASE RECORD 3 OF 4

CONFIDENTIAL

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

Offender Information Sheet

OFFICER / PO: Testing, Gabriella Sanchez-NTU BRANCH: Sylmar
INITIAL CONTACT DATE: 2/20/2005 12:00:00AM TODAY'S DATE: 6/16/2005 12:23:57PM PST

PRIOR EMPLOYMENT

Employer Name Address Phone Supervisor Name Start Date End Date Status

PRIOR ADDRESSES

Address, City, State, Zip Created Modified
123 Evergreen Ave , Downey, CA 91234- 02/22/2005 02/22/2005

PHONE NUMBERS

<u>Phone Number</u>	<u>Ext</u>	<u>Description</u>	<u>Phone Number</u>	<u>Ext</u>	<u>Description</u>
(123) 456-7890		Cell			
(234) 567-8910		Work			
(323) 333-4444		Previous Phone # In Downeny A			

DEPT#12345

BASE RECORD 4 OF 4

CONFIDENTIAL

ENROLLMENT NOTICE REPORT

The Enrollment Notice is the first document submitted to the department after successful Orientation and enrollment. The following information must be included:

- Participant Name
 - Start date and expected completion date
 - Supervision level
 - Number of days mandated to EM
 - Permitted activities (if any)
 - Whether the participant is serving concurrent/consecutive cases, if serving multiple cases
-
- ❖ This report is generated the same day the participant enrolls and is then forwarded to the Court and/or Department the same business day.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

ENROLLMENT NOTICE

<u>NAME:</u>	Sanchez, Alex O.	<u>AGENCY / JUDGE:</u>	Ito, Lance A.
<u>INMATE/CASE NUMBER:</u>	COURT#12345	<u>COURT:</u>	Criminal Courts Bldg., Div. 110
<u>OFFENSE:</u>	DUI	<u>DIV/DEPARTMENT:</u>	Dept 110
<u>ENROLLMENT DATE:</u>	02/22/2005	<u>X NUMBER:</u>	PO#12345
<u>EXP. COMPLETION DATE:</u>	05/22/2005	<u>AREA OFFICE:</u>	Rio Hondo Area Office
<u>COMPLETION DATE:</u>		<u>OFFICER / PO:</u>	Testing, Gabriella Sanchez-NTU
<u>NO OF DAYS ORDERED:</u>	90	<u>Other EM Numbers and Cases (if any):</u>	COURT#12345 DEPT#12345

Single Case

<input checked="" type="checkbox"/> DEFENDANT WAS FOUND SUITABLE FOR ELECTRONIC MONITORING
<input checked="" type="checkbox"/> DEFENDANT WILL UNDERGO BREATH ALCOHOL TESTING
<input type="checkbox"/> DEFENDANT WILL UNDERGO DRUG TESTING

COMMENTS

On 2/22/05 at 3:00 p.m. Mr. Sanchez was enrolled in the Sentinel's Electronic Monitoring Program. Alex O. Sanchez was found suitable to participate on the program by the Los Angeles County Probation Department and will serve 90 days on the program. Mr. Sanchez is currently employed as a clerical assistant and will provide time sheets/time cards and pay stubs as verification for work. Mr. Sanchez also understands that he must provide documentation for all other permitted activities as indicated on the orientation form.

SUBMITTED BY:

Sylmar
16231 Filbert St.
Sylmar, CA 91342-

Phone: (818) 364-9897

Fax: (818) 364-6297

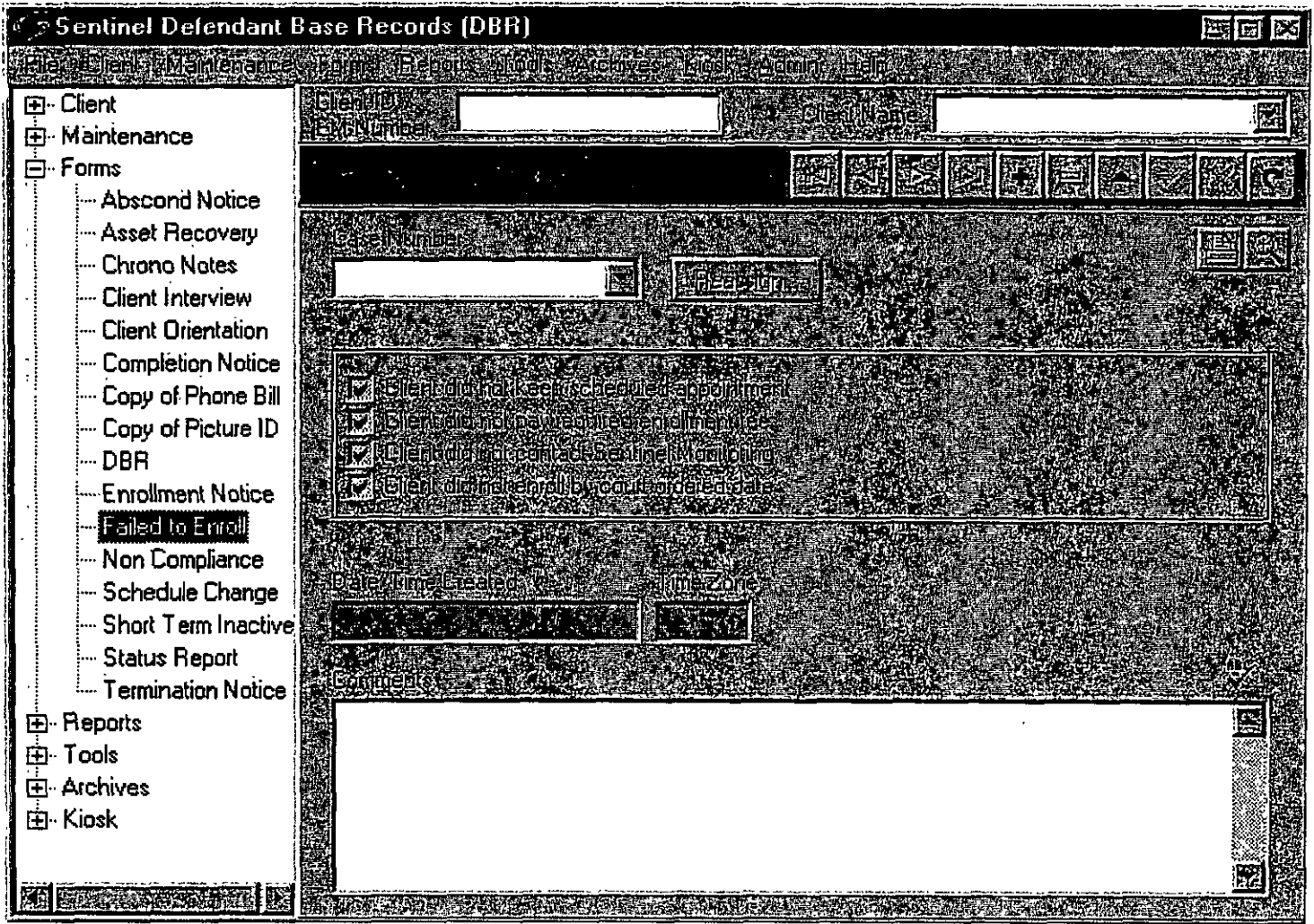
CASE MANAGER: Romero, Odell

DATE: 2/22/2005 4:26:42PM PST

DEPT#12345

ENROLLMENT

CONFIDENTIAL



FAIL TO ENROLL

For those Court and/or Department referred participants that fail to enroll in the program, a Program Administrator can generate a Fail to Enroll notice. The Program Administrator includes all pertinent information in this notice and send it to the respective Court and or/Department.

A copy of this notice is retained by the Program Administrator in the event that the participant's attempts to enroll in the program at a future date. The Court and/or Department t can retrieve these Reports through their direct access into the Sentinel database system.

FAIL TO ENROLL REPORT

The Failed To Enroll form should only be generated if the following condition(s) exist:

- An Enrollment Notice or Order of the Court/Department was received and the Client failed to report to the Sentinel office for Orientation and Enrollment
- A client was previously terminated from EM, but was again referred to the Program upon direction of the department and has failed to report to the Sentinel office for orientation and enrollment

This report will include the following:

- Indicates the calls that were placed in an attempt to contact the potential participant (cases involving no contact)
- Indicates any comments given by the potential participant, if any, if he/she refuses to enroll on the EM program

- ❖ This report is generated the day the potential participant fails to enroll for any reason of fails to contact Sentinel and the specified time is exceeded. This report is forwarded to the Court and/or Department.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

FAILED TO ENROLL

<u>NAME:</u>	Sanchez, Alex O.	<u>AGENCY / JUDGE:</u>	Ito, Lance A.
<u>INMATE/CASE NUMBER:</u>	COURT#12345	<u>COURT:</u>	Criminal Courts Bldg., Div. 110
<u>OFFENSE:</u>	DUI	<u>DIV/DEPARTMENT:</u>	Dept 110
<u>ENROLLMENT DATE:</u>	02/22/2005	<u>X NUMBER:</u>	PO#12345
<u>EXP. COMPLETION DATE:</u>	05/22/2005	<u>AREA OFFICE:</u>	Rio Hondo Area Office
<u>COMPLETION DATE:</u>		<u>OFFICER / PO:</u>	Testing, Gabriella Sanchez-NTU
<u>NO OF MONTHS ORDERED:</u>	0	<u>Other EM Numbers and Cases (if any):</u>	COURT#12345 DEPT#12345
<u>NO OF DAYS ORDERED:</u>	90		

Single Case

DEFENDANT FAILED TO:

- KEEP HIS / HER SCHEDULED APPOINTMENT
- PAY REQUESTED ENROLLMENT FEES
- CONTACT SENTINEL MONITORING
- ENROLL BY COURT ORDERED DATE

COMMENTS

The above named defendant was sentenced to serve 90 days under the Sentinel's Electronic Monitoring Program and ordered to enroll by 2/22/05. As of 2/22/05 at 4:55 p.m. Mr. Sanchez has not contacted Sentinel to enroll nor has he responded to calls placed to his home.

Note: Numerous calls have been placed to Mr. Sanchez home since we received the court ordered to enroll the defendant. Sentinel's staff called on these dates and times:

2/19/05 at 1:00 p.m. called home (323) 333-4444 however, there was no answer.

2/19/05 at 4:30 p.m. called home and left message with Maria, who stated she was the sister. The message indicated that Mr. Sanchez was ordered by the court to enroll onto the Electronic Monitoring Program by 2/22/05 and must contact Sentinel at 888.777.9999 to set up an enrollment appointment.

2/22/05 at 8:30 a.m. called the home, however, there was no answer.

SUBMITTED BY:

Sylmar
16231 Filbert St.
Sylmar, CA 91342-
Phone: (818) 364-9897
Fax: (818) 364-6297

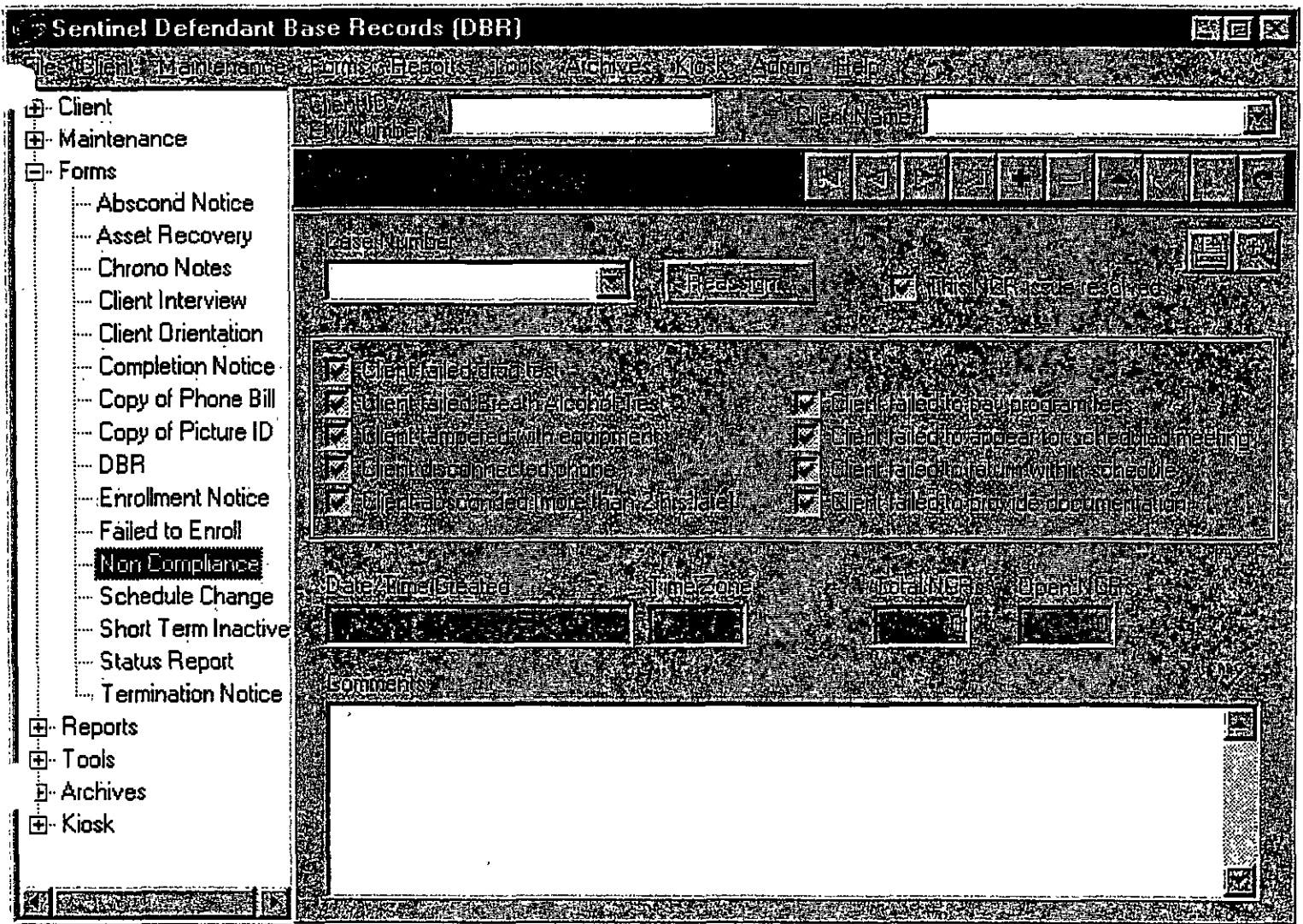
CASE MANAGER: Romero, Odell

DATE: 2/22/2005 4:35:15PM PST

DEPT#12345

FAILED TO ENROLL

CONFIDENTIAL



NON COMPLIANCE REPORT

In the event that a participant does not comply with the regulations and conditions of the EM Program, the Program Administrator can generate a non-compliance report. This report will include a narrative explaining the details of the situation, along with a quick-reference “check-off” box choice as illustrated above. The advanced Sentinel DBR also allows for an on-going tally system showing the number of NCR’s issued, along with the information as to how many remain “open” and how many have been resolved. This supplementary information is essential to agency staff trying to make a decision as to the overall program compliance by the participant.

Copies of all Non Compliance Reports are kept in the participant’s case file.

NON COMPLIANCE REPORT

This report will be generated to inform the appropriate agencies of any client misconduct which is in violation of Court and/or Department program rules and regulations. Examples on the type of Non-Compliance reports that can be generated are as follow:

- Unauthorized Exit – Curfew Violation (includes)
 - Indicates the participant's schedule
 - Indicates what happened-date, time left without authorization and return time
 - Indicates any comments or reason from the participant
 - Indicates the violation number
- False Documentation (includes)
 - Explanation as to how Sentinel discovered the false documentation
 - Indicates any comments or reason from the participant
- Indicate the violation number
- No Documentation
 - Explains the periods and type of activity the participant is missing documentation for
 - Indicates any comments or reason from the participant
 - Indicates that Sentinel cannot verify the activity in question
 - Indicate the violation number
- Non-Payment
 - Indicates the amount the defendant has failed to pay
 - Indicates the attempts Sentinel made to work over a payment plan with the participant
 - Indicates any comments or reason from the participant
 - Indicates the violation number
- High Breath Alcohol Violations
 - Indicates the tests dates and times
 - Indicates the number of tests done and instruction given to the participant
 - Indicates any comments or reason from the participant
 - Indicates the amount of alcohol found
 - Indicates the violation number

Other reports may include:

- Missing scheduled compliance meeting
 - Failure to provide proper documentation at the compliance meeting
 - Failure to maintain either power or telephone service
 - Conducting activities not approved by the Department
- ❖ This report is generated that same day the participant is found in violation of program rules and regulations. This report is forwarded to the Court and/or Department.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

NON-COMPLIANCE REPORT

<u>NAME:</u>	Sanchez, Alex O.	<u>AGENCY / JUDGE:</u>	Ito, Lance A.
<u>INMATE/CASE NUMBER:</u>	COURT#12345	<u>COURT:</u>	Criminal Courts Bldg., Div. 110
<u>OFFENSE:</u>	DUI	<u>DIV/DEPARTMENT:</u>	Dept 110
<u>ENROLLMENT DATE:</u>	02/22/2005	<u>X NUMBER:</u>	PO#12345
<u>EXP. COMPLETION DATE:</u>	05/22/2005	<u>AREA OFFICE:</u>	Rio Hondo Area Office
<u>COMPLETION DATE:</u>		<u>OFFICER / PO:</u>	Testing, Gabriella Sanchez-NTU
<u>NO OF DAYS ORDERED:</u>	90	<u>Other EM Numbers and Cases (if any):</u>	COURT#12345 DEPT#12345

This NCR issue resolved

Single Case

COMMENTS

On Thursday, 2/25/05, at 5:07 a.m., the above participant left his home without prior authorization. Alex Sanchez, returned home 5 hours and 51 minutes later at 3:58 p.m. Upon his return Sentinel's 24 hour operators attempted calling the participant but the phone went unanswered. On the same day at 5:00 P.M., I contacted the participant at his residence, where he was questioned regarding his whereabouts. The participant stated that he went to work; However, he was instructed by his case manager not to attend work until his employment was verified with his employer. Please note that the participant is in direct violation of program rules for leaving his residence without authorization.

NON-COMPLIANCE REPORT 1 OF 1

SUBMITTED BY:

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Sylmar, CA 91342-

Phone: (818) 364-9897

Fax: (818) 364-6297

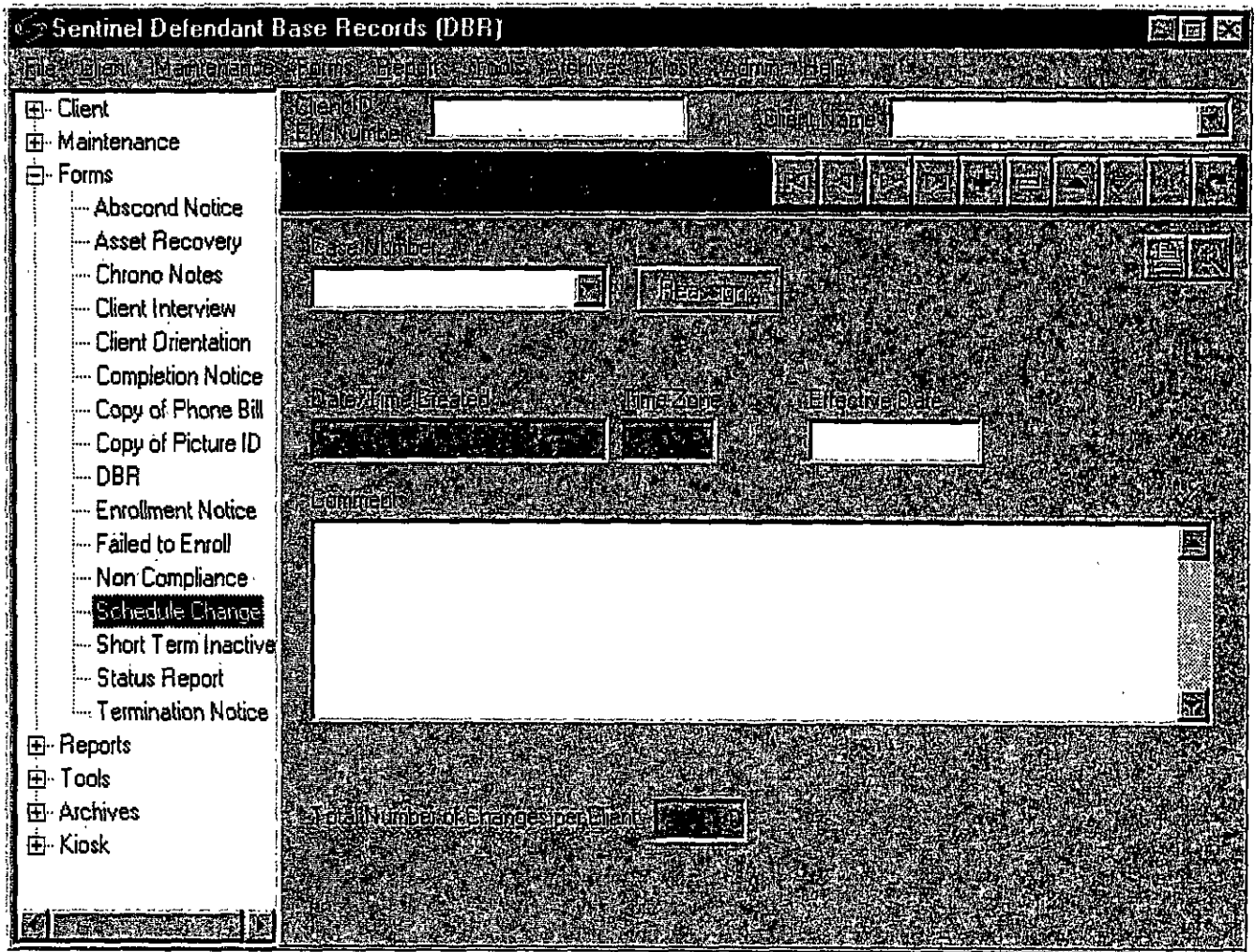
CASE MANAGER: Romero, Odell

DATE: 2/24/2005 3:02:09PM PST

DEPT#12345

NCR

CONFIDENTIAL



SCHEDULE CHANGE SCREEN

This screen is utilized by the Program Administrator when a participant calls requesting a schedule change. There is an unlimited number of schedule changes that can be generated. The Program Administrator generates the form every time a schedule change is granted. In addition, the form allows for a tracking of the total number of changes requested by a participant.

THE SCHEDULE CHANGE FORM

This form indicates a schedule change has been created in the DBR and has been updated in BOLD. This form must contain identification of schedule change type, for what activity, exact leave and return times and the initials of the creator. For guidance, please see the examples below:

Permanent or Temporary Schedule Change

Day(s) effected, Leave Time followed by Return Time followed by activity

EXAMPLE #1: Shift change at Waffle House

Perm. Schedule

M-F 1300-2345 Work

Sat/Sun CLSD

Schedule Includes Travel Time

OR- Indicates the initials of the person creating schedule

EXAMPLE #2: Rotating schedule at Waffle House, AA meeting, Free Time

05/01 0630-1800 Work

05/02 0930-2130 Work/AA

05/03 1200-2200 Work

05/04 1200-1600 Free Time

05/05 CLSD

05/06 0900-2330 SMC/Parole

Schedule Includes Travel Time

OR- Indicates the initials of the person creating schedule

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

SCHEDULE CHANGE

NAME: Sanchez, Alex O.
INMATE/CASE NUMBER: COURT#12345
OFFENSE: DUI
ENROLLMENT DATE: 02/22/2005
EXP. COMPLETION DATE: 05/22/2005
COMPLETION DATE:
NO OF DAYS ORDERED: 90

AGENCY / JUDGE: Ito, Lance A.
COURT: Criminal Courts Bldg., Div. 110
DIV/DEPARTMENT: Dept 110
X NUMBER: PO#12345
AREA OFFICE: Rio Hondo Area Office
OFFICER / PO: Testing, Gabriella Sanchez-NTU
Other EM Numbers and Cases (if any): COURT#12345 DEPT#12345

Single Case

EFFECTIVE DATE:

TOTAL NUMBER OF CHANGES: 1

COMMENTS:

Work Schedule at JC Penny
Perm. Schedule
M-F 1300-2345 Work
Sat/Sun CLSD
Schedule Includes Travel Time

OR

School Schedule at El Camino College
Monday/Wed/Friday
7:30 p.m. - 10:30 p.m. School
This includes Travel Time.

OR

SUBMITTED BY:

Sylmar

16231 Filbert St.

Sylmar, CA 91342-

Phone: (818) 364-9897

Fax: (818) 364-6297

CASE MANAGER: Romero, Odell

DATE: 2/23/2005 11:16:29AM PST

DEPT#12345

SCHEDULE CHANGE

CONFIDENTIAL

Sentinel Defendant Base Records (DBR)

Client ID: [] Client Name: []

Case Number: [] []

Client is in Short Term Lockup
 Client is in other custody

Date/Time Created: [] Timezone: []

Equipment: [] Comments: []

Voice: Shelf [] Bracelet: Shelf []
 GPS: Shelf [] Video: Shelf []
 EM Status: Shelf [] GPS: Shelf []

SHORT TERM INACTIVE

This form is used when there is a temporary inactivation of a participant's monitoring. The participant may not be monitored due to temporary incarceration or another temporary reason. It allows a Program Administrator to enter comments regarding the situation and to update the status on the monitoring equipment.

This form is administrative in nature. It does not get printed and sent to the department. Often, in response to EM violations, the department will arrest an individual and place the participant in custody for a period of time, an event termed Short Term Lockup. The individual, however, is to be returned to active EM status at the end of this period; this is not a termination or completion. When this occurs, the Case Status Section is changed from 'Active' to 'Jail'. While in the 'Jail' status, the participants' electronic monitoring is suspended and therefore his account will not accrue charges at the assessed 'Daily Rate'. This form allows the office to record and review the dates of EM suspension when a financial audit is performed. Once an individual is returned to electronic monitoring, in the Case Status screen, the 'Jail' date is removed and the status is returned to 'Active'. Daily Rate charges will begin again on this date.

Sentinel Defendant Base Records (DBR)

File Edit Maintenance Forms Reports Tools Archives Kiosk Admin Help

Client ID: [] Client Name: []

Case Number: [] [Clear Form]

No explanation provided
 No explanation of break beyond the
 No explanation of payment
 No explanation of appointment number
 No explanation of failure to pay program fees
 No explanation of failure to appear on scheduled
 No explanation of disconnected phone
 No explanation of failure to return within scheduled
 No explanation of absconding or failure to state
 No explanation of failure to provide documentat

Date/Time Created: [] Time/Zone: []

Comments: []

Client
 Maintenance
 Forms

- Abscond Notice
- Asset Recovery
- Chrono Notes
- Client Interview
- Client Orientation
- Completion Notice
- Copy of Phone Bill
- Copy of Picture ID
- DBR
- Enrollment Notice
- Failed to Enroll
- Non Compliance
- Schedule Change
- Short Term Inactive
- Status Report**
- Termination Notice

 Reports
 Tools
 Archives
 Kiosk

STATUS REPORT

A status report is generated by a Program Administrator for a variety of reasons. As illustrated above in the "check-off" boxes, a status report can clarify multiple situations. These reports are also used consistently as a progress report for Court and/or Department purposes. Once a status report is generated, it is sent to the Court and/or Department, if applicable.

Copies of this form are kept in the participant's file, with the original being sent to the Court and/or Department or they can retrieve these forms through their direct access into the Sentinel database system.

STATUS REPORT

This report will be generated by the Program Administrator to provide information relative to the participant's status while on the program. This report will include information such as:

- Change of participants address/telephone number
 - Change in expected completion date due to new order from the Court and/or Department
 - Notify special situations i.e., hospitalized, arrest, special leave...
 - Notify special instructions by the Court and/or Department
 - To clear prior Non-Compliance reports issued
 - Update the participants conduct/progress (if ordered by the Court and/or Department)
-
- ❖ This report will be forwarded to the Court and/or Department the same day of issuance.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

STATUS REPORT

NAME: Sanchez, Alex O.
INMATE/CASE NUMBER: COURT#12345
OFFENSE: DUI
ENROLLMENT DATE: 02/22/2005
EXP. COMPLETION DATE: 05/22/2005
COMPLETION DATE:
NO. OF DAYS ORDERED: 90

AGENCY / JUDGE: Ito, Lance A.
COURT: Criminal Courts Bldg., Div. 110
DIV/DEPARTMENT: Dept 110
X NUMBER: PO#12345
AREA OFFICE: Rio Hondo Area Office
OFFICER / PO: Testing, Gabriella Sanchez-NTU
Other EM Numbers and Cases (if any): COURT#12345 DEPT#12345

Single Case

COMMENTS

On 2/25/05, at 2:00 p.m., Mr. Sanchez contacted Sentinel's Office to report his new residence and phone number. New information, as of 2/25/05 at 8:00 a.m., is as follow:

1170 W. San Bernardino Rd. Apt. #246
Covina, Ca 91722
(626) 974-5890

The above information was confirmed by Jerry, SBC phone operator # 13587. Jerry can be contacted out of the Victorville Office at 800-555-6677.

SUBMITTED BY:

Sylmar
16231 Filbert St.
Sylmar, CA 91342-
Phone: (818) 364-9897
Fax: (818) 364-6297

CASE MANAGER: Romero, Odell

DATE: 2/25/2005 9:47:57AM PST

DEPT#12345

STATUS REPORT

CONFIDENTIAL

Sentinel Defendant Base Records (DBR)

File Edit Maintenance Forms Reports Tools Archives Kiosk Print Help

Client: [] Client Name: []

Case Number: [] Reaction: []

Termination due to failure to pay fees
 Termination as ordered by the court
 Termination as ordered by the District Attorney

Date/Time Created: [] Timezone: []

Equipment: [] Comment: []

Voice: Shelf [] Barcode: Shelf []
 ID: Shelf [] Video: Shelf []
 EMail: Shelf [] GPS: Shelf []

Client
 Maintenance
 Forms
 Abscond Notice
 Asset Recovery
 Chrono Notes
 Client Interview
 Client Orientation
 Completion Notice
 Copy of Phone Bill
 Copy of Picture ID
 DBR
 Enrollment Notice
 Failed to Enroll
 Non Compliance
 Schedule Change
 Short Term Inactive
 Status Report
 Termination Notice
 Reports
 Tools
 Archives
 Kiosk

TERMINATION NOTICE

If a participant is terminated from the program due to non-compliance or re-incarceration, the participant's Program Administrator will generate a termination notice. This notice will contain the relevant background information regarding the termination along with the current status of the equipment at the time of the termination. This information is used when attempting to determine if a terminated participant may be subject to additional charges if the equipment was lost or destroyed.

Copies of this form are kept in the participant's file, with the original being sent to the Court. and/or Department or they can retrieve these forms through their direct access into the Sentinel database system.

TERMINATION REPORT

The Termination Report will be generated only when authorized by the Court and/or Department. This report serves as a notice that the participant is not actively being monitored by Sentinel and has been taken off the program unsuccessful. This report will indicate that the participant has been removed from the EM program, for non-compliance or refusing to pay monitoring fees, prior to the participant's expected completion date. This report will also include the following:

- Participant Name
 - Specific termination date
 - The reason for the Termination and who from the Court and/or Department authorized it
 - How many days the participant actually served
 - Indicate whether the electronic monitoring equipment was recovered
 - Any outstanding balance
-
- ❖ This report is generated the day the participant is terminated from the EM program. This report is forwarded to the Court and/or Department the same day of notice issuance.

DEPT#12345

Sentinel Monitoring - Sylmar
Electronic Monitoring Program

TERMINATION NOTICE

<u>NAME:</u>	Sanchez, Alex O.	<u>AGENCY / JUDGE:</u>	Ito, Lance A.
<u>INMATE/CASE NUMBER:</u>	COURT#12345	<u>COURT:</u>	Criminal Courts Bldg., Div. 110
<u>OFFENSE:</u>	DUI	<u>DIV/DEPARTMENT:</u>	Dept 110
<u>ENROLLMENT DATE:</u>	02/22/2005	<u>X NUMBER:</u>	PO#12345
<u>EXP. COMPLETION DATE:</u>	05/22/2005	<u>AREA OFFICE:</u>	Rio Hondo Area Office
<u>COMPLETION DATE:</u>		<u>OFFICER / PO:</u>	Testing, Gabriella Sanchez-NTU
<u>NO OF DAYS ORDERED:</u>	90	<u>Other EM Numbers and Cases (if any):</u>	COURT#12345 DEPT#12345

CLIENT WAS TERMINATED:

DUE TO FAILURE TO PAY AGREED UPON FEES
 AS ORDERED BY THE COURT
 AS ORDERED BY THE OFFICER / PO

EFFECTIVE (DATE / TIME):

Single Case

COMMENTS

As ordered by Judge Ito of the Criminal Courts Building, Division 110. on February 25, 2005, the above participant is ordered Terminated from the Sentinel's Electronic Monitoring Program due to program non compliance. The participant was monitored for 4 days. All monitoring fees are paid in full. All monitoring equipment has been recovered.

SUBMITTED BY:

Sylmar
16231 Filbert St.
Sylmar, CA 91342-
Phone: (818) 364-9897
Fax: (818) 364-6297

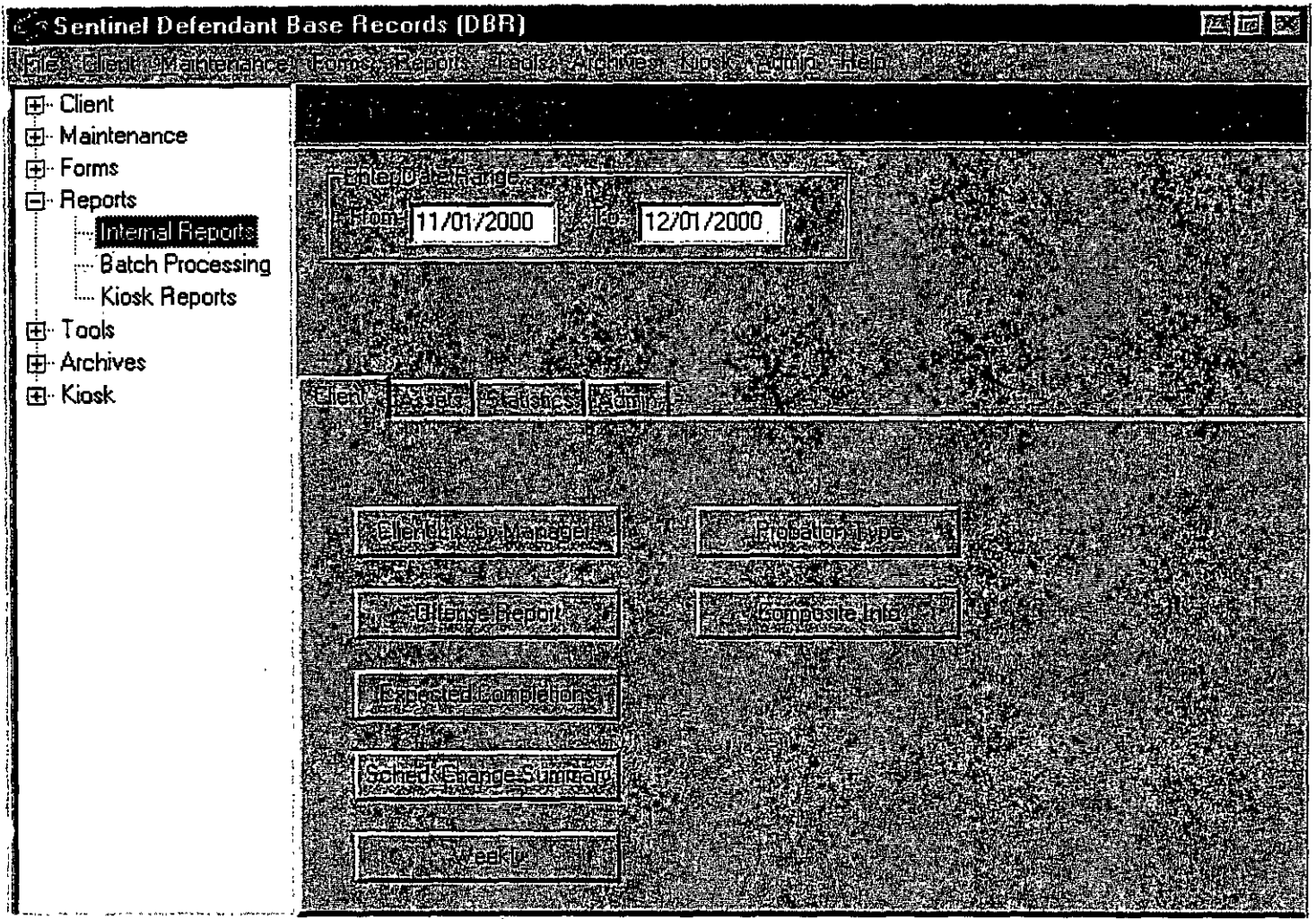
CASE MANAGER: Romero, Odell

DATE: 2/24/2005 3:05:21PM PST

DEPT#12345

CONFIDENTIAL

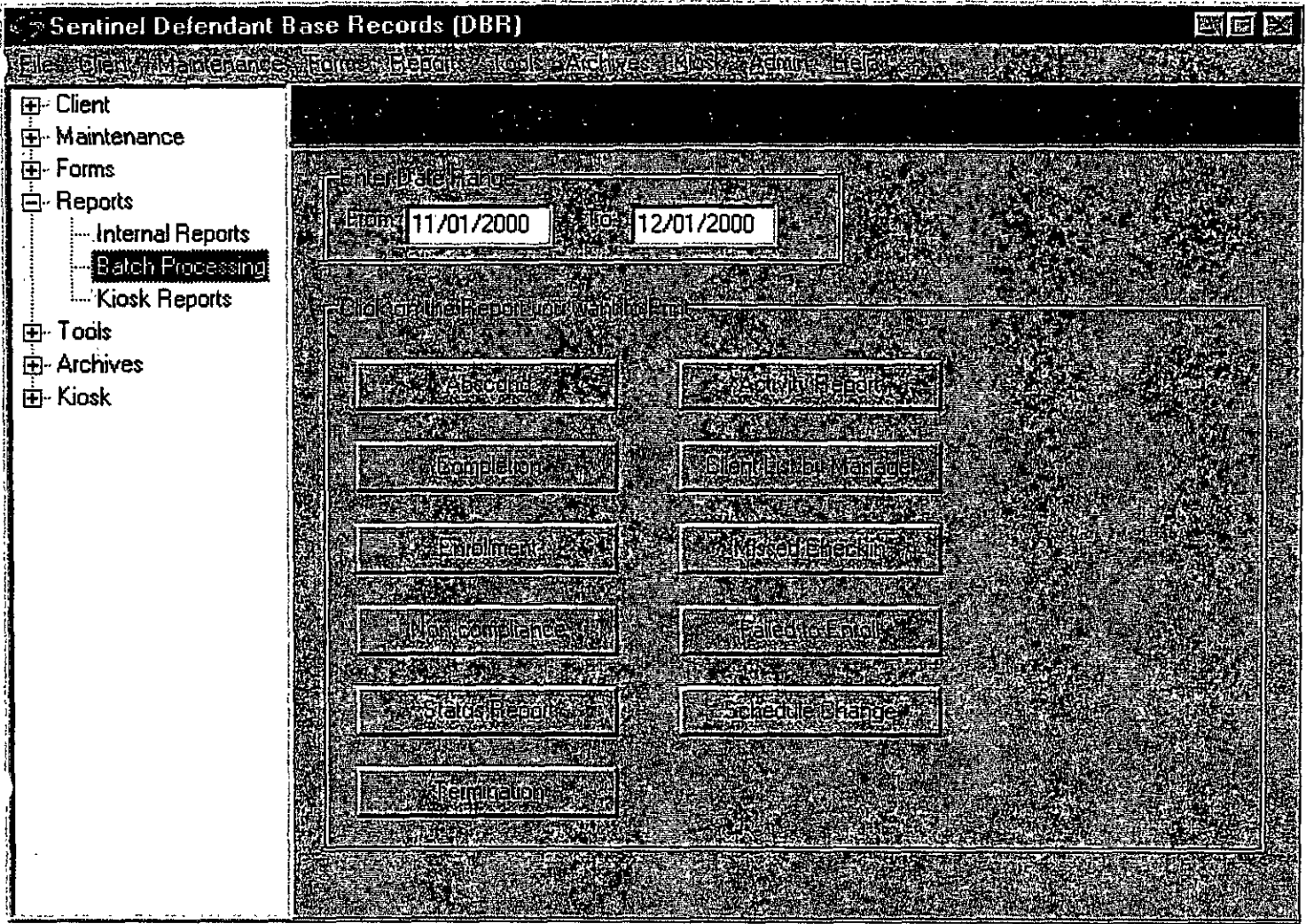
TERMINATION



INTERNAL REPORTS

This internal reports query allows Program Administrators to generate a query containing the information that is illustrated on each of the buttons in the screen illustration above. The query is able to generate information on a specific date or through a date range. The information is used by both Program Administrators, Court and/or Department personnel alike, in further improving program participant data retrieval.

As mentioned above, these reports are generated to provide detailed analysis of all data within SenTrack. These reports are very useful in determining participant and program information. For example, by selecting on Client List by Manager, the report will detail the Participant's Name, Court Case Number, Program Application Number, Daily fee and Participant's Posted Balance. These report will also be listed under the specific Program Administrator that handles the case load. If you have one than more Program Administrator, the report will identify this. You can print these reports to a printer or preview the report on the screen.



BATCH PROCESSING

This feature allows Program administrator, Court and/or Department to generate all of the above mentioned reports for all program participants at one time. Similar to the previous report, this Batch Processing allows for the generation of all of the specified choices for a specific day or range of dates.

The user is able to generate all enrollments, completions, terminations, status reports, and absconds... from the office immediately. As an example, by selecting the Date Range to one day and selecting the Enrollment button, allows you to view or Print all Enrollment Notices created for that specific Date Range selected. This avoids the possibility of lost or misplaced documents due to facsimile difficulties or excessive paperwork. The user then has the discretion to decide which reports require actual printed generation for further processing.

ORANGE COUNTY S.O. UNIT
 220 TECHNOLOGY DRIVE
 SUITE 200
 IRVINE, CA 92618

05/17/2004

SAM SEGER (E20)
 RF/GPS3
 501 TECHNOLOGY DRIVE
 ALISO VIEJO CA 92608

PHONE: (714) 453-1550

PROBATION OFFICER: PATRICK COGGINS

GRACE PERIOD: 30

ALL ACTIVITY REPORT FOR ID007823: 05/14/2004 THRU 05/17/2004

SCHEDULE	LEAVE 1	RETURN 1	LEAVE 2	RETURN 2	LEAVE 3	RETURN 3
SUNDAY	CLSD					
MONDAY	6:00	15:00	19:00	22:00		
TUESDAY	6:00	18:00				
WEDNESDAY	6:30	19:00				
THURSDAY	6:00	19:00				
FRIDAY	6:00	15:00	19:00	22:00		
SATURDAY	10:00	15:00				

-----POSTED-----			---EVENT---			
DATE	DAY	TIME	DATE	TIME	EQUIP	COMMENT
05/14/04	FRI	03:39:55	05/14	03:37	R15616	MONITOR CHECK IN
		04:19:34	05/14	04:15	TM2786	TRAKMATE LEFT INCLUSION ZONE
		04:19:34	05/14	04:17	TM2786	TRAKMATE ENTER INCLUSION ZONE
		05:53:04	05/14	05:53	SENTRK	TRANS. IN TAMPER
		08:53:56	05/14	08:49	TM2786	TRAKMATE LEFT INCLUSION ZONE
		08:53:56	05/14	08:50	TM2786	TRAKMATE ENTER INCLUSION ZONE
		09:49:20	05/14	09:43	R15616	MONITOR CHECK IN
		09:49:20	05/14	09:44	R15616	NO CONNECTION
		16:02:59	05/14	16:00	R15616	MONITOR CHECK IN
		17:51:33	05/14	17:46	R15616	NO CONNECTION
		17:53:04	05/14	17:53	SENTRK	TRANS. IN TAMPER
		22:09:03	05/14	22:03	R15616	MONITOR CHECK IN
05/15/04	SAT	03:55:39	05/15	03:46	R15616	MONITOR CHECK IN
		04:28:30	05/15	04:25	TM2786	TRAKMATE LEFT INCLUSION ZONE
		04:35:20	05/15	04:27	TM2786	TRAKMATE ENTER INCLUSION ZONE
		05:53:05	05/15	05:53	SENTRK	TRANS. IN TAMPER
		09:55:28	05/15	09:47	R15616	MONITOR CHECK IN
		09:55:29	05/15	09:48	R15616	NO CONNECTION
		11:33:01	05/15	11:31	TM2786	TRAKMATE PHONE DOCKED
		14:52:45	05/15	14:45	TM2786	TRAKMATE LEFT INCLUSION ZONE
		14:52:45	05/15	14:46	TM2786	TRAKMATE ENTER INCLUSION ZONE

-----POSTED-----						---EVENT---	
DATE	DAY	TIME	DATE	TIME	EQUIP	COMMENT	
05/15/04	SAT	16:20:21	05/15	16:20	SENTRK	(DT015616) UNIT LATE TO TEST	
		17:53:05	05/15	17:53	SENTRK	TRANS. IN TAMPER	
		22:35:24	05/15	22:35	SENTRK	(DT015616) UNIT LATE TO TEST	
05/16/04	SUN	04:50:20	05/16	04:50	SENTRK	(DT015616) UNIT LATE TO TEST	
		05:20:29	05/16	05:16	TM2786	TRAKMATE LEFT INCLUSION ZONE	
		05:20:30	05/16	05:17	TM2786	TRAKMATE ENTER INCLUSION ZONE	
		05:53:06	05/16	05:53	SENTRK	TRANS. IN TAMPER	
		11:05:20	05/16	11:05	SENTRK	(DT015616) UNIT LATE TO TEST	
		15:40:36	05/15	11:16	R15616	PHONE DISC	
		15:40:40	05/15	11:17	R15616	PHONE RESTORE	
		15:40:41	05/15	11:18	R15616	NO CONNECTION	
		15:40:42	05/15	11:35	R15616	PHONE DISC	
		15:41:12	05/16	15:38	R15616	PHONE RESTORE	
		15:43:53	05/16	15:40	R15616	HMU MOTION WITH DISCONNECT	
		17:53:06	05/16	17:53	SENTRK	TRANS. IN TAMPER	
		21:53:24	05/16	21:50	R15616	MONITOR CHECK IN	

ORANGE COUNTY EM PROGRAM
 4321-B MEMORIAL DRIVE
 IRVINE, CALIFORNIA 99999

03/22/2005

Offender Name

Offender Address

Supervising Officer

Offender Phone Number

ATTN: LEVEL A

JOHN SMITH (EGP5A)
 2062 OAK PARK LANE
 CLEARWATER FL 999999

Case Number or County Identifier

PHONE: (800) 286-1752

PAROLE OFFICER: JEFF SMITH

GRACE PERIOD: 15
 UNAUTH LEAVE: 15

ALL ACTIVITY REPORT FOR DC282426 : 02/25/2004 THRU 02/28/2004

	--LEAVE--	-RETURN--	--LEAVE--	-RETURN--	--LEAVE--	-RETURN--
SUN	CLSD					
MON	0800	1500	0800	1500		
TUE	0800	1500	0800	1500		
WED	0800	1500	0800	1500		
THU	0800	1500	0800	1500		
FRI	0800	1500	0800	1500		
SAT	CLSD					

Permanent Schedule

Temporary Schedule

-----POSTED-----			----EVENT----			
DATE	DAY	TIME	DATE	TIME	EQUIP	COMMENT
02/25/02	MON	06:19:20	02/25	06:17	208994	MONITOR CHECK IN
		06:19:20	02/25	06:17	208994	CIRCUITS BUSY
		08:16:40	02/25	08:08	208994	LEAVE
		08:16:40	02/25	08:15	208994	CIRCUITS BUSY
		10:26:30	02/25	10:26		OFFICE SCHEDULE CHANGE
						AUTHORIZED SCHEDULE CHANGE FOR 02/25/2002
		12:53:08	02/25	12:48	208994	MONITOR CHECK IN
		12:53:08	02/25	12:48	208994	CIRCUITS BUSY
		12:53:09	02/25	12:51	208994	CIRCUITS BUSY
		17:15:06	02/25	17:11	208994	MONITOR CHECK IN
		17:15:07	02/25	17:11	208994	CIRCUITS BUSY
		17:15:07	02/25	17:13	208994	CIRCUITS BUSY
		18:09:48	02/25	18:05	208994	ENTER
		18:09:48	02/25	18:06	208994	CIRCUITS BUSY
		18:09:48	02/25	18:08	208994	CIRCUITS BUSY
		22:30:10	02/25	22:26	208994	MONITOR CHECK IN
		22:30:10	02/25	22:26	208994	CIRCUITS BUSY
		22:30:11	02/25	22:28	208994	CIRCUITS BUSY
02/26/02	TUE	03:31:59	02/26	03:28	208994	MONITOR CHECK IN
		03:31:59	02/26	03:28	208994	CIRCUITS BUSY
		03:32:00	02/26	03:30	208994	CIRCUITS BUSY

Authorized Leave

Authorized Return

Received Time

Event Time

Location of HMU Verified

Unauthorized Leave

Unauthorized Return

Officer Contact Number

-----POSTED-----			-----EVENT-----				
DATE	DAY	TIME	DATE	TIME	EQUIP	C O M M E N T	
02/26/02	TUE	07:42:17	02/26	07:43	208994	MONITOR CHECK IN	
		08:25:26	02/26	08:20	208994	LEAVE	
		12:54:24	02/26	12:52	208994	MONITOR CHECK IN	
		12:54:24	02/26	12:52	208994	CIRCUITS BUSY	
		14:26:49	02/26	14:26	208994	ENTER	
		18:35:49	02/26	18:36	208994	MONITOR CHECK IN	
		22:58:20	02/26	22:58	208994	MONITOR CHECK IN	
02/27/02	WED	03:42:23	02/27	03:43	208994	MONITOR CHECK IN	
		07:48:48	02/27	07:49	208994	MONITOR CHECK IN	
		09:21:54	02/27	09:12	208994	LEAVE	
		09:21:54	02/27	09:19	208994	CIRCUITS BUSY	
		09:22:28	02/27	09:22	208994	LOC VERIFIED	
		09:33:38	02/27	09:34	208994	ENTER	
		09:49:21	02/27	09:43	208994	LEAVE	
		14:27:53	02/27	14:28	208994	MONITOR CHECK IN	
		14:59:34	02/27	14:59	208994	ENTER	
		15:09:34	02/27	15:03	208994	UNAPPROVED LEAVE	
		15:24:34	02/27	15:24		UNSV LV	
						CALL HOUSE FOR STATEMENT - NO ANSWER (15:24:50)	
						PHONE:	
						JEFF COKER (CELLULAR#) - LEFT MSG (15:24:51)	
						PHONE: 404-886-1827	
		15:45:37	02/27	15:45	208994	UNAPPROVED ENTER	
						CALL HOUSE FOR STATEMENT - NO ANSWER (15:47:14)	
						PHONE:	
						NOTIFY BY A.M. REPORTS - CONTACTED (15:47:14)	
		20:37:51	02/27	20:37	208994	MONITOR CHECK IN	
02/28/02	THU	01:25:43	02/28	01:23	208994	MONITOR CHECK IN	
		01:25:43	02/28	01:23	208994	CIRCUITS BUSY	
		06:18:24	02/28	06:16	208994	MONITOR CHECK IN	
		06:18:25	02/28	06:16	208994	CIRCUITS BUSY	
		06:33:37	02/28	06:27	208994	UNAPPROVED LEAVE	
		06:48:37	02/28	06:48		UNSV LV	
						CALL HOUSE FOR STATEMENT - CONTACTED (06:51:50)	
						CALL HOUSE FOR STATEMENT - NO ANSWER (06:52:12)	
						PHONE:	
						JEFF COKER (CELLULAR#) - CONTACTED (06:53:37)	
						PHONE: 404-886-1827	
		08:33:37	02/28	08:33		NO RETURN - 2 HOURS	
		10:33:37	02/28	10:33		NO RETURN - 4 HOURS	
		10:42:24	02/28	10:42		OFFICE SCHEDULE CHANGE	
						AUTHORIZED SCHEDULE CHANGE FOR 03/02/2002	
		10:42:32	02/28	10:42		OFFICE SCHEDULE CHANGE	
						AUTHORIZED SCHEDULE CHANGE FOR 03/03/2002	
		11:07:54	02/28	11:08	208994	MONITOR CHECK IN	
		15:26:06	02/28	15:27	208994	MONITOR CHECK IN	
		17:57:16	02/28	17:56	208994	ENTER	
		22:26:39	02/28	22:24	208994	MONITOR CHECK IN	
		22:26:39	02/28	22:24	208994	CIRCUITS BUSY	

ORANGE COUNTY S.O. UNIT

123 Jay Street
Santa Ana, CA 92688

ID007879

SAM SEGER (E20)
220 TECHNOLOGY DRIVE
IRVINE, CA 92618

OFFICER: COREY HENN

TYPE: RF/GPS3
TMATE: 949-453-1550
HOME: 949-456-7894



Lat:032°43.333 E Lon:117°14.950 W

Date:03/04/2005 Time:17:13

Direction:016 T Speed:000 mph

911 Moana Dr SAN DIEGO CA,92106

Enter Officer Comments Below:

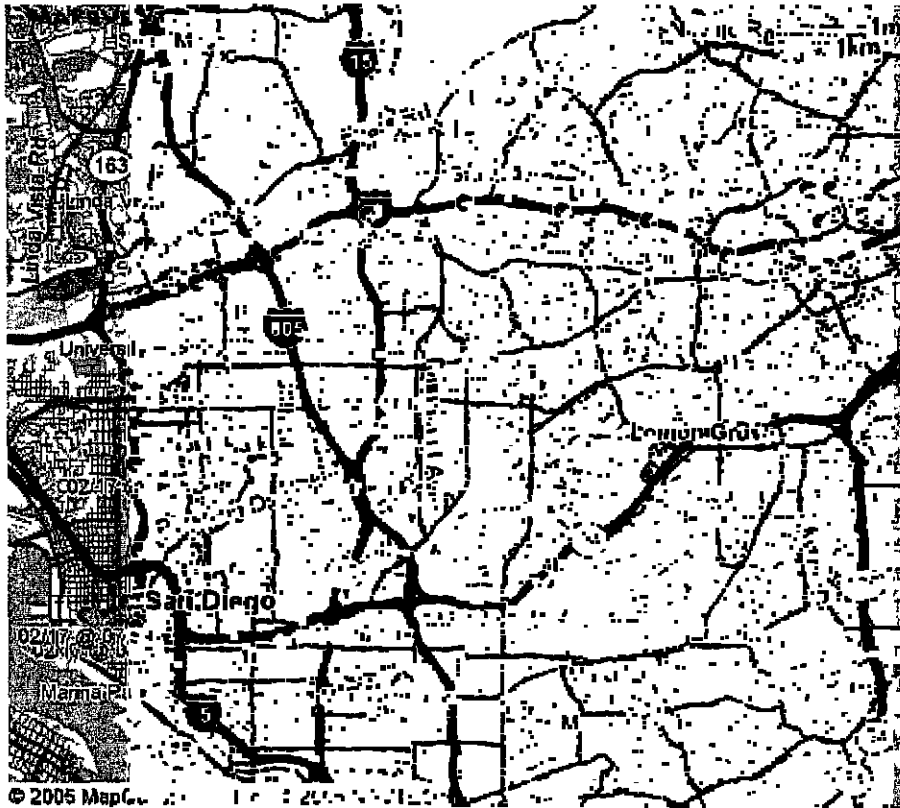
Allow the officer to add comments only when printing the locate map. As we do not save the comment to the record, the only reason to display the comment box is when printed for the client file.

ORANGE COUNTY S.O. UNIT
123 Jay Street
Santa Ana, CA 92688

ID007879
SAM SEGER (E20)
220 TECHNOLOGY DRIVE
IRVINE, CA 92618

OFFICER: COREY HENN
TYPE: RF/GPS3
TMATE: 949-453-1550
HOME: 949-456-7894

Unit Tracking Report: 05/16/2004 06:45 – 05/16/2004 19:45



From: 05/16/2004 Time: 06:45 To: 05/16/2004 Time: 19:45

Note that client was to remain at work all day, however, left work and was in the Lake Forest area for about an hour.

Option One: All program fees fully funded by the Offender

The Sentinel pioneered offender funded model will allow the County to utilize electronic monitoring without concern for budgetary limits. Use of such a program allows the County to determine eligibility requirements, author the selection criteria, determine supervision method and refer program participants to the local Sentinel office for program enrollment, orientation, equipment installation and financial assessment. Using a sliding scale fee structure, program participants are assessed a daily fee, first based on the supervision level, IVR, RF, BAT or GPS followed by their ability to pay, i.e. their hourly wage. The fees collected provide installation, maintenance and removal services, and report generation for supervising officers, case management meetings and compliance reporting by Sentinel's Program Administrators.

The daily rate per individual will adjust for each level of supervision and then by participant based on the hourly wage earned. Sentinel has prepared a scale to demonstrate payments for a RF supervision level.

Region A Northwest

Frequency of Payment	Amount	Hourly			GPS 1 and		
		Rate	BAT	RF Only	RF/BAT	GPS2	GPS3
Daily		\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Weekly		\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Monthly	\$1,200.00	\$6.92	\$ 7.62	\$ 6.92	\$ 9.35	\$ 10.73	\$ 11.77
Bi-Weekly		\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -

Region B Southeast

Frequency of Payment	Amount	Hourly			GPS 1 and		
		Rate	BAT	RF Only	RF/BAT	GPS2	GPS3
Daily		\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Weekly		\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Monthly	\$1,200.00	\$6.92	\$ 7.96	\$ 6.92	\$ 9.69	\$ 11.08	\$ 12.12
Bi-Weekly		\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -

Region C Southwest

Frequency of Payment	Amount	Hourly			GPS 1 and		
		Rate	BAT	RF Only	RF/BAT	GPS2	GPS3
Daily		\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Weekly		\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Monthly	\$1,200.00	\$6.92	\$ 8.65	\$ 7.62	\$ 10.04	\$ 11.42	\$ 12.46
Bi-Weekly		\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -

If an individual makes 1200.00 per month the following demonstrates the daily fees for programs operating in various areas of the country. The scale is based on government generated data regarding median income levels and average hourly wages. We have included a CD that has an automated sliding scale that allows income to be entered by daily, weekly, monthly or bi-monthly payroll. Creation of the automated fee tables allows Sentinel personnel to easily enter data and figure daily rate amounts. Regional data was consulted to determine an appropriate scale based on income and cost of living figures collected by both Federal and State agencies, these numbers may be adjusted or reviewed in more detail if requested by the County.

Option Two: Program fees funded by the agency and the offender

The electronic monitoring program fee schedule will be at a set rate, but based on the County's active number of Program Participants. The set fee is invoiced by Sentinel directly to the individual, either the entire cost or a portion of the daily cost (co-pay) as determined by the County. Sentinel will assume responsibility for collection and our personnel will provide instructions that allow the payment to be paid by credit card (over the phone), through the automated Kiosk or in person to the Sentinel on site Administrator. Sentinel will invoice the County each month, detailing the entire client list actively monitored in the last 30-day cycle, report the set rate per supervision level, individual monitored per month less the amount collected from the Program Participant. The net amount due for electronic monitoring supervision will be broken out each month in order to fully determine the effectiveness of the Sentinel payment collection service as well as the overall savings to the County.



SENTINEL OFFENDER SERVICES, LLC
220 TECHNOLOGY DRIVE
IRVINE, CA 92618

Washington County Oregon
312 NORTH SPRING STREET ROOM 734
Portland, OR 97012

BILLING REPORT
SORTED BY CLIENT NAME
DATE: 02/01/2005 - 02/28/2005
AUTH: PTLA2

CLIENT NAME	FACTS NUMBER	OFFICER	CLIENT NUMBER	DEVICE NUMBER	CPS LEVEL1	CPS LEVEL2	NO. DAYS	DAILY RATE	START DATE	END DATE	TOTAL CHARGES	CLIENT CO-PAY	CLIENT FEE	AMOUNT COLLECTED	BALANCE DUE
SMITH (PTLA2), JOHN	93769	MIKE RIES	ID911934	DT016912			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
				TMO16662			28	\$6.25			\$231.00	\$0.00	\$23.24	\$60.00	\$171.00
				TMO07409			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	87417	MIKE RIES	ID911939	DT016930			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
				TMO09666			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	83969	THIGPEN	ID912021	DT016899			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
				TMO09521			28	\$6.25			\$231.00	\$1.00	\$28.00	\$34.00	\$197.00
SMITH (PTLA2), JOHN	83582	TORRES	ID912216	DT016932			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
				TMO04705			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	94958	GOULART	ID915168	DT016825			5	\$6.25			\$49.50	\$5.00	\$30.00	\$60.00	-\$10.50
				TMO15241			6	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	95862	THIGPEN	ID912225	TMO11955			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	96502	THIGPEN	ID911989	DT016885			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
				TMO01750			18	\$6.25			\$148.50	\$3.00	\$34.00	\$80.00	\$68.50
				TMO10411			1	\$6.25			\$8.25	\$0.00	\$0.00	\$0.00	\$8.25
				TMO14728			8	\$6.25			\$66.00	\$0.00	\$0.00	\$0.00	\$66.00
				TMO16603			3	\$6.25			\$24.75	\$0.00	\$0.00		\$24.75
SMITH (PTLA2), JOHN	91512	THIGPEN	ID912113	DT016894			28	\$6.25			\$231.00	\$3.00	\$84.00	\$106.00	\$125.00
				TMO10466			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	92437	MIKE RIES	ID912089	DT016829			28	\$6.25			\$231.00	\$4.50	\$126.00	\$129.00	\$102.00
				TMO12013			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	85693	MIKE RIES	ID911937	DT016988			11	\$6.25			\$148.50	\$1.50	\$27.00	\$50.00	\$98.50
				TMO08788			18	\$6.25			\$90.75	\$0.00	\$0.00		\$90.75
				TMO10244			11	\$6.25			\$90.75	\$0.00	\$0.00		\$90.75
SMITH (PTLA2), JOHN	87439	THIGPEN	ID914637	DT016579			22	\$6.25			\$181.50	\$8.25	\$181.50	\$250.00	-\$68.50
				TMO13949			22	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	96050	NOT ASSIGNED	ID914480	DT016595			28	\$6.25			\$231.00	\$2.00	\$56.00	\$80.00	\$151.00
				TMO03413			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	97750	GOULART	ID914542	DT016615			27	\$6.25			\$222.75	\$0.00	\$0.00		\$222.75
				TMO09499			27	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	86608	MIKE RIES	ID911987	DT016465			28	\$6.25			\$231.00	\$0.00	\$0.00		\$231.00
SMITH (PTLA2), JOHN	91471	MIKE RIES	ID911921	DT016818			28	\$6.25			\$90.75	\$0.00	\$0.00		\$90.75
				TMO09420			11	\$6.25			\$140.25	\$2.00	\$34.00	\$60.00	\$80.25
				TMO14962			17	\$6.25			\$231.00	\$2.00	\$56.00	\$80.00	\$151.00
SMITH (PTLA2), JOHN	94144	MIKE RIES	ID912079	DT016796			28	\$6.25			\$231.00	\$2.00	\$56.00	\$80.00	\$151.00
				TMO11810			28	\$6.25			\$231.00	\$2.00	\$56.00	\$80.00	\$151.00
TOTALS											\$3,712.50	\$0.00	\$0.00	\$989.00	\$2,723.50
BY											\$0.00				
CPS LEVEL 1											\$0.00				
CPS LEVEL 2											\$3,712.50				
OFFENDER PAY											-\$68.00				

OptionThree: Program fees fully funded by the agency

Fresno County Agency Paid EM Service Pricing

Active GPS – TrakMate collects, stores and sends a point per minute while away from the residence. This price includes a victim pager and immediate notification of both Officer and associated Victim(s). \$11.00/day In Use

Intermediate GPS – TrakMate collects a point every minute then sends GPS Position data every 10 minutes while away from the residence. Officer notification is immediate upon receipt. It is not advised that Intermediate or Passive GPS be used when Victim Notification is required. \$9.00/day In Use

Passive GPS – TrakMate collects and stores a point every minute. TrakMate will download all GPS position data at the end of the day. Even using our Passive GPS, the TrakMate will report immediately any change in status to the paired transmitter. Upon receipt of message supervising officers are immediately notified. \$5.50/day In Use

DualTrak RF Electronic monitoring–Traditional curfew monitoring. RF Monitoring includes the use of the DualTrak Home Monitoring Unit (Receiver) with LCD programming screen, adjustable range from 25 to 450 feet, dual-channel RF reception, 54 hours of back up battery and the DualTrak snap-on transmitter. This HMU and transmitter are also used in GPS monitoring where addition of the TrakMate moves an RF client to GPS supervision using any of three Levels: Active, Intermediate or Passive. \$2.95/day In Use

DualTrak RF Cellular Electronic monitoring \$5.65/day In Use
Traditional House Arrest curfew monitoring, however the receiver is equipped with a GSM MultiTech modem as opposed to standard Modem. Unit is equipped with handset and may be programmed to dial two separate agency-determined numbers.

Remote Breath Alcohol Testing - \$3.15/day In Use
BAT remote alcohol testing equipment

BI 9000- RF Monitoring \$2.65/day In Use
Continued Use and support of the BI 9000 and BI9010 Product line.

We understand that we are responsible for collection of program costs directly from the participants involved in the offender funded model. We have presented several options, one in which we collect directly from the offender on behalf of the County, one fully funded by the offender and one funded solely by the agency. Agency paid programs will be billed on the first of the month for the prior months monitoring service. We will abide by the decision of the county as to the best practice and payment method, but offer several methods to consider or discuss in additional detail after review of all proposals.

Region A **Fresno County**

Frequency of Payment	Amount	Hourly			GPS 1 and			GPS2			GPS3		
		Rate	BAT	RF Only	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	
Daily	\$40.00	\$5.00	\$ 5.50	\$ 5.00	\$ 6.75	\$ 7.75	\$ 8.50						
Weekly	\$280.00	\$7.00	\$ 7.70	\$ 7.00	\$ 9.45	\$ 10.85	\$ 11.90						
Monthly	\$1,600.00	\$9.23	\$10.15	\$ 9.23	\$ 12.46	\$ 14.31	\$ 15.69						
Bi-Weekly	\$500.00	\$6.25	\$ 6.88	\$ 6.25	\$ 8.44	\$ 9.69	\$ 10.63						

Region B **Atlanta, GA**

Frequency of Payment	Amount	Hourly			GPS 1 and			GPS2			GPS3		
		Rate	BAT	RF Only	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	
Daily	\$40.00	\$5.00	\$ 5.75	\$ 5.00	\$ 7.00	\$ 8.00	\$ 8.75						
Weekly	\$280.00	\$7.00	\$ 8.05	\$ 7.00	\$ 9.80	\$ 11.20	\$ 12.25						
Monthly	\$1,600.00	\$9.23	\$10.62	\$ 9.23	\$ 12.92	\$ 14.77	\$ 16.15						
Bi-Weekly	\$500.00	\$6.25	\$ 7.19	\$ 6.25	\$ 8.75	\$ 10.00	\$ 10.94						

Region C **Irvine, CA**

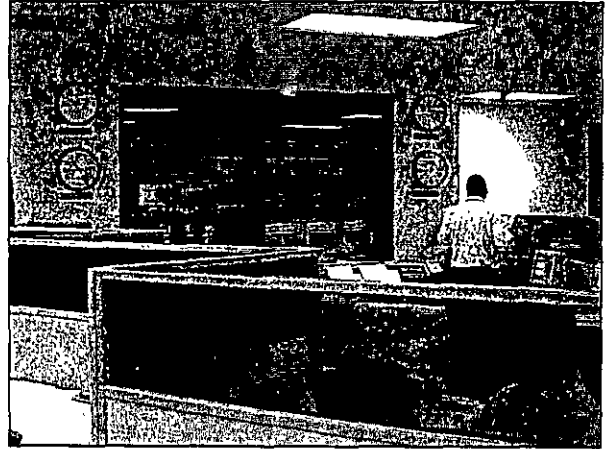
Frequency of Payment	Amount	Hourly			GPS 1 and			GPS2			GPS3		
		Rate	BAT	RF Only	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	RF/BAT	
Daily	\$40.00	\$5.00	\$ 6.25	\$ 5.50	\$ 7.25	\$ 8.25	\$ 9.00						
Weekly	\$280.00	\$7.00	\$ 8.75	\$ 7.70	\$ 10.15	\$ 11.55	\$ 12.60						
Monthly	\$1,600.00	\$9.23	\$11.54	\$ 10.15	\$ 13.38	\$ 15.23	\$ 16.62						
Bi-Weekly	\$500.00	\$6.25	\$ 7.81	\$ 6.88	\$ 9.06	\$ 10.31	\$ 11.25						

Region A

Income Level 1	0-4.90
Income Level 2	5.00-9.90
Income Level 3	10.00 & up

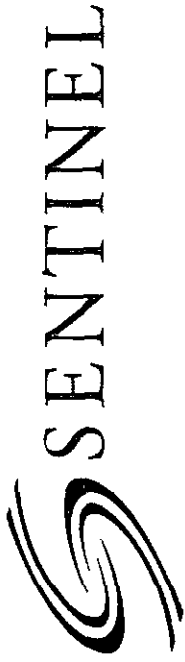
SENTINEL

Monitoring Center – Irvine, California

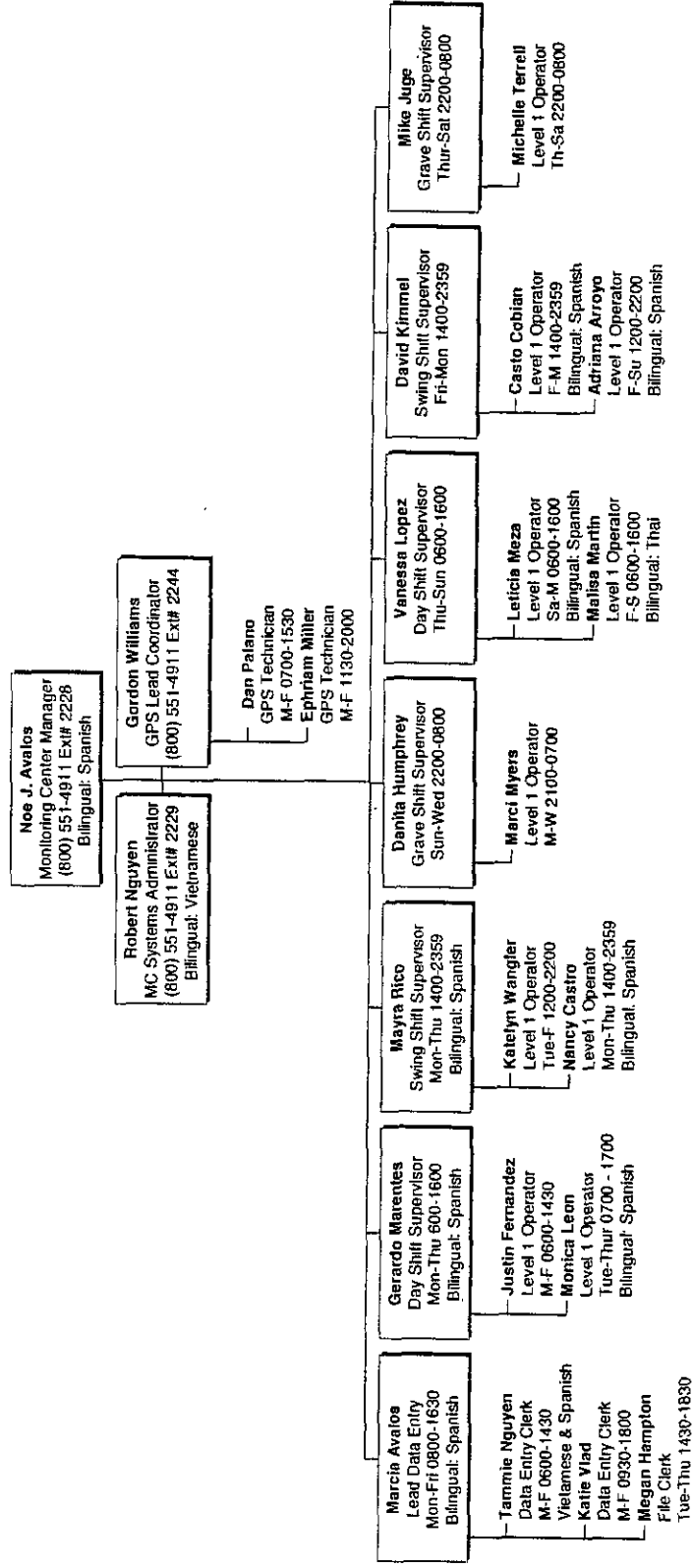


220 Technology Drive, Suite 200 • Irvine, California 92618

TEL 949.453.1550 TEL 800.929.8201 FAX 949.453.1554 WEB www.sentrak.com



Monitoring Center Organizational Chart



Telephone Number - (800) 551-4911
 Fax Number (800) 929-8304



Monitoring Center Management and Supervisory Team



Noe Avalos – Monitoring Center Manager

- ➔ Education: **Associate of Science in Computer/Electronics**
- ➔ Work Schedule: **Monday – Friday (9:00 AM – 6:00 PM)**
- ➔ Start Date: **04/99 (6 years experience)**



Robert Nguyen – Monitoring Center Systems Administrator

- ➔ Education: **Bachelor of Science in Biology**
- ➔ Work Schedule: **Monday – Friday (7:00 AM – 4:00 PM)**
- ➔ Start Date: **10/94 (11 years experience)**



Gordon Williams – GPS Support Supervisor

- ➔ Education: **Business Administration**
- ➔ Work Schedule: **Mon - Fri (9:00 AM – 6:00 PM)**
- ➔ Start Date: **10/01 (3 years experience)**



Dan Palano – GPS Technician

- ➔ Education: **Associate of Art in Physical Education**
- ➔ Work Schedule: **Monday – Friday (7:00 AM – 3:30 PM)**
- ➔ Start Date: **04/93 (12 years experience)**



Ephraim Miller – GPS Technician

- Education: **Computer Science**
- Work Schedule: **Monday – Friday (11:30AM – 8:00 PAM)**
- Start Date: **11/01 (3 years experience)**



Danita Humphrey – Grave Shift Supervisor

- Education: **Associate of Arts in Psychology**
- Work Schedule: **Monday – Thursday (10:00 PM – 8:00 AM)**
- Start Date: **10/94 (11 years experience)**



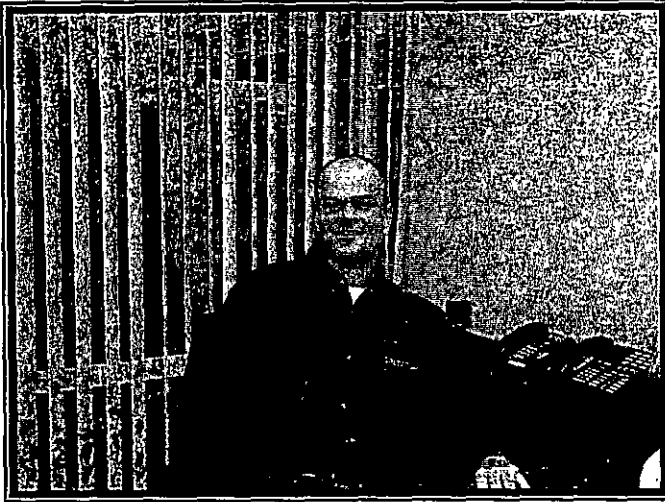
Vanessa Lopez – Day Shift Supervisor (weekend)

- Education: **Sociology/Criminal Justice**
- Work Schedule: **Friday – Sunday (6:00 AM – 4:00 PM)**
- Start Date: **02/04**



David Kimmel – Swing Shift Supervisor (weekend)

- Education: **Bachelor of Science in Business Administration**
- Work Schedule: **Friday – Sunday (2:00 PM – 12:00 AM)**
- Start Date: **08/00 (4 years experience)**



Mike Juge – Grave Shift Supervisor

- **Work Schedule: Friday – Sunday (10:00 PM – 8:00 AM)**
- **Start Date: 03/92 (12 years experience)**



Marcia Avalos–Data Entry Supervisor

- **Work Schedule: Monday – Friday (8:00 AM – 4:30 PM)**
- **Start Date: 11/01 (3 years experience)**



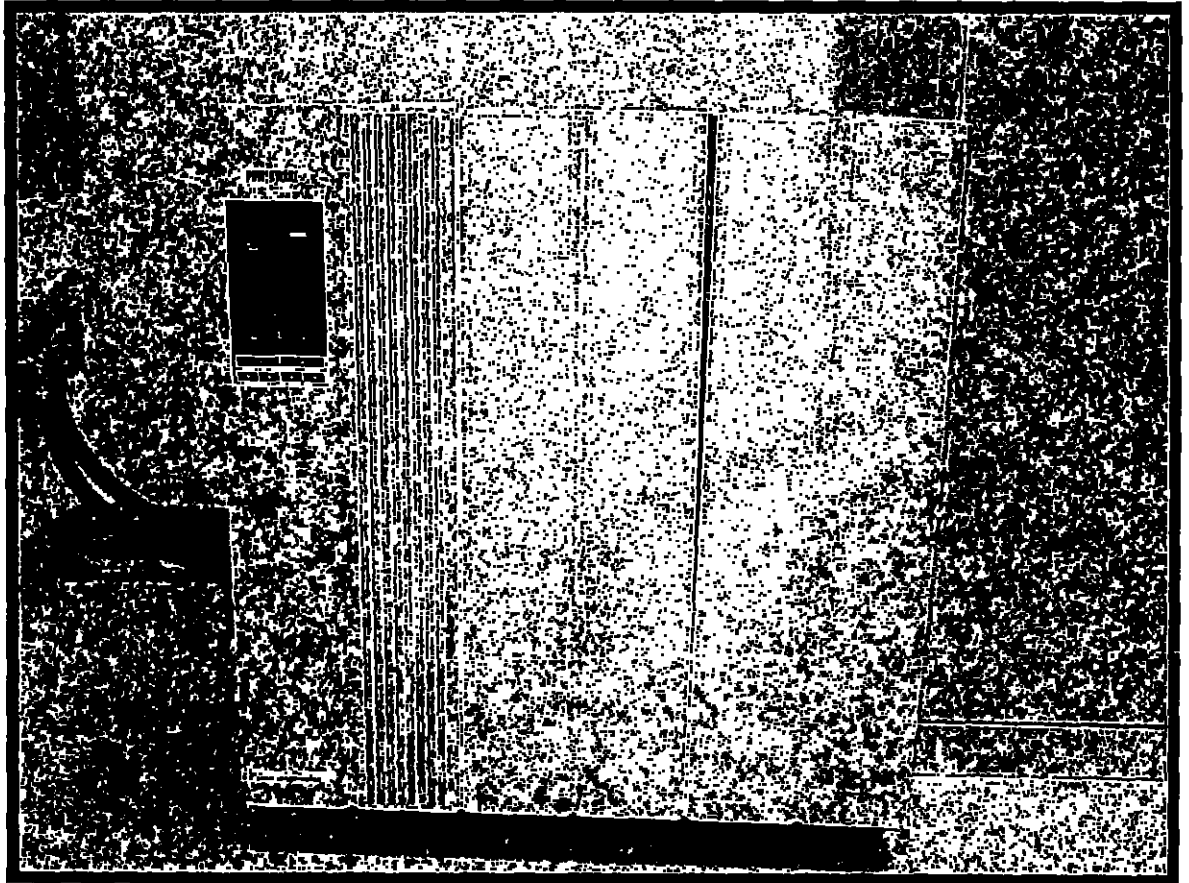
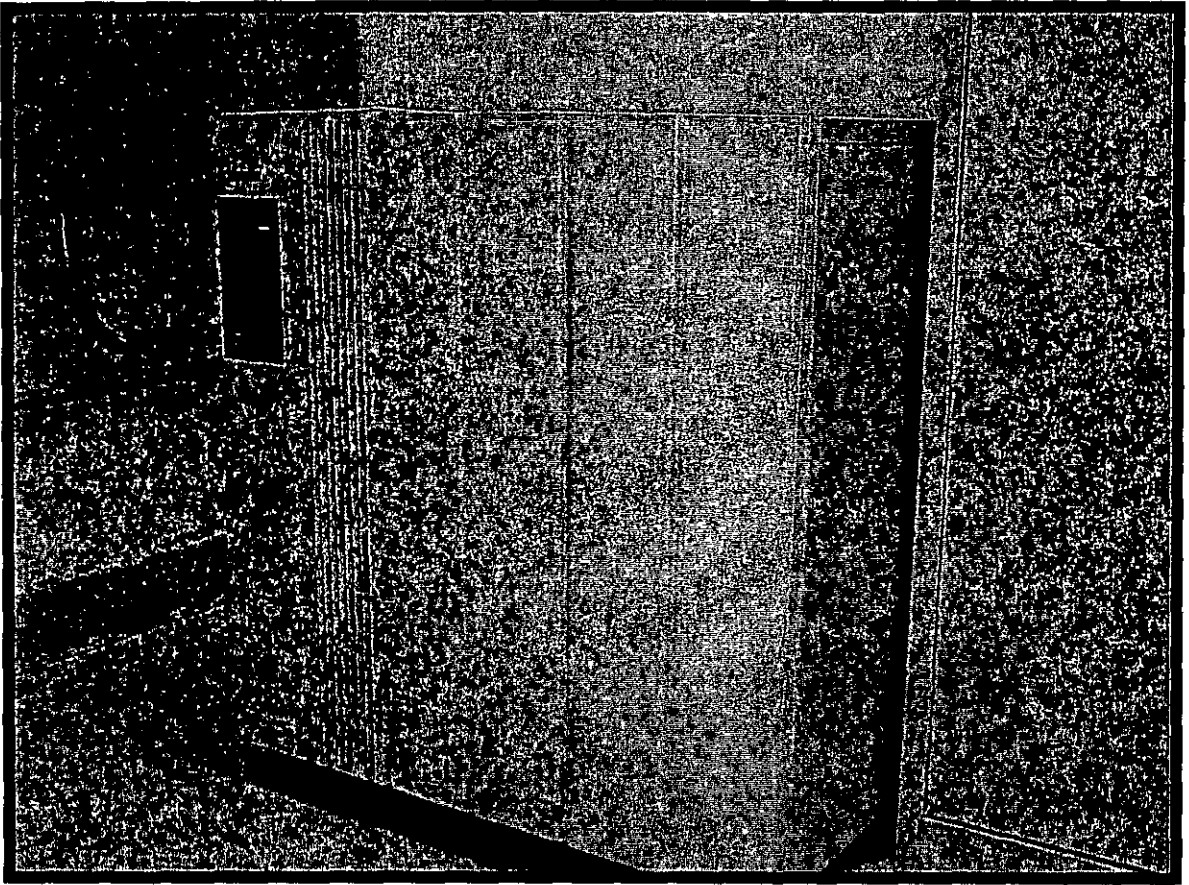
Gerardo Marentes – Day Shift Supervisor

- **Education – B.S. Criminal Justice**
- **Work Schedule – Monday – Thursday (6:00AM - 4:00PM)**
- **Start Date – 8/02**

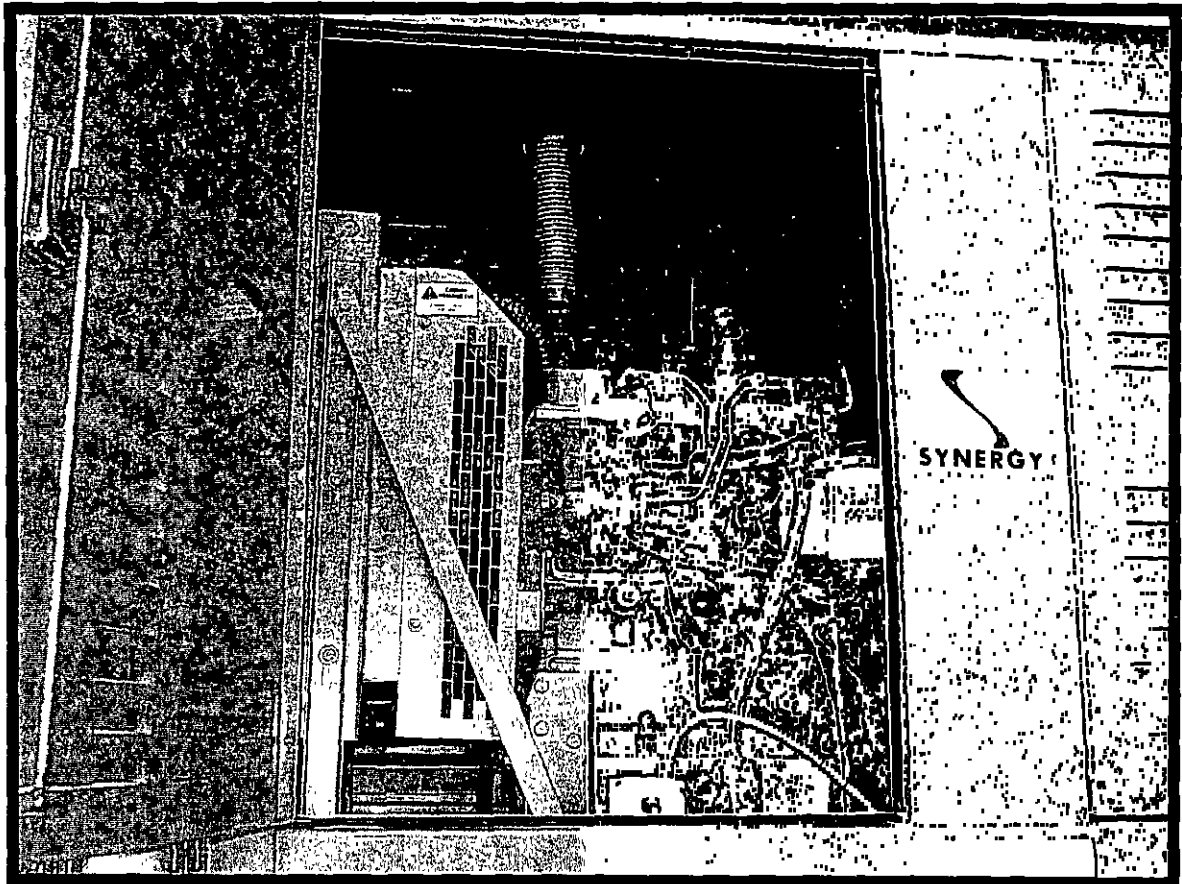
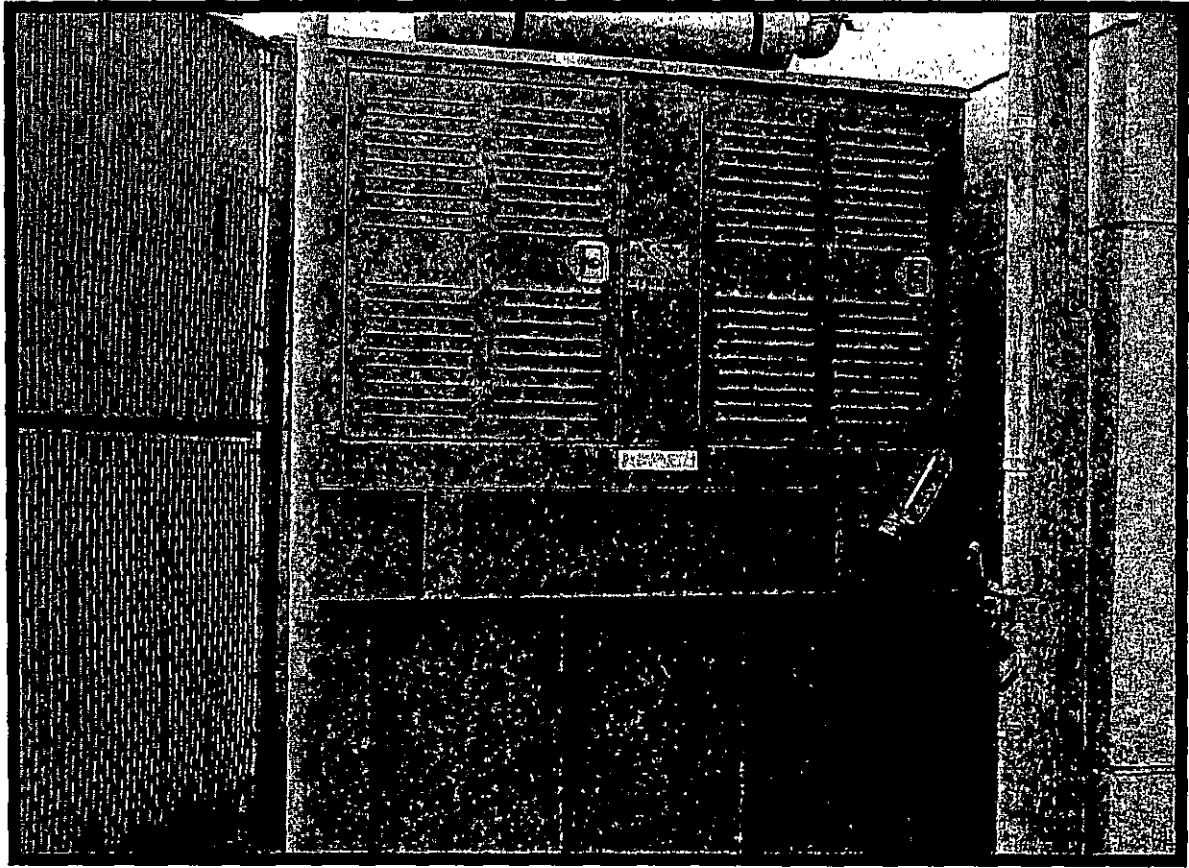


Mayra Rico – Swing Shift Supervisor

- **Work Schedule – Monday – Thursday (2:00pm – 12:00AM)**
- **Start Date – 10/02**



Monitoring Center UPS system



Electrical Generator

Fresno County Offender Funded Electronic Monitoring Program Sliding Scale

Exhibit E

Monthly Income	DualTrak RF	DualTrak RF & BAT	GPS Level 1	GPS Level 2	GPS Level 3
\$240.00	\$0.90	\$1.80	\$2.08	\$2.28	
\$400.00	\$1.50	\$3.00	\$3.46	\$3.81	
\$560.00	\$2.10	\$4.20	\$4.85	\$5.33	
\$720.00	\$2.70	\$5.40	\$6.23	\$6.85	
\$880.00	\$5.08	\$6.85	\$7.87	\$8.63	
\$1,040.00	\$6.00	\$8.10	\$9.30	\$10.20	
\$1,200.00	\$6.92	\$9.35	\$10.73	\$11.77	
\$1,360.00	\$7.85	\$10.59	\$12.16	\$13.34	
\$1,520.00	\$8.77	\$11.84	\$13.59	\$14.91	
\$1,680.00	\$9.69	\$13.08	\$15.02	\$16.48	
\$1,840.00	\$13.27	\$14.86	\$16.98	\$18.58	
\$2,000.00	\$14.42	\$16.15	\$18.46	\$20.19	
\$2,160.00	\$15.58	\$17.45	\$19.94	\$21.81	
\$2,320.00	\$16.73	\$18.74	\$21.42	\$23.42	
\$2,480.00	\$17.88	\$20.03	\$22.89	\$25.04	
\$2,640.00	\$19.04	\$21.32	\$24.37	\$26.65	
\$2,800.00	\$20.19	\$22.62	\$25.85	\$28.27	
\$2,960.00	\$21.35	\$23.91	\$27.32	\$29.88	
\$3,120.00	\$22.50	\$25.20	\$28.80	\$31.50	
\$3,280.00	\$23.65	\$26.49	\$30.28	\$33.12	
\$3,440.00	\$24.81	\$27.78	\$31.75	\$34.73	
\$3,600.00	\$25.96	\$29.08	\$33.23	\$36.35	
\$3,760.00	\$27.12	\$30.37	\$34.71	\$37.96	
\$3,920.00	\$28.27	\$31.66	\$36.18	\$39.58	
\$4,080.00	\$29.42	\$32.95	\$37.66	\$41.19	
\$4,240.00	\$30.58	\$34.25	\$39.14	\$42.81	
\$4,400.00	\$31.73	\$35.54	\$40.62	\$44.42	
\$4,560.00	\$32.88	\$36.83	\$42.09	\$46.04	
\$4,720.00	\$34.04	\$38.12	\$43.57	\$47.65	
\$4,880.00	\$35.19	\$39.42	\$45.05	\$49.27	
\$5,040.00	\$36.35	\$40.71	\$46.52	\$50.88	
\$5,200.00	\$37.50	\$42.00	\$48.00	\$52.20	
\$5,360.00	\$38.65	\$43.29	\$49.48	\$54.12	
\$5,520.00	\$39.81	\$44.58	\$50.95	\$55.73	
\$5,680.00	\$40.96	\$45.88	\$52.43	\$57.35	
\$5,840.00	\$42.12	\$47.17	\$53.91	\$58.96	
\$6,000.00	\$43.27	\$48.46	\$55.38	\$60.58	
\$6,160.00	\$44.42	\$49.75	\$56.86	\$62.19	
\$6,320.00	\$45.58	\$51.05	\$58.34	\$63.81	
\$6,480.00	\$46.73	\$52.34	\$59.82	\$65.42	
\$6,640.00	\$47.88	\$53.63	\$61.29	\$67.04	
\$6,800.00	\$49.04	\$54.92	\$62.77	\$68.65	
\$6,960.00	\$50.19	\$56.22	\$64.25	\$70.27	
\$7,120.00	\$51.35	\$57.51	\$65.72	\$71.88	
\$7,280.00	\$52.50	\$58.80	\$67.20	\$73.50	
\$7,440.00	\$53.65	\$60.09	\$68.68	\$75.12	
\$7,600.00	\$54.81	\$61.38	\$70.15	\$76.73	
\$7,760.00	\$55.96	\$62.68	\$71.63	\$78.35	
\$7,920.00	\$57.12	\$63.97	\$73.11	\$79.96	
\$8,080.00	\$58.27	\$65.26	\$74.58	\$81.58	

Fresno County Offender Funded Electronic Monitoring Program Sliding Scale

Exhibit E

Monthly Income	DualTrak RF	DualTrak RF & BAT	GPS Level 1 /	GPS Level 2	GPS Level 3
\$8,240.00	\$59.42	\$66.55		\$76.06	\$83.19
\$8,400.00	\$60.58	\$67.85		\$77.54	\$84.81
\$8,560.00	\$61.73	\$69.14		\$79.02	\$86.42
\$8,720.00	\$62.88	\$70.43		\$80.49	\$88.04
\$8,880.00	\$64.04	\$71.72		\$81.97	\$89.65
\$9,040.00	\$65.19	\$73.02		\$83.45	\$91.27
\$9,200.00	\$66.35	\$74.31		\$84.92	\$92.88
\$9,360.00	\$67.50	\$75.60		\$86.40	\$94.50
\$9,520.00	\$68.65	\$76.89		\$87.88	\$96.12
\$9,680.00	\$69.81	\$78.18		\$89.35	\$97.73
\$9,840.00	\$70.96	\$79.48		\$90.83	\$99.35
\$10,000.00	\$72.12	\$80.77		\$92.31	\$100.96
\$10,160.00	\$73.27	\$82.06		\$93.78	\$102.58
\$10,320.00	\$74.42	\$83.35		\$95.26	\$104.19
\$10,480.00	\$75.58	\$84.65		\$96.74	\$105.81
\$10,640.00	\$76.73	\$85.94		\$98.22	\$107.42
\$10,800.00	\$77.88	\$87.23		\$99.69	\$109.04
\$10,960.00	\$79.04	\$88.52		\$101.17	\$110.65
\$11,120.00	\$80.19	\$89.82		\$102.65	\$112.27
\$11,280.00	\$81.35	\$91.11		\$104.12	\$113.88
\$11,440.00	\$82.50	\$92.40		\$105.60	\$115.50
\$11,600.00	\$83.65	\$93.69		\$107.08	\$117.12
\$11,760.00	\$84.81	\$94.98		\$108.55	\$118.73
\$11,920.00	\$85.96	\$96.28		\$110.03	\$120.38
\$12,080.00	\$87.12	\$97.57		\$111.51	\$121.96
\$12,240.00	\$88.27	\$98.86		\$112.98	\$123.58
\$12,400.00	\$89.42	\$100.15		\$114.46	\$125.19
\$12,560.00	\$90.58	\$101.45		\$115.94	\$126.81
\$12,720.00	\$91.73	\$102.74		\$117.42	\$128.42
\$12,880.00	\$92.88	\$104.03		\$118.89	\$130.04
\$13,040.00	\$94.04	\$105.32		\$120.37	\$131.65
\$13,200.00	\$95.19	\$106.62		\$121.85	\$133.27
\$13,360.00	\$96.35	\$107.91		\$123.32	\$134.88
\$13,520.00	\$97.50	\$109.20		\$124.80	\$136.50
\$13,680.00	\$98.65	\$110.49		\$126.28	\$138.12
\$13,840.00	\$99.81	\$111.78		\$127.75	\$139.73
\$14,000.00	\$100.96	\$113.08		\$129.23	\$141.35
\$14,160.00	\$102.12	\$114.37		\$130.71	\$142.96
\$14,320.00	\$103.27	\$115.66		\$132.18	\$144.58
\$14,480.00	\$104.42	\$116.95		\$133.66	\$146.19
\$14,640.00	\$105.58	\$118.25		\$135.14	\$147.81
\$14,800.00	\$105.58	\$118.25		\$135.15	\$147.81
\$14,960.00	\$107.88	\$120.83		\$138.09	\$151.04
\$15,120.00	\$109.04	\$122.12		\$139.57	\$152.65
\$15,280.00	\$110.19	\$123.42		\$141.05	\$154.27
\$15,440.00	\$111.35	\$124.71		\$142.52	\$155.88
\$15,600.00	\$112.50	\$126.00		\$144.00	\$157.50
\$15,760.00	\$113.65	\$127.29		\$145.48	\$159.12
\$15,920.00	\$114.81	\$128.58		\$146.95	\$160.73
\$16,080.00	\$115.96	\$129.88		\$148.43	\$162.35